



# Children's Services Council of Broward County

STRONG

ANNUAL PERFORMANCE REPORT | FISCAL YEAR 2017-18

# A YEAR OF RESILIENCE AND ACTION

6600 WEST COMMERCIAL BLVD, LAUDERHILL, FL 33319 | (954) 377-1000 | [INFO@CSCBROWARD.ORG](mailto:INFO@CSCBROWARD.ORG) | [CSCBROWARD.ORG](http://CSCBROWARD.ORG)

# MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of care.



## TABLE OF CONTENTS

TAB 01	MATERNAL AND CHILD HEALTH .....	1
TAB 02	FAMILY SUPPORTS .....	5
TAB 03	CHILD WELFARE SUPPORTS .....	33
TAB 04	PROSPERITY .....	40
TAB 05	WATER SAFETY .....	48
TAB 06	LITERACY AND EARLY EDUCATION .....	51
TAB 07	SCHOOL HEALTH .....	56
TAB 08	ELEMENTARY SCHOOL INITIATIVES (GENERAL POPULATION) .....	58
TAB 09	ELEMENTARY SCHOOL INITIATIVES (SPECIAL NEEDS) .....	77
TAB 10	MIDDLE SCHOOL INITIATIVES .....	90
TAB 11	HIGH SCHOOL INITIATIVES .....	112
TAB 12	SPECIAL NEEDS .....	122
TAB 13	HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING .....	129
TAB 14	DELINQUENCY DIVERSION .....	141
TAB 15	CHILDREN'S HEALTH INSURANCE .....	152
TAB 16	SIMPLIFIED POINT OF ENTRY .....	154
TAB 17	CAPACITY BUILDING .....	157
	SUMMARY OF PERFORMANCE MEASUREMENTS .....	163

**TAB 01**

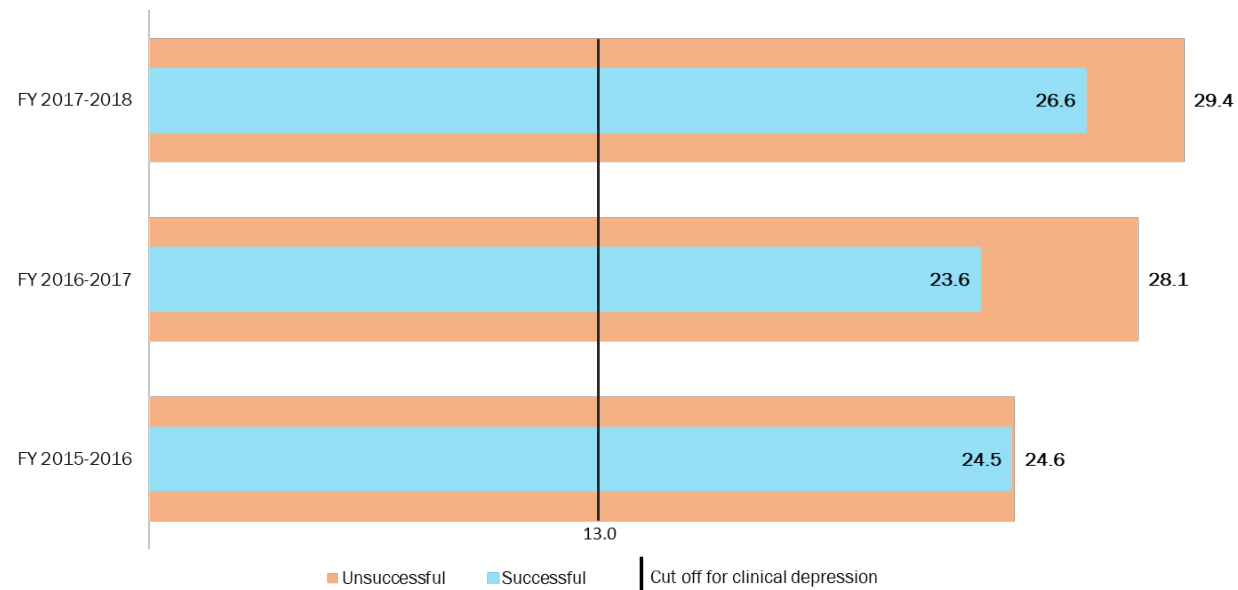
**MATERNAL AND CHILD HEALTH**

Blank page

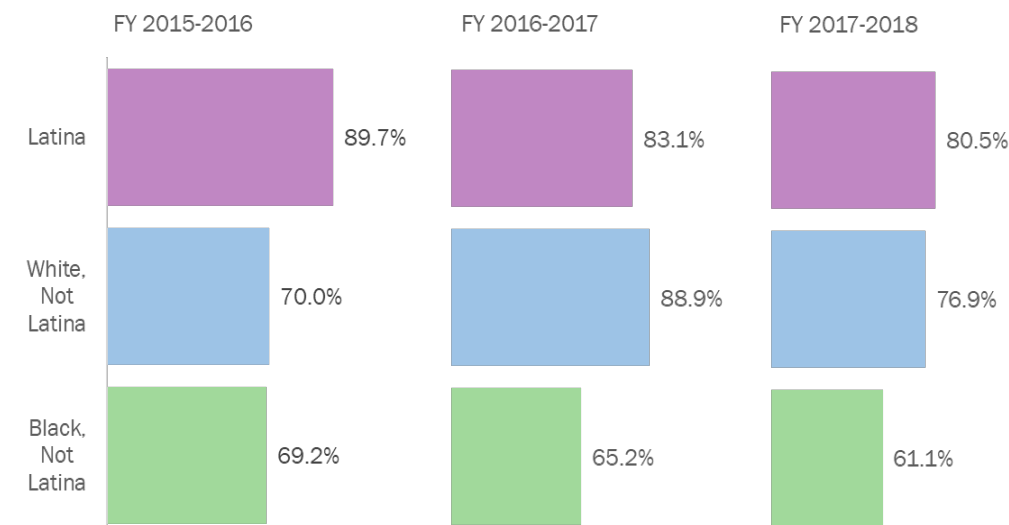


# Maternal & Child Health Annual Performance FY 17/18

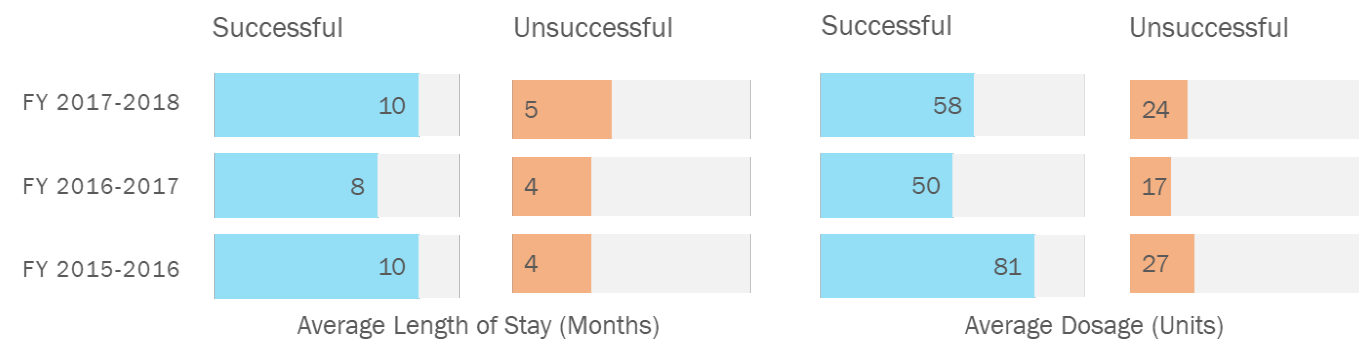
Participants who **did not complete** the program had higher average **Beck Depression Inventory (BDI) scores** at entry than participants who **successfully completed** the program.



The overall rate of completion across the MOMS programs has decreased since FY 15-16, however, **Latina** and **White** moms continue to complete at higher rates than **Black** moms.



Over the past three years, **successful** completers stayed in the program twice as long and had more than twice the dosage as participants who **did not complete** the program.



## MATERNAL & CHILD HEALTH PROGRAMS

### GOAL:

Ensure a continuum of maternal and child health services for at-risk families.

### RESULT:

Children are mentally and physically healthy.

### Mothers Overcoming Maternal Depression (MOMS)

- Designed to decrease pre/post natal depression and/or anxiety, promote maternal/child bonding, increase parenting skills, and decrease risk of child abuse and neglect.
- Address resistance to engagement and sensitivity of clinical symptoms.
- Provide intensive mental health treatment and support.

### Safe Sleep

- Safe Sleep (includes Cribs for Kids) provides cribs and education on safe sleeping practices to low income families and family child care homes. The program also provides model training to hospital staff and community trainings on safe sleep practices and risk reduction.



# Maternal and Child Health - Maternal Depression (MOMS) FY 17/18

## Healthy Mothers Healthy Babies Coalition of Broward County (HMHB)

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?



Excellent administrative monitoring with no findings.



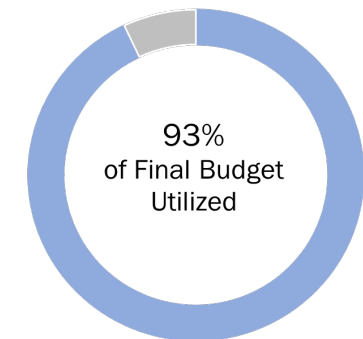
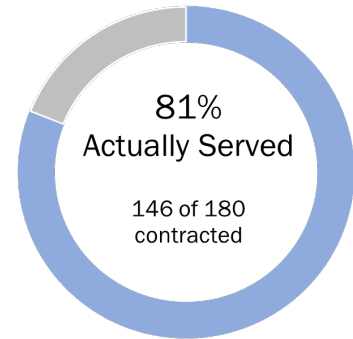
#### Programmatic Performance

Healthy Mothers Healthy Babies Coalition of Broward County (HMHB) completed its third year providing services under the 2015 Family Support RFP. The Mothers Overcoming Maternal Stress (MOMS) program provides quality in-home services in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice model for this population in need of intensive, weekly services.

Program monitoring reflected that effective and engaging services were consistently provided. Client satisfaction surveys reflected high levels of satisfaction with program services.

The number of families served was lower than the contracted amount due to a longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



**Final Budget:**  
\$451,247

**Actual Expenditure:**  
\$417,826



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.

68%

Mothers reported fewer symptoms of depression and/or anxiety.

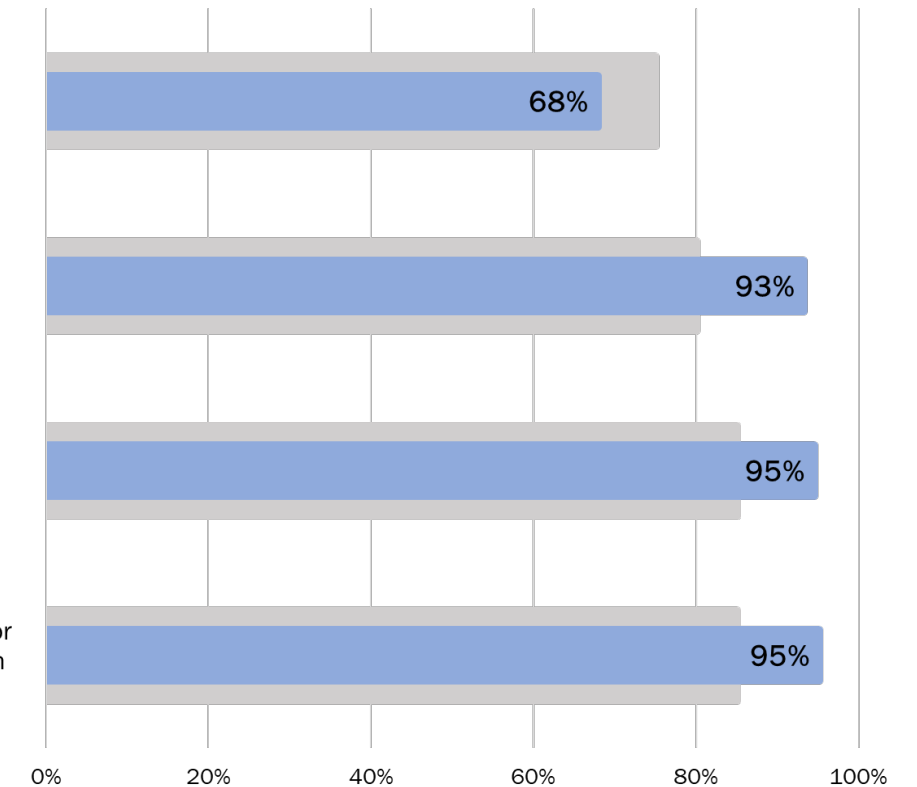
93%

Infants and children that scored within range for developmental milestones.

95%

Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.

95%

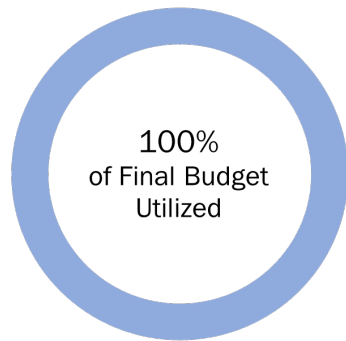
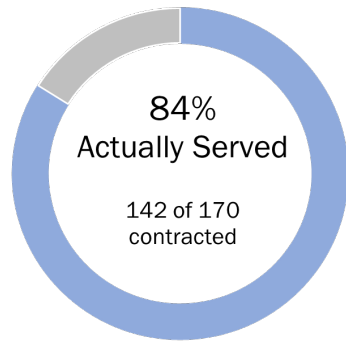




# Maternal and Child Health - Maternal Depression (MOMS) FY 17/18

## Memorial Healthcare System

### How Much Did We Do?



**Final Budget:**  
\$403,289

**Actual Expenditure:**  
\$403,287

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

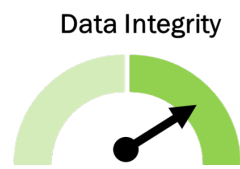
#### Programmatic Performance

Memorial Healthcare System completed its third year providing services under the 2015 Family Support RFP. The Mothers Overcoming Maternal Stress (MOMS) program provides quality in-home services in South Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice model for this population in need of intensive, weekly services.

Program monitoring reflected that effective and engaging services were consistently provided and program documentation was comprehensive. Client satisfaction surveys reflected high levels of satisfaction with program services.

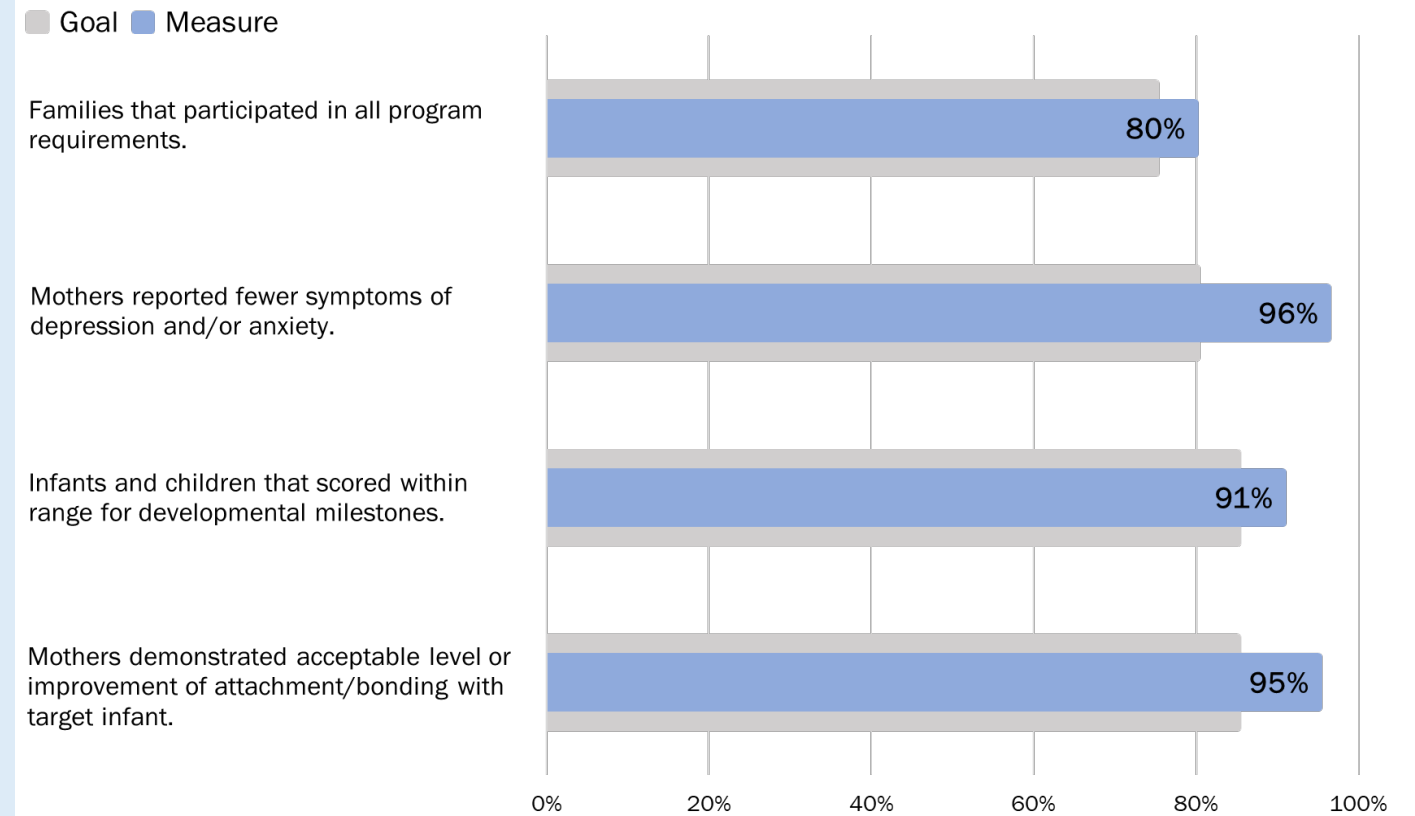
The number of families served was lower than the contracted amount due to a longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.







# Maternal and Child Health - Safe Sleep FY 17/18

## Healthy Mothers Healthy Babies - Safe Sleep (includes Cribs for Kids)

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

Healthy Mothers, Healthy Babies Coalition of Broward County (HMHB) manages the Safe Sleep program which addresses unsafe sleep, one of the leading causes of child death in Florida for children under the age of one. This initiative provides low-income families with free GRACO Pack 'n Plays and sleep sacks, and funds a Safe Sleep Manager who counsels parents and trains community members on the dangers of unsafe sleep environments.

The child care Safe Sleep ordinance was passed on January 9, 2018. HMHB received a one-time increase in FY 17/18 to purchase additional pack and play cribs so that licensed family child care homes who were identified by child care licensing staff as needing a crib could comply with the ordinance. 135 cribs were distributed to child care homes.

The Safe Sleep message continues to be spread widely through the community using the full spectrum of media. In FY 17/18, 530 Graco Pack 'n Plays and sleep sacks were distributed. There were also 522 community partners, 446 child care staff, 162 caretakers, and 406 nurses from 6 hospitals trained in safe sleep practices.

Provider **met** all performance measures.

#### ■ Measures

Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.

96%

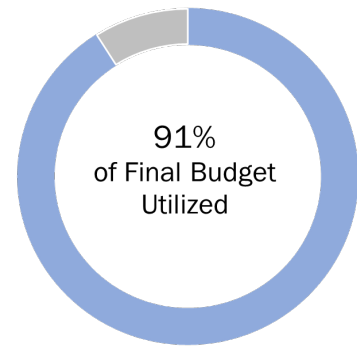
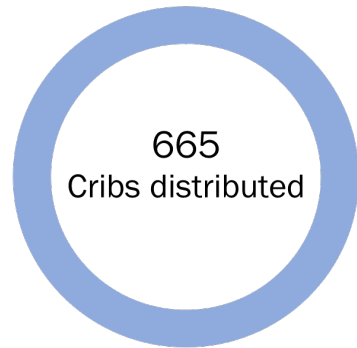
Community training participants who increased their knowledge of safe infant sleep practices, SIDS risk reduction, and the Safe Sleep program.

100%

Participants who reported satisfaction with community trainings.

98%

0% 20% 40% 60% 80% 100%



**Final Budget:**  
\$169,750

**Actual Expenditure:**  
\$154,391

**TAB 02**

**FAMILY SUPPORTS**

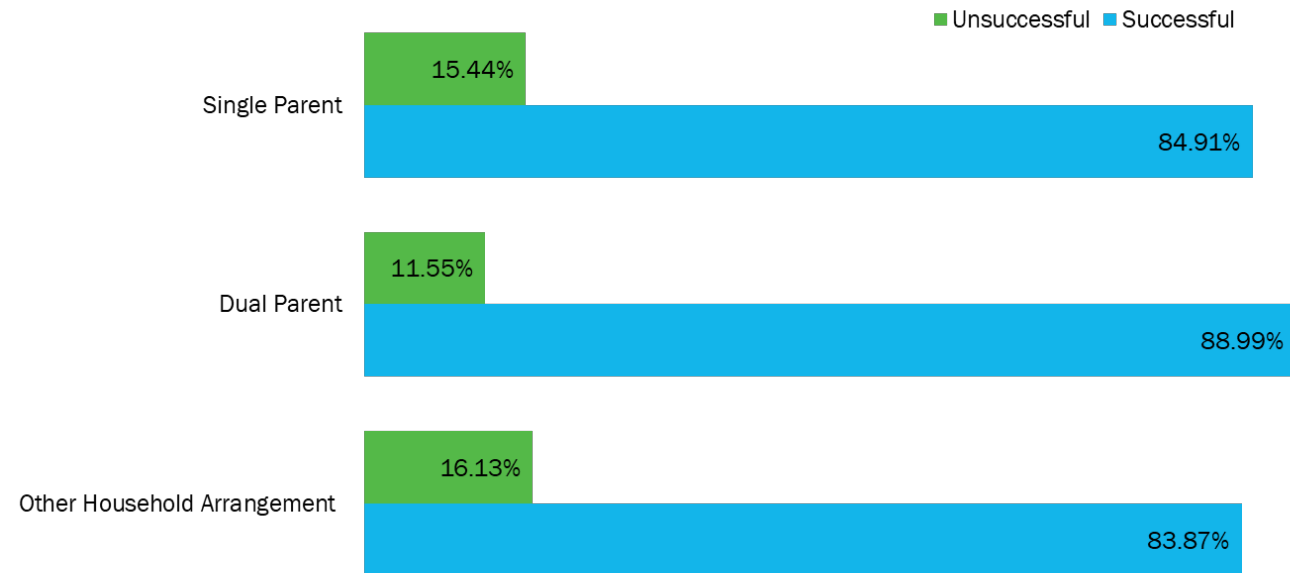
Blank page



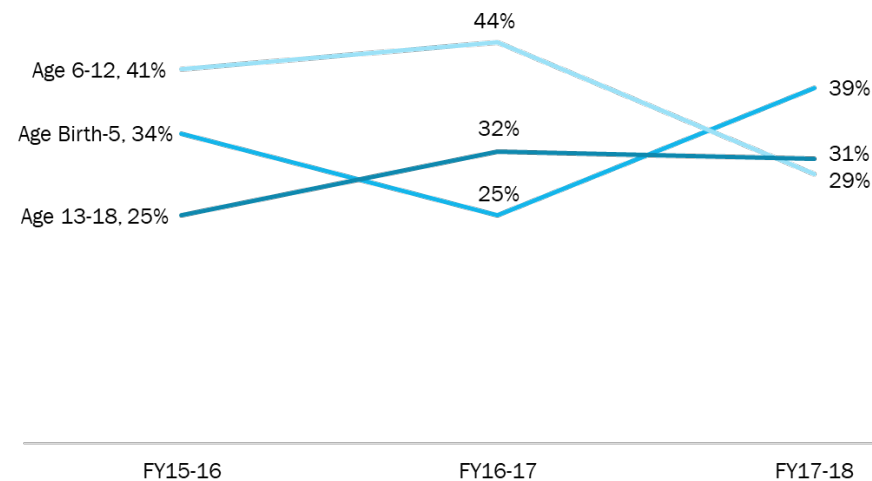
# Family Supports - Abuse & Neglect Prevention

## Annual Performance FY 17/18

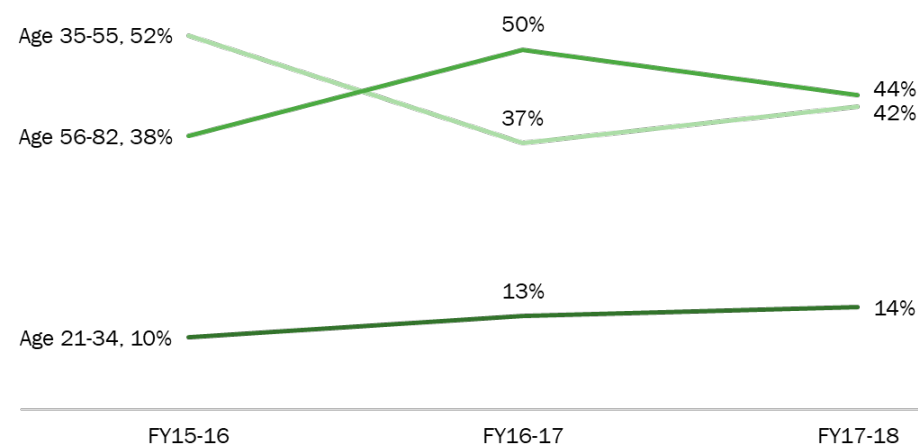
Across the different household arrangements of families served in family strengthening programs, each group type successfully completed programs at similar rates, but dual parent households had a slightly higher rate of **completion**.



In FY17-18, there was a large decrease in Kinship youth served aged **6 to 12** and a large increase in youth served aged **birth to 5** in contrast to the decrease noted in FY16-17.



In FY17-18, the proportion of Kinship caregivers aged **35-55** and aged **56-82** were nearly the same, in contrast to FY16-17 where there was a much larger difference between the 2 age groups.



### FAMILY SUPPORT PROGRAMS

#### GOAL:

Reduce the incidence of abuse and neglect.

#### RESULT:

Children live with safe and nurturing families.

#### Family Strengthening

- Evidence-based and best practice interventions.
- Address multiple socio-environmental factors.
- Stabilize families in crisis.
- Prevent out of home placement/involvement in dependency system.

#### Kinship

- Maintain stable homes for youth in relative and nonrelative care.
- Prevent involvement in child welfare system.
- Partnership with Jim Moran Foundation beginning in 2015 added \$200K to support Kinship budget.

#### Healthy Families

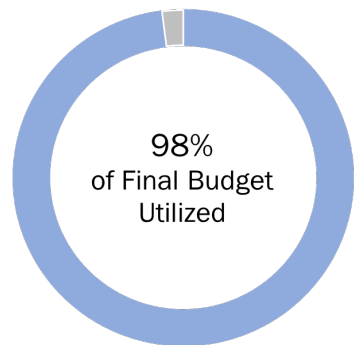
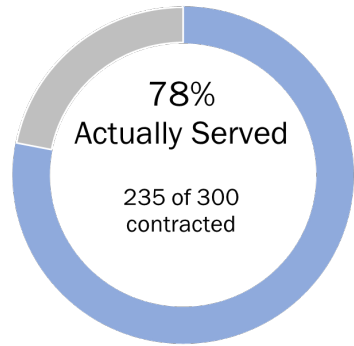
- Pre/post natal screening, assessment and in-home intervention to improve infant and toddler outcomes and reduce abuse and neglect.
- CSC funds the in-home services portion.



# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

Arc Broward

## How Much Did We Do?



**Final Budget:**  
\$608,890

**Actual Expenditure:**  
\$594,099

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

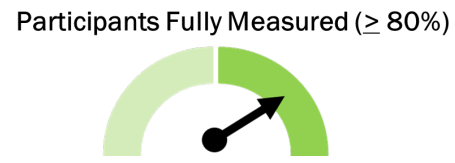
### Programmatic Performance

The ARC Parents as Teachers (PAT) Family Strengthening program completed its third year providing services under the 2015 Family Support RFP. The program is a weekly in-home parent education and training program that utilizes a national Best Practice Model modified specifically for families with infants and children with special needs. The program duration is long term, often spanning several years.

Program monitoring reflected that services were engaging and effective, used a strengths-based approach, and provided unique supports to families through specialized knowledge of the population served and linkage to resources. Parent surveys consistently indicated a high level of satisfaction with the program.

The number of families served was lower due to the nature of the program being long term and some families remaining in services for several years.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

78%

Families improved family functioning.

95%

Families with no verified abuse findings 12 months post program completion.

97%

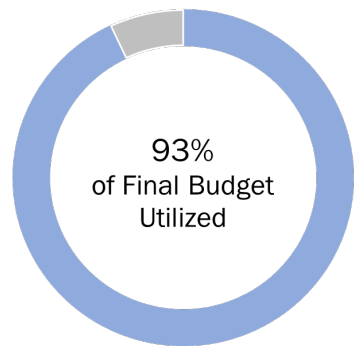
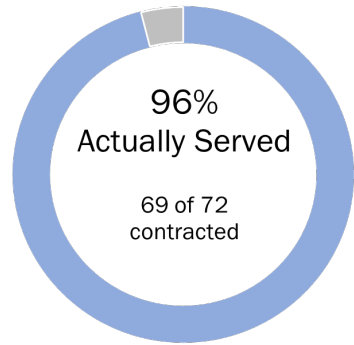
0% 20% 40% 60% 80% 100%



# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Boys and Girls Club

### How Much Did We Do?



**Final Budget:**  
\$242,000

**Actual Expenditure:**  
\$225,254

### How Well Did We Do It?



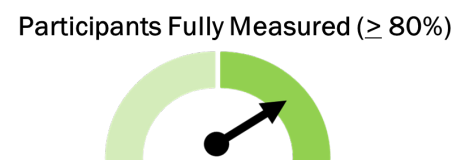
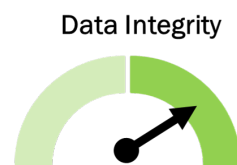
Administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

#### Programmatic Performance

The Boys & Girls Club completed its third year providing services under the 2015 Family Support RFP. The program utilizes the evidence-based Strengthening Families Program (SFP) model, a 14-week group based family skills training program to positively impact parenting, family attachment, parental substance use prevention, child behavior, and overall family functioning. The program runs groups simultaneously in six (6) clubs: Reitman (Ft. Lauderdale), Moran (Deerfield), Levine Slaughter (North Lauderdale), De George (Davie), Lester White (Ft. Lauderdale), and Stephanis (Pompano).

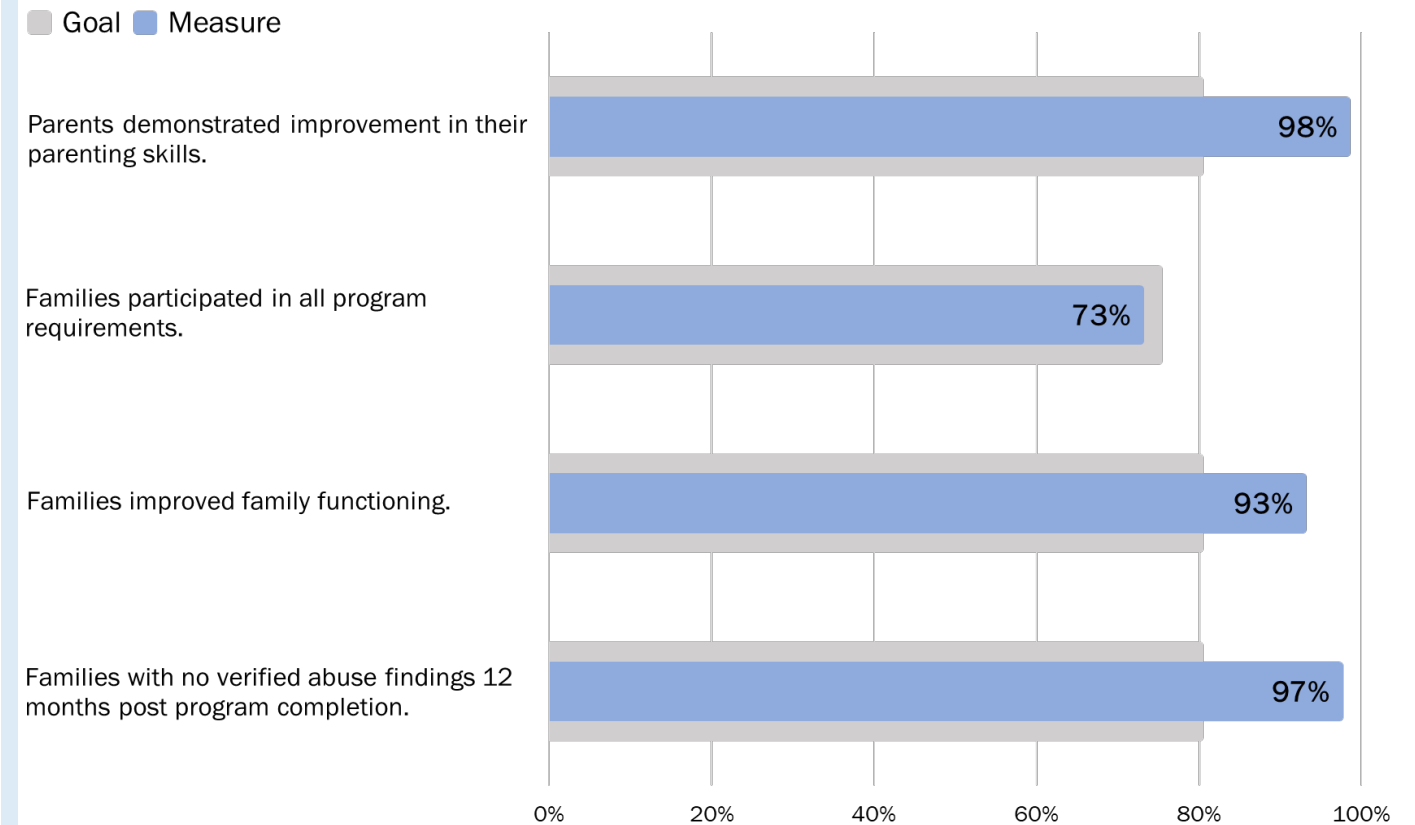
Program monitoring reflected that the program provided excellent service delivery with engaging and effective implementation of the SFP curriculum. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

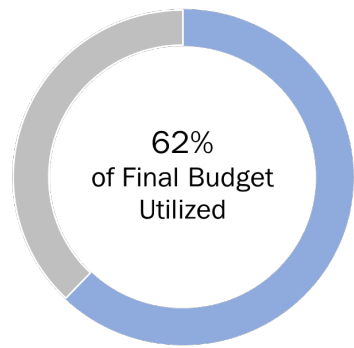
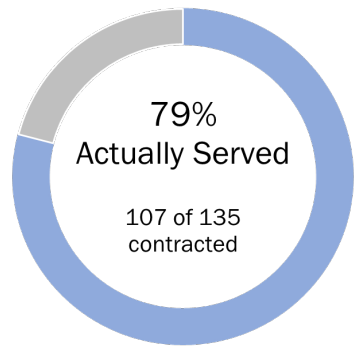




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Boys Town

### How Much Did We Do?



Final Budget:  
\$434,191

Actual Expenditure:  
\$270,488

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

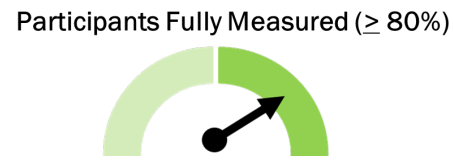
#### Programmatic Performance

Boys Town South Florida (formerly known as Father Flanagan's Boys Town) completed its third year providing services under the 2015 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, home-based, hands-on parenting interventions to families with children birth-17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise, and prevent them from becoming more disruptive.

Program monitoring reflected that services were of high quality and intensity. Staff provided parent and youth training, fostered formal and informal supports, and promoted independent use and generalization of new skills and pro-social behavior to ensure behavior change was maintained. Satisfaction surveys reflected a high level of satisfaction with the services received.

The program had several staff vacancies which negatively impacted utilization and numbers served. They were still able to serve more families than would be expected because families with less complex needs required a shorter program duration. The vacancies have since been resolved.

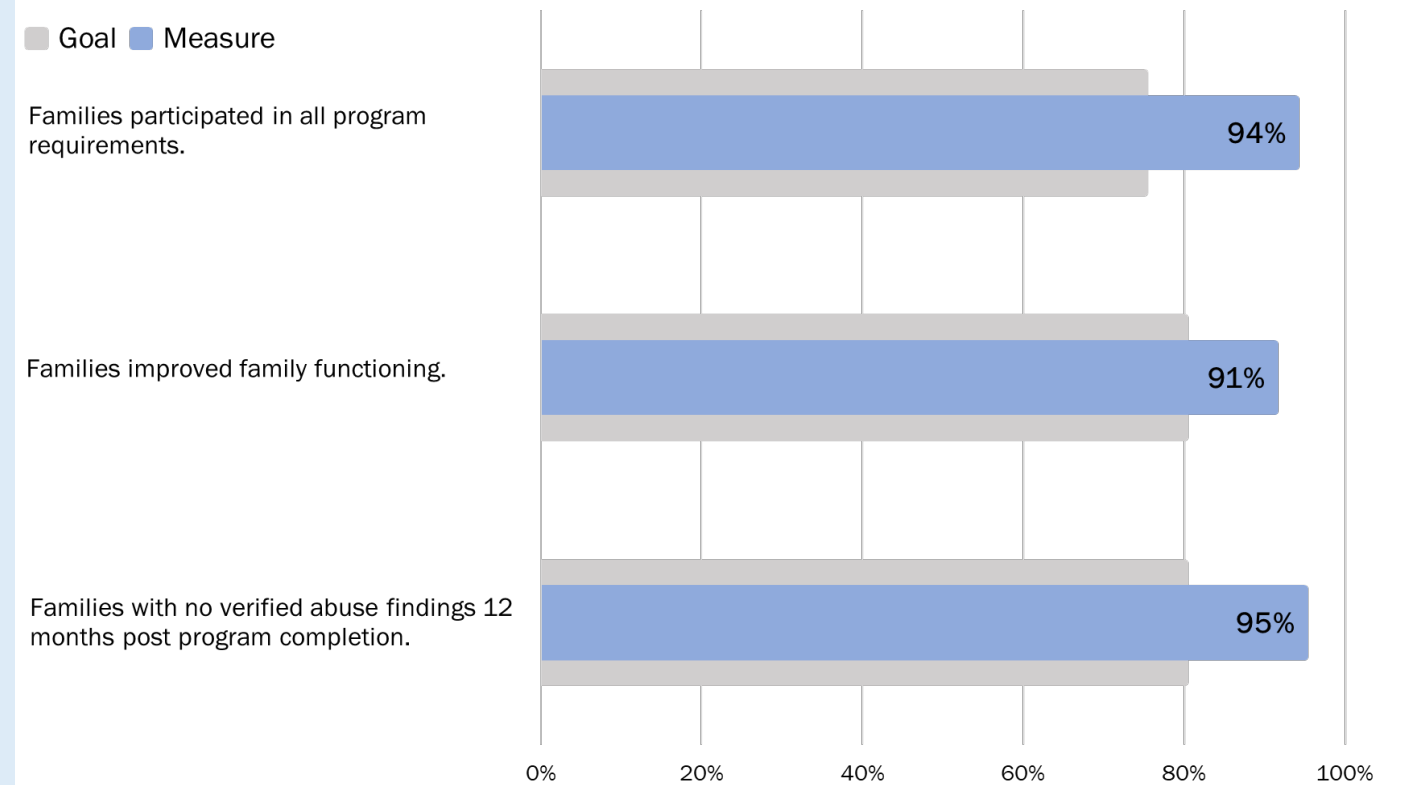
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

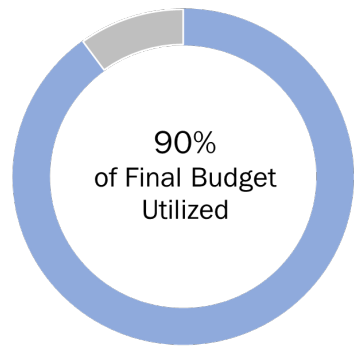
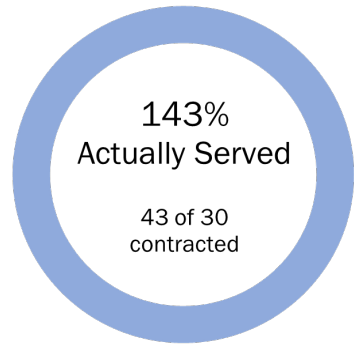




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

Broward Children's Center

## How Much Did We Do?



**Final Budget:**  
\$115,710

**Actual Expenditure:**  
\$103,580

## How Well Did We Do It?



Administrative monitoring had a finding related to the overbilling of units. The finding was addressed in a timely manner.

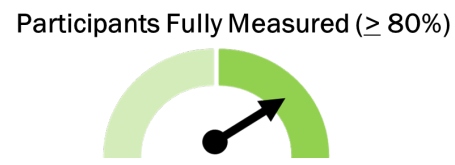
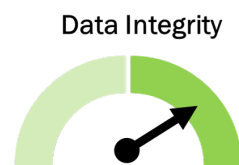
### Programmatic Performance

Broward Children's Center completed its third year as a provider under the 2015 Family Support RFP. The program provides weekly in-home parent training utilizing the Nurturing Parenting Program (NPP) Special Needs model, case management, and parent support groups. The average program duration is six (6) months, with 12-16 weeks of curriculum delivery.

Program monitoring reflected that services were engaging and effective, and provided unique supports to families through specialized knowledge of the population served and linkage to resources. Parent surveys consistently indicated a high level of satisfaction with the program.

Utilization was lower than expected due to extended staff leave. The number of families served was higher than the contracted number due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

78%

Families improved family functioning.

100%

Families with no verified abuse findings 12 months post program completion.

100%

0% 20% 40% 60% 80% 100%

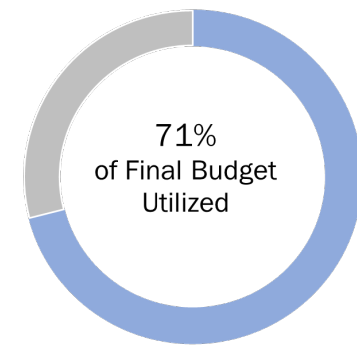
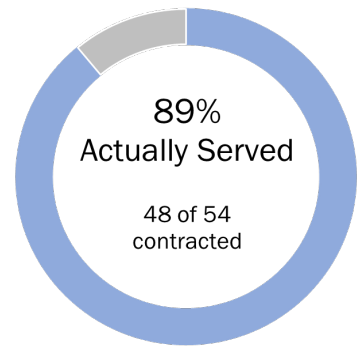




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Camelot Community Care

### How Much Did We Do?



**Final Budget:**  
\$232,549

**Actual Expenditure:**  
\$165,263

### How Well Did We Do It?



Administrative monitoring had findings related to vacant positions and the late submission of the budget to actual report. The findings were addressed in a timely manner.



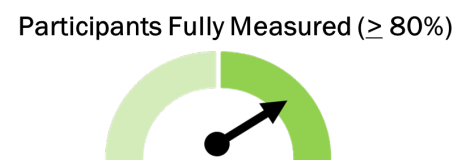
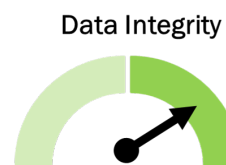
#### Programmatic Performance

Camelot Community Care, Inc. completed its third year providing services under the 2015 Family Strengthening RFP. The program utilizes the Functional Family Therapy (FFT) best practice model to provide intensive, in-home therapeutic intervention services to families with youth 11-17 years old at risk of entering the dependency and/or delinquency systems.

Program monitoring reflected that staff provided quality therapeutic and case management interventions with fidelity to the FFT model. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The allocation and number to be served for FY 17/18 were reduced to create the opportunity for the provider to address staff retention concerns while managing a smaller program. However, the program continues to have staff retention challenges, which has negatively impacted program utilization and numbers served. They were able to serve more families than expected because families with less complex needs required a shorter program duration. Technical assistance continues to be provided.

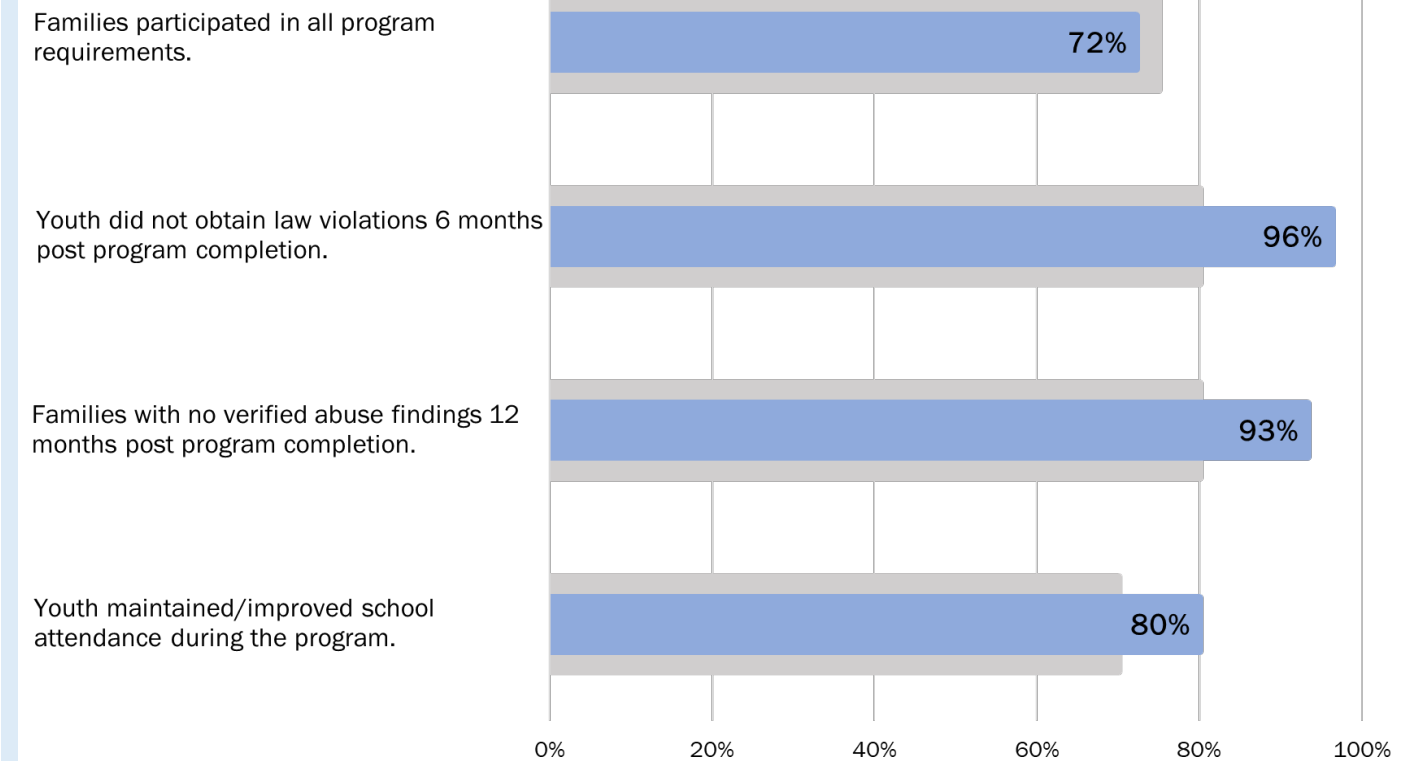
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

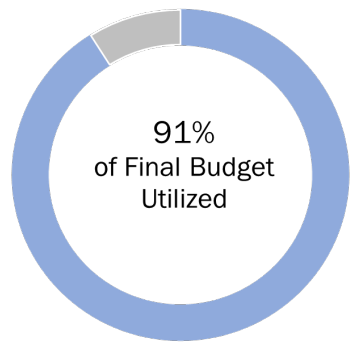
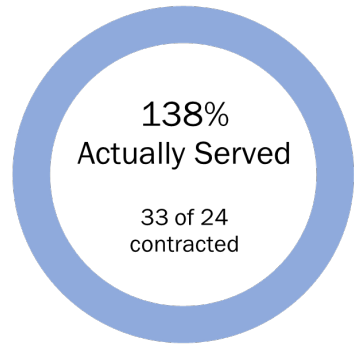




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

Center for Hearing and Communication with Kids In Distress, Inc. as Fiscal Sponsor

## How Much Did We Do?



**Final Budget:**  
\$156,000

**Actual Expenditure:**  
\$142,489

## How Well Did We Do It?



Excellent administrative monitoring with no findings.



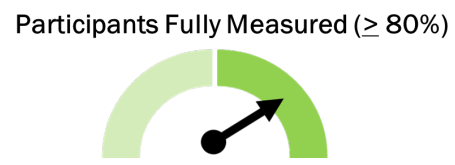
### Programmatic Performance

Center for Hearing & Communication completed its third year providing services under the 2015 Family Support RFP. The program provides weekly Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) Best Practice model to families impacted by hearing loss who are at risk of, or have, a reported case of abuse and/or neglect.

Program monitoring reflected high-quality services with thorough case documentation for this small, unique hearing-impaired population who are often isolated and under-served. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. The number of families served was higher than the contracted number due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

92%

Families improved family functioning.

94%

Families with no verified abuse findings 12 months post program completion.

100%

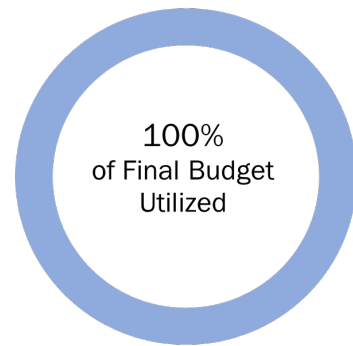
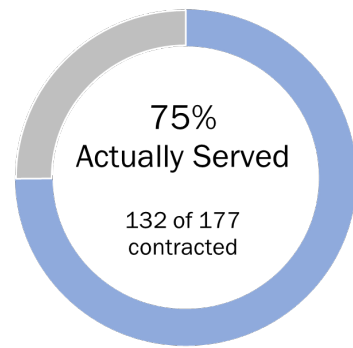
0% 20% 40% 60% 80% 100%



# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

Children's Harbor, Inc.

## How Much Did We Do?



**Final Budget:**  
\$447,633

**Actual Expenditure:**  
\$447,612

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

The Children's Harbor Family Strengthening Program completed its third year of providing services under the 2015 Family Support RFP. The program provides weekly in-home case management and parent education services using the Nurturing Parenting (NPP) and/or Circle of Security (COS) best practice curricula.

Program monitoring reflected the provision of high quality, well documented services by caring staff and the home visit observation verified excellent, engaging service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Lower numbers served were due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Participants Fully Measured (≥ 80%)



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

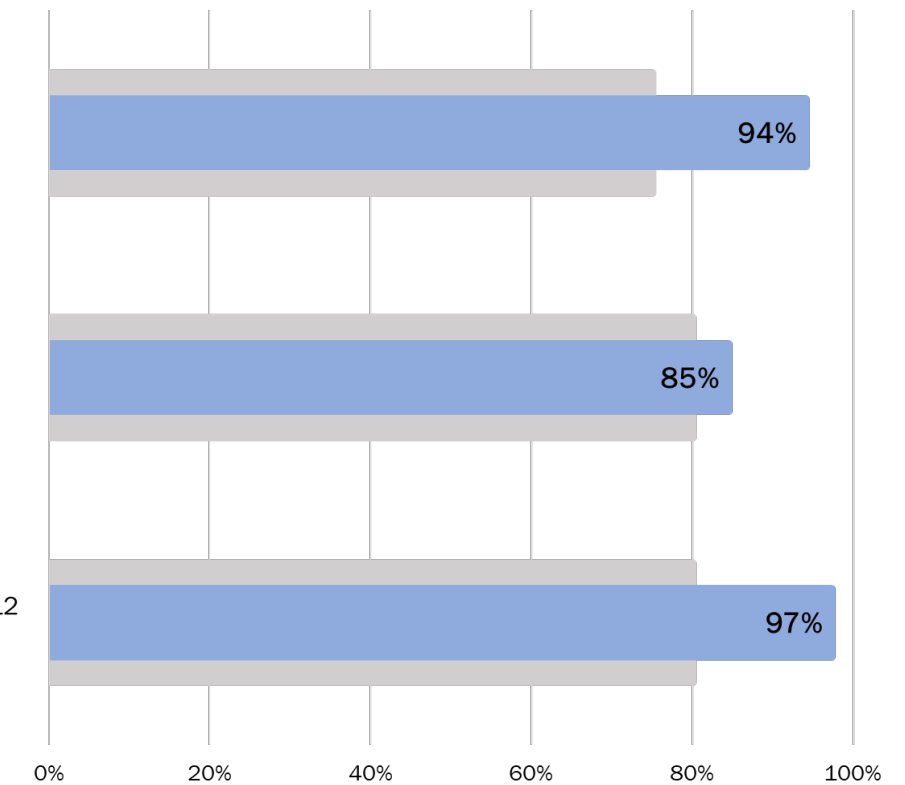
94%

Families improved family functioning.

85%

Families with no verified abuse findings 12 months post program completion.

97%

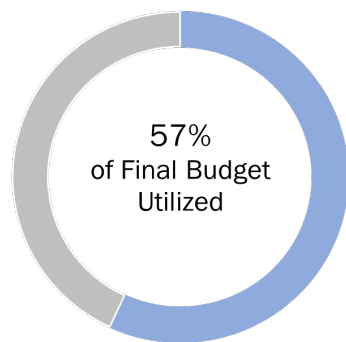
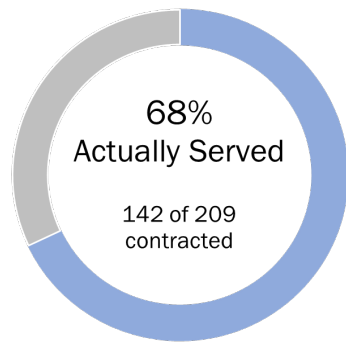




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

Children's Home Society of Florida

## How Much Did We Do?



**Final Budget:**  
\$800,000

**Actual Expenditure:**  
\$454,221

## How Well Did We Do It?



Administrative monitoring had a finding related to vacant positions. The finding was addressed, but not in a timely manner.

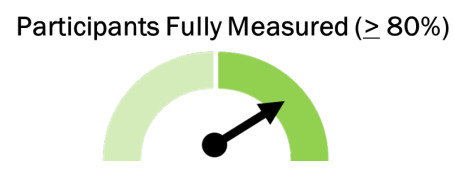
### Programmatic Performance

The Children's Home Society Family Preservation Program completed its third year providing services under the 2015 Family Support RFP. The program provides weekly in-home Cognitive Behavioral Therapy (CBT) and parent education utilizing the evidence-based Nurturing Parenting Program (NPP) model.

Monitoring results reflected that the provider met their Performance Improvement Plan (PIP) goals by demonstrating improved documentation of services and model fidelity. The home visit observation verified quality service delivery and parent surveys reflected a high level of satisfaction with services received.

The program had persistent staff retention challenges and management turnover which have negatively impacted program utilization and numbers served. The provider was receptive to technical assistance.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

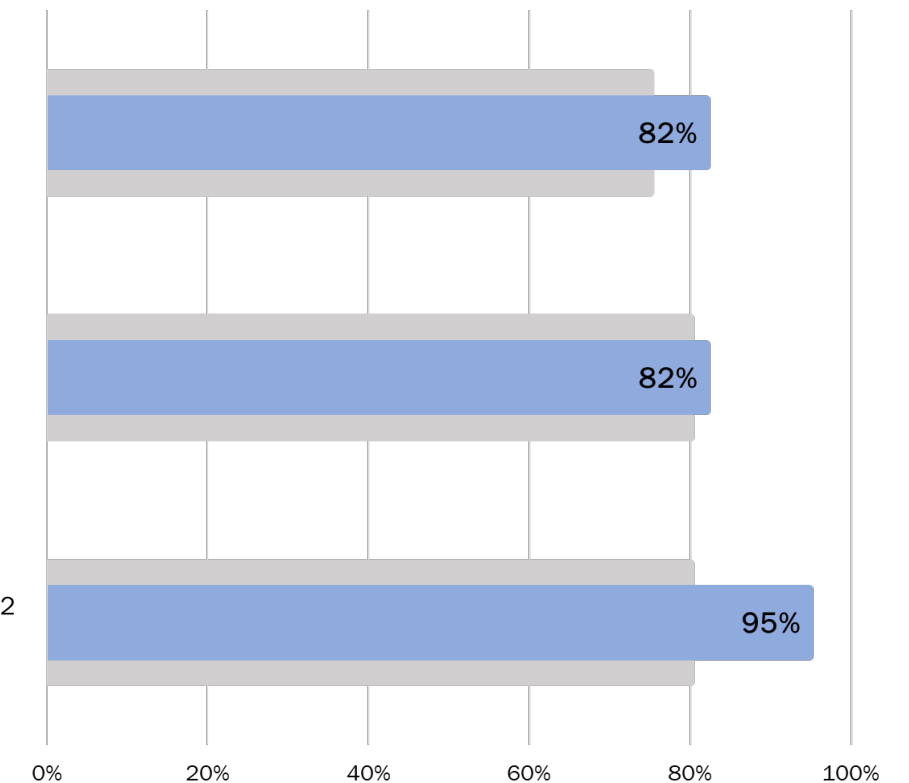
82%

Families improved family functioning.

82%

Families with no verified abuse findings 12 months post program completion.

95%

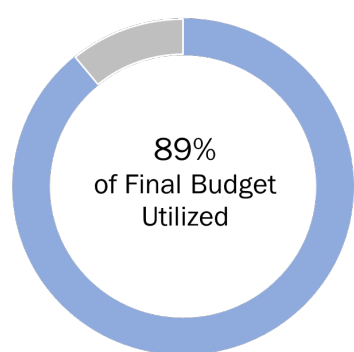
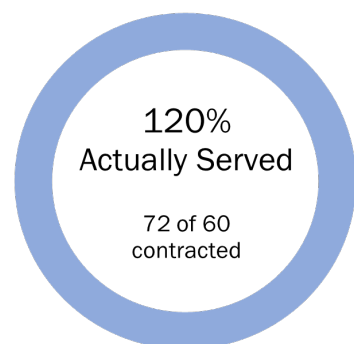




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Community Based Connections with Alex Rebb, Inc. as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$205,000

**Actual Expenditure:**  
\$183,462

### How Well Did We Do It?



Administrative monitoring had a finding related to the overbilling of units. The finding was addressed in a timely manner.

#### Programmatic Performance

Community Based Connections (CBC) completed its third year of providing services under the 2015 Family Support RFP. The program provides weekly in-home parent education and support services to families living primarily in the City of West Park and adjacent communities, using the "Effective Black Parenting" and "Confident Parenting" Best Practice curricula.

Program monitoring reflected the delivery of stellar services that effectively engaged families and also provided significant family support. Parent surveys indicated a high level of satisfaction with the services rendered.

Utilization was lower than expected due to delayed implementation of the youth and father engagement component. The number of families served was higher than the contracted amount due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

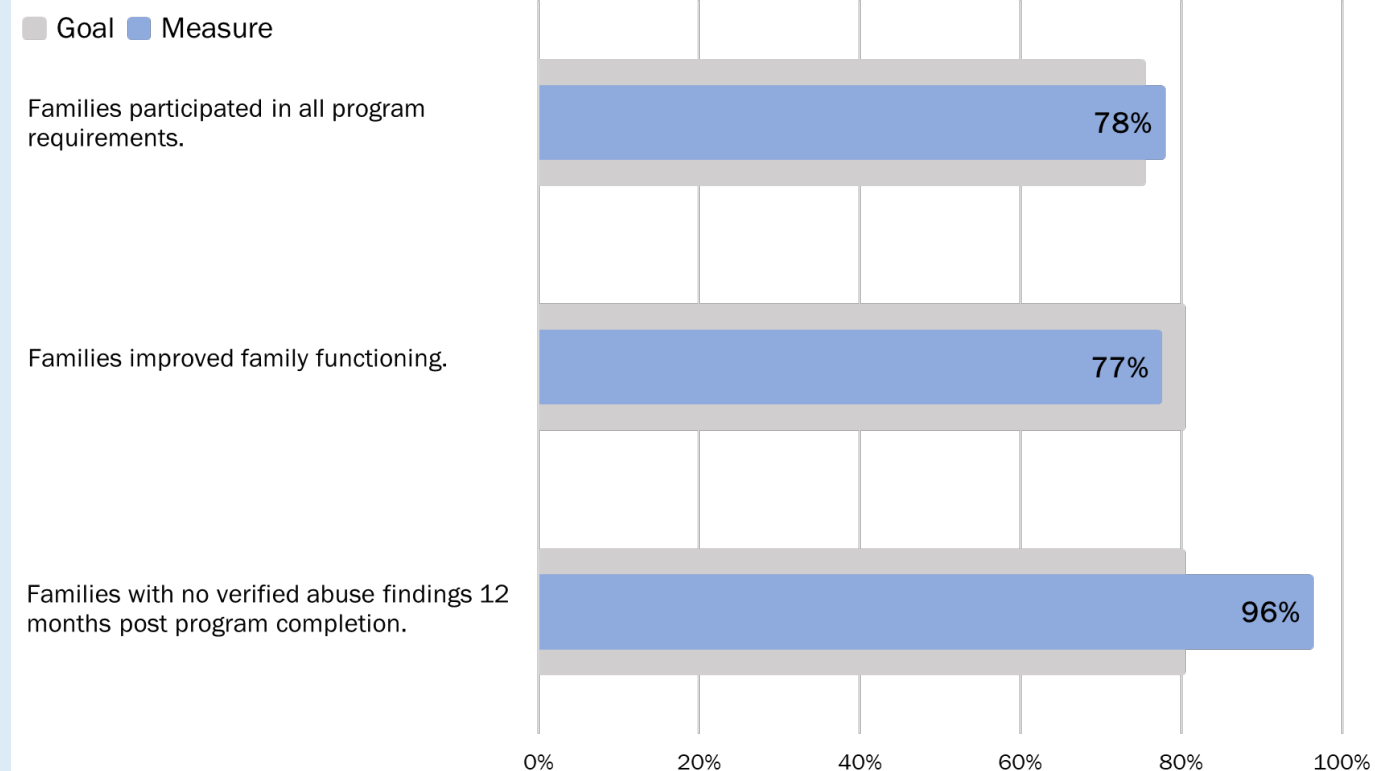


Participants Fully Measured (≥ 80%)



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

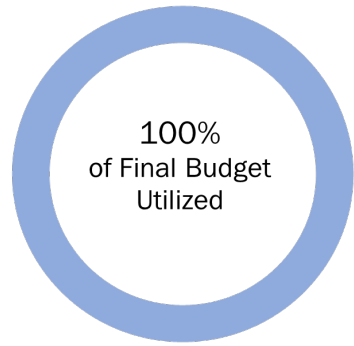
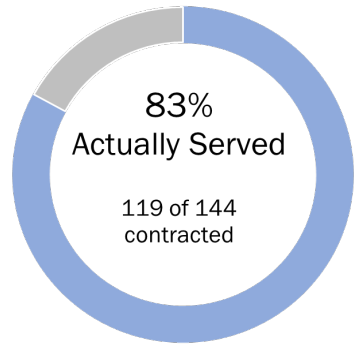




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Family Central - Nurturing Parent Program (NPP)

How Much Did We Do?



Final Budget:  
\$383,754

Actual Expenditure:  
\$383,752

How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

Family Central completed its third year providing services under the 2015 Family Support RFP. The program provides in-home services on a weekly basis and utilizes the Nurturing Parent Program (NPP) and the Circle of Security (COS) Parenting best practice models. These models provide parent education and support services to families with children ages birth-11 years of age.

Program monitoring reflected that quality parenting interventions and strong family support were provided. Parent surveys indicated high levels of satisfaction with services received.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs and lower referrals at the start of the contract year, which later increased, resulting in full utilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

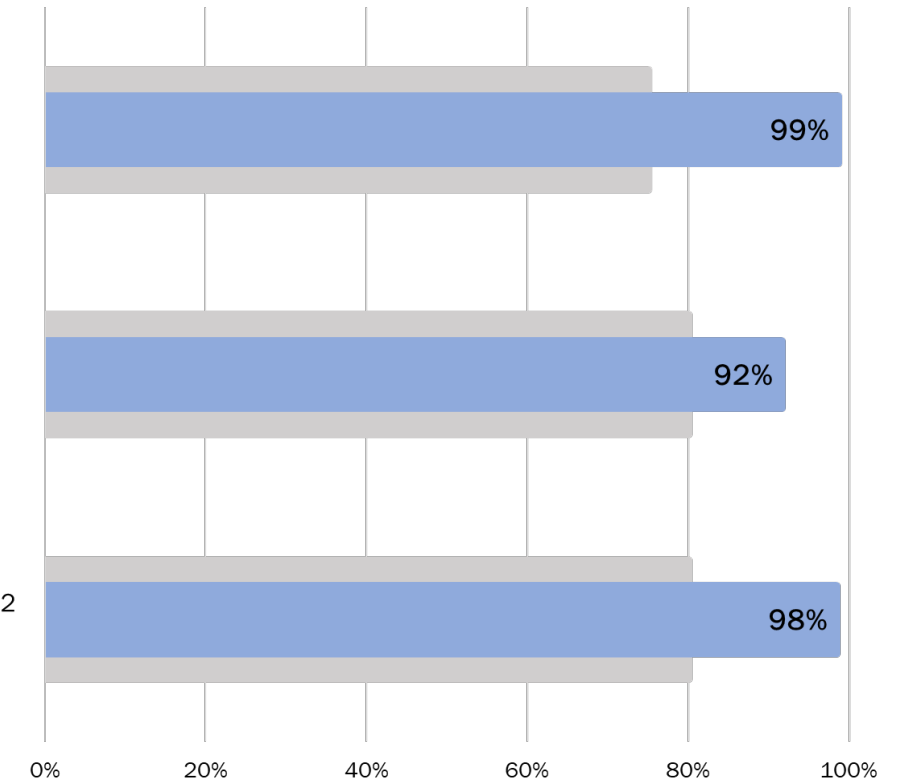
99%

Families improved family functioning.

92%

Families with no verified abuse findings 12 months post program completion.

98%

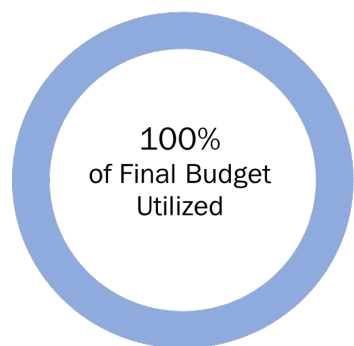
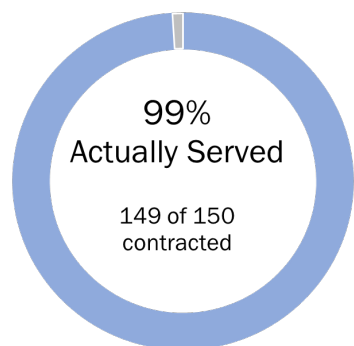




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Gulf Coast Jewish Family and Community Services

### How Much Did We Do?



**Final Budget:**  
\$541,275

**Actual Expenditure:**  
\$541,211

### How Well Did We Do It?



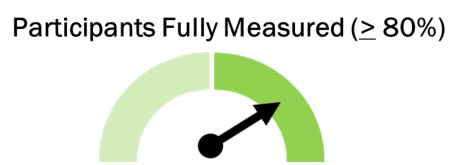
Excellent administrative monitoring with no findings.

#### Programmatic Performance

Gulf Coast completed its third year providing services under the 2015 Family Support RFP. The Family Skill Builders program provides intensive in-home therapy, case management, parenting education, crisis stabilization, and support. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

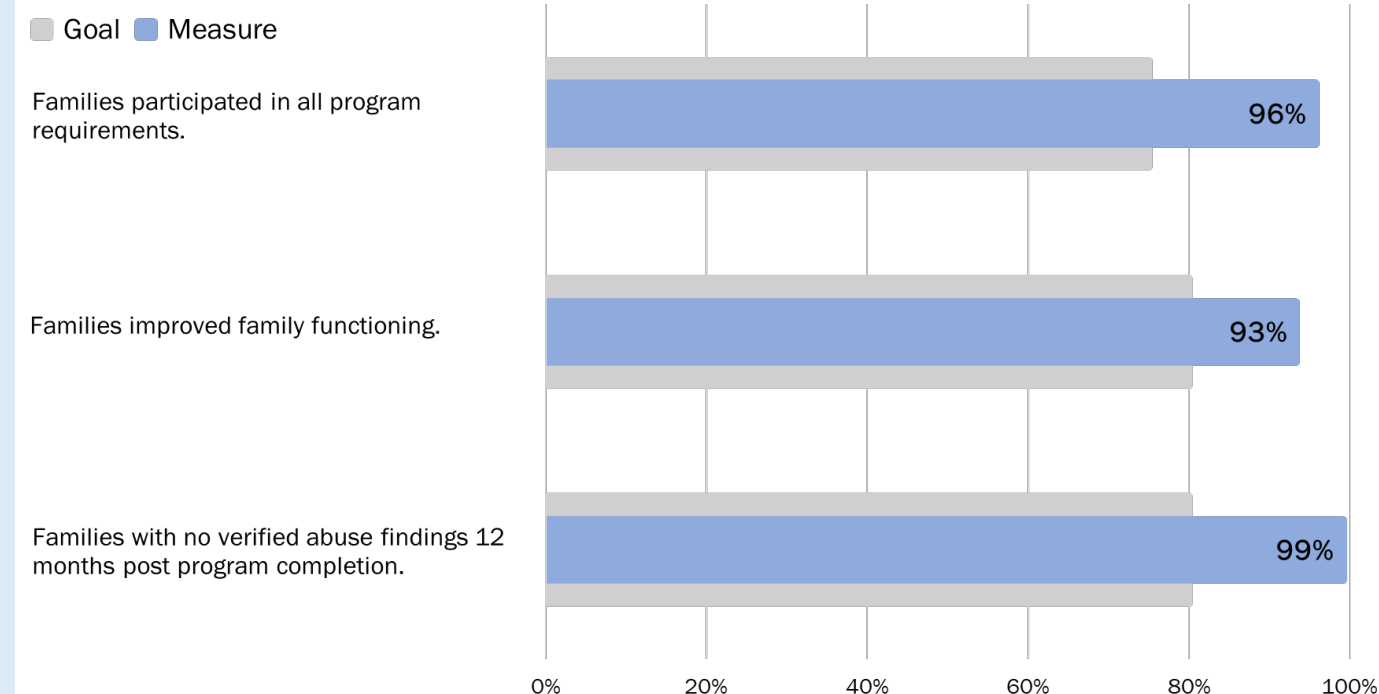
Program monitoring reflected stellar service delivery with engaging and effective therapeutic interventions. Client services and case documentation were outstanding and satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

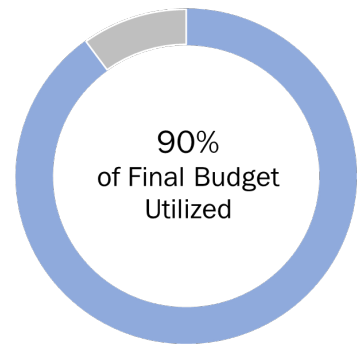
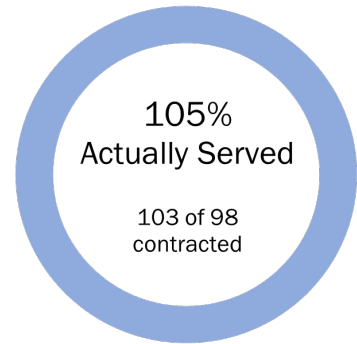




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Healthy Mothers-Healthy Babies Coalition - Fatherhood Mentoring

### How Much Did We Do?



**Final Budget:**  
\$279,588

**Actual Expenditure:**  
\$251,801

### How Well Did We Do It?



Excellent administrative monitoring with no findings.



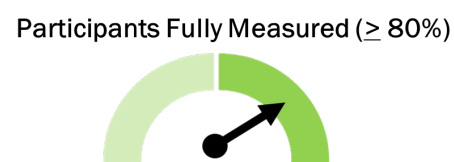
#### Programmatic Performance

The Fatherhood Mentorship Program completed its third year providing services under the 2015 Family Support RFP. The program works with disengaged fathers to reconnect them with their children. Services include an evidence-based parenting curriculum, "24/7 Dad", bi-weekly counseling and weekly support groups that focus on GED attainment and employment with family building/bonding activities. Peer mentors have weekly contact with the fathers and service projects promote community attachment.

Program monitoring reflected that the program provided the fathers with essential information to improve their lives and their relationships with their children through quality groups and case management services. Satisfaction surveys indicated a high level of satisfaction with services received.

The provider was on a Performance Improvement Plan to address data/performance measurement challenges. The provider also experienced staff turnover and significant management changes, which impacted utilization. Program staffing has been more stable, resulting in increased numbers served and the successful completion of the PIP. Data integrity has improved this year resulting in more accurate outcome results and completion rates when compared to years prior. The provider has been receptive to technical assistance.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all of the Council goals for performance measurements.

■ Goal ■ Measure

Fathers completed 10 out of 12 groups.

56%

Fathers reported satisfaction with group and individual sessions.

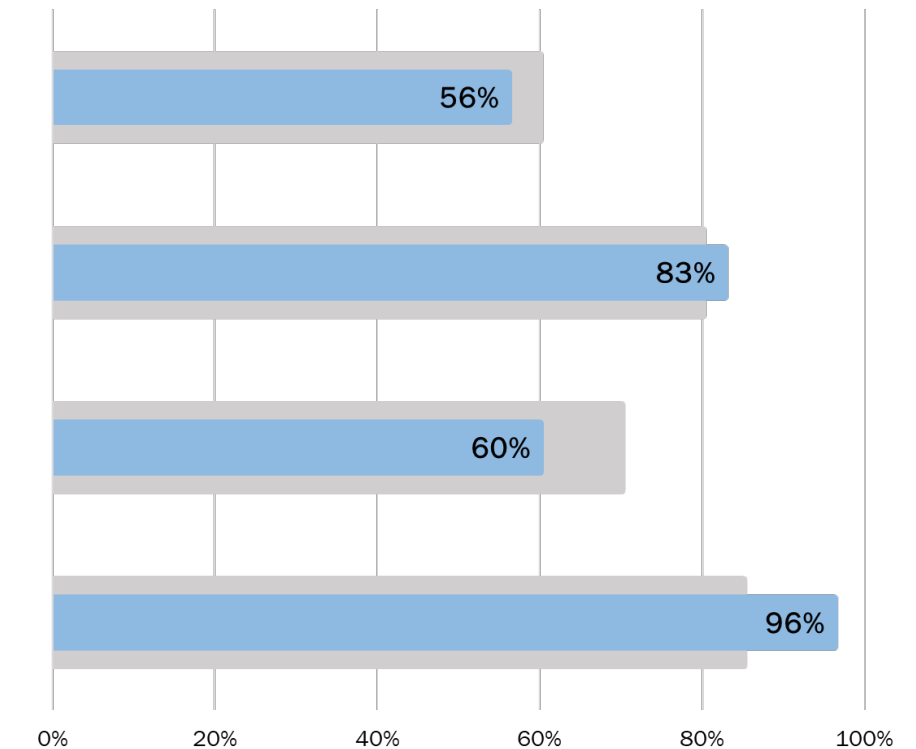
83%

Fathers completed 24/7 Dad A.M. curriculum.

60%

Fathers improved their knowledge of effective parenting skills.

96%



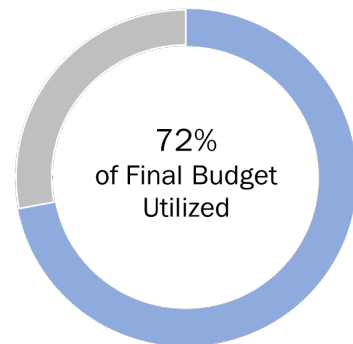
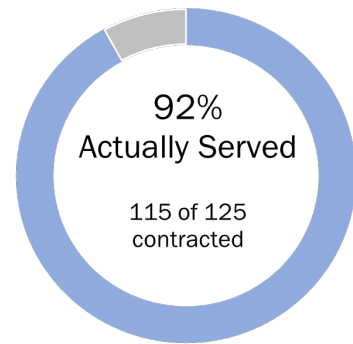




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Healthy Mothers-Healthy Babies Coalition - Teen Collaboration

### How Much Did We Do?



**Final Budget:**  
\$462,500

**Actual Expenditure:**  
\$333,511

### How Well Did We Do It?



Excellent administrative monitoring with no findings.



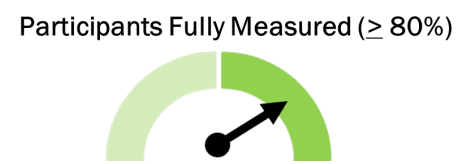
#### Programmatic Performance

The Healthy Mother's Healthy Babies Teen Parent Program completed its third year providing services under the 2015 Family Support RFP. The program provides weekly in-home services utilizing a combination of Trauma Focused Cognitive Behavioral Therapy (TF-CBT), the Nurturing Parenting Program (NPP), the Guard Your Heart Program, and/or Circle of Security (COS) to serve a complex population of pregnant and parenting teenage mothers.

Program monitoring reflected the provision of collaborative services to engage and provide essential services to teen parents by caring staff, and satisfaction surveys reflected a high level of client satisfaction.

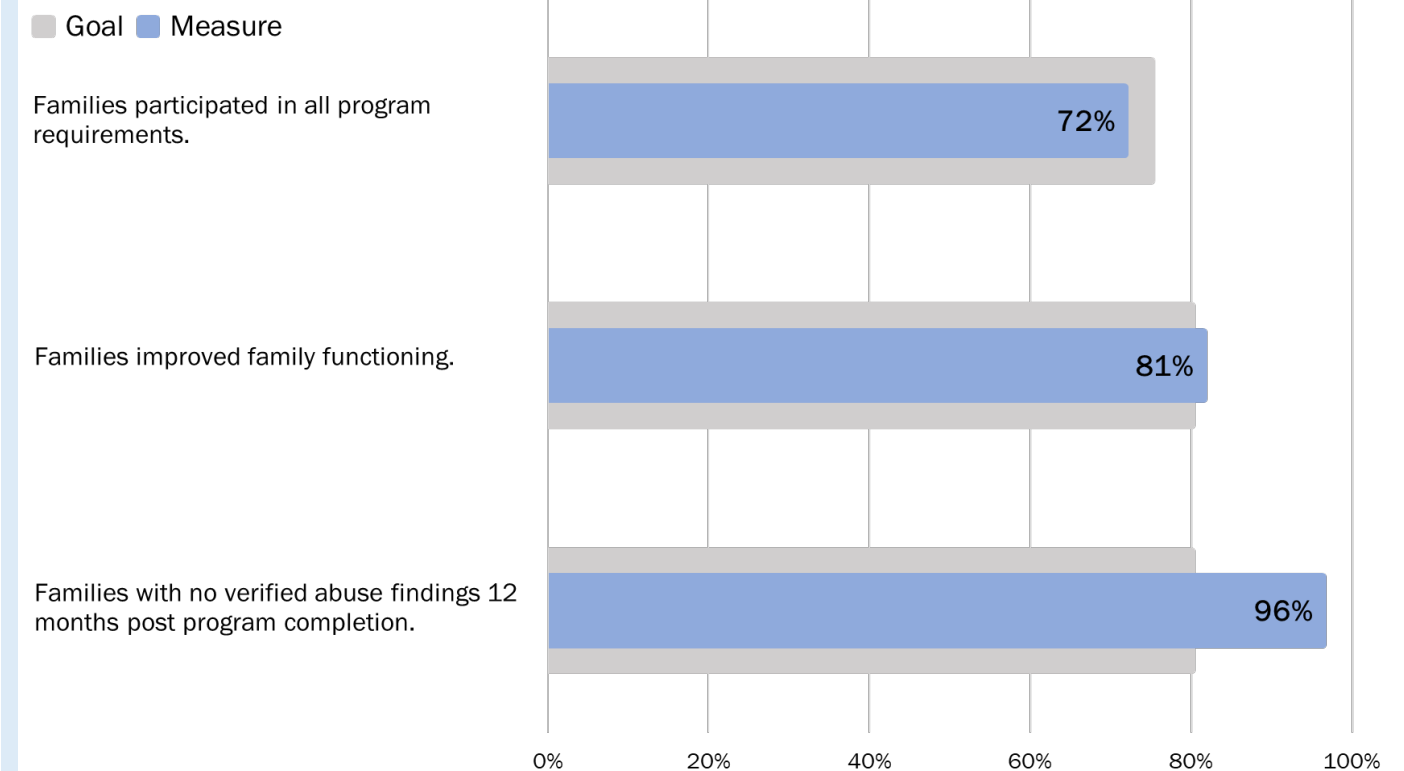
During FY 17/18, the program was on a Performance Improvement Plan (PIP) that carried over from FY 16/17 to address concerns related to documentation and attainment of program performance goals. The program improved in the targeted areas and successfully completed the PIP. However, the provider experienced significant staff retention issues and program management changes. These factors led to underutilization, client engagement challenges, and data/performance measurement challenges. The provider has been receptive to the ongoing technical assistance and improvements in data collection, reporting, and quality have been noted.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** Council goals for performance measurements.

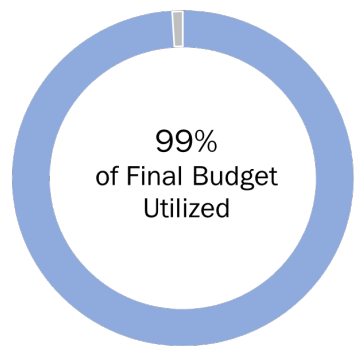
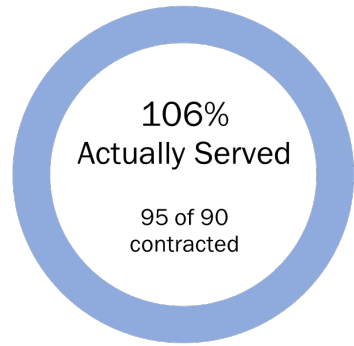




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Henderson Behavioral Health - HOMEBUILDERS

### How Much Did We Do?



**Final Budget:**  
\$500,336

**Actual Expenditure:**  
\$493,750

### How Well Did We Do It?



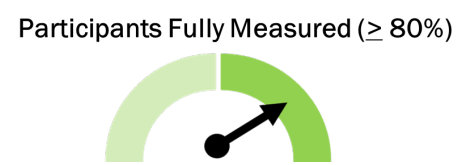
Administrative monitoring had a finding related to a vacant position. The finding was addressed in a timely manner.

#### Programmatic Performance

Henderson Behavioral Health completed its third year providing services under the 2015 Family Strengthening RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS for families with highly complex needs.

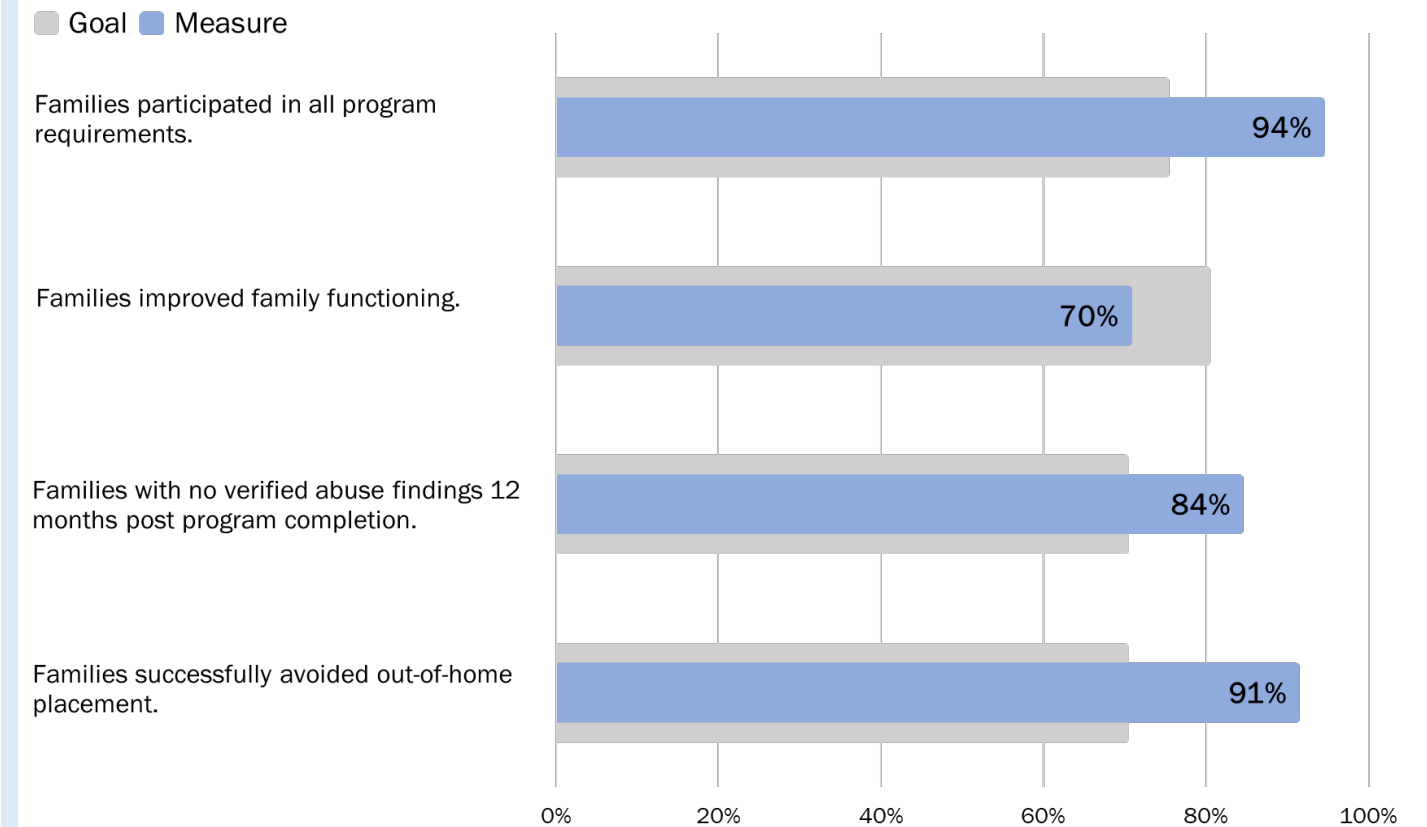
Program monitoring reflected that the program provided effective and engaging services which were of high quality and intensity. The program collaborates with ChildNet to provide important status updates which are subsequently entered into the Florida Safe Families Network System (FSFN) to capture the community's effort to provide Family Preservation services prior to court involvement. Service observation and parent surveys indicated high levels of program satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

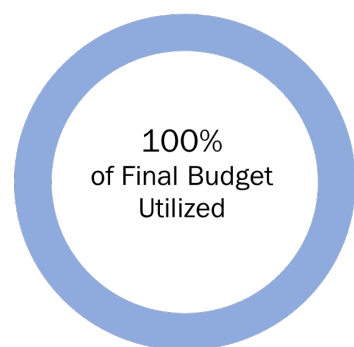
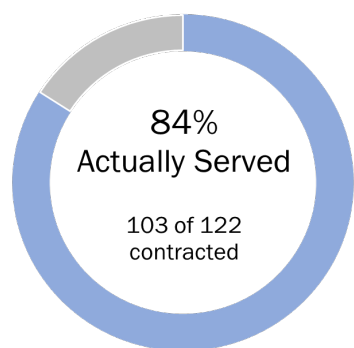




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Henderson Behavioral Health - Multisystem Therapy (MST)

How Much Did We Do?



**Final Budget:**  
\$653,431

**Actual Expenditure:**  
\$651,724

How Well Did We Do It?



Excellent administrative monitoring with no findings.

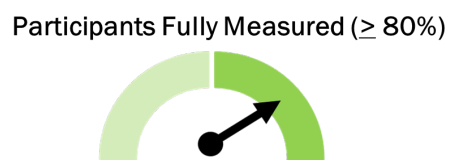
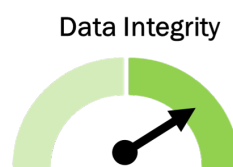
### Programmatic Performance

Henderson Behavioral Health completed its third year providing services under the 2015 Family Support RFP. Henderson's Multisystem Therapy (MST) Program provides intensive in-home therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

Program monitoring reflected that the program continued to provide quality intervention using MST techniques and conducted comprehensive treatment planning with supportive service delivery. Program documentation was individualized and provided a clear picture of family functioning and goal progression. Service observation and parent surveys indicated high levels of program satisfaction.

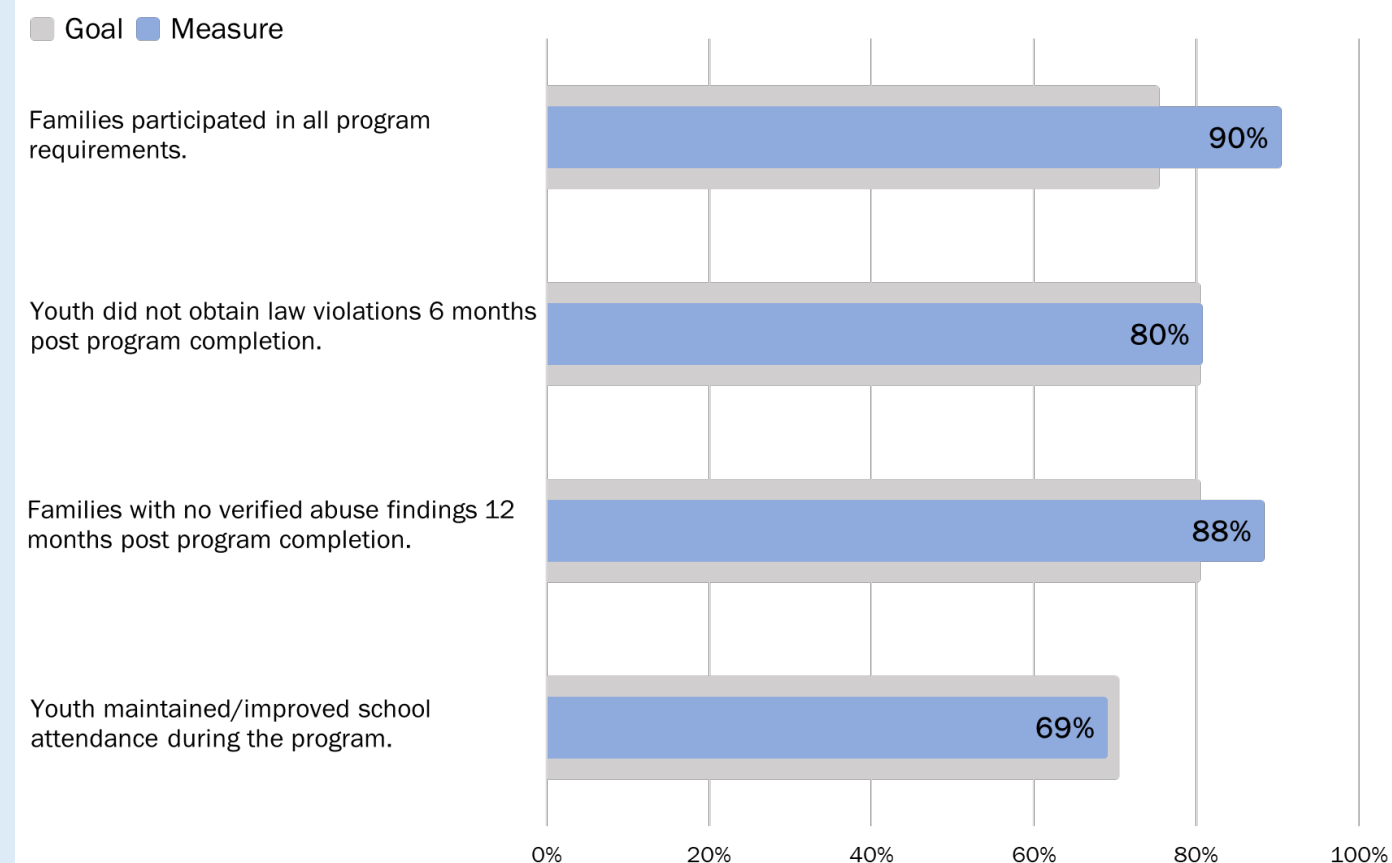
The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

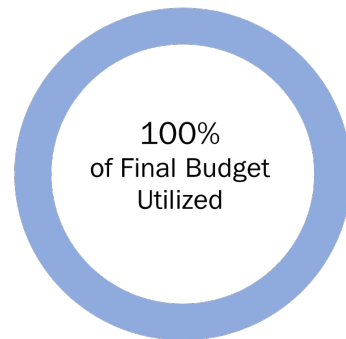
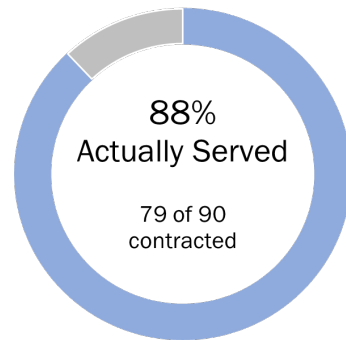




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Hispanic Unity of South Florida

### How Much Did We Do?



**Final Budget:**  
\$215,000

**Actual Expenditure:**  
\$214,941

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

Hispanic Unity completed its third year providing services under the 2015 Family Support RFP. The program utilizes the evidence-based Nurturing Parenting Program (NPP) model which provides parent education support services. The NPP curriculum is provided in a group format and families receive 10 family training groups, case management, and participate in a Family Building event.

Program monitoring reflected excellent service delivery with engaging and effective delivery of the NPP curriculum. Satisfaction surveys reflected high levels of satisfaction with services. Due to the success of this program model and the request for additional services, funding was increased to serve an additional cohort of 11 families at West Hollywood Elementary in FY 18/19.

Although the provider began the family training group cycle with a full roster of families, some families were not able to finish the group sessions due to unplanned challenges. This impacted the number of families served.

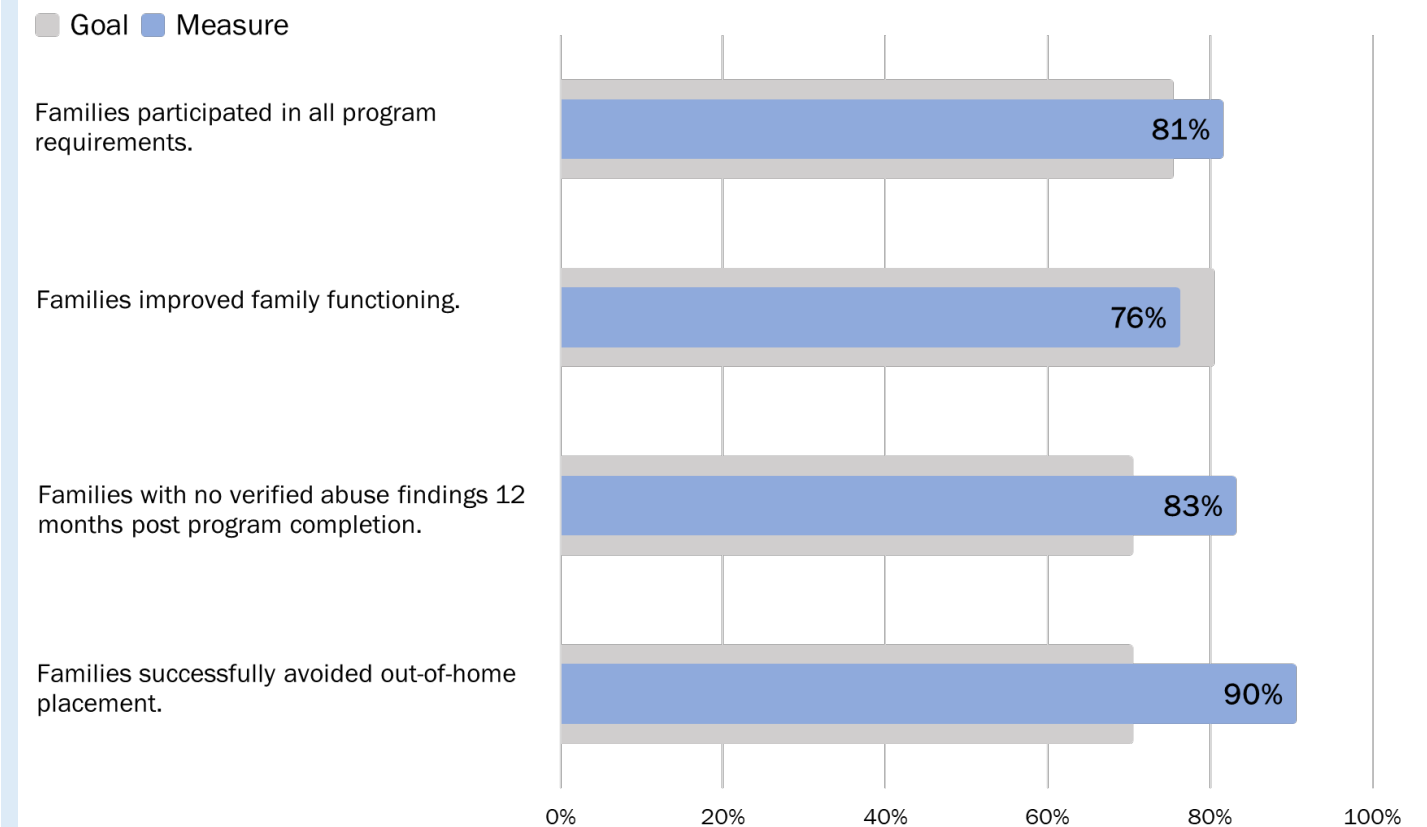
Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

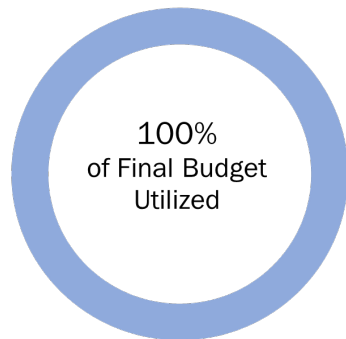
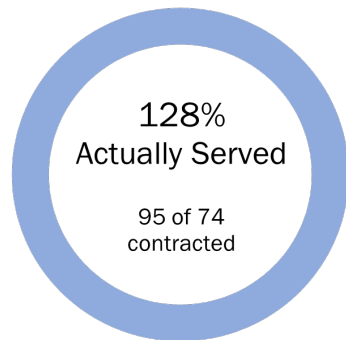




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Jewish Adoption and Foster Care Options, Inc. (JAFCO)

### How Much Did We Do?



**Final Budget:**  
\$498,200

**Actual Expenditure:**  
\$498,200

### How Well Did We Do It?



Administrative monitoring had findings related to the late submission of audited financial statements and invoices. The findings were addressed in a timely manner.



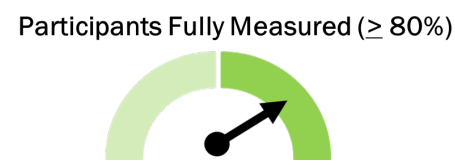
#### Programmatic Performance

JAFCO completed its third year providing services under the 2015 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program provides intensive in-home therapeutic services to adolescents at risk of entering or re-entering the delinquency and/or dependency system.

Monitoring results reflected stellar service delivery with engaging and effective therapeutic interventions and excellent fidelity to the evidence based model. Program documentation was individualized and provided a clear picture of family functioning and goal progression. The provider consistently completed comprehensive intake assessments, treatment plans and provided supportive case management reflective of family needs and input. Service observation and caregiver surveys indicated a high level of satisfaction with the services received.

Higher numbers served were due to shorter program duration for families with less complex needs. The Provider's history of over-serving while maintaining model fidelity allowed for a small upward adjustment in the contracted numbers to be served for FY 18/19.

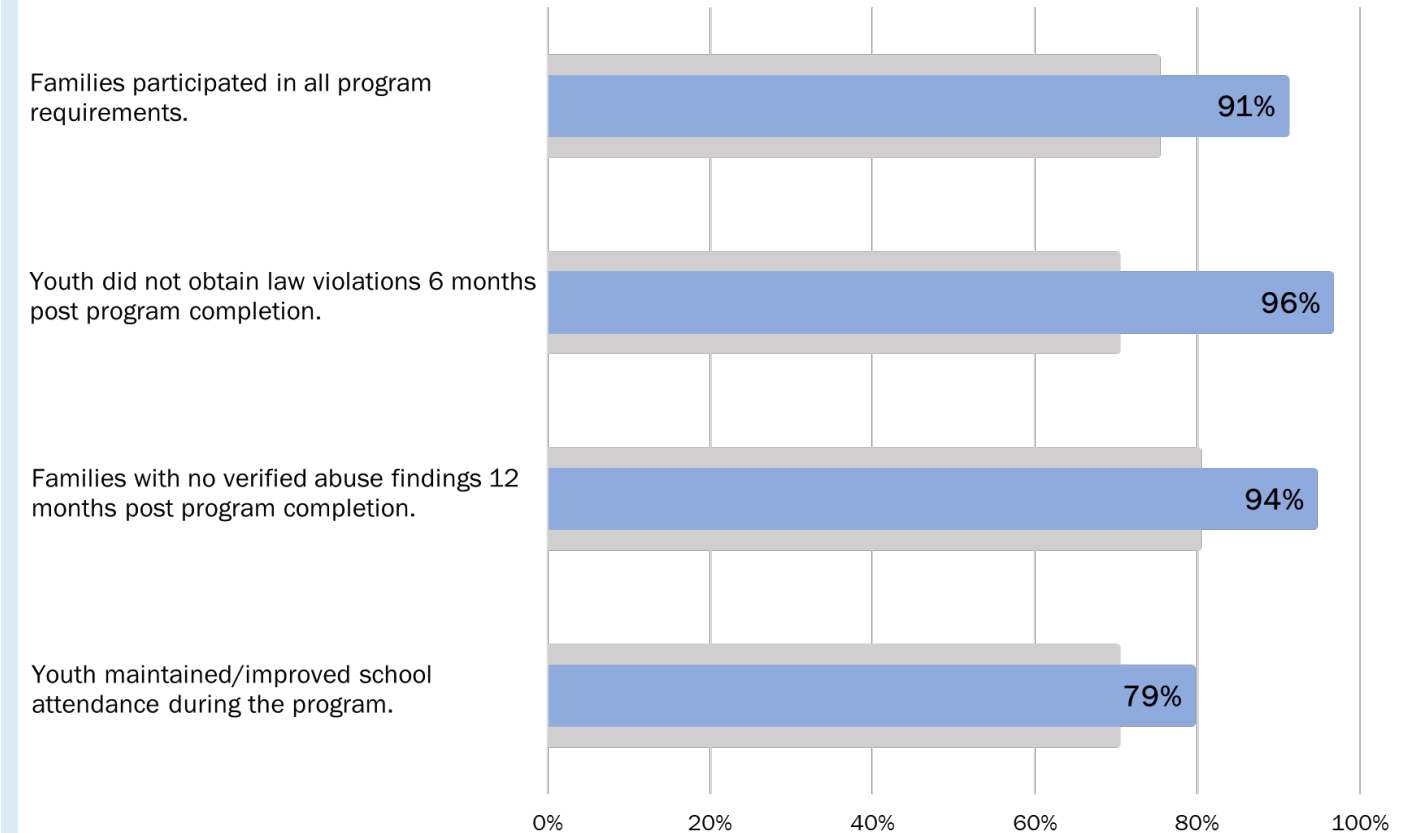
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

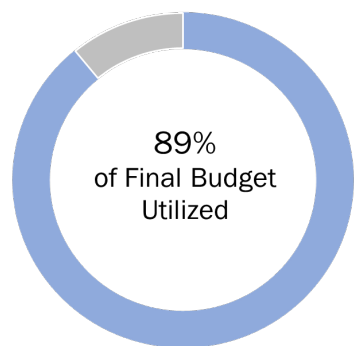
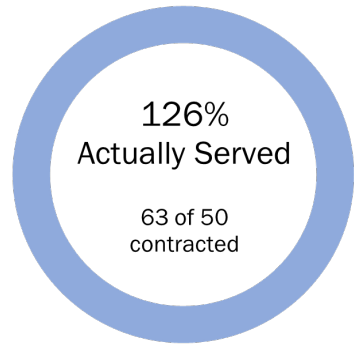




# Family Supports - Abuse and Neglect Prevention - Family Strengthening FY 17/18

Juliana Gerena and Associates

## How Much Did We Do?



**Final Budget:**  
\$263,550

**Actual Expenditure:**  
\$233,856

## How Well Did We Do It?



Excellent administrative monitoring with no findings.



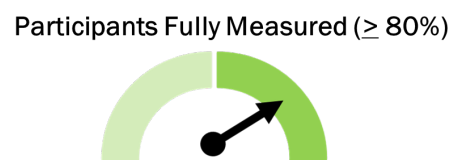
### Programmatic Performance

Juliana Gerena & Associates completed its third year providing services under the 2015 Family Support RFP. Juliana Gerena & Associates' SAFE Program provides family-based, therapeutic in-home services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as deemed necessary, when providing weekly individual and family counseling. The average length of treatment is approximately nine (9) to twelve (12) months.

Monitoring results reflected stellar service delivery with engaging and effective therapeutic interventions to this unique and complex population. Service observation and satisfaction surveys reflected a high level of satisfaction with the services received.

Utilization was lower than expected due to an extended staff vacancy at the outset of the contract year, but the provider was able to serve additional youth because of shorter program duration for some of them. Program management provided direct services which assisted with serving more than the contracted number to be served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

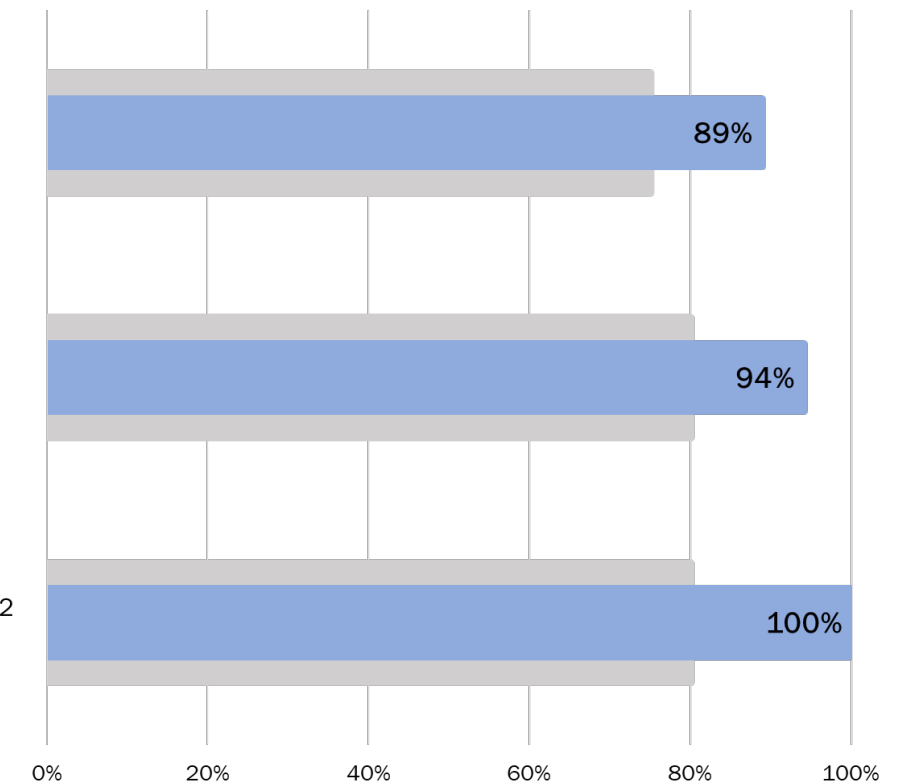
89%

Families improved family functioning.

94%

Families with no verified abuse findings 12 months post program completion.

100%

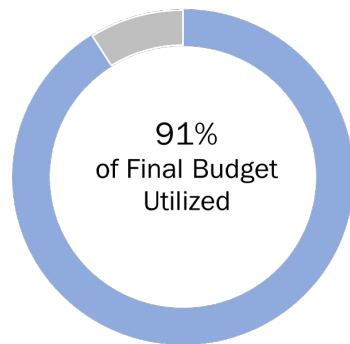
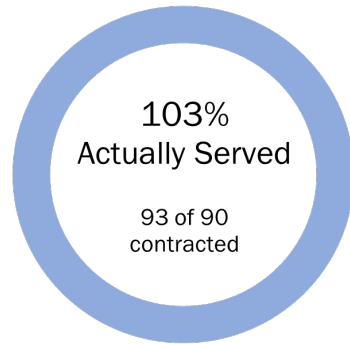




# Family Support - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## KID, Inc. - HOMEBUILDERS

### How Much Did We Do?



**Final Budget:**  
\$489,768

**Actual Expenditure:**  
\$443,593

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

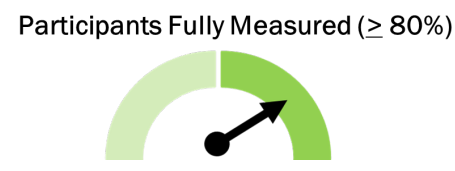
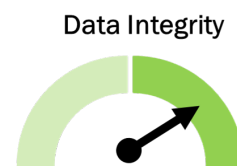
#### Programmatic Performance

Kids In Distress completed its third year providing services under the 2015 Family Support RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS and services are provided to families with very complex needs.

Program monitoring reflected that the program provided effective and engaging services which were of high quality and intensity. The program collaborates with ChildNet to provide important status updates which are subsequently entered into the Family Safe Families Network system (FSFN) to capture the community's effort to provide Family Preservation services prior to court involvement. Service observation and parent surveys indicated high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies, and the provider was able to meet client needs with the supervisor assisting in covering cases. The program is now fully staffed.

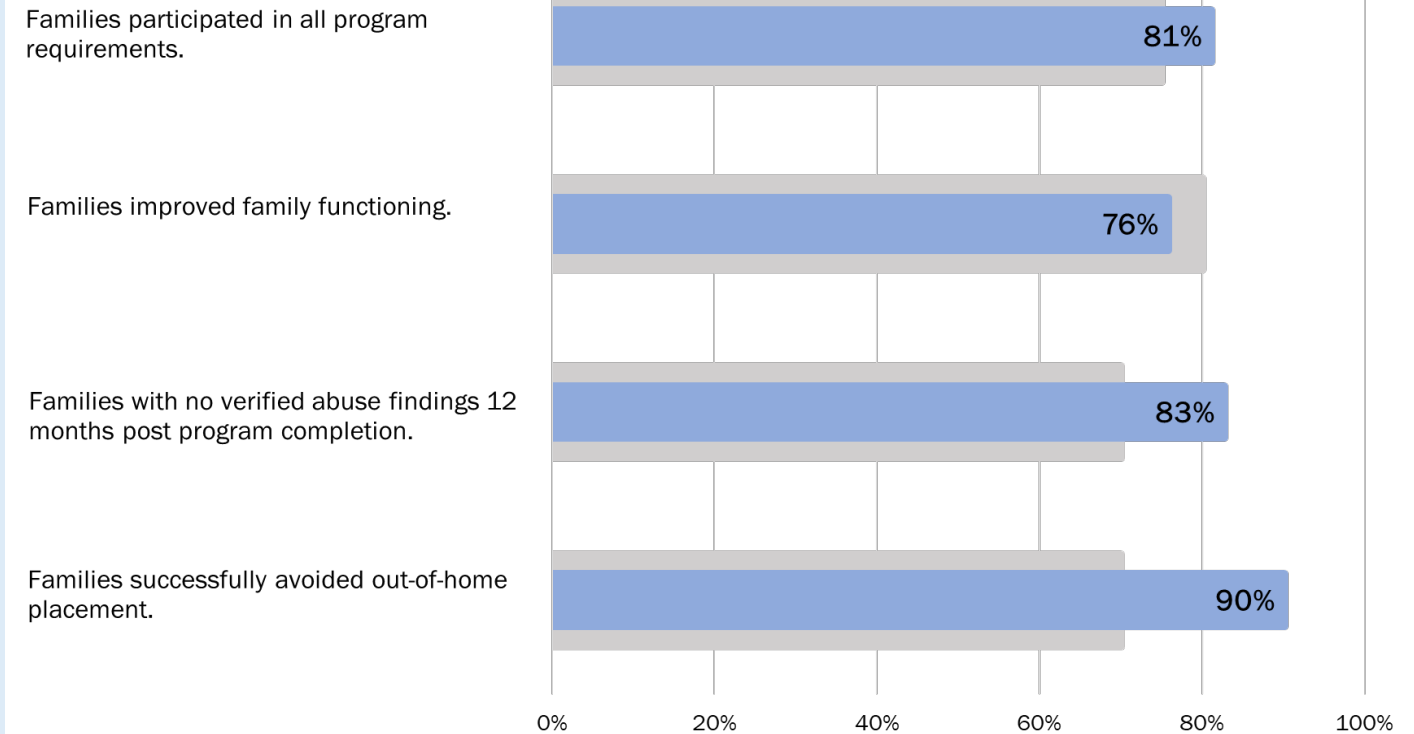
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

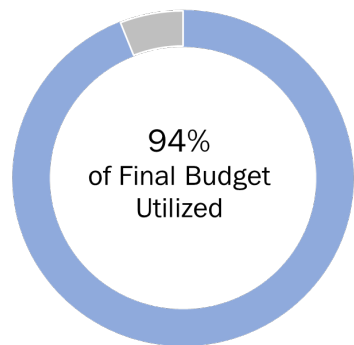
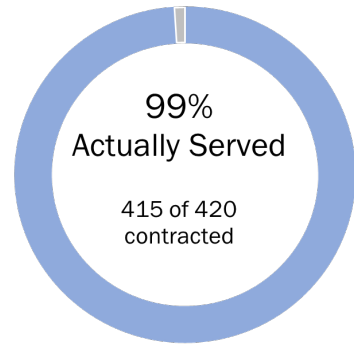




# Family Support - Abuse and Neglect Prevention - Family Strengthening FY 17/18

KID, Inc. - KID FIRST

## How Much Did We Do?



**Final Budget:**  
\$1,170,654

**Actual Expenditure:**  
\$1,098,067

## How Well Did We Do It?



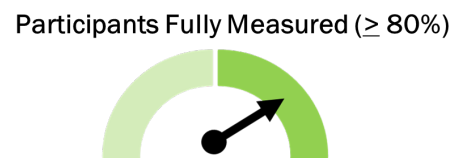
Excellent administrative monitoring with no findings.

### Programmatic Performance

Kids in Distress completed its third year providing services under the 2015 Family Support RFP. The KID FIRST program provides intensive home-based family preservation services which are comprised of three components: case management, parent education, and supportive counseling. BSO Child Protective Investigators are the primary source of referrals for this program.

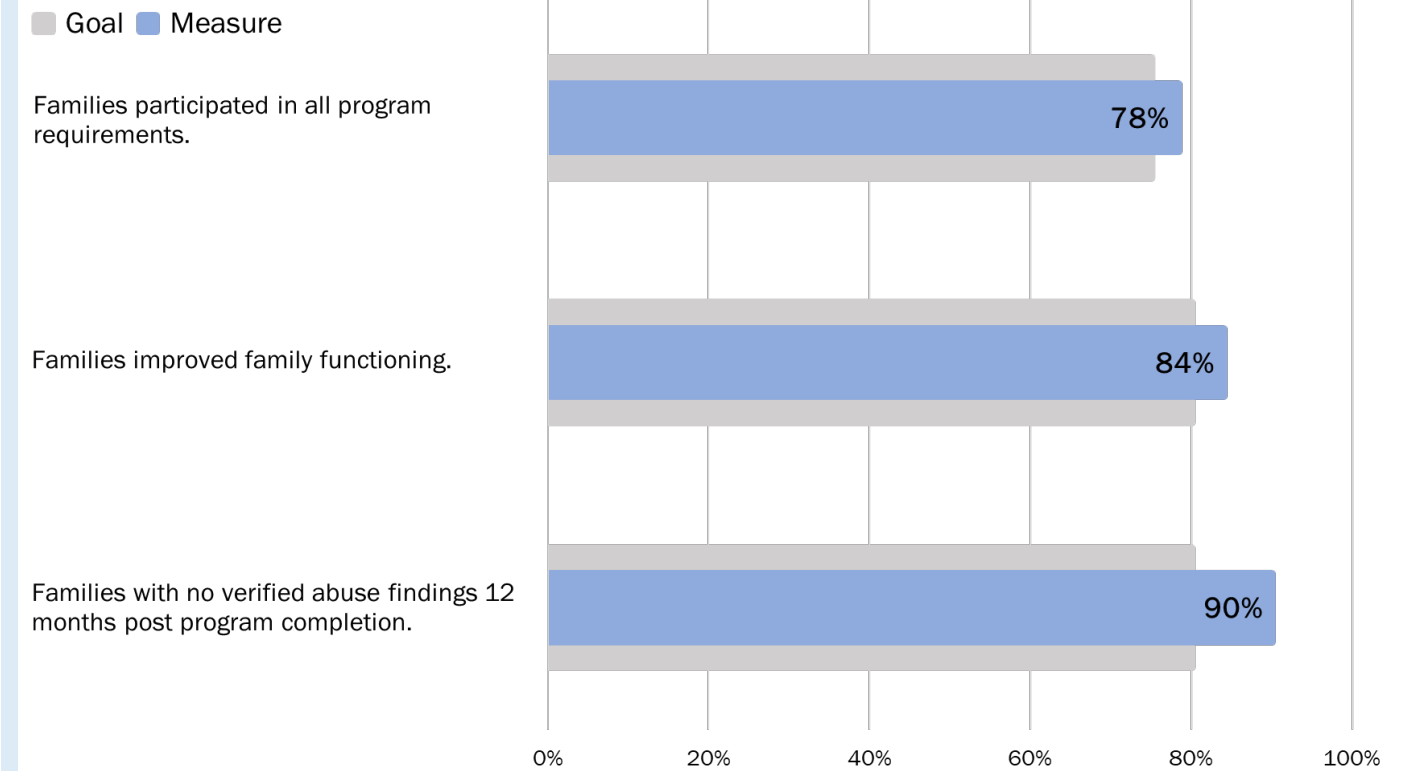
Program monitoring reflected quality service delivery and excellent communication between the provider and the investigators. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



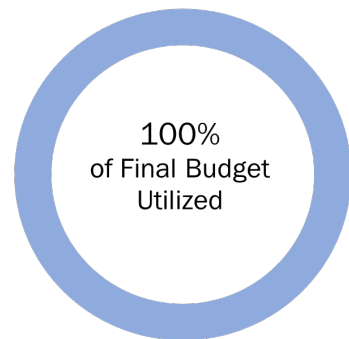
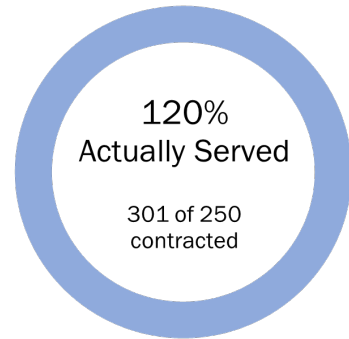




# Family Support - Abuse and Neglect Prevention - Family Strengthening FY 17/18

## Memorial Healthcare System

### How Much Did We Do?



**Final Budget:**  
\$694,260

**Actual Expenditure:**  
\$694,260

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

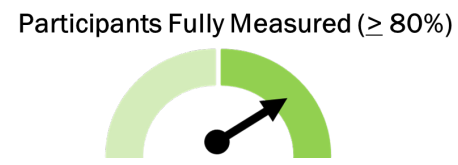
#### Programmatic Performance

Memorial Healthcare System completed its third year providing services under the 2015 Family Strengthening RFP. The Family TIES Program provides comprehensive in-home and group intervention services to families with children ages birth-17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6).

Program monitoring reflected quality service delivery with effective therapeutic interventions. Service observation and parent surveys indicated high levels of program satisfaction.

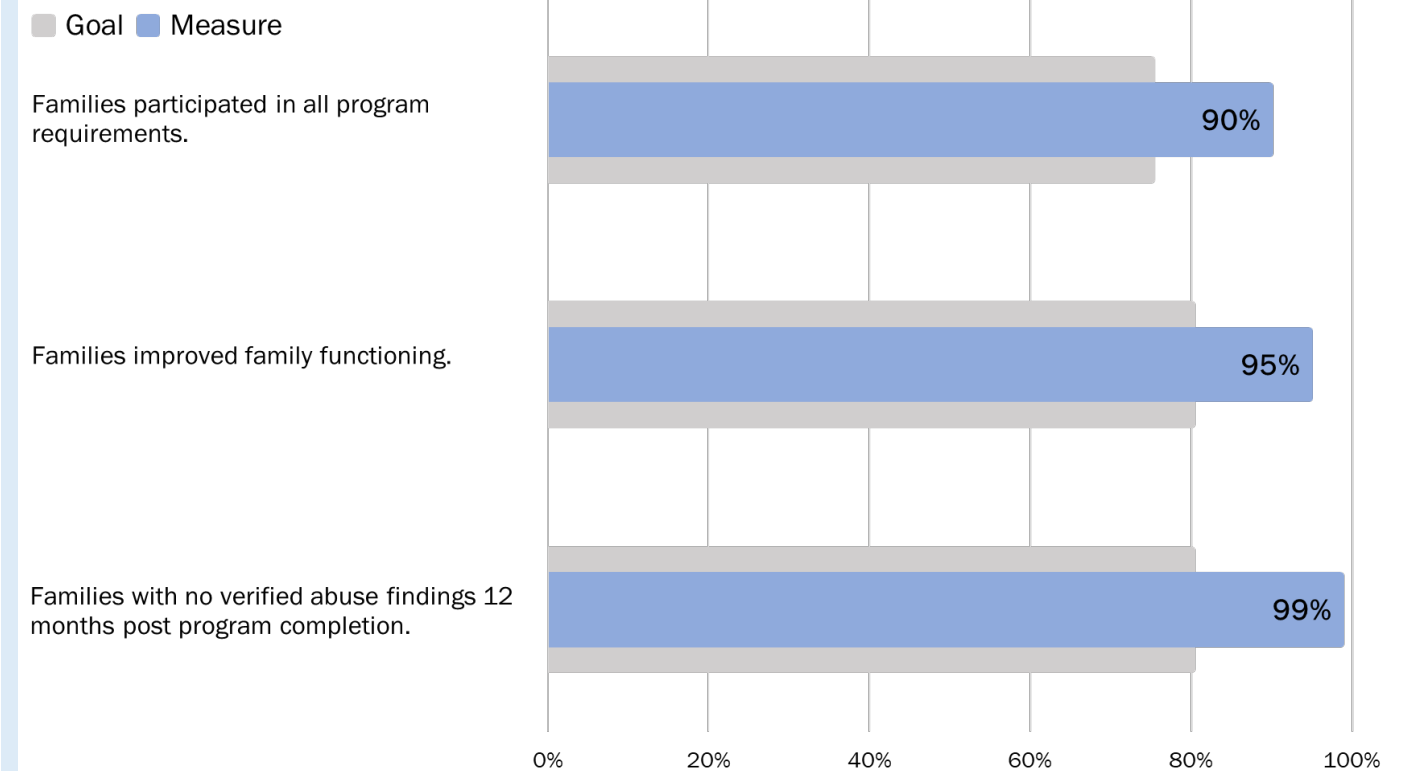
Higher numbers served were due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



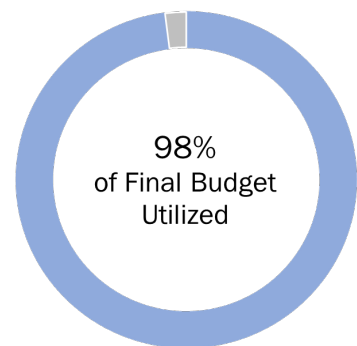
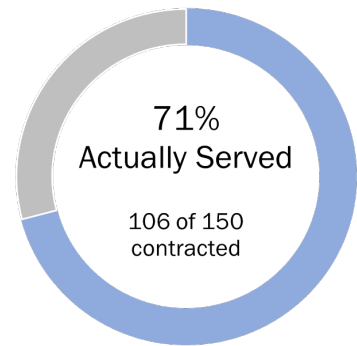


Smith Community Mental Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:  
\$411,365

Actual Expenditure:  
\$402,906



Excellent administrative monitoring with no findings.



Programmatic Performance

Smith Community Mental Health completed its third year providing services under the 2015 Family Support RFP. Alternatives for Families Cognitive Behavioral Therapy (AF-CBT) is a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole. The provider offers AF-CBT as an intensive, in-home, therapeutic service designed to reduce child abuse and neglect, family conflict, and behavioral problems. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

Program monitoring reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

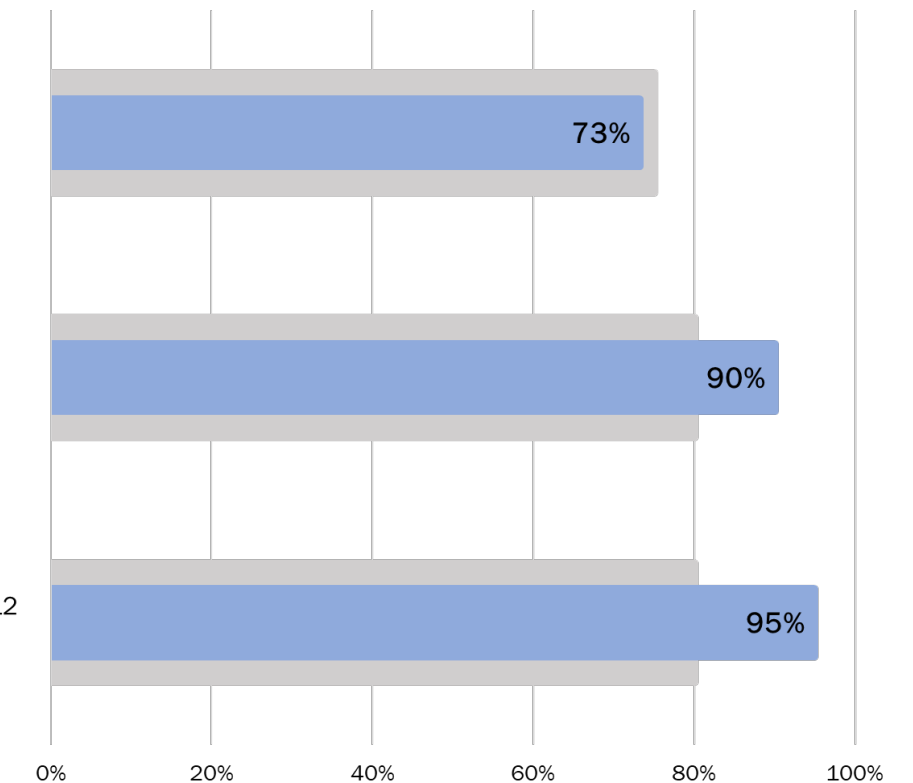
73%

Families improved family functioning.

90%

Families with no verified abuse findings 12 months post program completion.

95%

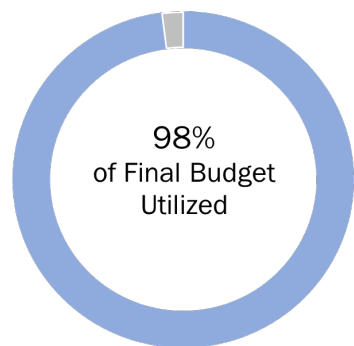
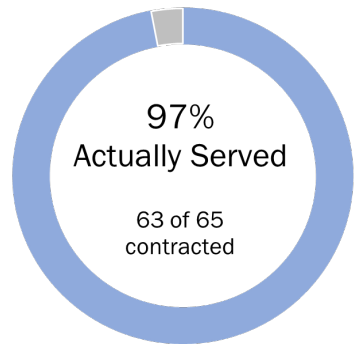




# Family Supports - Abuse and Neglect Prevention - Kinship FY 17/18

Harmony Development Center, Inc.

## How Much Did We Do?



**Final Budget:**  
\$148,850

**Actual Expenditure:**  
\$146,015

## How Well Did We Do It?



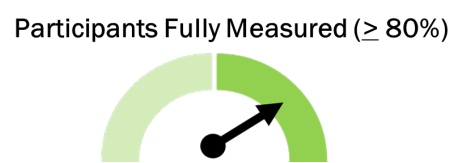
A commendable administrative monitoring with no major findings.

### Programmatic Performance

Harmony Development Center, Inc., completed its second year providing services under the 2016 Kinship RFP. The program provides services at 4 community-based sites located in Cooper City, Coral Springs, Lauderhill and Miramar. The program includes support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that include unaccompanied immigrant minors.

Program monitoring results reflected that services were engaging and effective with unique supports offered to families through specialized knowledge of the population served and linkage to available resources. Caregiver surveys reflected high levels of satisfaction with services.

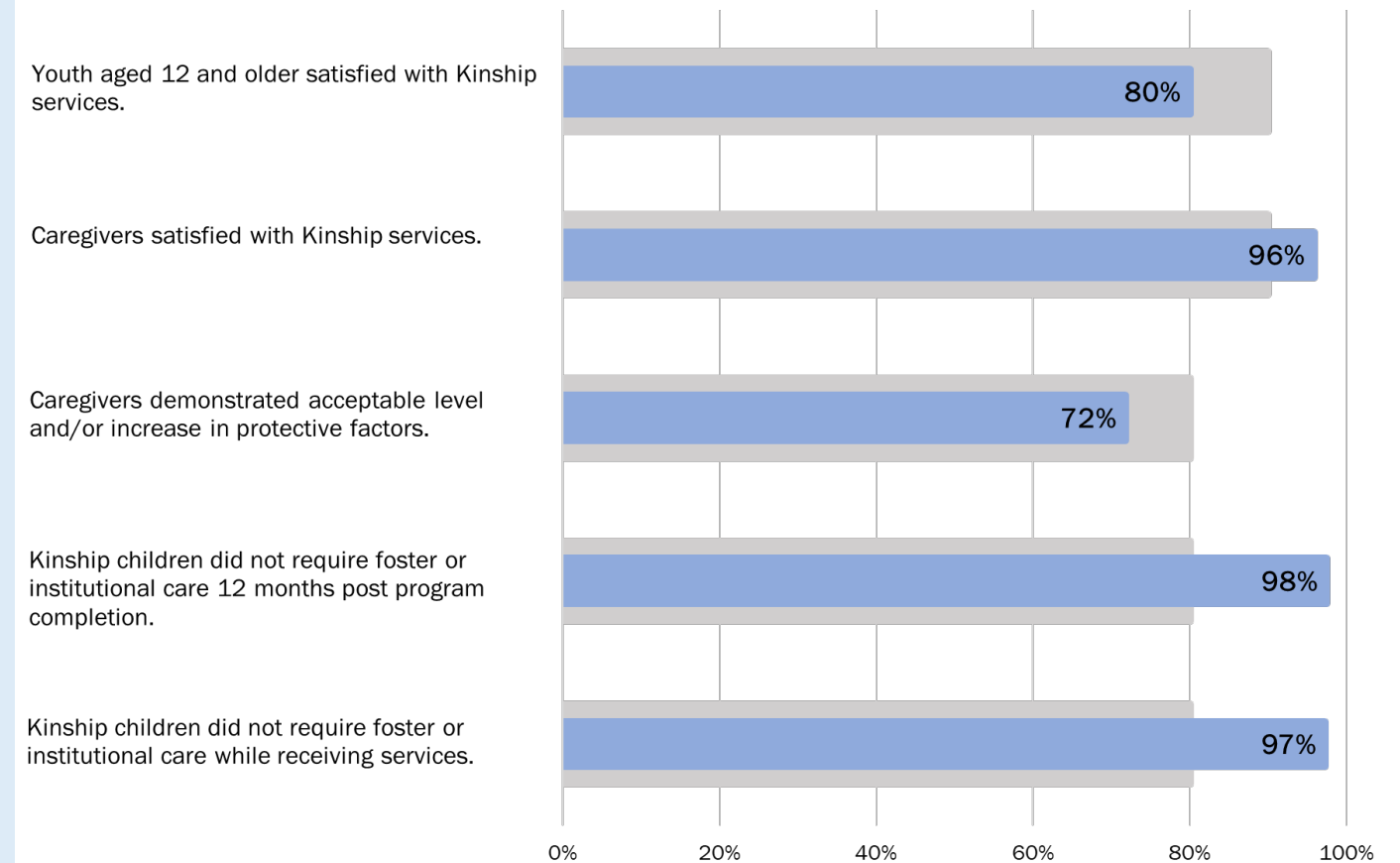
Provider **met** expectations for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements. Youth satisfaction appears somewhat low due to a small response rate to satisfaction surveys by youth in this age range.

■ Goal ■ Measure

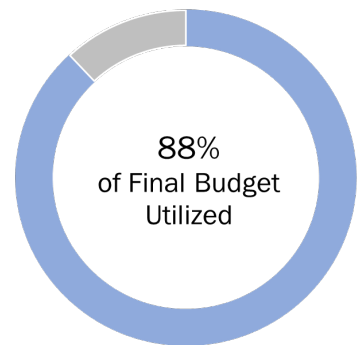
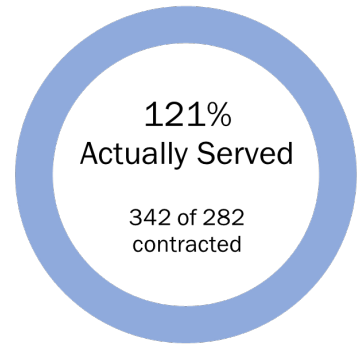




# Family Supports - Abuse & Neglect Prevention - Kinship FY 17/18

KID, Inc.

## How Much Did We Do?



**Final Budget:**  
\$545,378

**Actual Expenditure:**  
\$481,176

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

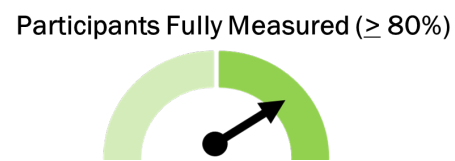
### Programmatic Performance

Kids In Distress, Inc., (KID) completed its second year providing services under the 2016 Kinship RFP in partnership with Memorial Healthcare. The program provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so.

Program monitoring results reflected that high-quality services were provided. Documentation challenges were resolved through improved collaboration and the successful implementation of new quality assurance strategies. The case managers demonstrated to be well versed in providing linkages to local community resources, and in helping youth and families to develop stronger support networks. Caregiver surveys reflected high levels of satisfaction with services received.

Utilization was lower than expected due to staff vacancies. However, the provider was able to serve more families than the contracted amount due to shorter program duration for families with less complex needs.

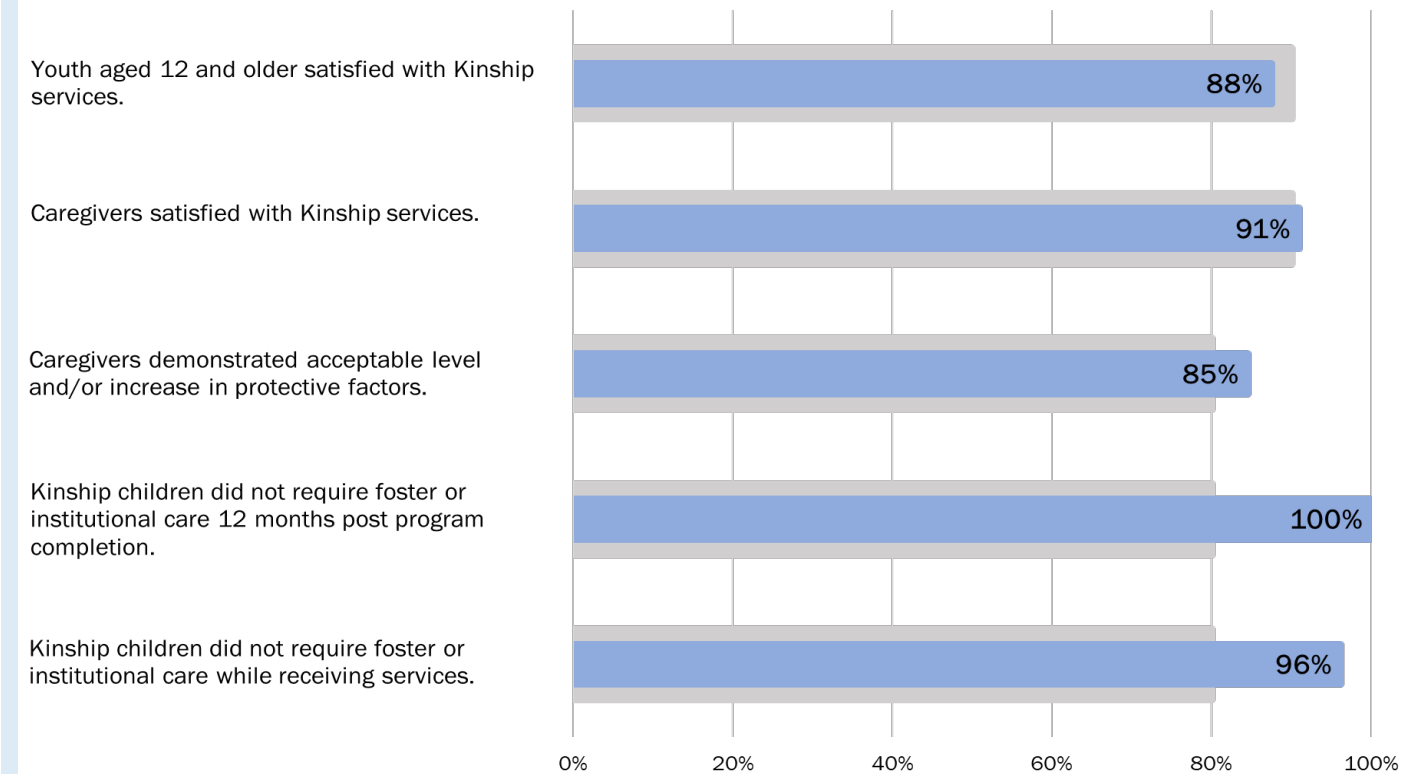
Provider **met** expectations for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

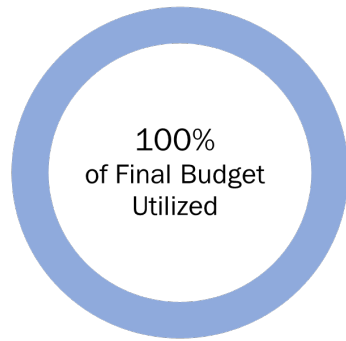
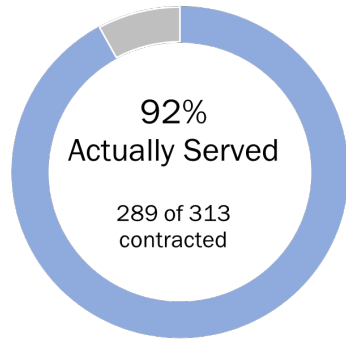




# Family Supports - Abuse & Neglect Prevention - Kinship FY 17/18

## Legal Aid Services of Broward County, Inc.

### How Much Did We Do?



Final Budget:  
\$333,607

Actual Expenditure:  
\$333,568

### How Well Did We Do It?



Administrative monitoring had a finding related to salary variances. The finding was addressed in a timely manner.

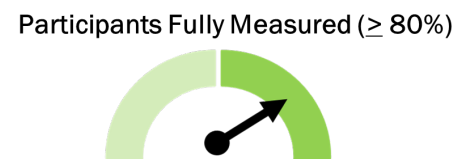
#### Programmatic Performance

Legal Aid Services of Broward County, Inc., completed its second year providing services under the 2016 Kinship RFP. Legal Aid's Kinship program provides Kinship caregivers with legal advocacy services designed to promote safety, permanency and child well-being.

Program monitoring results reflected that the provider delivered effective, high quality legal services at flexible times and locations convenient to families. Caregiver surveys reflected high levels of satisfaction with services received.

In January, the contract was amended to add an immigration attorney through a one-time emergency funding request. Through the addition of the immigration attorney, diverse families have been engaged and afforded immigration legal services to further strengthen the kinship family. The provider served less than the contracted amount due to longer program duration for families with more intense legal needs.

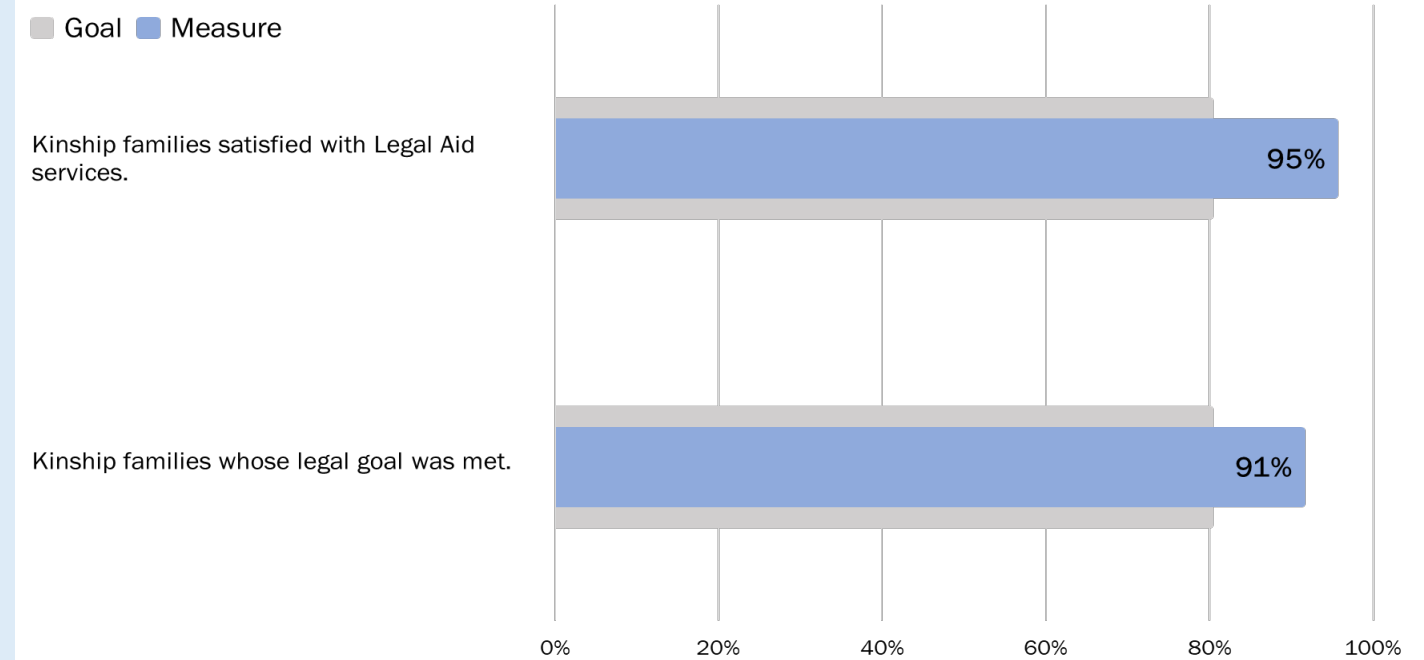
Provider **met** expectations for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

Legend: Goal (grey bar), Measure (blue bar)

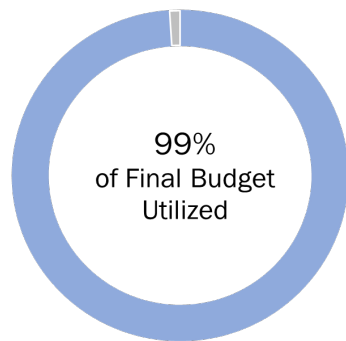
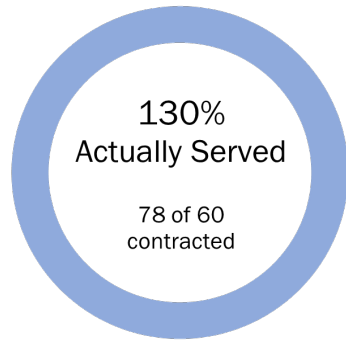




# Family Supports - Abuse & Neglect Prevention - Kinship FY 17/18

## Mental Health Association of Broward

### How Much Did We Do?



Final Budget:  
\$137,400

Actual Expenditure:  
\$135,589

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

Mental Health Association (MHA) of Southeast Florida, Inc., completed its second year providing services under the 2016 Kinship RFP. The program provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that include children with incarcerated parents.

Programmatic monitoring results reflected that the program offered quality support services to kinship families with unique needs. Staffing challenges were resolved and significant progress was made in engaging families and implementing all program components. Caregiver surveys reflected a high level of satisfaction with the services received.

The provider served more families than the contracted amount due to shorter program duration for families with less complex needs.

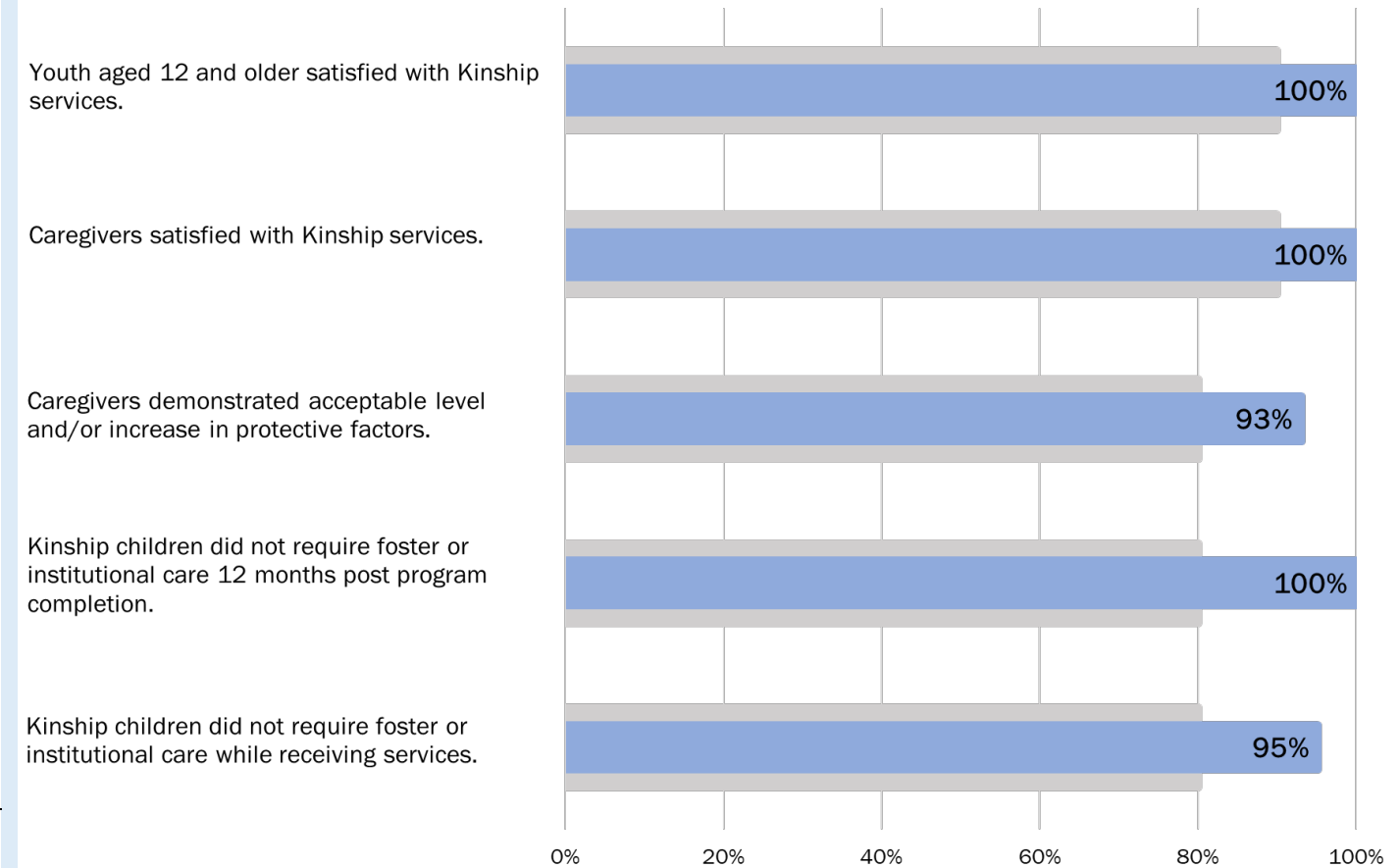
Provider **met** expectations for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

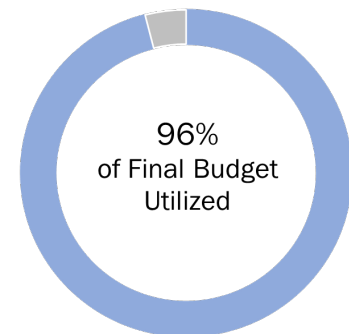
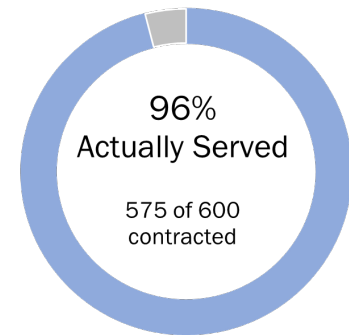




# Family Supports - Abuse and Neglect Prevention - Healthy Families FY 17/18

## Broward Regional Health Planning Council

### How Much Did We Do?



**Final Budget:**  
\$1,999,570

**Actual Expenditure:**  
\$1,920,299

### How Well Did We Do It?



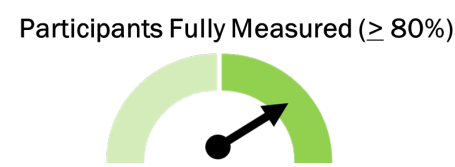
Excellent administrative monitoring with no findings.

#### Programmatic Performance

The CSC has funded Healthy Families Broward (HFB) since 2002. HFB is an evidence-based approach to support pregnant and new mothers, promote maternal/child bonding, and reduce child abuse and neglect. As a collaborative funded by CSC and the Ounce of Prevention, HFB provides pre and post-natal screening and assessment, in-home parent education, case management, and support services to families in thirteen Broward County high-need zip codes.

Program monitoring by the Ounce of Prevention and CSC reflected effective in-home services to families with children from birth through 5 years. Satisfaction surveys reflected high levels of satisfaction with services.

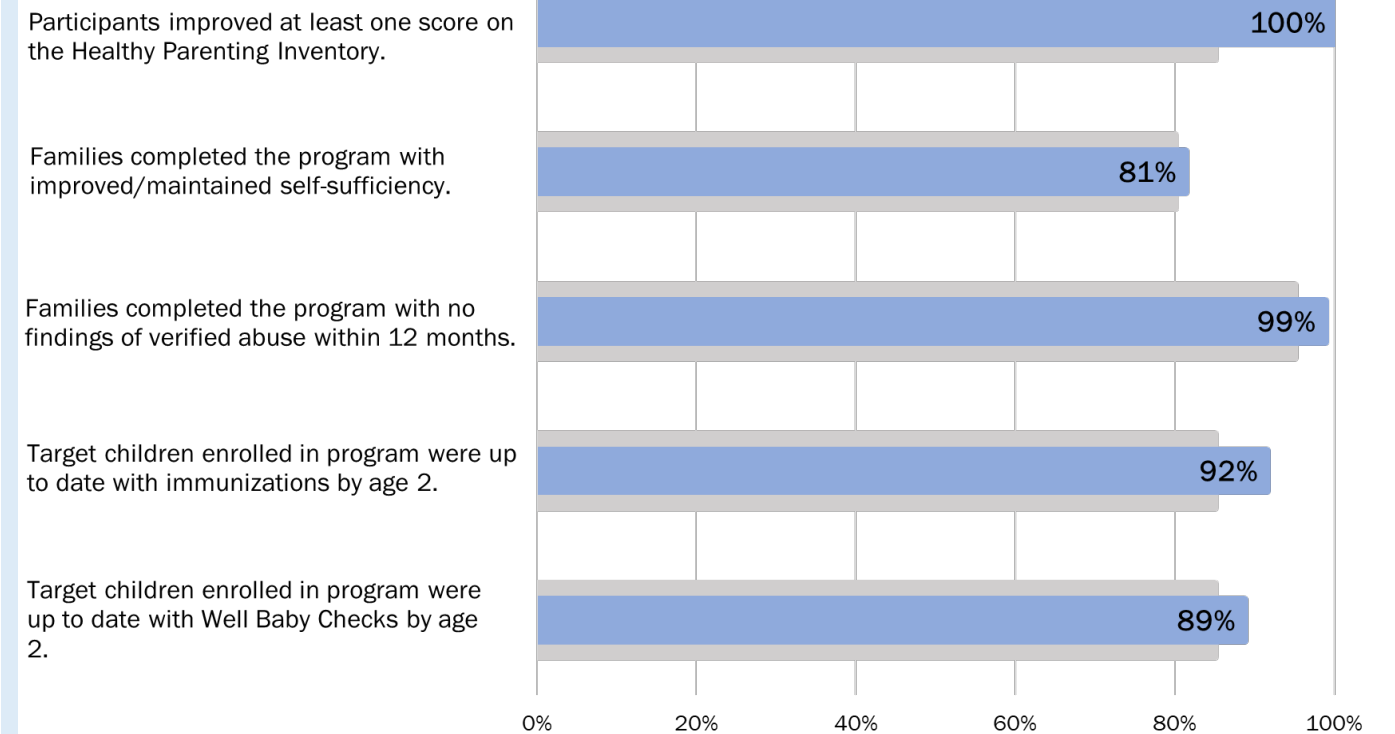
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



**TAB 03**

**CHILD WELFARE SUPPORTS**



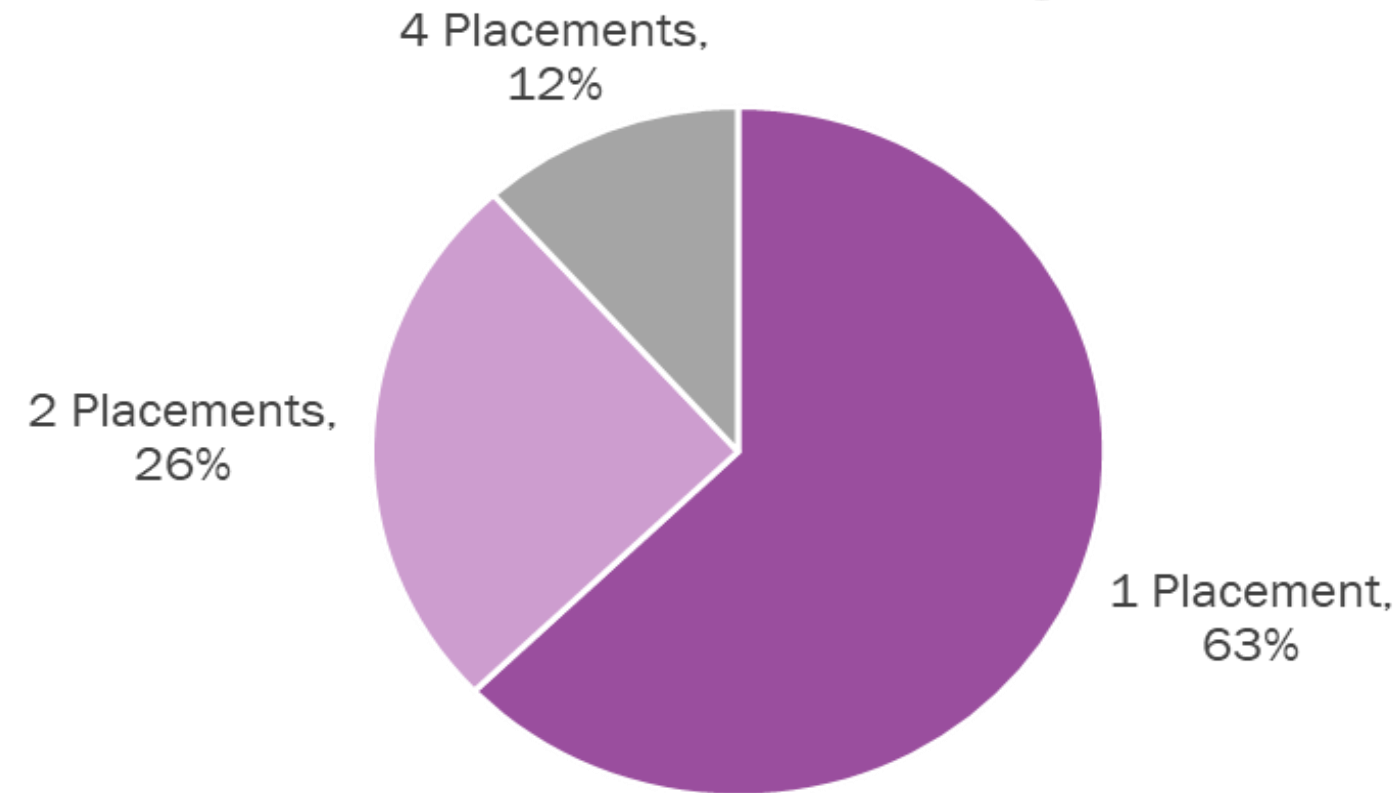
Blank page



# Child Welfare Supports

## Annual Performance FY 17/18

Of all Broward ECC cases **closed** between 1/1/2018 and 11/16/2018, **89%** had only 1 or 2 legal placements, which is better for young children.



**The Top 3 Types of Calls Placed on the LAWLine:**

**Avoiding Delinquency**  
**Theft Compensation Inquiries**  
**Diversion Expunction**

**Months with the highest numbers of calls:**

**July & August**

### CHILD WELFARE SUPPORTS PROGRAMS

**GOAL:**

Reduce the incidence of abuse and neglect.

**RESULT:**

Children live with safe and nurturing families.

**Adoption**

- Supports programs that recruit adoptive families for children coming out of the foster care system.
- Programs allow CSC to receive Federal IV-E reimbursement.

**Early Childhood Court (ECC)**

- Provides coordination services to families in the child welfare system who are participating in the specialized Early Childhood Court to help limit the child(ren)'s time in State care and expedite permanency.
- Assists the ECC judge in leading the overall ECC project and connecting ECC to the greater community.

**Legal Representation - Child Welfare (LR)**

- Provides comprehensive legal services to children in the child welfare system to help limit their time in State care and to achieve timely permanency.
- Attorneys also work with stakeholders in child welfare system to resolve individual and systemic issues.

**Legal Advocacy Works (L.A.W.)/LAW-Line**

- Legal services to youth with, or at risk for, involvement in both delinquency and dependency systems.
- A helpline to connect the community with diversion education and support.



# Child Welfare Supports - Adoption Campaign

## Forever Family - Gialogic Productions

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



FY2018 administrative monitoring with no findings.

 **Programmatic Performance**

Since 2002, CSC has sponsored Forever Family weekly segments on NBC-6 featuring children in foster care to recruit permanent adoptive homes for them. The multi-media campaign also includes web, radio and print promotions and positive recognition of CSC's support. The program garners state and national exposure, helping recruit potential families locally, across the state and beyond. Forever Family is shown on five television stations nationwide, all featuring Broward children for adoption. It also generates federal Title IV-E reimbursements for CSC and raises considerable local donations benefitting foster and Transitional Independent Living (TIL) youth. All children featured through Forever Family are considered by ChildNet as "harder to adopt": older, of color, sibling groups and/or with special needs. Forever Family Founder and Producer, Gia Tutalo-Mote, uses the power of television media to support the CSC and its funded programs in other endeavors, such as National Adoption Day, the Broward AWARE! kickoff 33311 Walk and Family Festival in January, the Family Fun and Resource Fair in April and Back to School Extravaganza in August.

In FY 2017/18 Forever Family featured 39 children awaiting adoption with 26 successes. By the end of the FY, six more children were being considered for adoption while five more are still waiting. Forever Family airing provide \$920,000 in earned media (\$740,000 through NBC 6, \$180,000 in West Coast and Orlando Markets).

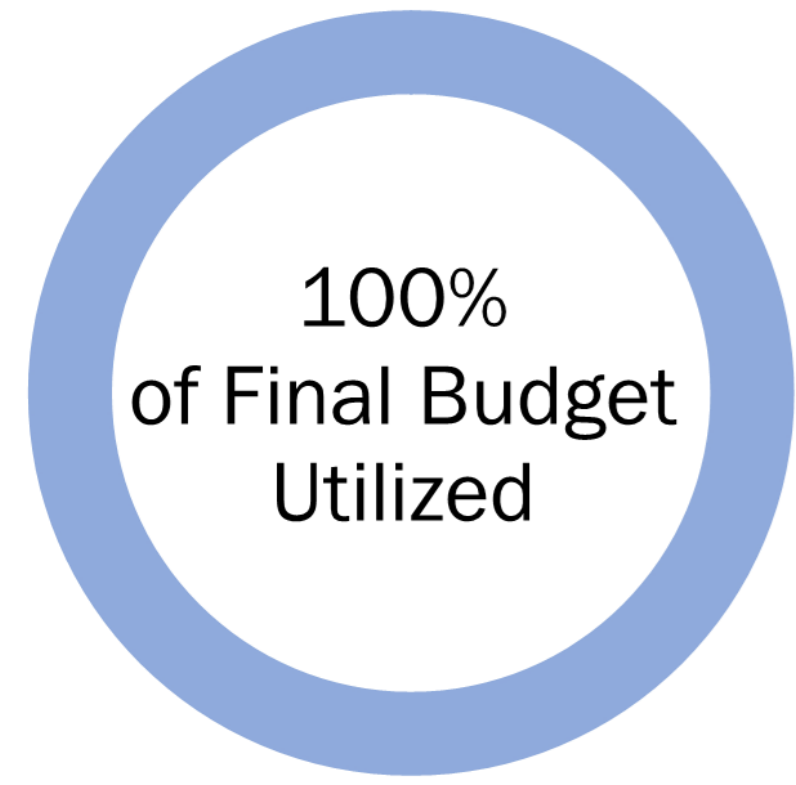
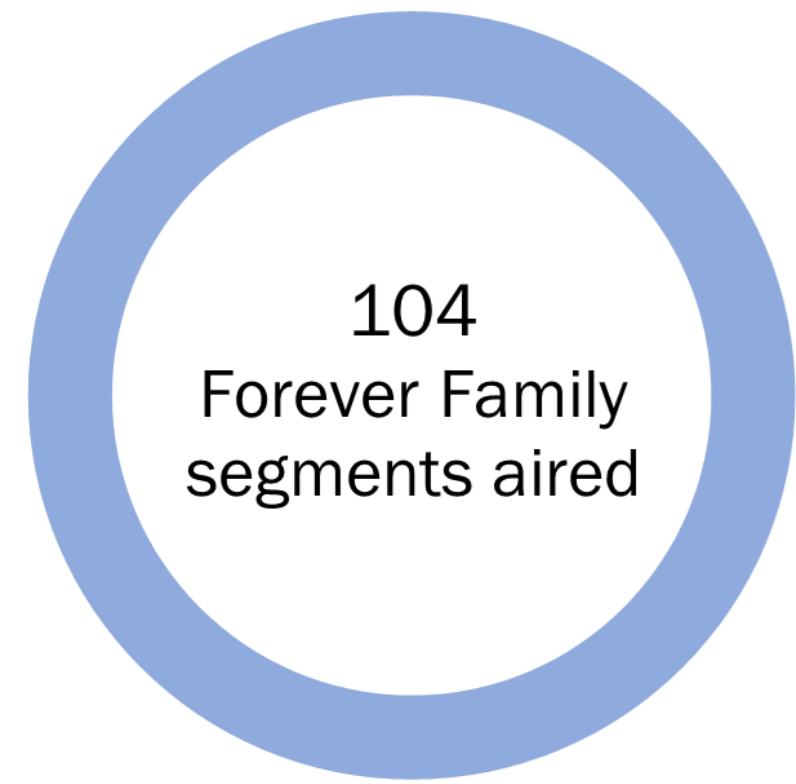
In FY 2017/18, Forever Family expanded programs featuring Broward County children available for adoption to television markets on the west coast of Florida. Children continue to be featured in segments that are aired on NBC 6 twice a week. Features exceed contracted target numbers.

Provider **met** all performance outputs.

**26** children were adopted.

**787,000** campaign generated views on YouTube and Facebook.

**\$62,302** in Title IV-E Adoption Assistance reimbursement to CSC.



**Final Budget:**  
\$171,875

**Actual Expenditure:**  
\$171,875



# Child Welfare Supports - Adoption Campaign

## Heart Gallery of Broward

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Exceeded administrative monitoring with no findings.

### Programmatic Performance

The CSC has funded the Heart Gallery since 2013. The Heart Gallery is a traveling exhibit of professional portraits of children available for adoption that builds upon the public awareness efforts of CSC-funded Forever Family. The gallery is designed to increase the number of adoptive families for children needing homes in our community. Now in its 10th year in Broward and its 16th year across the United States, the Heart Gallery model is being replicated in many communities. The Heart Gallery of Broward currently features 51 of the hardest to place children in their online local, state and advocate galleries. There are currently two (2) large exhibits featuring 24 children each, teens and sibling groups and (4) four mini exhibits featuring (10) ten children eight years or older and/or medically needy.

The Heart Gallery of Broward has raised approximately \$105K in individual donations within the last year. In 2017 The Heart Gallery of Broward celebrated its 300th adoption, were named the I. Lorraine and R. David Thomas Advocates of the Year and were also recognized as the Fort Lauderdale Chamber of Commerce's Non Profit of the Year. The Good News media outlet recognized The Heart Gallery of Broward as a mission partner and named them an impact charity in Broward County. As a team leader for the local National Adoption Day for the 17th District (Broward County), in 2017 they assisted with organizing the highest adoption class of 61 adoptions, more than any other county in the State of Florida.

This initiative generates federal Title IV-E Adoption Assistance reimbursement through DCF.

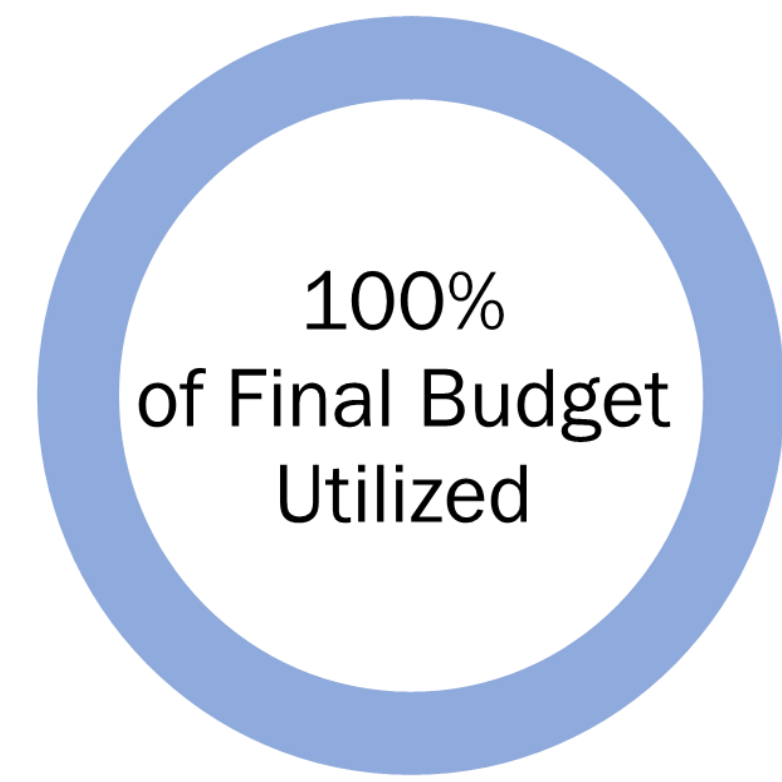
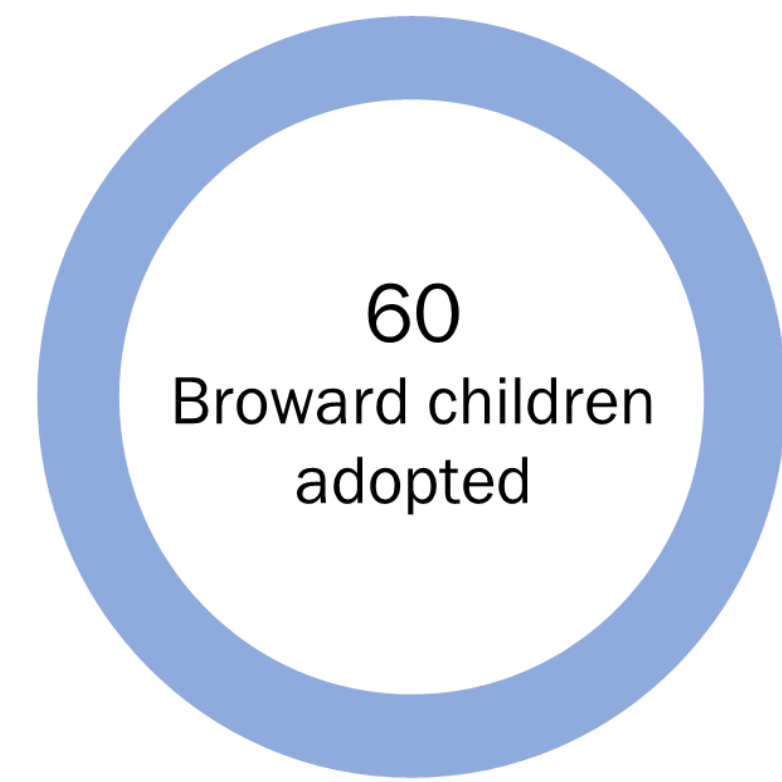
The program continues to exceed minimum contractual requirements.

Provider **met** all performance outputs.

**3,290** campaign inquiries for adoption.

**\$120,000** in community donations.

**\$12,684** in Title IV-E Adoption Assistance reimbursement to CSC.



**Final Budget:**  
\$35,000

**Actual Expenditure:**  
\$34,992



# Child Welfare Supports - Early Childhood Court (ECC) FY 17/18

## Henderson Behavioral Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

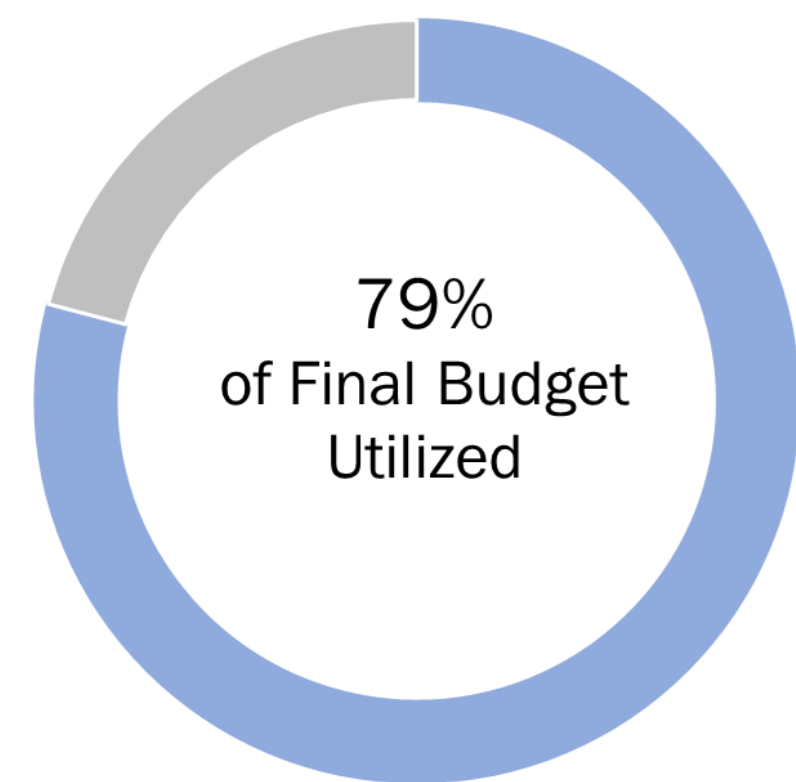
Administrative monitoring not applicable for FY18

### Programmatic Performance

In January 2018, the Council approved funding an additional staff position for Early Childhood Court (ECC) to help limit the child(ren)'s time in state care and to expedite permanency. This community coordinator position acts as a liaison to ensure ECC families gain timely access to the most appropriate resources and assists the ECC judge in leading the overall project and connecting ECC to the greater community. The chosen provider, Henderson Behavioral Health, began providing services on February 1, 2018.

The additional community coordinator position has been an impactful addition to the Early Childhood court. Due to the funding of this position, additional families have been able to enter ECC and more focused time and attention has been provided to each family.

Due to the time it took to hire and train the staff person for this program, the program did not start delivering services until mid-March, and this impacted utilization.



Final Budget:  
\$60,000

Actual Expenditure:  
\$47,675

Provider **met** 3 of 5 Council goals for performance measurements and 2 are too soon to measure due to start date of services.

■ Goal ■ Measure

Cases that had at least 3 ECC court hearings. (New cases opened between January 2018 and September 2018).

78%

Cases where at least one parent engaged in Child Parent Psychotherapy (CPP) services.

89%

Cases that had regular (monthly or at least once between hearings) family team meetings fulfilling a component of ECC.

100%

% of cases with no verified maltreatment findings 12 months post case closure.

Too soon to measure

% of cases that that achieve permanency in less time than the state average.

Too soon to measure

0% 20% 40% 60% 80% 100%



# Child Welfare Supports - Legal Representation of Youth in Child Welfare (Permanency Program) FY 17/18

Legal Aid Service of Broward County, Inc.



How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Administrative monitoring had a finding related to salary variances. The finding was addressed in a timely manner.

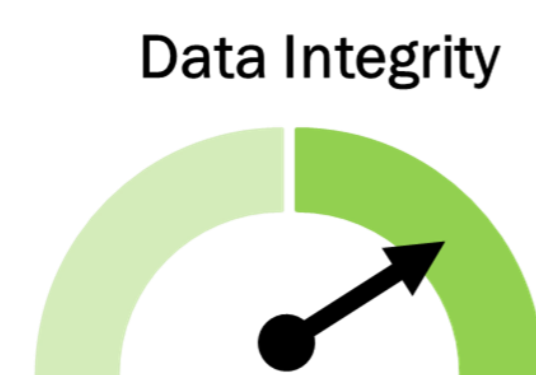
### Programmatic Performance

Legal Aid Service of Broward County completed its first full year providing services under the Legal Representation of Youth in Child Welfare RFP. The Permanency Program provides comprehensive legal services by court appointment to children in the child welfare system to limit their time in state care and to achieve timely permanency. The Permanency Program also provides the legal services necessary to ensure that while their clients are in state care they receive the benefits and protections afforded to them under State and Federal law.

Additionally, the Provider participates in community meetings with stakeholders to identify and remedy systemic child welfare issues that delay permanency for children in state care.

Recent Broward data indicates that this program is making a significant impact on children achieving permanency.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



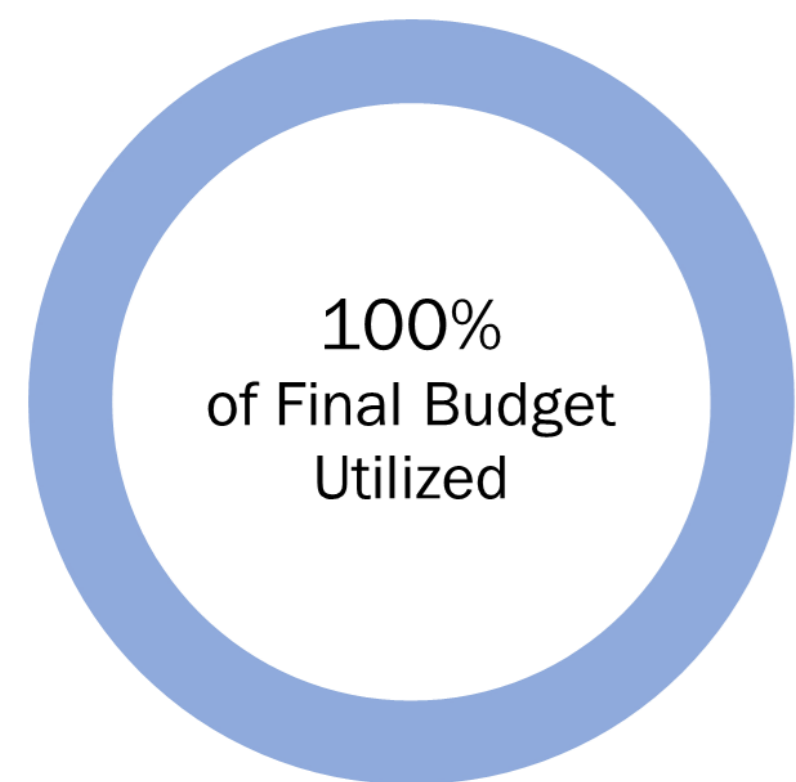
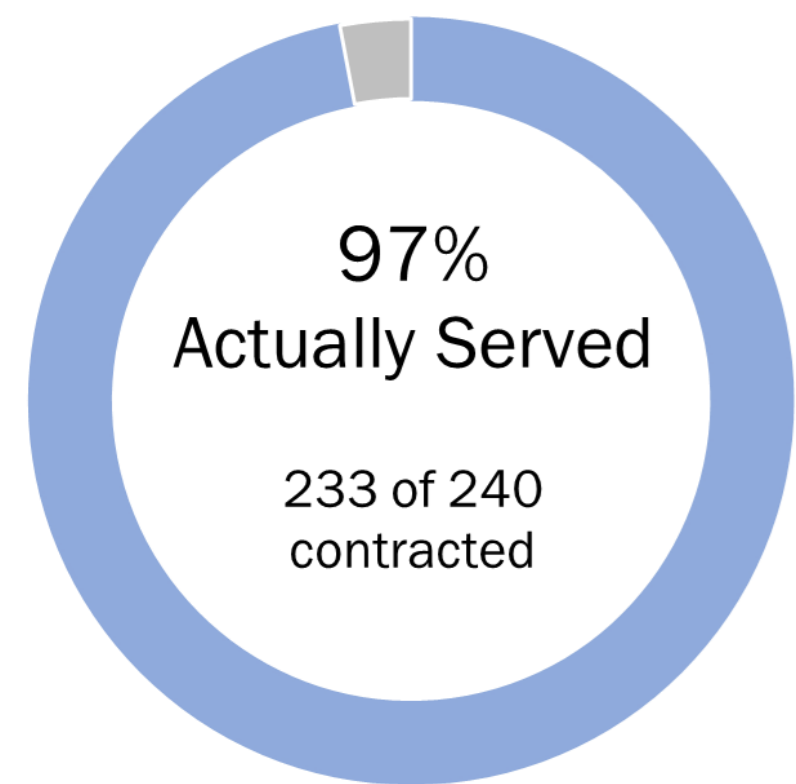
Participants Fully Measured (≥ 80%)



Provider **met** all performance outputs.

**79** children have achieved legal permanency since CSC funding began.

**100%** of children served have received timely and appropriate legal advocacy and met required benchmarks toward achieving permanency.



Final Budget:  
\$715,000

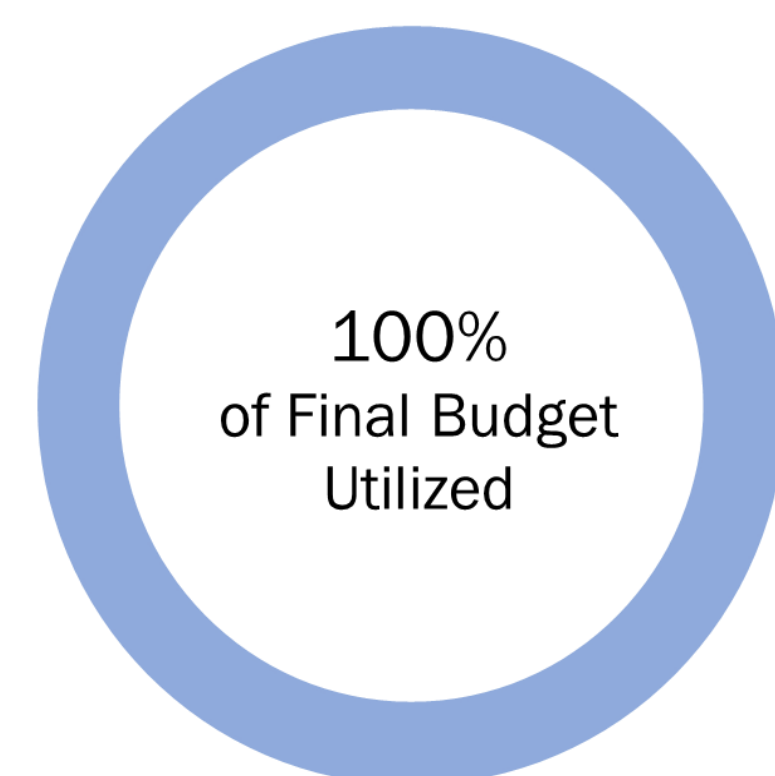
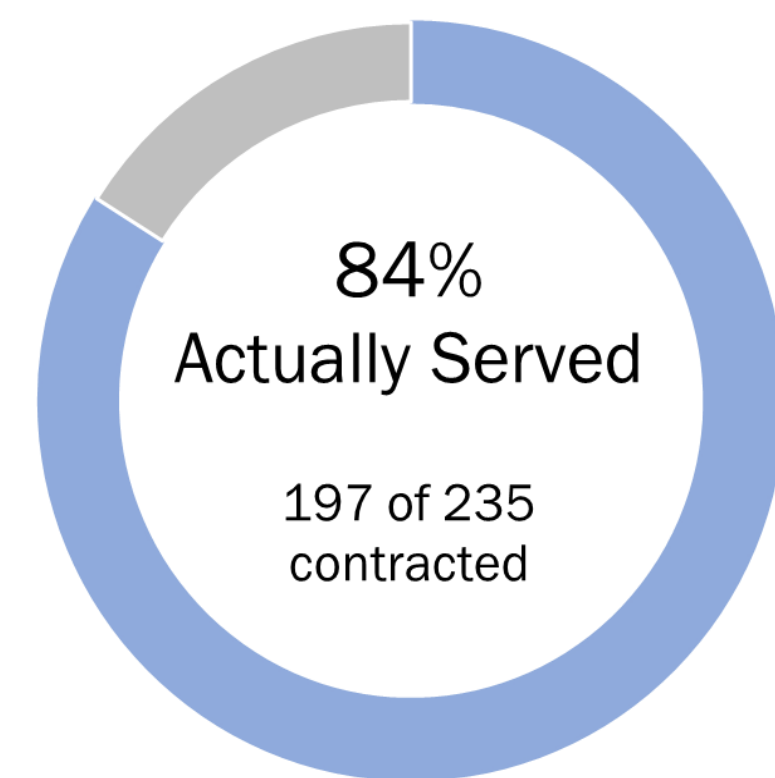
Actual Expenditure:  
\$714,995



# Child Welfare Supports - Legal Advocacy Works (LAW)

## Legal Aid Service of Broward County

### How Much Did We Do?



**Final Budget:**  
\$319,349

**Actual Expenditure:**  
\$319,349

### How Well Did We Do It?

\$\$\$  
Received administrative monitoring with no findings.

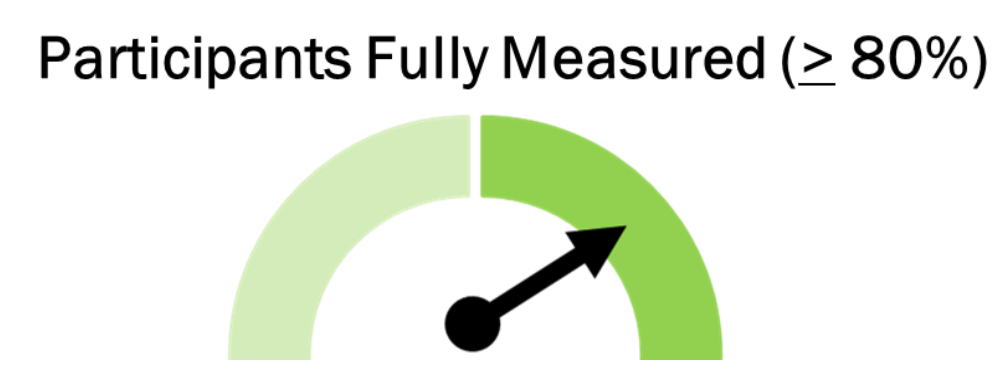
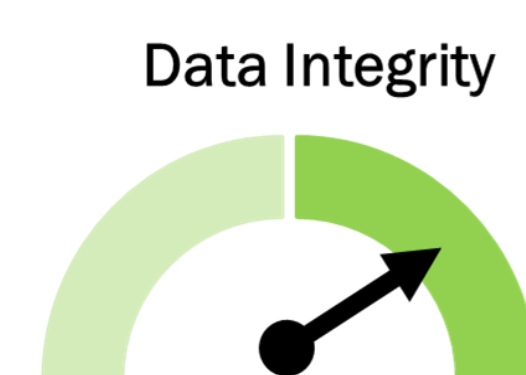
#### Programmatic Performance

Legal Advocacy Works (LAW) completed its fourth year providing services under the LAW 2014 RFP. LAW provides advocacy, legal representation, case management, and supportive services to dependent, delinquent, pre-delinquent, and "crossover" youth, who have both dependency and juvenile justice involvement. LAW is a unique service that is highly valued by the child welfare and judicial systems in Broward County.

Program monitoring reflected high-quality services with strong legal advocacy which consists of direct service with or on behalf of Broward County youth and families. Program staff have developed strong working relationships with the courts and other key stakeholders to improve service coordination. Satisfaction surveys reflected high levels of satisfaction with services.

Lower than expected numbers served during FY 17/18 were due to the complexity of the cases.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no new law violations during the program.

83%

Youth reduced delinquency risk.

79%

Youth successfully completed program and had no new law violations 12 months post program completion.

82%

Youth remained in school, graduated from HS, obtained GED, or enrolled in post-secondary education.

92%

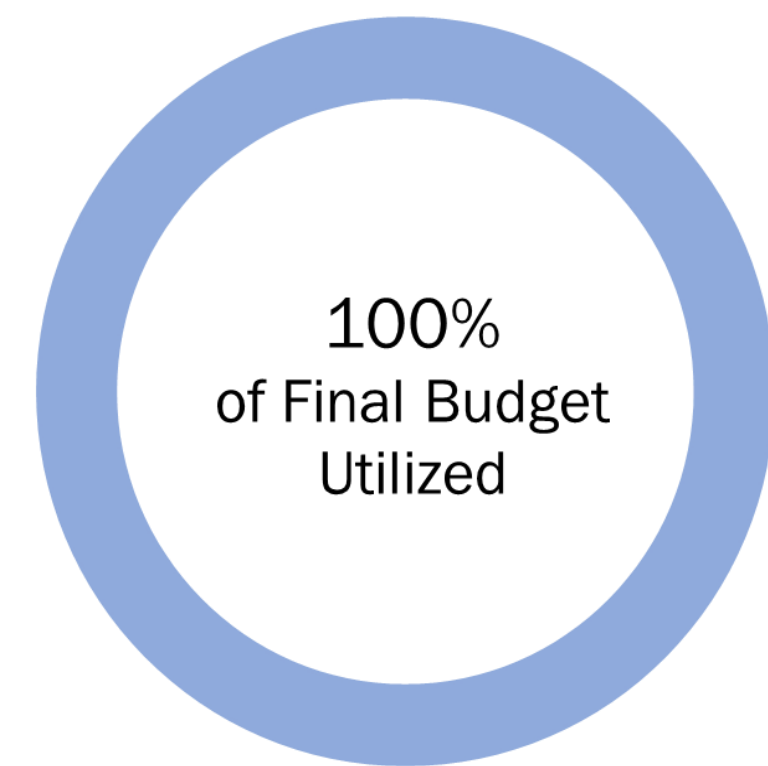
0% 20% 40% 60% 80% 100%



# Child Welfare Supports - LAW Line

## Legal Aid Service of Broward County

### How Much Did We Do?



**Final Budget:**  
\$82,000

**Actual Expenditure:**  
\$82,000

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

**(O) Programmatic Performance**

LAW Line completed its fourth year providing services under the LAW Line 2014 RLI. Legal Aid LAW Line provides a dedicated attorney to staff a centralized telephone helpline for diversion education and assistance, which is a unique community resource.

This service has been well received by community stakeholders as evidenced by increasing calls from youth and their families. Staff also provided outreach to programs to inform youth and their families about their rights and responsibilities in the delinquency and dependency systems. The Provider is to be commended for their commitment to ensuring that families receive unbiased professional guidance when deciding the best course of action. Satisfaction surveys reflected high levels of satisfaction with services.

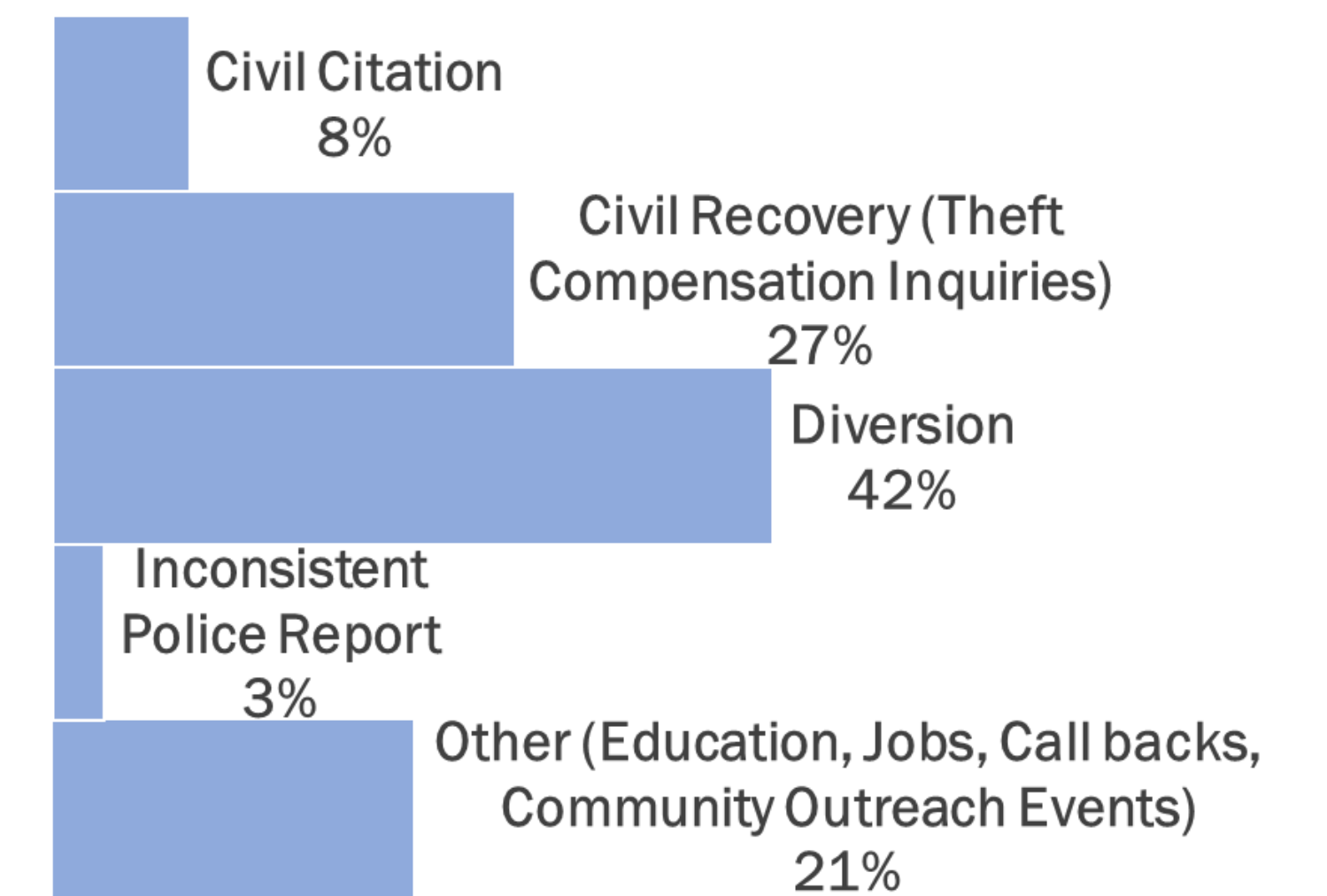
### Is Anybody Better Off?

Provider **met** all performance measures.

Callers reporting legal needs were met with LAW Line services.



Types of calls received





**TAB 04**

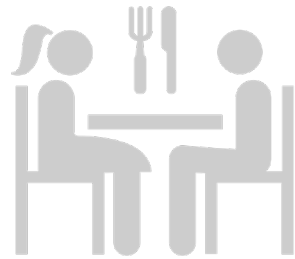
**PROSPERITY**

Blank page



# Prosperity

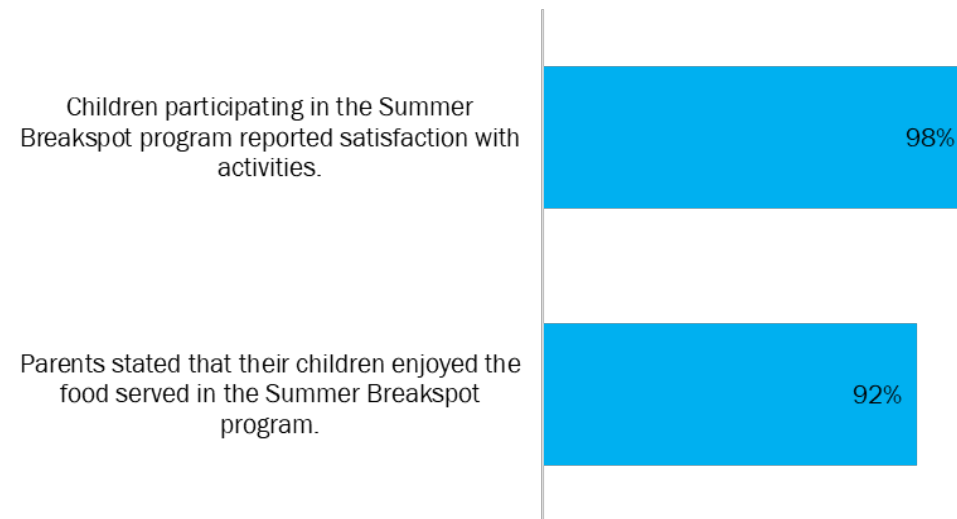
## Annual Performance FY 17/18



Through the Hunger Initiatives:

**16,024** children and **4,641** families were served,  
**1.1M** pounds of nutritious and fresh food was collected and distributed  
and  
**30,000** meals distributed through the Summer Breakspot Program.

Summer Breakspot participants reported satisfaction with services.



The VITA/EITC initiative assisted **7,814** residents and **\$6.3M** was refunded to Broward residents. These residents saved **\$1.6M** in tax preparation fees.

### PROSPERITY INITIATIVES

#### GOAL:

Reduce economic deprivation risk factors by increasing prosperity.

#### RESULT:

Broward's families are self-sufficient.

CSC's Prosperity initiatives encompass supports for several Broward projects to increase family economic self sufficiency and food security:

#### ECONOMIC SELF SUFFICIENCY

##### VITA/EITC

- This initiative provides no cost tax preparation and financial information to low income residents in collaboration with Hispanic Unity.

#### WEALTH BUILDING & HUNGER

##### Summer Breakspot

- South Florida Hunger Coalition and Florida Impact partner with CSC and other Broward agencies provide hot, nutritious meals and enrichment opportunities 5 days a week during the Summer months.

##### Summer Food Boxes

- LifeNet4 Families partners with 4 other Broward agencies (Gateway Community Outreach, Jubilee Center of South Broward, Joseph Dream House, and New Season Worship Center) to provide Summer food boxes to families county-wide.

##### Harvest Drive (Children helping Children)

- This is a community based student driven campaign that provides Thanksgiving meals and groceries and stocks school food pantries year round.

##### Mobile School Pantry

- South Florida Coalition along with funding from the CSC distributes fresh produce via a farmers market type mobile unit to three Title I Schools.



# Prosperity

## Hispanic Unity - Volunteer Income Tax Assistance (VITA) Program

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.



### Programmatic Performance

This completed the final year of an extended three-year grant begun in 2018 in support of the Volunteer Income Tax Assistance (VITA) program and to allow it to continue providing free income tax services through September 2018. The program included eligibility determinations for inclusion in federal tax credit initiatives. CSC funds enabled services at 16 permanent tax sites and more than 20 tax preparation locations staffed by a mobile team, according to pre-published schedules.

From February through September 2018, the CSC funded VITA program contributed to the overall combined IRS VITA program in Broward bringing back \$6.3 million in tax refunds. CSC funded sites helped clients receive \$1,956,526 in EITC benefits. The average submission acceptance rate from CSC funded VITA sites was 96%. Overall, 96% of VITA clients served were satisfied with their experience. The Broward VITA Collaborative (BVC) continued working to reach younger taxpayers through Facilitated Self Assistance (FSA) through MyFreeTaxes.com and will continue to promote this option among those tech-savvy individuals who prefer to prepare their own returns.

Provider **met** all performance measurements.

■ Measure

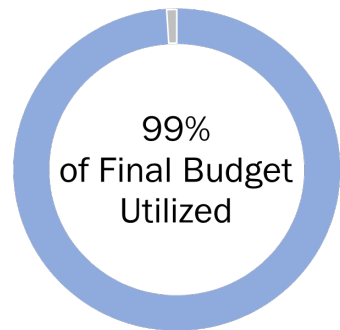
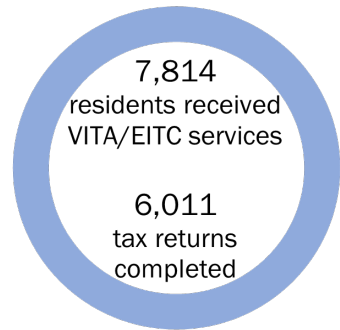
Average submission acceptance rate from CSC funded VITA sites.

96%

VITA clients satisfied with their overall experience.

96%

0% 20% 40% 60% 80% 100%



**Fiscal Budget:**  
\$315,000

**Actual Expenditure:**  
\$312,079



# Prosperity

## South Florida Hunger Coalition - Summer BreakSpot

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?

@ 11 Super Sites

12,272 children served

30,000 meals distributed

\$436,593 USDA Reimbursement into Broward

100% of Final Budget Utilized

Fiscal Budget: \$58,000

Actual Expenditure: \$58,000



Administrative monitoring had findings related to background screenings. The findings were addressed in a timely manner.



#### Programmatic Performance

Understanding that hundreds of children who need food support do not participate in summer out of school time programs, CSC and community partners instituted Summer BreakSpot. Tapping into resources available through Federal, State and local government initiatives, FY 2017/18 was the fourth year of this continuously growing program and partnership between CSC, Broward Meals on Wheels, Broward County and municipal Housing Authorities, and Florida Impact. The program provided hot, nutritious meals five-days-a-week at 68 overall sites, including libraries, schools, housing authority sites and low-income apartment complexes, with 11 "Super Sites" funded specifically by the CSC.

In addition to the nutritional component, the CSC separately funded, through Florida Impact a successful Enrichment Component (see separate report). To help prevent summer slide and more effectively engage parents in the early education of their children, Broward Reads: Campaign for Grade-Level Reading, also provided 100 brand new books to each Summer BreakSpot Super Site, with site managers reporting that 75% of the parents read books to their children for 1- 3 hours per week.

Provider **met** all performance measurements.

#### Measures

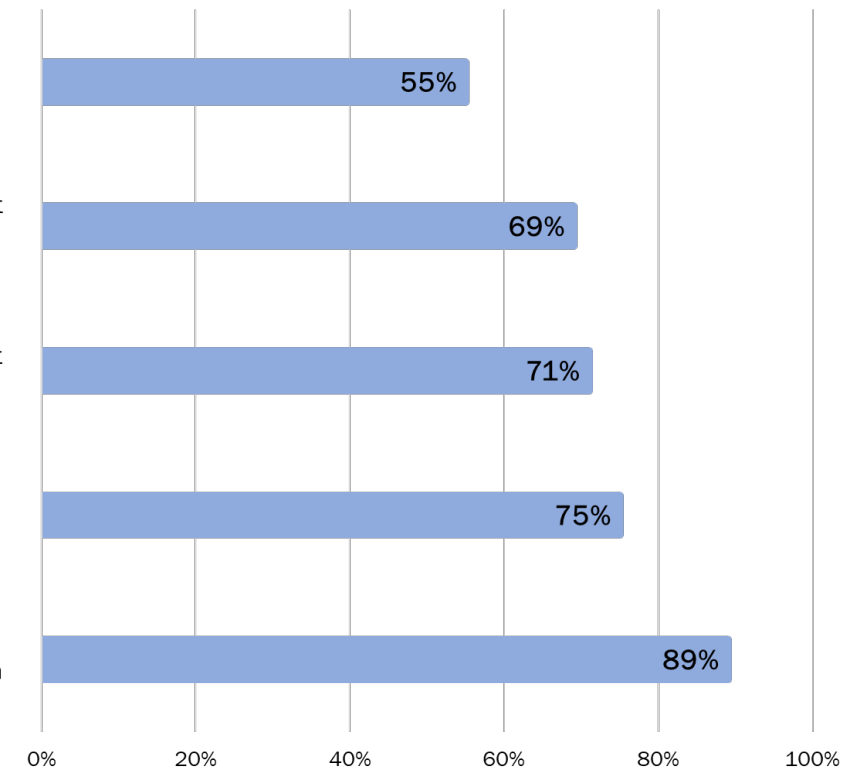
Children participated in Summer BreakSpot Super Sites improved their attitude toward law enforcement. **55%**

Children participated in Summer BreakSpot Super Sites improved their attitude toward reading. **69%**

Children participated in Summer BreakSpot Super Sites improved knowledge about nutrition. **71%**

Parents reported they read books to and with their children 1-3 hours per week. **75%**

Children indicated that it was healthier to play outside and exercise than it is to watch TV and play video games. **89%**





# Prosperity

## Florida Impact - Summer BreakSpot

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



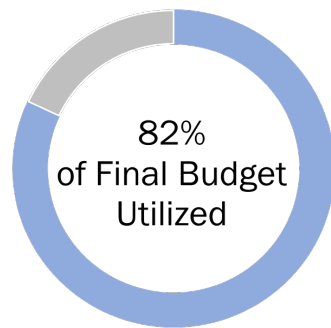
Excellent administrative monitoring with no findings.



### Programmatic Performance

This was the first year where CSC funded Florida Impact solely to manage and implement enrichment programs as part of the overall Summer BreakSpot feeding program. Funding provided a dedicated Enrichment Programs Coordinator and enrichment components that included vision screenings and eyeglasses by Seeing the World Clinic, nutrition services by FLIPANY and transportation to aquatic centers for lessons coordinated through SWIM Central at 11 CSC funded "Super Sites".

One newly piloted site of the program, Holy Cross Hospital, added a medical component at their Health Complex on Dixie Highway which provided 608 free meals and educational medical information to neighborhood youth. Funds were underutilized due to staffing changes at the CEO and Program Manager positions during the FY.



**Fiscal Budget:**  
\$60,000

**Actual Expenditure:**  
\$49,078

**185** eye exams were conducted by Seeing the World Clinic with **39** children provided with glasses (4 were referred for further services).

**682** individuals received nutrition education.

**68** sites served **167,697** meals to **12,732** children.

**1,033** children were given swimming or drowning prevention education lessons.



# Prosperity

## Cooperative Feeding Program DBA LifeNet4Families

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.



### Programmatic Performance

The Summer Food Box Program has been funded by the CSC for over ten years, with LifeNet4Families delivering the program for the past two. In the summer of 2018, the program assisted 1,232 families and 2,033 children within those households with the help of 79 volunteers. Over 700 families served were walk-ins who learned of the program from families who had been served in previous years. To help distribute food boxes countywide, to ensure that residents in need located in other parts of the county received some of its benefits, LifeNet partnered with four additional agencies: Gateway Community Outreach in the north of the county, Jubilee Center of South Broward, Joseph Dream House of Cooper City and New Season Worship center in Lauderhill.

All the families served expressed that a need existed, and the assortment and amount of food contained in the 'Out of School' box was welcomed by both parents and children. LifeNet and partners exceeded their goals and have a 100% consumer satisfaction rate. CSC's Family Resource Guides as well as Healthy Eating and Safe Habits informational literature were included in each box with the title "7 Reasons to Keep Kids Off Soda (POP)" being among the

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measures

Parents satisfied with services provided.

90%

Parents and agencies that reported positive impact from the Summer Food Box program.

100%

0% 20% 40% 60% 80% 100%



**Fiscal Budget:**  
\$33,000

**Actual Expenditure:**  
\$33,000



# Prosperity

## Harvest Drive - Children helping Children

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Administrative monitoring not applicable.



### Programmatic Performance

This was the seventh year that the CSC has funded Harvest Drive, a student led initiative to help address childhood hunger and support families in need. The program had participation at 190 Broward County Schools, where students collected 228,000 lbs. of nonperishable food. At nine of these schools, the food pantries operated year-round. About 2,600 Broward families received 8-10 bags of food and a \$35 Publix gift card or a complete turkey dinner for Thanksgiving at 16 distribution schools. Over 2,800 volunteers participated in the project. In addition, two (2) Harvest Drive Boutiques provided over 600 families with gently used clothing, toys, shoes and household goods.

Provider **met** all performance outputs.

#### ■ Outputs

Broward schools participated in Harvest Drive activities (Children helping Children).

190

Emergency food boxes distributed during the 17/18 school year.

900

2,600 families served

100% of Final Budget Utilized

Fiscal Budget:  
\$20,000

Actual Expenditure:  
\$20,000





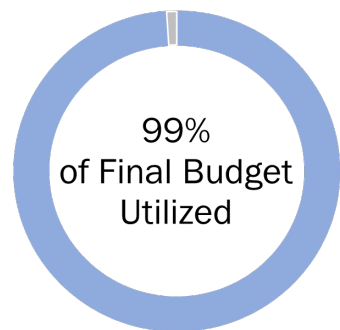
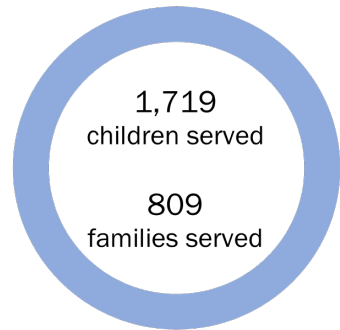
# Prosperity

## South Florida Hunger Coalition - Mobile School Pantry

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



**Fiscal Budget:**  
\$42,000

**Actual Expenditure:**  
\$41,660



Excellent Administrative Monitoring with no findings.



### Programmatic Performance

This was the first year of CSC leverage funding for this program, delivering monthly services to three select Title I schools throughout the school year. The program is designed to help alleviate childhood hunger by providing fresh and nutritious food to children and their families in need as part of a larger community effort to ensure that our children have additional access to take-home food from their school site. The Mobile School Pantry is a "farmer's market" food distribution model that provides fresh produce and other nutritious food for families while taking into consideration ethnic and regional cuisine preferences. Mobile School Pantry received rave reviews from parents, teachers and youth alike. Broward Teachers Union members also participated in the distribution and nutritional education component of the endeavor.

Approximately 864,000 lbs. of food were distributed to 3,521 individuals. About 80 volunteers contributed a total of 1,083 hours of service at the three sites. In FY 2018/19 additional CSC funding will allow the program to operate in five Title 1 schools.

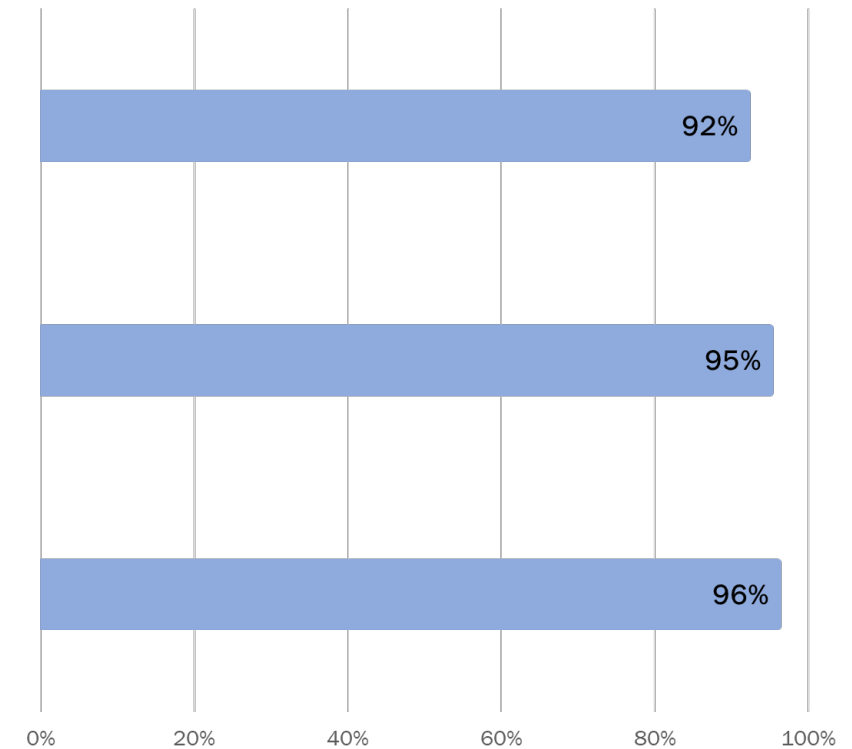
Provider **met** all performance measures.

■ Measures

Parents satisfied with the type and quality of food distributed. **92%**

Parents satisfied with the Mobile Pantry. **95%**

Families reporting that the Mobile Pantry fills food availability gap. **96%**





# Prosperity

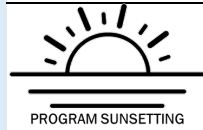
## Broward Wealth Building Coalition with Broward County as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Administrative monitoring not applicable.



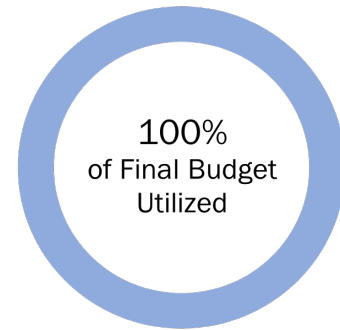
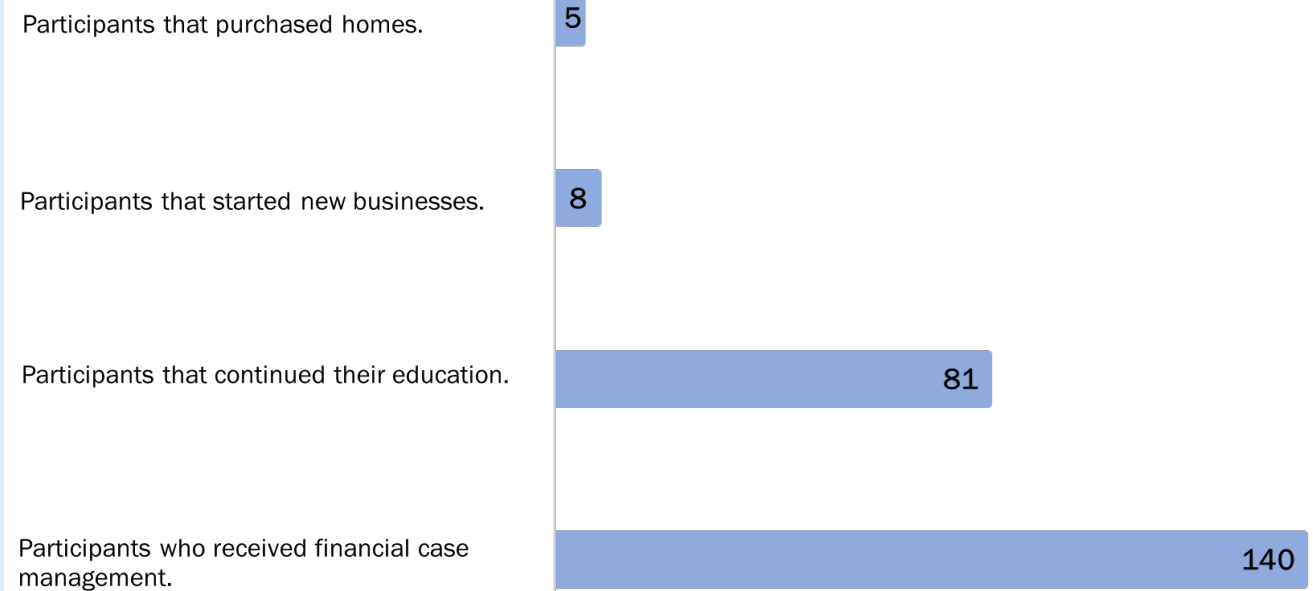
### Programmatic Performance

This was the last year of BWBC's Asset Building Community Project, managed by the Urban League, with Broward County as Fiscal Sponsor. Beginning in 2015, the CSC committed \$20,000 per year for two years as a partial match to U.S. Department of Health and Human Services Asset Building Community Project. This project targets low-income, working individuals and families, and provides educational classes that support the goal choices of each family: home ownership, starting or expanding a small business, or education. Participants can open a savings account with a participating bank and create a plan to successfully save up to \$2,000, which is matched by the Federal Government and other entities (including CSC) to make goal attainment a reality.

Although the Individual Development Account (IDA) program has concluded and met federal and local requirements, the Coalition continues to work on a "Build, Grow & Preserve" pilot website that includes an interactive Self Directed and Guided component providing individuals with a financial wellbeing measuring tool, an evaluation of their overall financial position, financial education models, wealth building resources, access to local community and national resources, youth educational programs and resources and other prosperity related options. It also includes Broward's Prosperity Toolkit versions 1 and 2. The website is incorporated into the Florida Prosperity Partnership's existing website for replication across Florida and summarized demo was unveiled at the 2018 Florida Prosperity Partnership Conference in Orlando, in May.

Program **met** all performance outputs.

#### Outputs



**Fiscal Budget:**  
\$20,000

**Actual Expenditure:**  
\$20,000

**TAB 05**

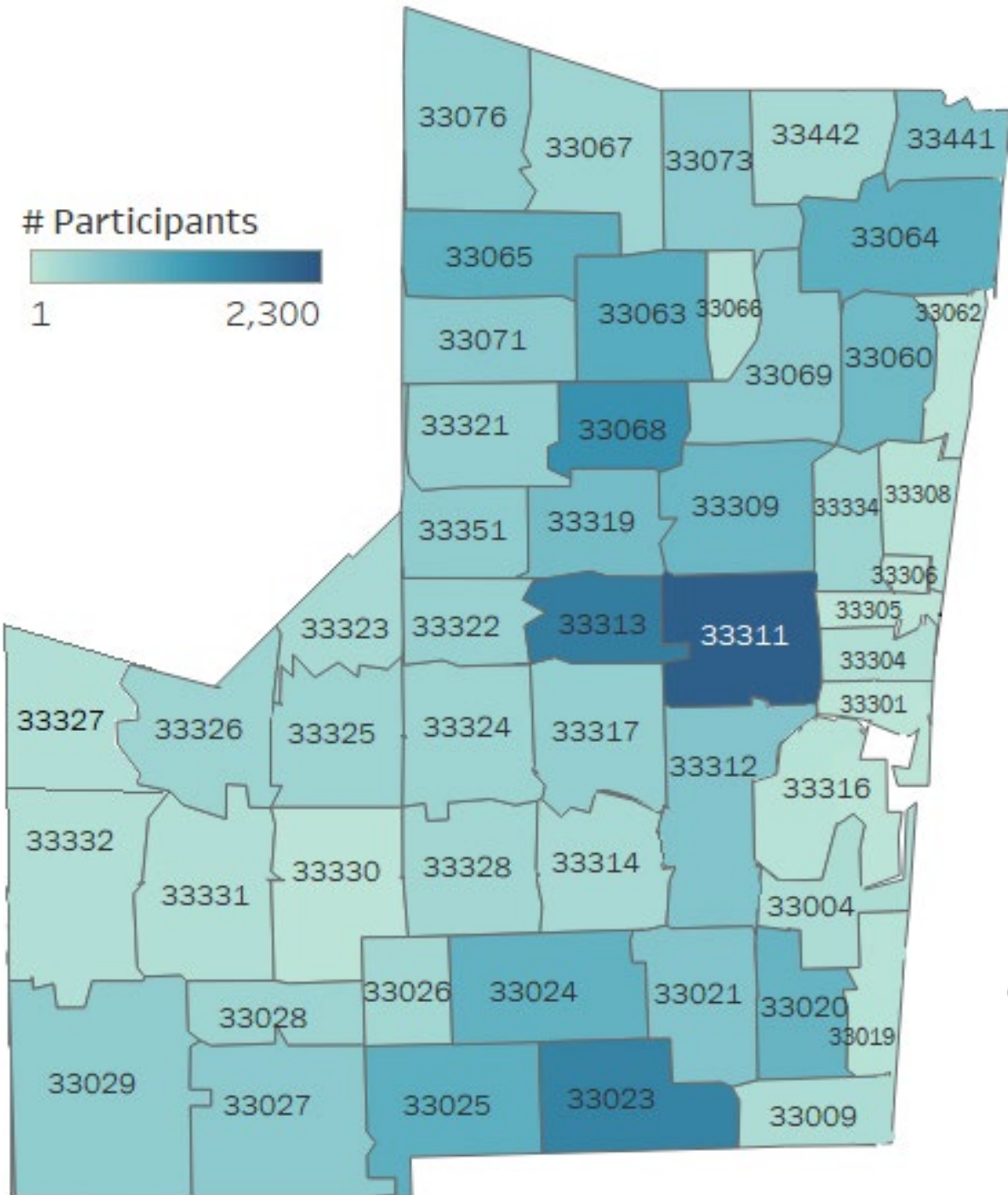
**WATER SAFETY**

Blank page

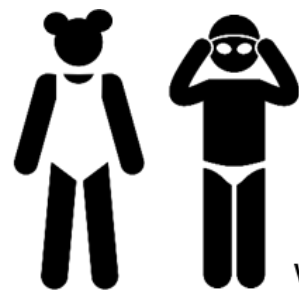


# Water Safety

Annual Performance FY 17/18



28% of SWIM Central participants live in the Zip Codes of 33311, 33313, 33023 and 33068.



2,326

coupons for children aged birth-4 years were redeemed for Learn to Swim classes.

## WATER SAFETY PROGRAMS

### GOAL:

Safeguard the physical health of children.

### RESULT:

Children are physically and mentally healthy.

### Swim Central

- A partnership between the County, the School Board, CSC and the SWIMS Foundation that provides water safety instruction and parent education for pre-school and school-aged children.
- The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central.
- The success of this model has gained national attention and is being replicated in other communities.
- Voucher program for children aged 6 months-4 years provided for free or reduced fee water safety classes for children.

### Drowning Prevention Initiative

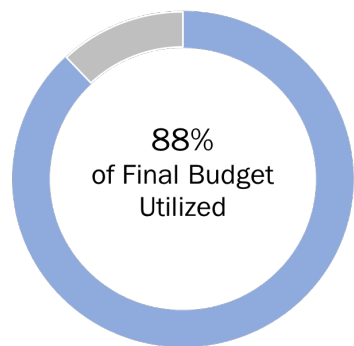
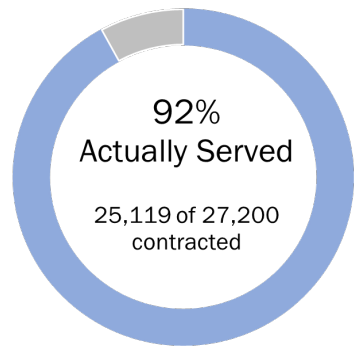
- A partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that target families with young children under age 4, the population most at-risk for drowning.



# Water Safety - Drowning Prevention FY 17/18

## Broward County Board of County Commissioners - SWIM Central

### How Much Did We Do?



**Final Budget:**  
\$700,000

**Actual Expenditure:**  
\$613,971

### How Well Did We Do It?



Administrative monitoring had a finding related to background screening. The finding was addressed, but not in a timely manner.



#### Programmatic Performance

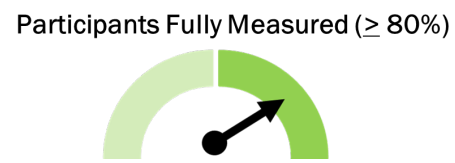
SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in pool group lessons are delivered to Broward County School children during the school year and also to CSC funded MOST, Youth FORCE and Summer Breakspot program participants during the summer.

Water safety instruction "swim coupons", having a \$40 value, were available to all families in Broward County with children four years and younger, the population at highest risk for drowning. All 2,500 coupons were issued, and 2,326 were redeemed.

Under-utilization was due to inconsistent summer attendance in water safety instruction and pool group lessons, as well as low utilization (11% of allocated dollars) by Summer BreakSpot participants, who were funded by CSC for the first time. CSC staff will be working with providers who had low attendance to increase engagement in this important component.

Satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

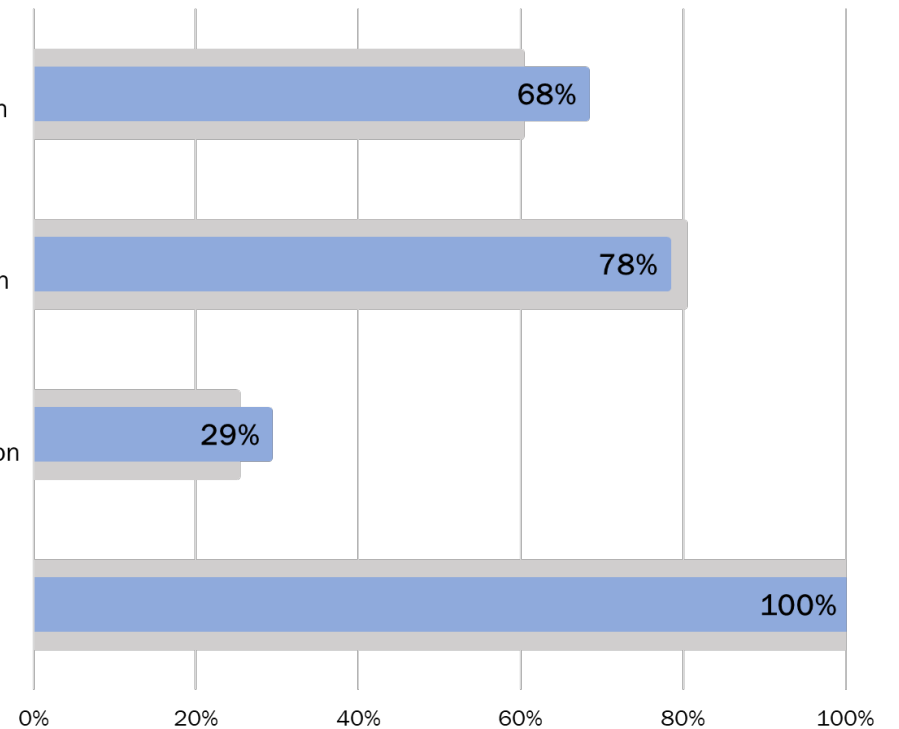


### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who completed between 3-6 lessons and improved by at least 1 level on the Water Safety Skills Checklist.



Participants who completed between 7-10 lessons and improved by at least 1 level on the Water Safety Skills Checklist.

Participants who completed between 7-10 lessons and improved by at least 2 levels on the Water Safety Skills Checklist.

Children who participated in the program that have not drowned 3 years post program completion.



# Water Safety - Drowning Prevention FY 17/18

State of Florida, Department of Health

## How Much Did We Do?

## How Well Did We Do It?

## Is Anybody Better Off?



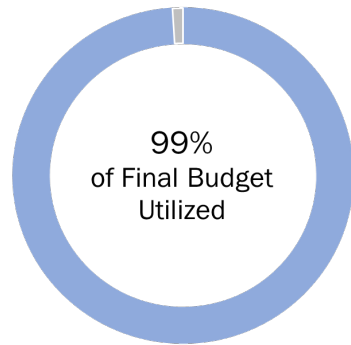
Excellent administrative monitoring with no findings.

### Programmatic Performance

The Florida Department of Health (DOH) in Broward County provides oversight to the Broward County Drowning Prevention Task Force whose mission is to protect children under 5 years old from drowning injuries, disabilities and death through strategic community-wide Water Smart education. This project educates parents and caregivers about drowning risks. Through the "Train the Trainer Water Smart" module, staff in Family Strengthening programs and BSO Child Protective Investigators (CPIS) receive instruction on how to conduct drowning hazard assessments and discuss appropriate protective interventions during home visitations. CPIS also gives door alarms to families as needed. The Broward County Drowning Prevention Task Force brings leaders together to delve deeper into drowning prevention strategies.

Students Preventing Unintentional Drowning (SPUD) teaches high school youth water safety practices and proactive strategies to prevent drownings. This was a new initiative for FY 17/18, and it operated successfully in five (5) high schools.

Satisfaction surveys reflect high levels of satisfaction with program services.



**Final Budget:**  
\$202,010

**Actual Expenditure:**  
\$200,853

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

# of community outreach events attended with Drowning Prevention information distributed.

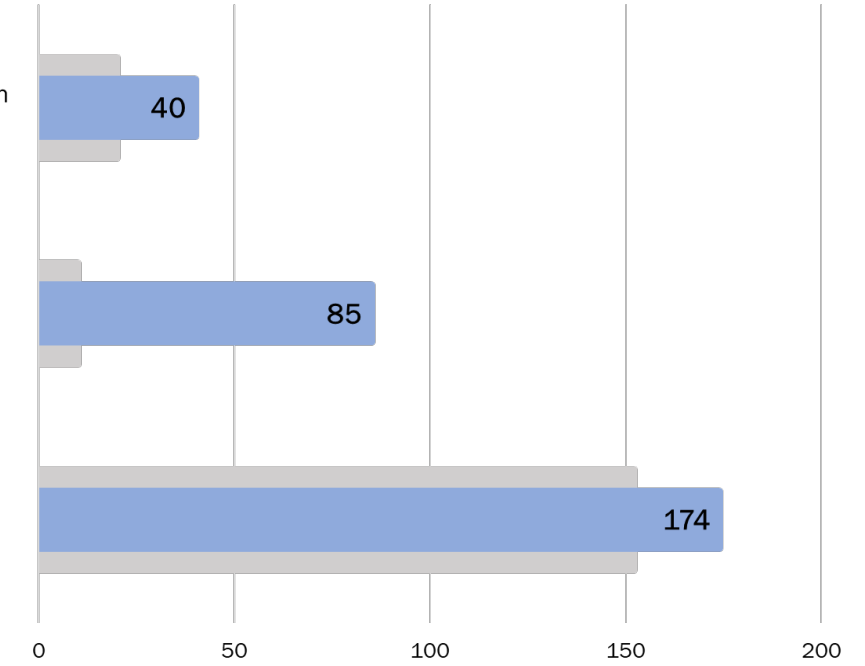
40

# of community outreach trainings given to the general public.

85

Train the Trainer participants will demonstrate knowledge increase of drowning risks and prevention strategies.

174



**TAB 06**

**LITERACY AND EARLY EDUCATION**

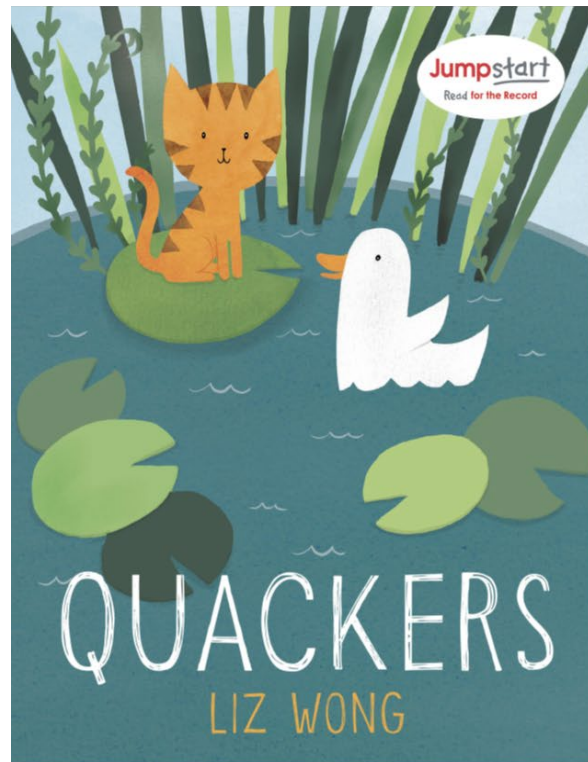


Blank page



# Literacy & Early Education

## Annual Performance FY 17/18



In October 2017, 822 volunteers read *Quackers* to children at 502 participating sites including schools and early childhood education centers for Broward's "Read for the Record". Approximately 40,000 books were distributed to children throughout Broward County.



**99%** of teachers participating in PBIS reported **satisfaction** with services.

### LITERACY & EARLY LEARNING PROGRAMS

#### GOAL:

Improve children's educational success.

#### RESULT:

Children will succeed in school.

#### Subsidized Child Care

- Provides child care slots for under-served "working poor" families in Broward county.
- Used as match funds for additional State and Federal funding.

#### Vulnerable Populations Child Care

- Provides immediate placement in quality child care for specialized populations such as children of Transitional Independent Living (TIL) Youth and Kinship families until subsidized care eligibility is approved or reinstated.

#### Positive Behavioral Interventions and Supports (PBIS)

- Builds teacher capacity to manage child behaviors and nurture social/emotional growth of preschool children.

#### Home Instruction for Parents of Preschool Youngsters (HIPPY)

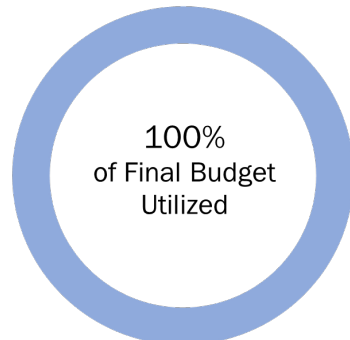
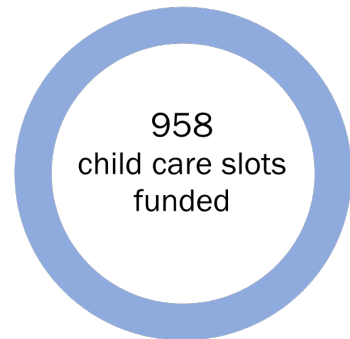
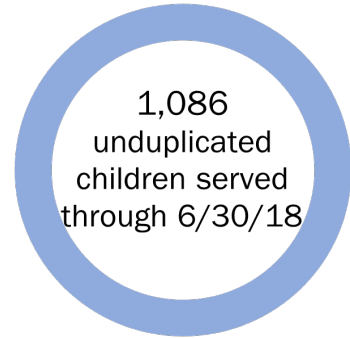
- Provides evidence-based parent education and training delivered through home visits to strengthen family literacy and nurture children's school success.
- Serves families who have children ages 3-5 that reside in high poverty neighborhoods.



# Literacy and Early Education FY 17/18

## Early Learning Coalition (ELC) - Subsidized Child Care Slots

### How Much Did We Do?



**Final Budget:**  
\$5,592,850

**Actual Expenditure:**  
\$5,590,139

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

 **Programmatic Performance**

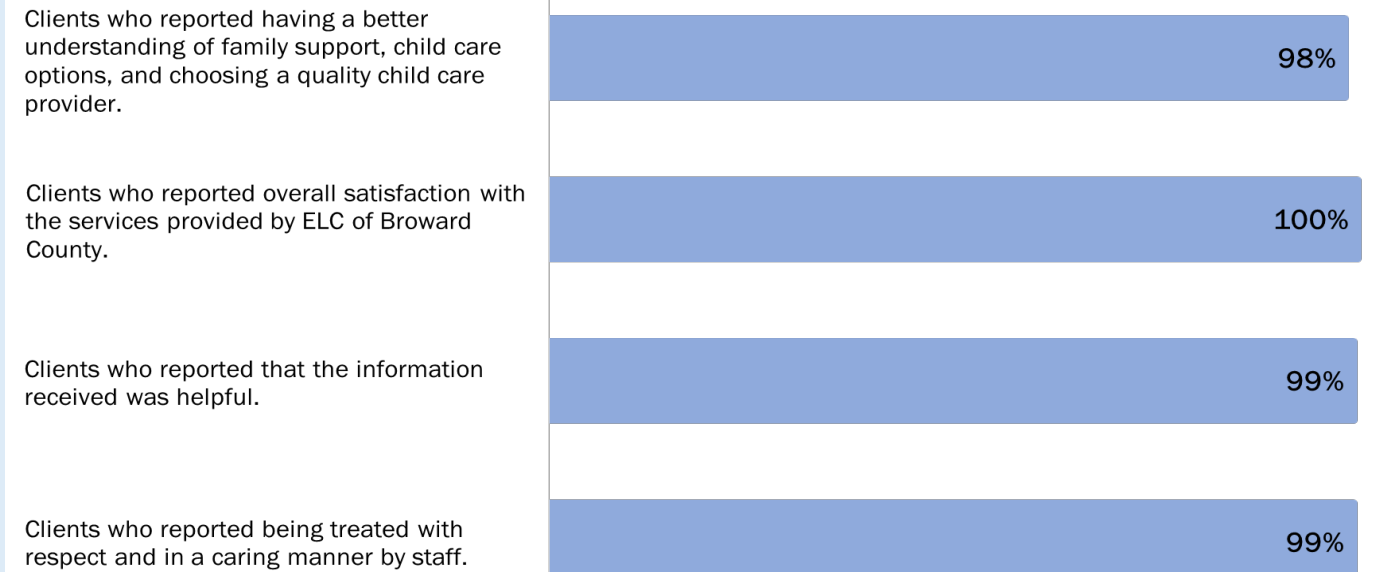
This was the 15th year of funding the Early Learning Coalition (ELC) for financially assisted child care services for the income eligible in Broward. The ELC is the state-established local agency responsible for managing federal and state child care funding. By funding through the ELC, CSC is able to leverage state and federal child care dollars to increase services. The need continues to far exceed the funding available, therefore there has always been a long waiting list for this service.

In order to maximize the dollars received from multiple funding streams with varying eligibility criteria, while this program is structured as child care "slots" multiple children may occupy the same slot at some point during the year based on their eligibility category. When billing, ELC maximizes Federal and State dollars first, followed by local community match funding, which includes Broward County, United Way, several municipalities and CSC. In order to address the waitlist, an additional \$500,000 was allocated to the FY 17/18 contract.

Several initiatives are underway to improve the quality of child care to improve child outcomes. Outcomes relating to those efforts are broad-based rather than limited to children funded through CSC.

Numbers served data is only through 6/30/18 due to the Florida Office of Early Learning data system (Enhanced Field System) crashing and data not being available to ELC since 7/1/18.

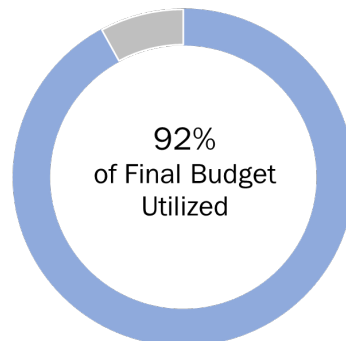
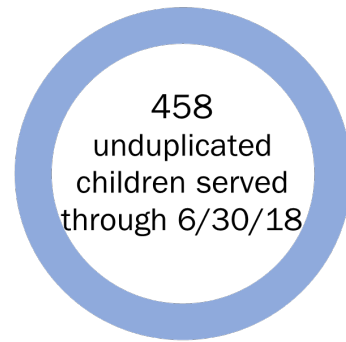
### Is Anybody Better Off?





Early Learning Coalition (ELC) - Vulnerable Populations Child Care Slots

How Much Did We Do?



**Final Budget:**  
\$2,357,722

**Actual Expenditure:**  
\$2,179,539

How Well Did We Do It?



Excellent administrative monitoring with no findings.



**Programmatic Performance**

With the continued strong demand and long waiting list for financially assisted child care, exceptionally vulnerable populations continue to be critically in need of financially assisted child care for children under 5. These populations include TIL parenting youth, relative and non-relative Kinship caregivers, domestic violence survivors, clients of the Center for Working Families and families residing in the 33311 zip code. CSC continues to designate funding to place these children in quality child care settings to ensure these vulnerable families receive assistance quickly to prevent further breakdown of what may often be difficult family situations and to also offer support with their efforts towards self-sufficiency.

Beginning in October 2017, the ELC began administering all eligibility enrollment for subsidized child care and VPK.

Due to some enrollment challenges during this first year of transition, the program was underutilized. This money was carried forward into FY 18/19 to secure child care slots for children in need. New protocols are in place and the program is expected to fully utilize funds in FY 18/19.

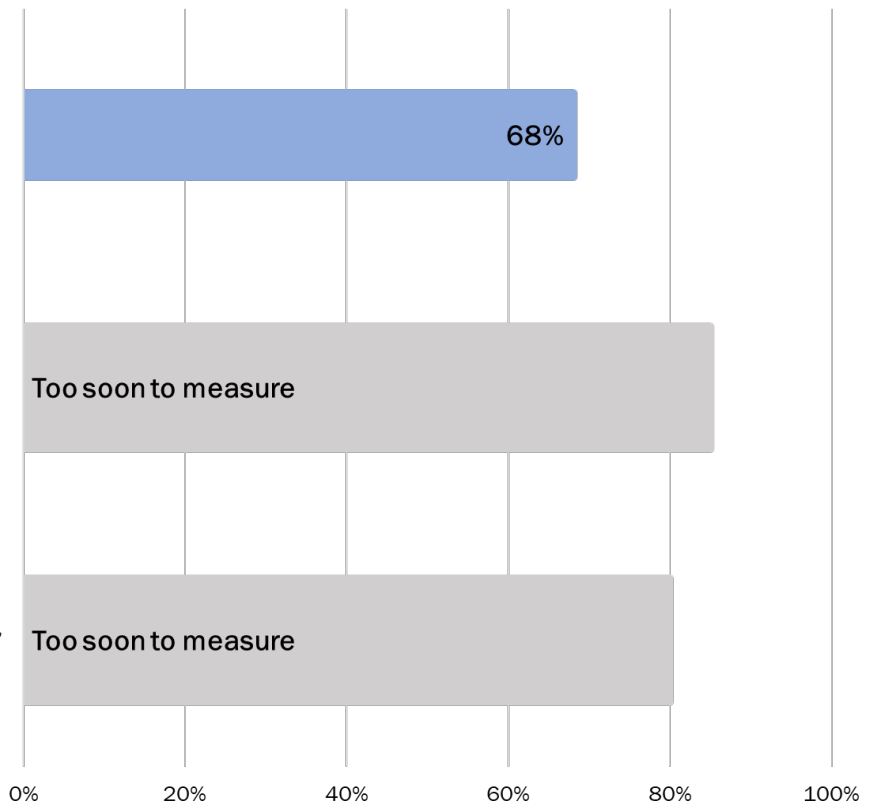
Numbers served data is only through 6/30/18 due to the State ELC data system (Enhanced Field System) crashing and data not being available as of 7/1/18.

Is Anybody Better Off?

Provider **met** 1 of 3 performance measures and 2 are too soon to measure due to mid-year changes in the outcomes.

■ Goal ■ Measure

Children that attended child care for at least 120 days (6 months) between the period of 10/1/17 through 6/30/18.

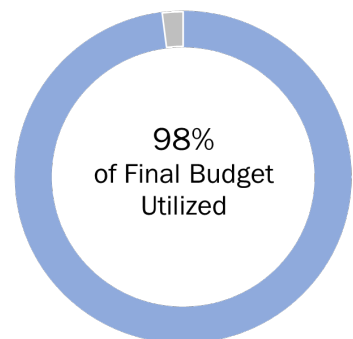
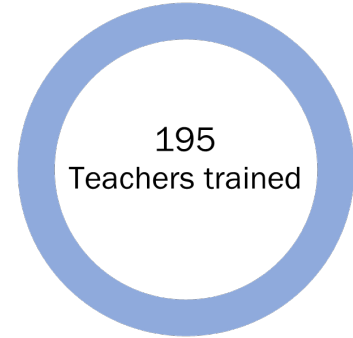
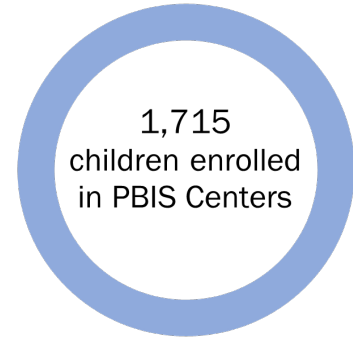




# Literacy and Early Education FY 17/18

## Family Central - Positive Behavioral Interventions and Supports (PBIS)

### How Much Did We Do?



**Final Budget:**  
\$859,000

**Actual Expenditure:**  
\$839,028

### How Well Did We Do It?



Excellent administrative monitoring with no findings.



#### Programmatic Performance

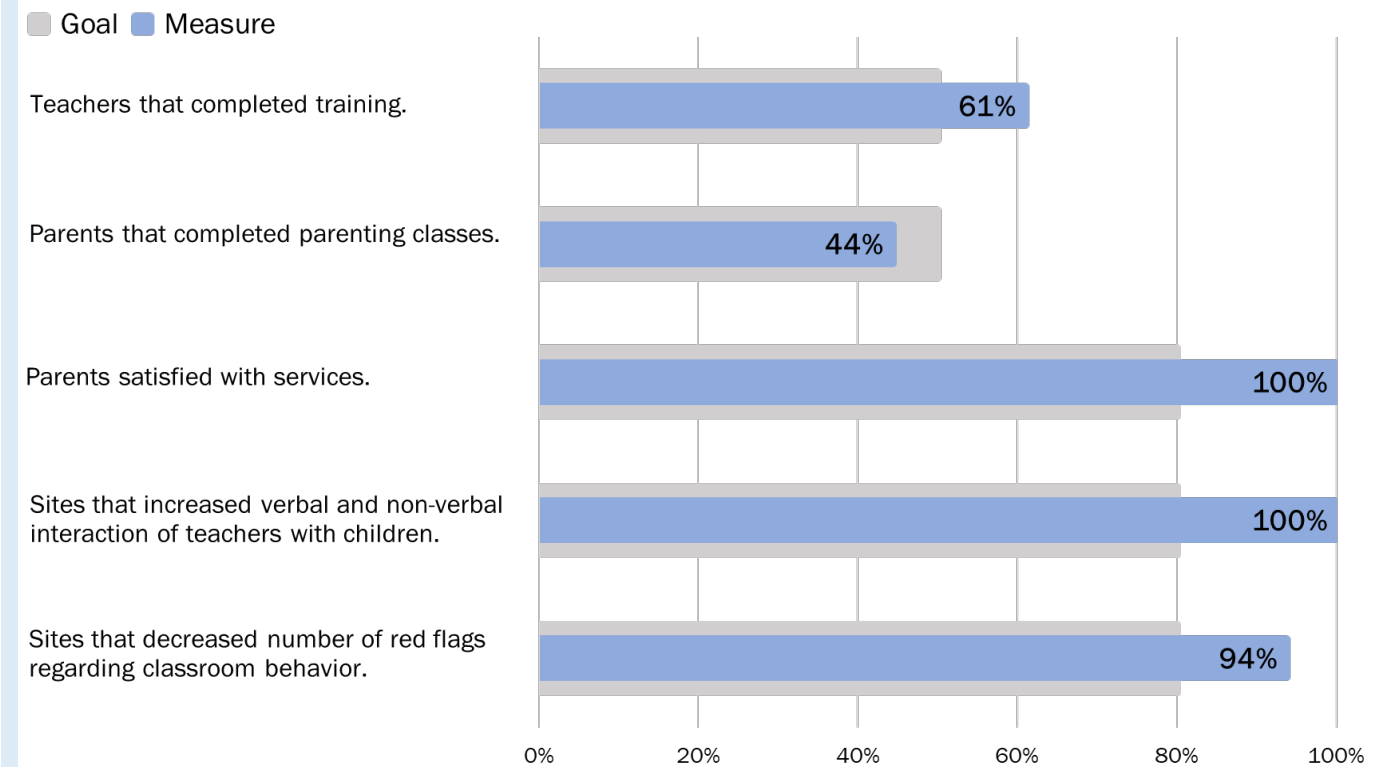
Positive Behavioral Interventions and Supports (PBIS) offers early childhood educators an approach to understand why children have challenging behaviors and then provide them with the resources to help children develop the skills needed to change those behaviors. PBIS addresses conduct ranging from tantrums and property destruction to repetitive actions and social withdrawal. Since its inception, with each new cohort of the PBIS program, there have been no child expulsions.

Program monitoring reflected that staff members were warm and welcoming to the teachers and children being served. Staff were well trained, provided clear expectations, and did an excellent job engaging the the teachers and children in the classrooms.

In FY 17/18, initial services were provided at 25 centers and sustainability services were provided to 45 centers which included 195 teachers and 1,715 children benefitting from PBIS.

### Is Anybody Better Off?

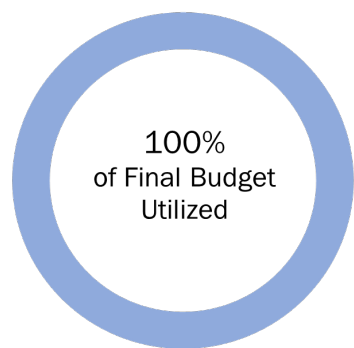
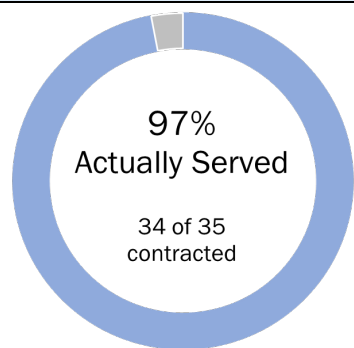
Provider **met** all Council goals for performance measurements.





### Family Central - Home Instruction for Parents of Preschool Youngsters (HIPPY)

#### How Much Did We Do?



Final Budget:  
\$52,343

Actual Expenditure:  
\$52,274

#### How Well Did We Do It?



Administrative monitoring had a finding related to salary variances. The finding was addressed in a timely manner.



#### Programmatic Performance

The Home Instruction for Parents of Preschool Youngsters (HIPPY) program completed its first year of leverage funding and included a leverage of \$25,000 from the Broward County Commission, \$5,000 from United Way, and \$700 from a private donor.

HIPPY is an internationally-recognized, evidence-based, home-visiting, and family literacy program. The goal of the program is to strengthen a parent's capacity as their child's first teacher and help them to increase their child's desire to learn and to nurture their child's success in school. The program serves families who have children ages 3-5 that reside in high poverty neighborhoods. Weekly home visits provide parent education and training in accordance with an established curriculum and supporting activities. Monthly family group meetings provide opportunities for parents to build social support systems while learning a range of critical parenting skills.

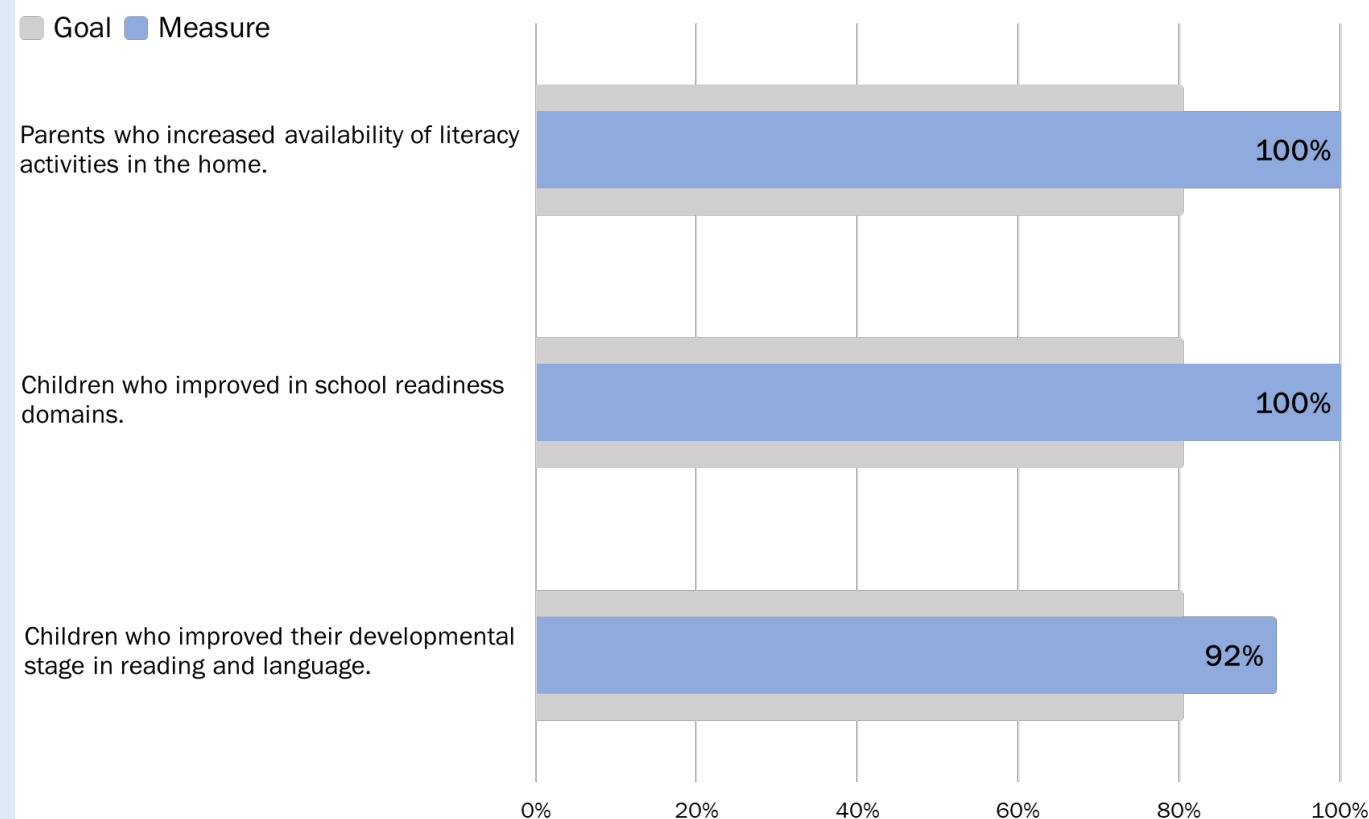
Monitoring reflected that staff members were warm and welcoming to the families and children being served. Staff were well trained, provided clear expectations, and did an excellent job engaging the families.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Family Central, Inc. advised that they would not be renewing their contract with CSC as their state funding had been restored for FY 18/19.

#### Is Anybody Better Off?

Provider met all Council goals for performance measurements.



**TAB 07**

**SCHOOL HEALTH**

Blank page

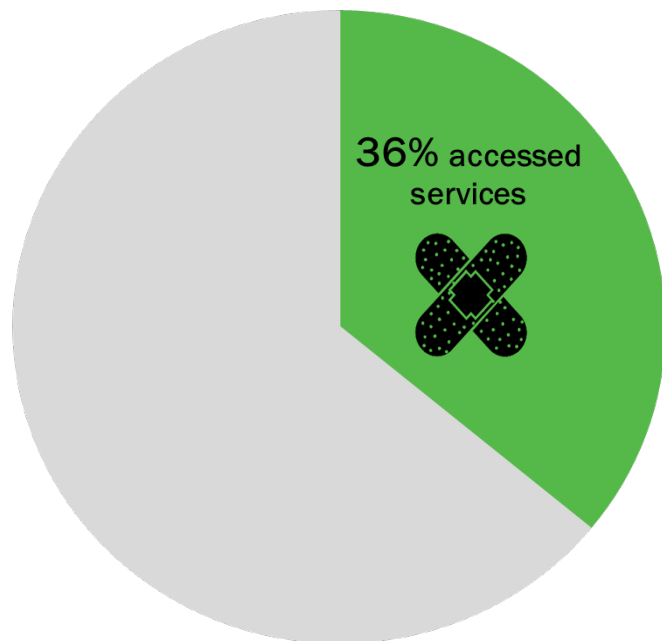




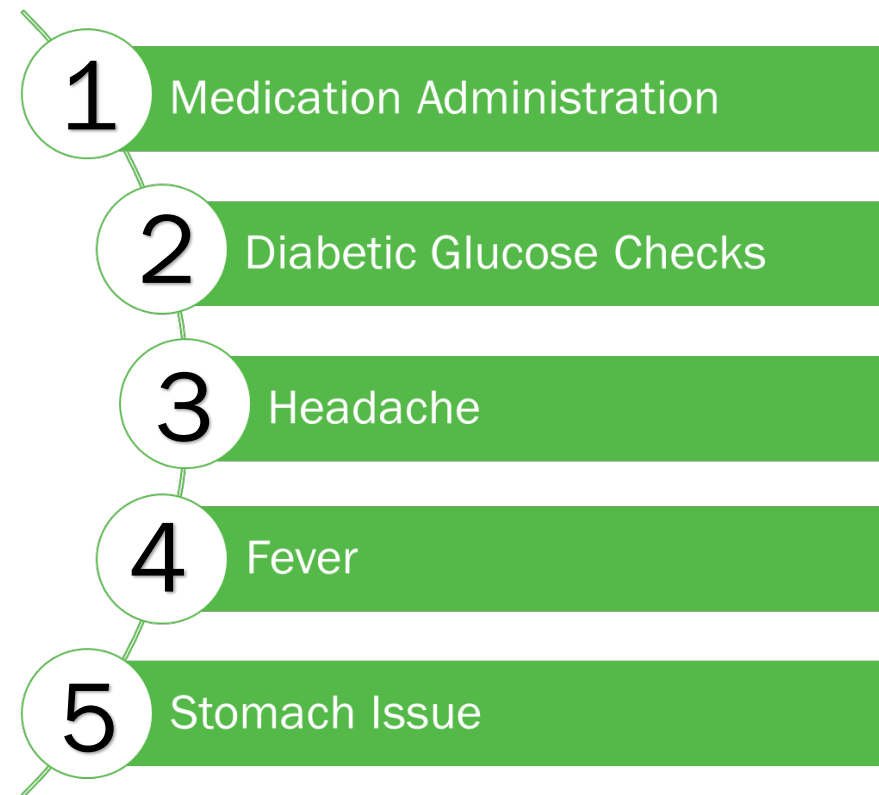
# School Health

## Annual Performance FY 17/18

School Health Services were accessed by **over 1/3** of the student population in CSC funded school health cluster schools.



### Top 5 Reasons for clinic visits during SY 17-18:



#### SCHOOL HEALTH PROGRAM

**GOAL:**

Safeguard the physical health of children.

**RESULT:**

Children are physically and mentally healthy.

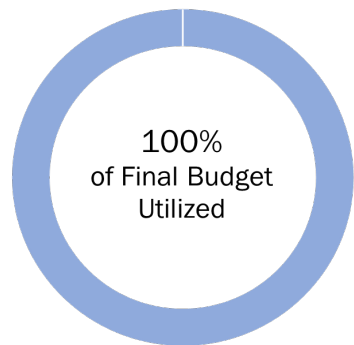
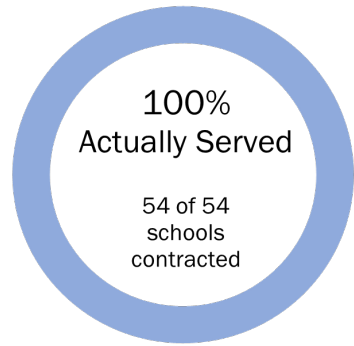
**School Health**

- This tri-party initiative funds a Differentiated Staffing model for school-based Health Services along with SDBC and DOHBC.
- CSC funds RN's and Health Service Technicians supervised by RNs at schools with students with moderate levels of medical need.
- The School District provides RNs at highest need schools and the Health Department provides on-call RN accessibility for lower-need schools.
- School Health is an extension of support for our students. They are able to guide and help the students with their medical conditions, teach them to make good choices in accordance to their dietary needs and aid them in becoming more independent in caring for themselves and their diagnosis.



School Health FY 17-18  
Sierra Lifecare, Inc.

How Much Did We Do?



Final Budget:  
\$1,452,425

Actual Expenditure:  
\$1,451,505

How Well Did We Do It?



Administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

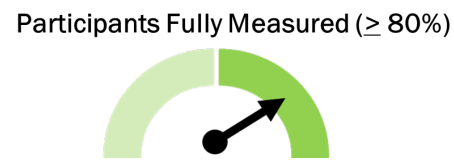
Programmatic Performance

During the 2017-18 school year, Sierra Lifecare provided school health services at forty-five (45) moderate need schools and nine (9) higher need school as identified by the School District. The program offers basic, chronic, and emergency health care, including daily diabetes and asthma management. Individual Health Care Plans are developed for students with chronic health conditions resulting in increased access to medical care.

Monitoring results reflected that Sierra staff successfully addressed school health needs. Principals and school personnel surveys reflected high levels of satisfaction with program services. Results also indicated that these health services decreased the number of students sent home from school and increased student time in a learning environment.

Additional funding for training on trauma screening and linkage to resources was added prior to the start of the 18/19 school year.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

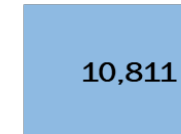


Is Anybody Better Off?

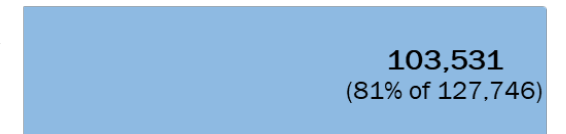
Provider **met** all performance outputs.

■ Outputs

Number of unduplicated students who received health services based on Individualized Health Care Plan.



Number of students (duplicated) who returned to class after receiving services.



Number of total clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.



**TAB 08**

**ELEMENTARY SCHOOL INITIATIVES -GP**

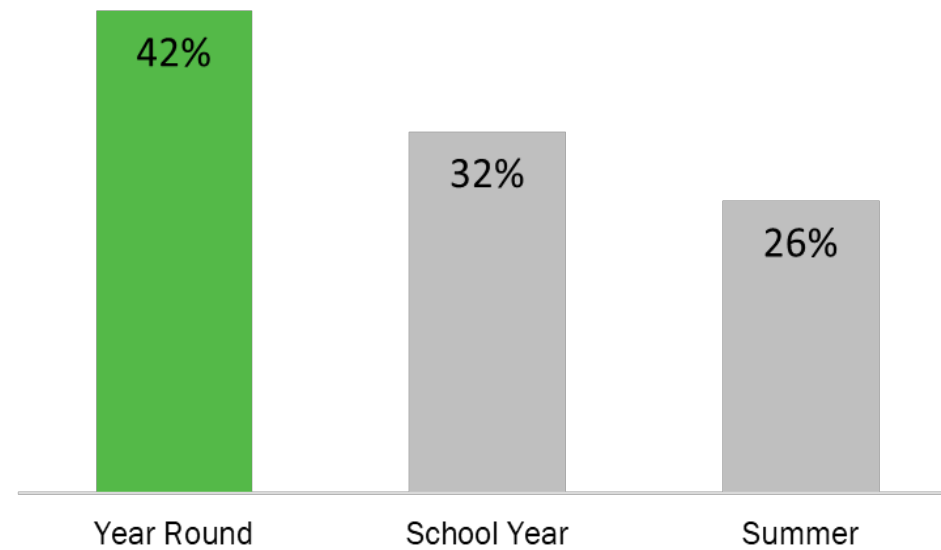
Blank page



# Elementary School Initiatives Out-of-School Time (GP)

## Annual Performance FY 17/18

**42%** of all **returning** MOST GP participants for the last 3 years of programming were enrolled in Year Round programming.



**97%** of General Population sites Met or Exceeded expectations for Project Based Learning Implementation during the Summer. All sites were monitored using a Project Based Learning Evaluation Rubric that incorporated the following four domains:



1. Connected to PBL Theme
2. Academic Focus
3. Engaging & Hands-On
4. Clear Directions

### ELEMENTARY SCHOOL INITIATIVES PROGRAM

#### GOAL:

Improve the availability and quality of out-of-school time programs for economically disadvantaged children in the general population and inclusion programs which integrate children with disabilities with their typical peers.

#### RESULT:

Children will succeed in school.

#### Out-of-School Time (MOST)

- Provides a safe, positive environment for children that enhances academic achievement.
- Supports social and physical development.
- Provides educational field trips and cultural arts opportunities.
- Serves economically disadvantaged students who attend Title I schools with 80% or higher Free/Reduced Lunch participation.

#### Inclusion Supports

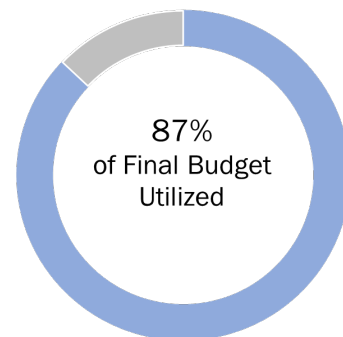
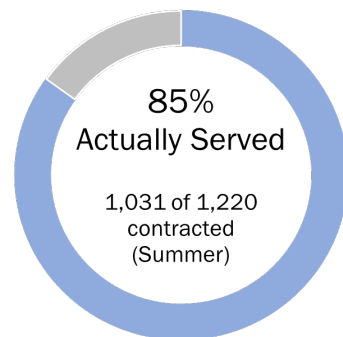
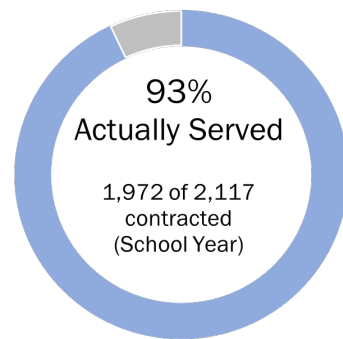
- Provides Americans with Disabilities (ADA) training to all MOST providers.
- Assesses inclusion needs of MOST sites and provides technical assistance and coaching as needed.



# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## After School Programs, Inc. (ASP)

### How Much Did We Do?



**Final Budget:**  
\$4,153,433

**Actual Expenditure:**  
\$3,629,321

### How Well Did We Do It?


 Excellent administrative monitoring with no findings.

#### **Programmatic Performance**

The After School Programs, Inc.'s MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at twenty-one (21) sites during the school year and eleven (11) sites during the summer.

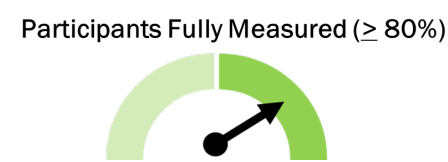
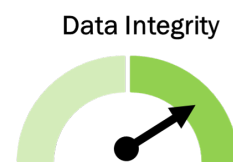
Fall program monitoring raised several programmatic issues including improper implementation of SPARK (physical activity curriculum) and PATHS (social emotional learning curriculum) in addition to a lack of supplemental educational activities. Subsequent monitorings demonstrated significant improvement in these program areas, and the progress has been maintained. USDA resources were well managed to ensure children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Utilization was lower than expected due to school year 18/19 beginning earlier than previous years, resulting in the need to eliminate time from CSC summer programming at school sites to allow the schools preparation time.

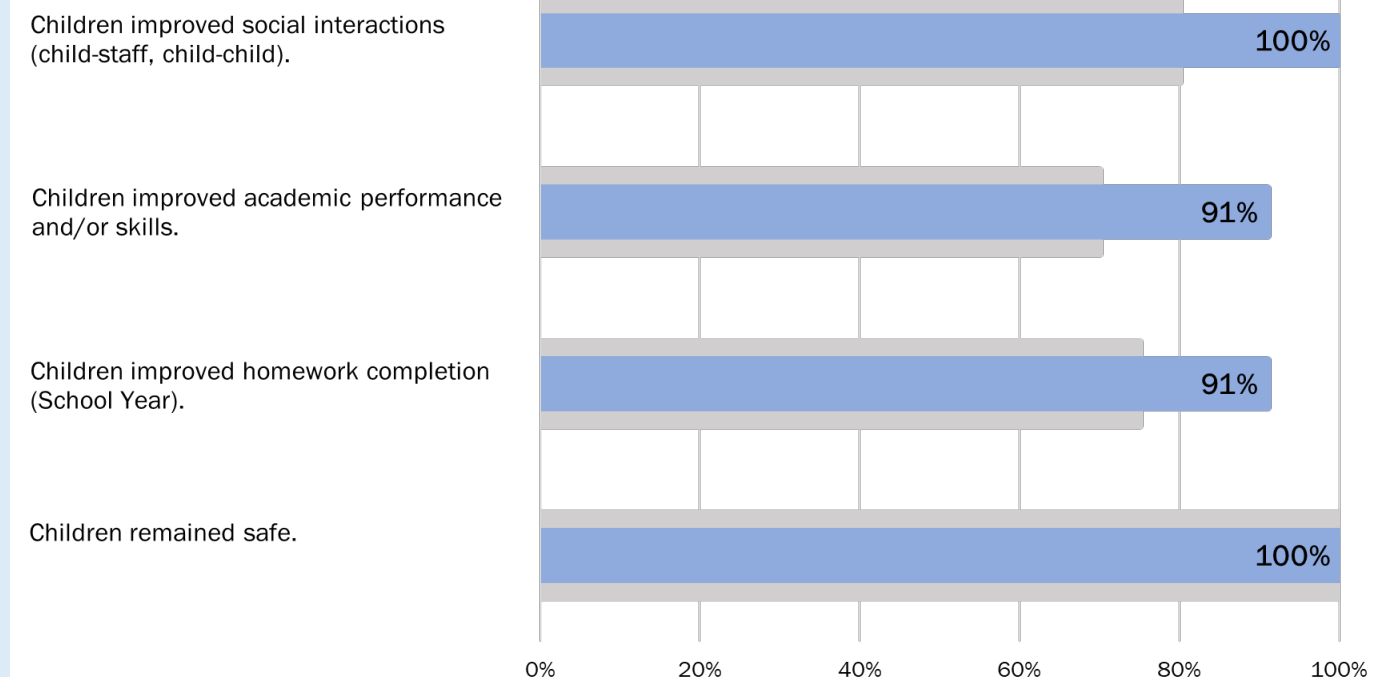
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal 
 ■ Measure

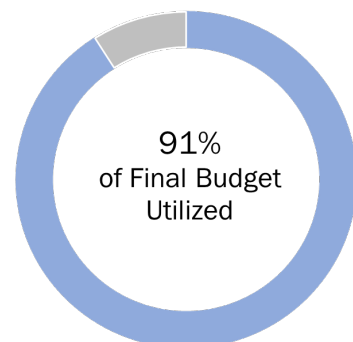
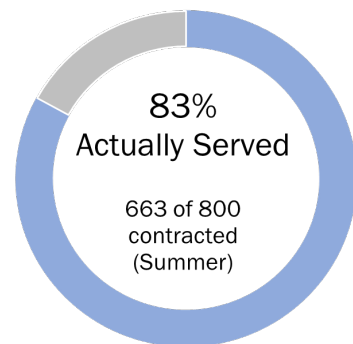
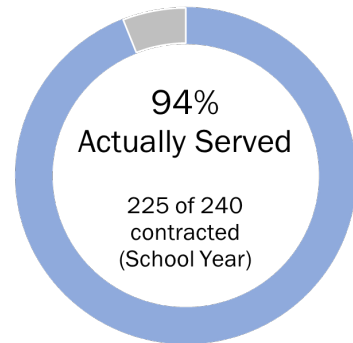




# Elementary School Initiatives Out-of-School-Time (General Population)

Boys and Girls Club, Inc.

## How Much Did We Do?



**Final Budget:**  
\$1,215,625

**Actual Expenditure:**  
\$1,103,324

## How Well Did We Do It?



Administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.



### Programmatic Performance

The Boys and Girls Club of Broward County's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at six (6) sites during the school year and eight (8) sites during the summer.

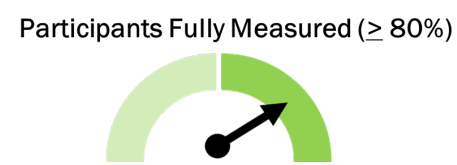
Fall program monitoring reflected that the children were receiving essential services in high need community neighborhood areas. However, it also revealed that required services were not being consistently implemented at all sites. Technical assistance was provided to help the provider improve overall program delivery and the provider participated in trainings to make the necessary improvements in program deliverables. These measures resulted in improved performance.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Although the provider enrolled a large number of children during the summer, not all of them attended consistently enough to be counted. The provider will receive technical assistance in the area of improved engagement.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved social interactions (child-staff, child-child).

100%

Children improved academic performance and/or skills.

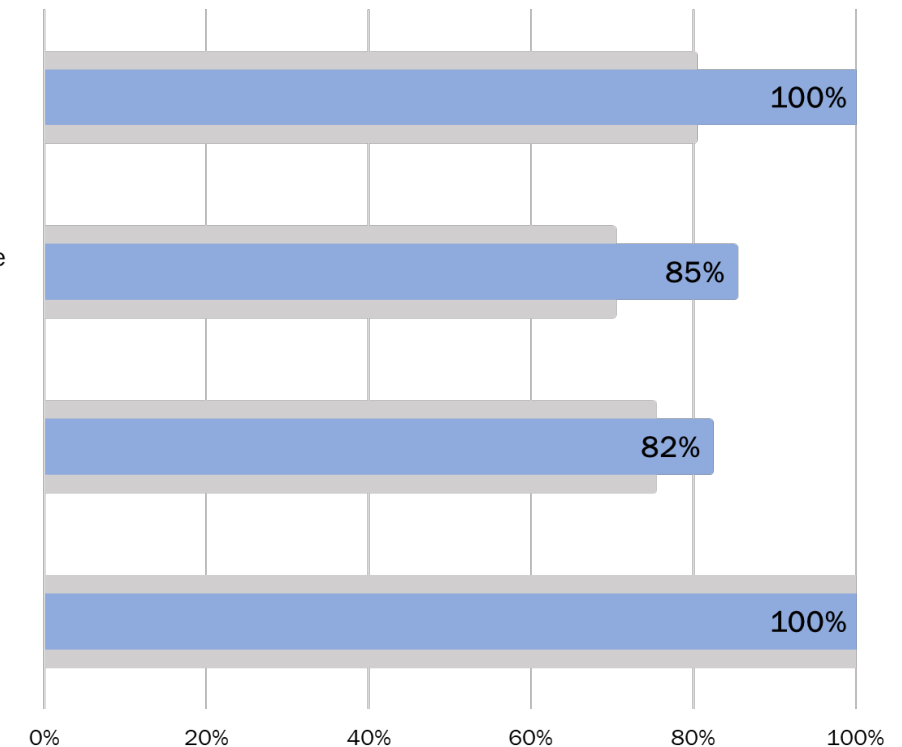
85%

Children improved homework completion (School Year).

82%

Children remained safe.

100%

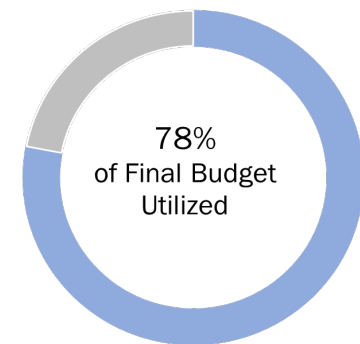




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## CCDH, Inc. Advocacy Network on Disabilities

### How Much Did We Do?



**Final Budget:**  
\$100,000

**Actual Expenditure:**  
\$78,009

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

CCDH, Inc., completed its first year of operation as CSC's new Inclusion Supports Provider. All of the MOST General Population/Inclusion providers have completed the Americans with Disabilities (ADA) training.

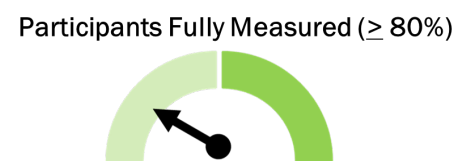
The Inclusion Specialist was positively engaged and connected with the children and staff at 13 contracted sites. The provider conducted comprehensive assessments with the Providers to address inclusion needs which led to the provision of detailed technical assistance and individualized MOST staff coaching as needed.

Client satisfaction surveys reflect high levels of satisfaction with program services.

Under-utilization occurred because it took a longer time than expected to recruit sites to participate.

Provider **did not meet** expectations for Data Integrity and Participants Fully Measured.

The Provider experienced heavy turnover during this fiscal year and their data reporting suffered. Data entry procedures were changed and technical assistance is being provided to ensure accurate and timely data entry.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who attended ADA training demonstrated knowledge about curriculum content.

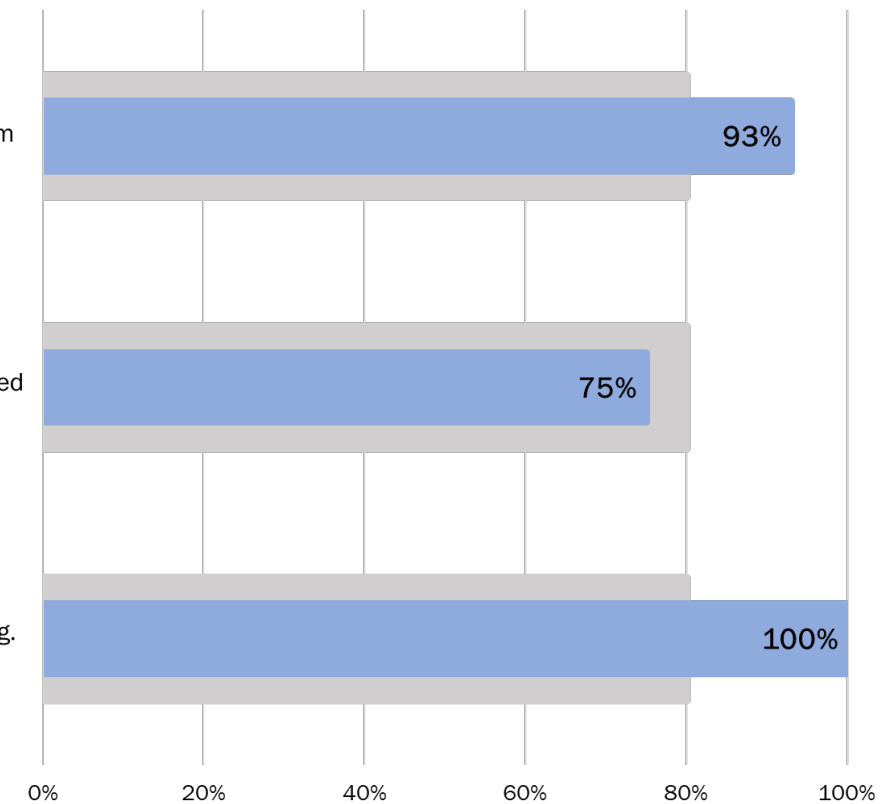
93%

Providers who received individualized coaching and technical assistance achieved their goals.

75%

Providers who were satisfied with coaching.

100%







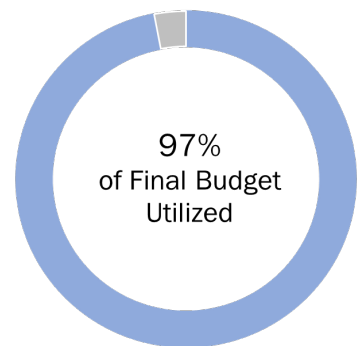
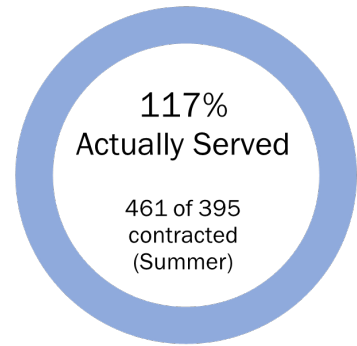
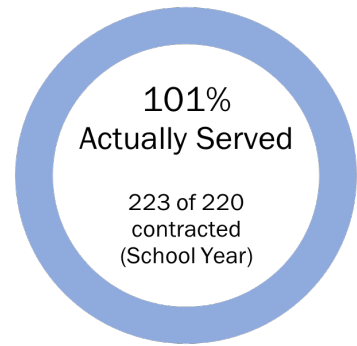
# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

Community After School, Inc.

## How Much Did We Do?

## How Well Did We Do It?

## Is Anybody Better Off?



**Final Budget:**  
\$ 750,304

**Actual Expenditure:**  
\$724,110



Excellent administrative monitoring with no findings.

### Programmatic Performance

The Community After School's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites year-round.

Program monitoring reflected that children were treated with dignity and respect. The staff members provided a warm and welcoming environment and they took the time to listen to the children. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

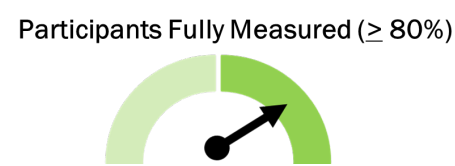
Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Due to school year 18/19 beginning earlier than previous years, the summer program ended a few weeks early thereby enabling the provider to serve more children in the summer.

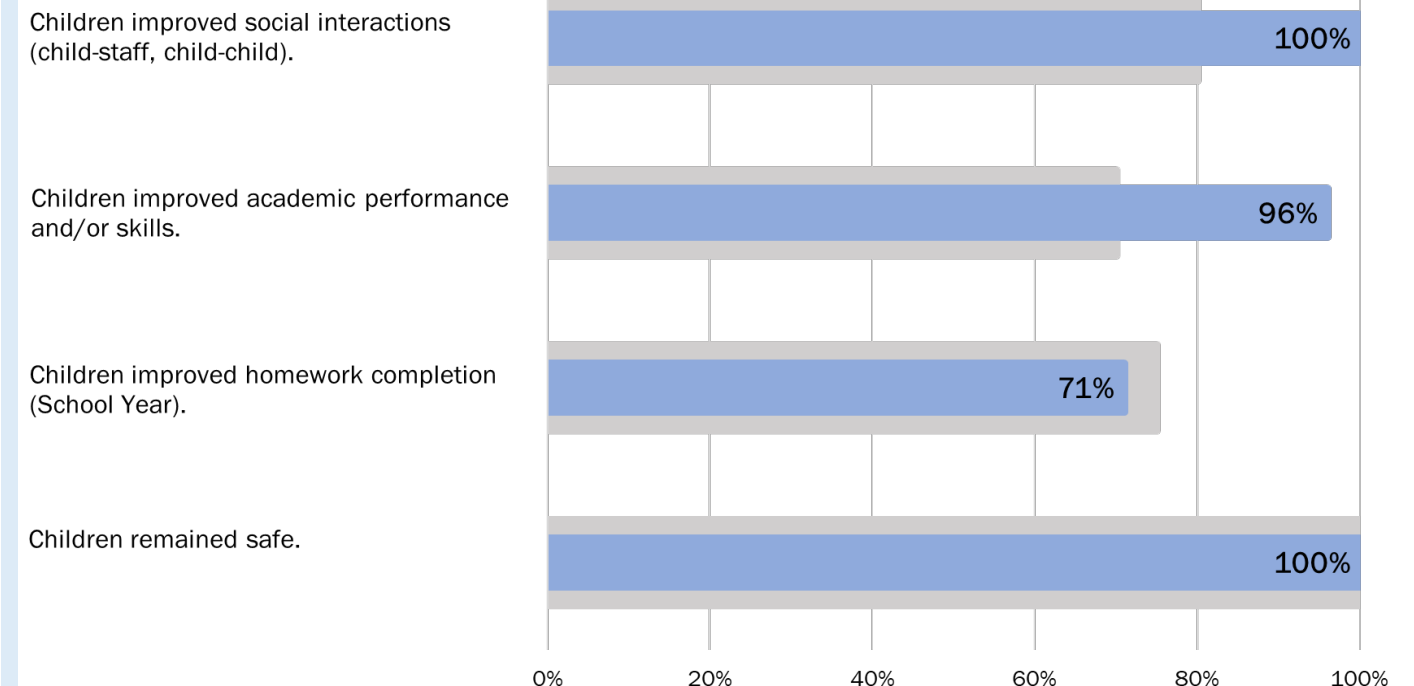
The CSC allocation for the Liberty Elementary site was included and exceeded the required Margate CRA TIF payment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

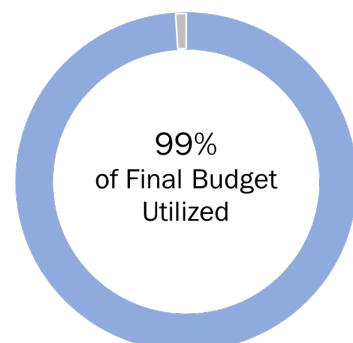
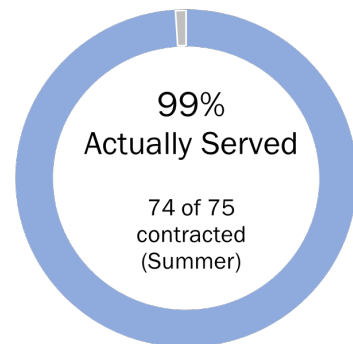
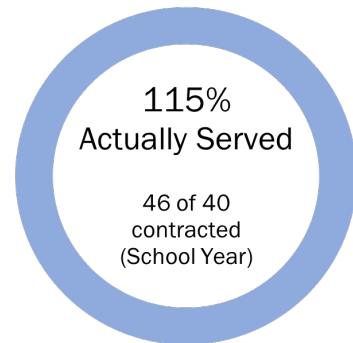




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## City of Hallandale Beach Human Services

### How Much Did We Do?



**Final Budget:**  
\$155,778

**Actual Expenditure:**  
\$153,780

### How Well Did We Do It?



Administrative monitoring had findings related to non compliance with the sliding fee scale and non reporting of parent fees. The findings were addressed in a timely manner.

#### Programmatic Performance

The City of Hallandale Beach's Human Services' MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

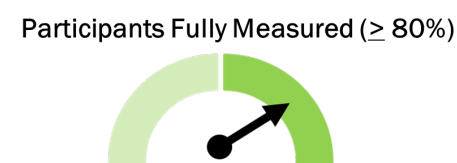
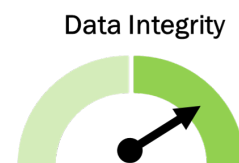
Program monitoring reflected good service delivery in a supportive environment with the successful implementation of the PATHS Curriculum. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. Assessments of this new program component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

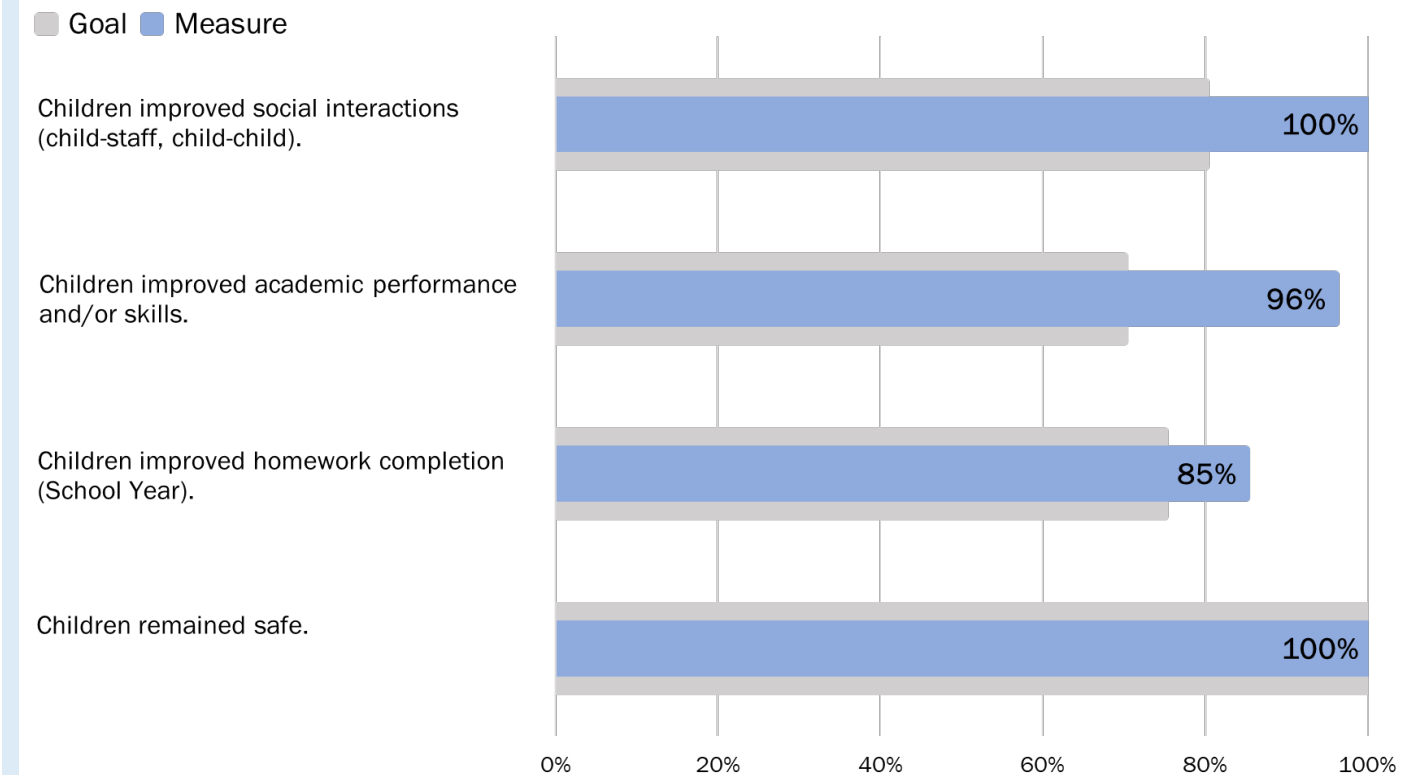
The number of children served was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

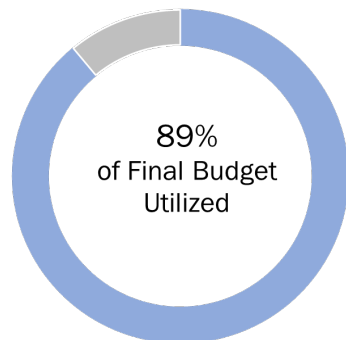
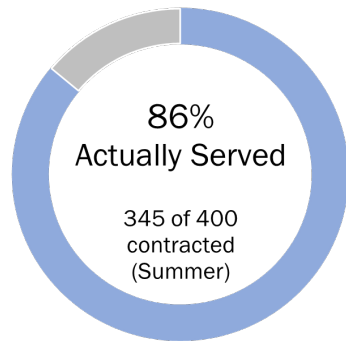
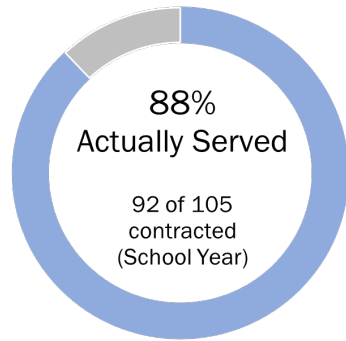




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

City of Hollywood

## How Much Did We Do?



**Final Budget:**  
\$555,890

**Actual Expenditure:**  
\$493,138

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

The City of Hollywood's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites during the school year and four (4) sites during the summer.

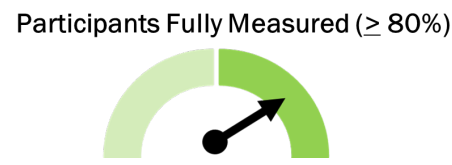
Program monitoring reflected that the staff members were sensitive to the needs of the children and developed individualized relationships with them, giving constant feedback and positive praise. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

The program experienced a slow start at a new site, McNicol Community Center, and experienced some staff recruitment issues which impacted enrollment and utilization.

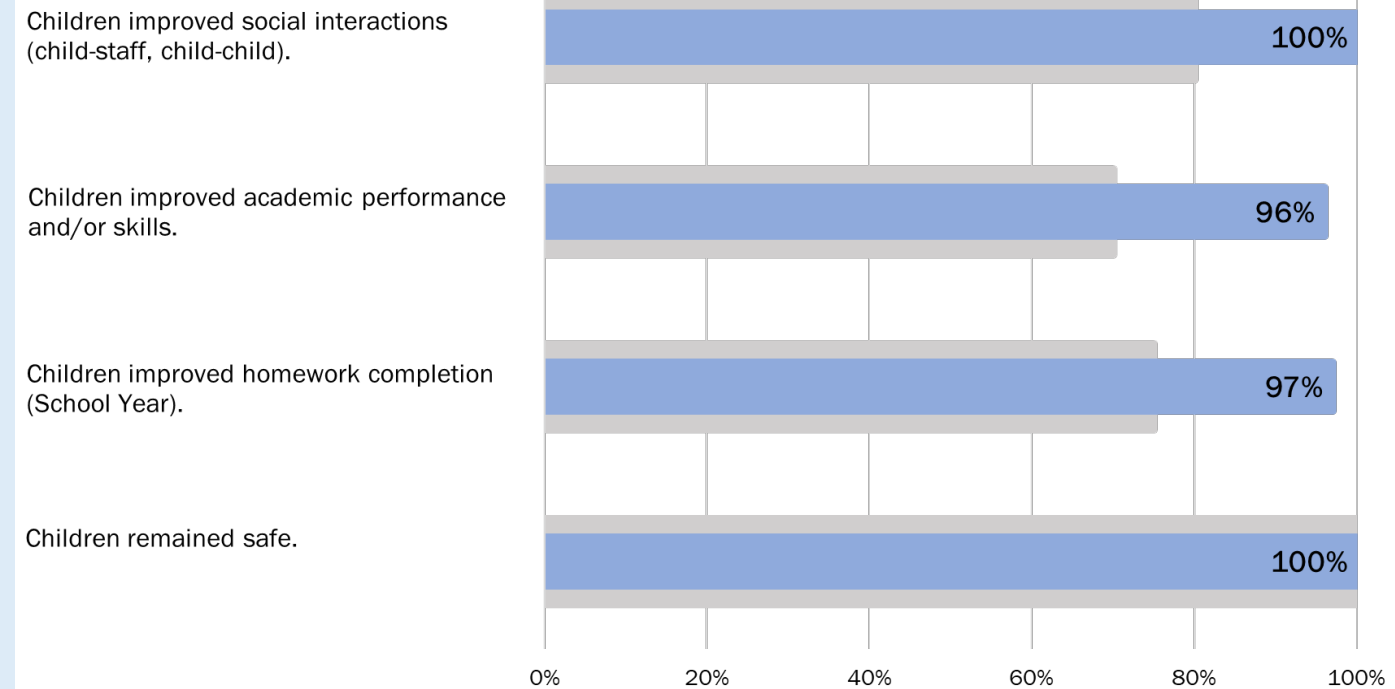
Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

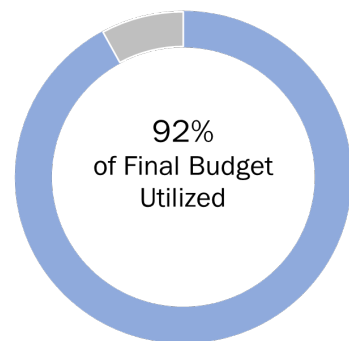
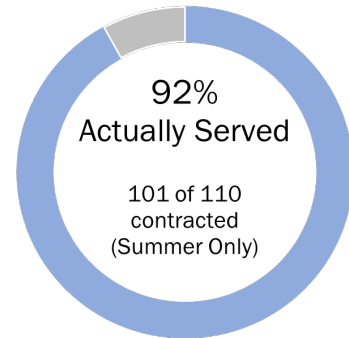




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## City of Lauderdale Lakes (Summer Only)

### How Much Did We Do?



Final Budget:  
\$111,828

Actual Expenditure:  
\$103,395

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

The City of Lauderdale Lakes' MOST program completed its first year providing services under the MOST 2017 RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that staff members were warm and welcoming to the children and provided a nurturing learning environment. Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component exceeded expectations and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements. Unable to report academic data due to insufficient Benchmark Assessment System (BAS) data received from the School Board.

■ Goal ■ Measure

Children improved social interactions (child-staff, child-child).

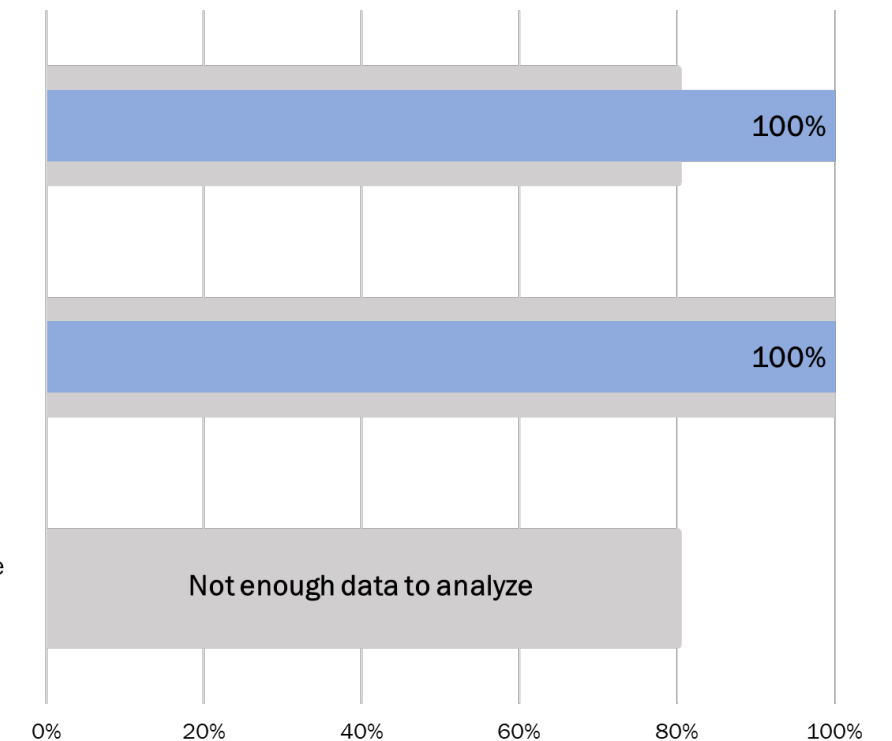
100%

Children remained safe.

100%

Children improved academic performance and/or skills.

Not enough data to analyze

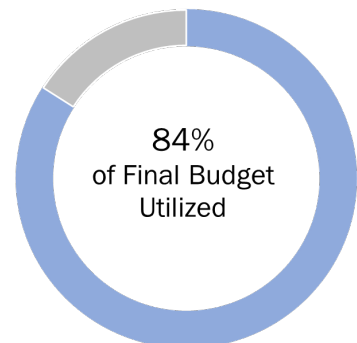
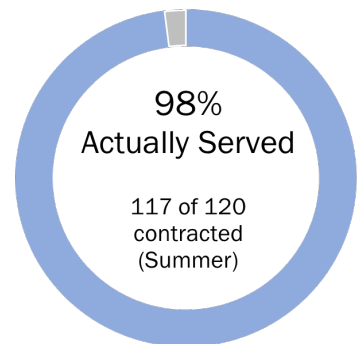
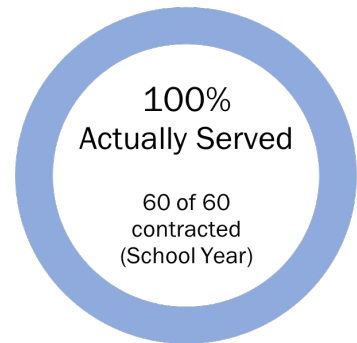




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

City of Miramar

## How Much Did We Do?



**Final Budget:**  
\$151,192

**Actual Expenditure:**  
\$127,490

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

The City of Miramar's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the school year and two (2) sites during the summer.

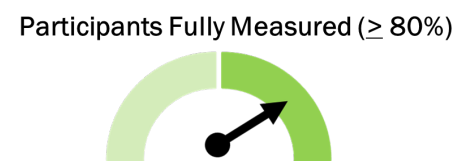
The program exceeded expectations in social skills performance measures. Staff's interpersonal style and classroom management skills contributed to the children's engagement and enjoyment of the program.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component exceeded expectations and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Underutilization is the result of a significantly high level of parent fees offsetting program costs.

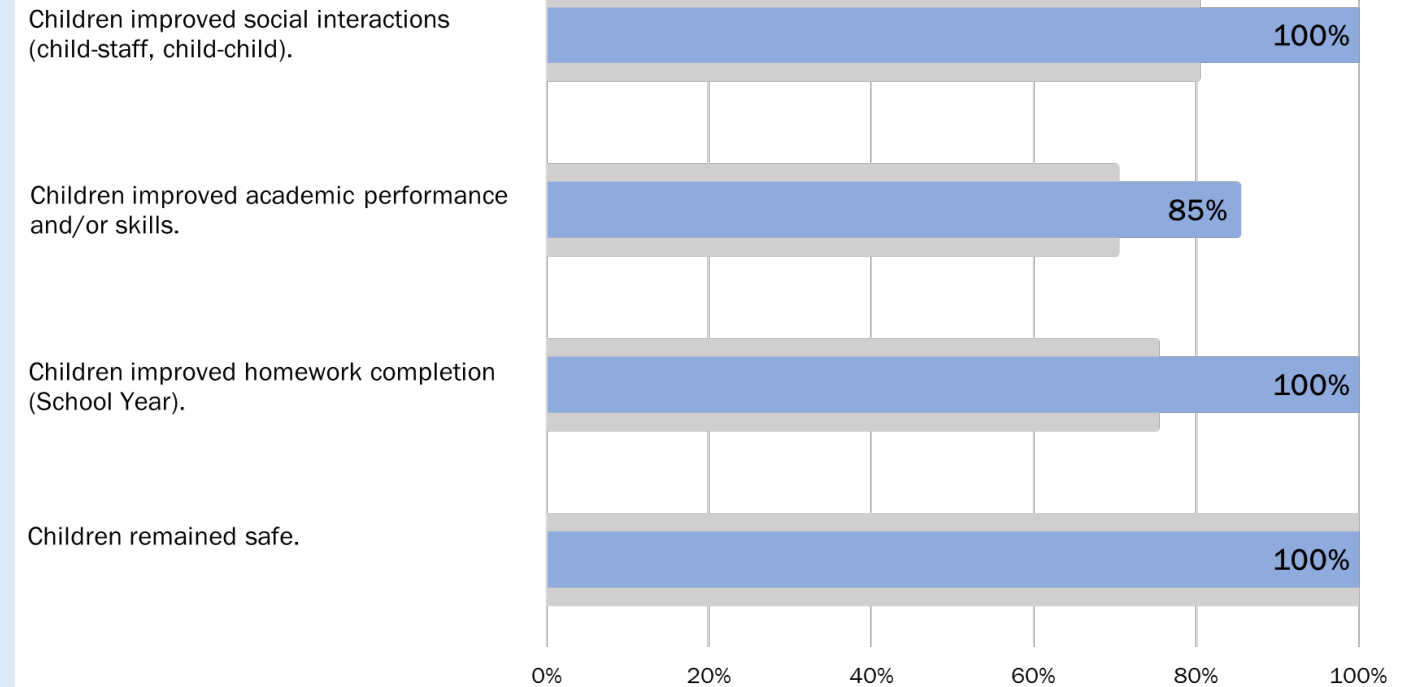
Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

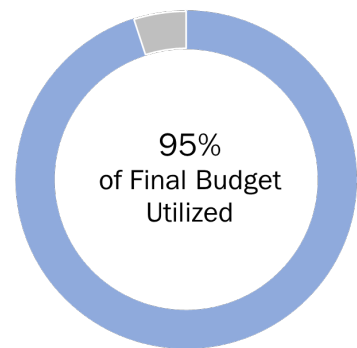
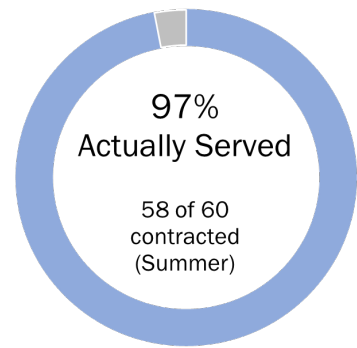
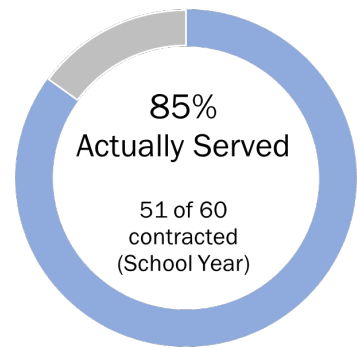




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

KID, Inc.

## How Much Did We Do?



**Final Budget:**  
\$187,000

**Actual Expenditure:**  
\$178,523

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

The Kids in Distress' MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

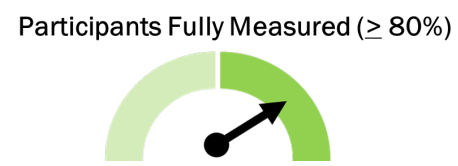
Program monitoring reflected that staff members were warm and welcoming to the children. The children were highly engaged in all curriculum components including supplementary literacy activities. Several volunteers contributed to this afterschool provider thereby enriching the program.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

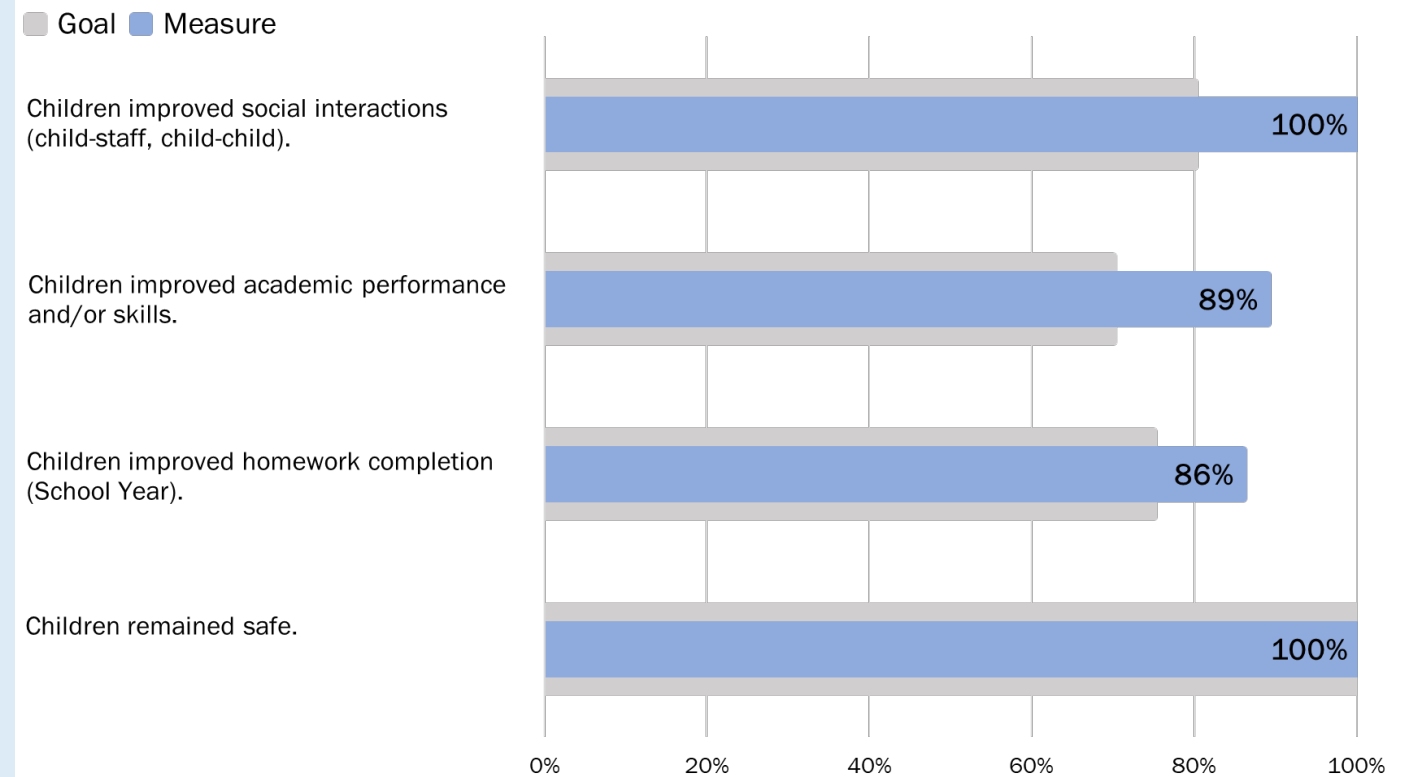
The provider received technical assistance in engagement strategies to improve number of children served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

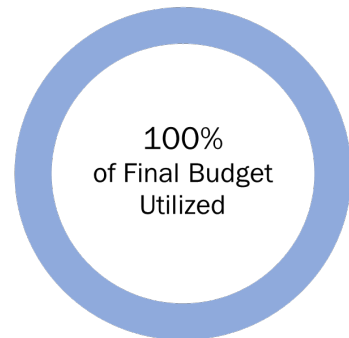
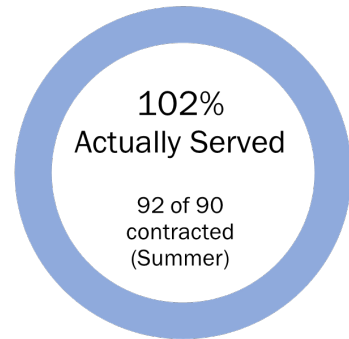
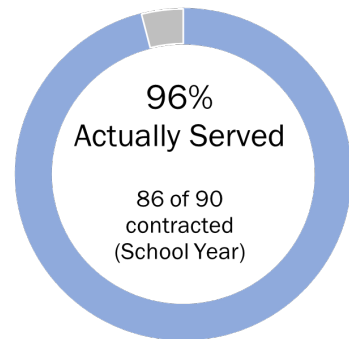




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## New Mirawood Academy w/KID, Inc. as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$263,119

**Actual Expenditure:**  
\$263,117

### How Well Did We Do It?



A commendable administrative monitoring with no major findings.

#### Programmatic Performance

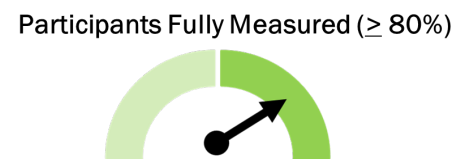
The New Mirawood Academy's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year round.

Program monitoring reflected successful implementation of all required program components. There was a high level of engagement in a variety of learning experiences including literacy activities, science exploration, math experiences, and SPARK. Staff members were welcoming, interested in the children, and encouraged participation in all activities. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflect high levels of satisfaction with program services.

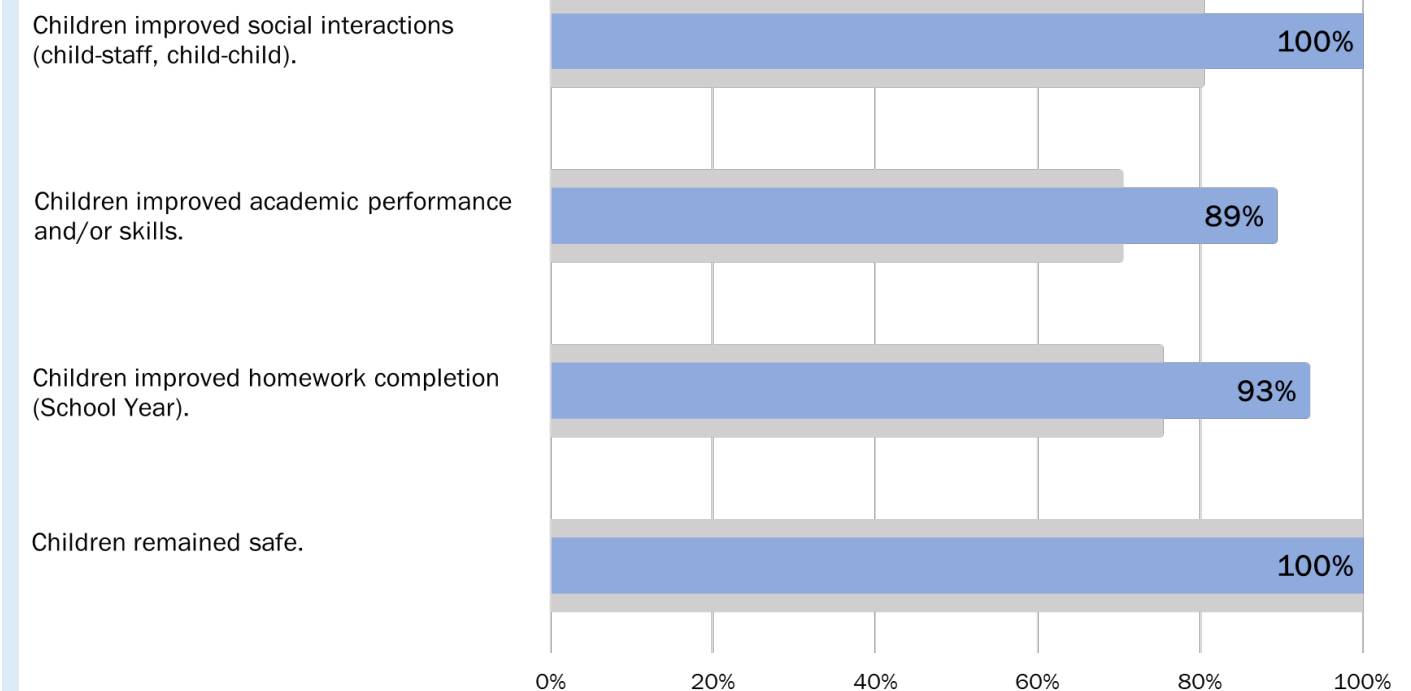
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

Legend: ■ Goal ■ Measure

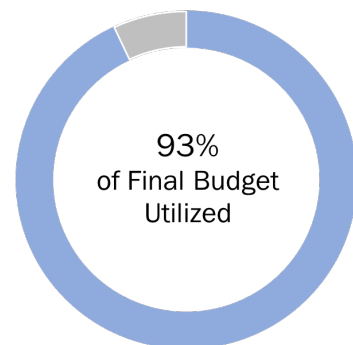
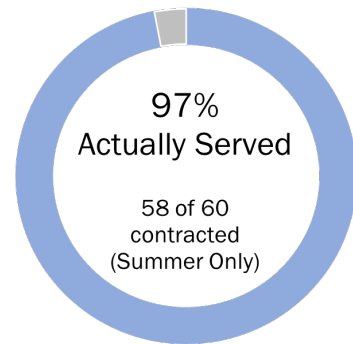




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## New Hope World Outreach, Inc. (Summer Only)

### How Much Did We Do?



**Final Budget:**  
\$96,617

**Actual Expenditure:**  
\$90,133

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

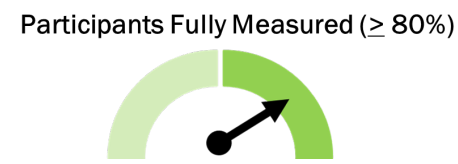
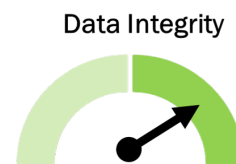
New Hope World Outreach's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides services at one (1) site during the summer only.

Program monitoring reflected that staff members provided a warm and welcoming environment and they took the time to listen to the children as individuals. The program promoted the children's social, emotional, and academic growth in a nurturing environment. Staff provided clear expectations, and did an excellent job engaging the children. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements. Unable to report academic data due to insufficient Benchmark Assessment System (BAS) data received from the School Board.

■ Goal ■ Measure

Children improved social interactions (child-staff, child-child).

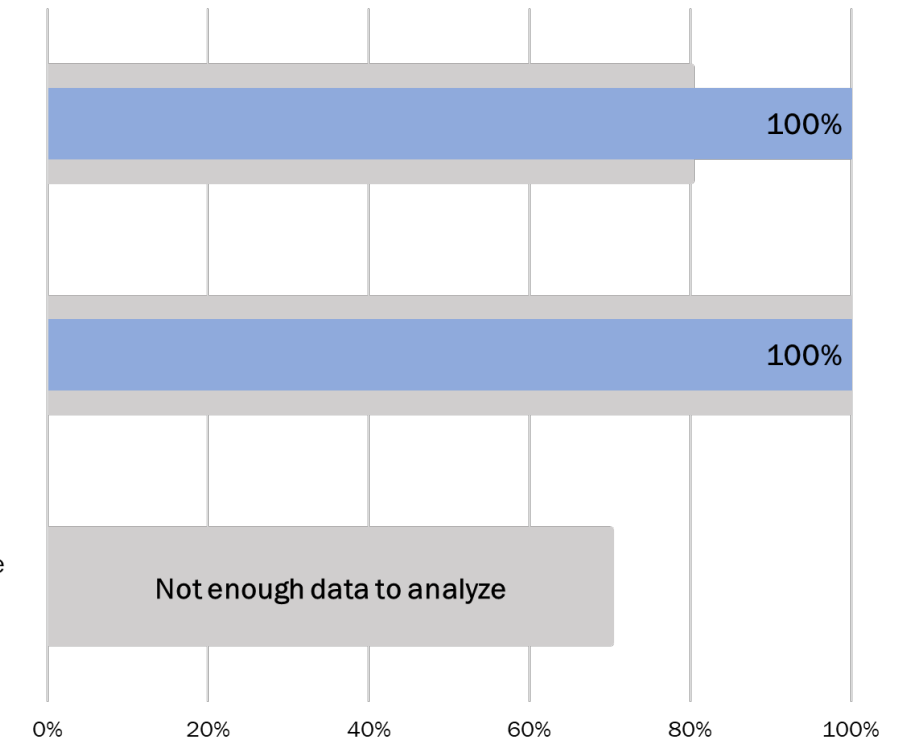
100%

Children remained safe.

100%

Children improved academic performance and/or skills.

Not enough data to analyze



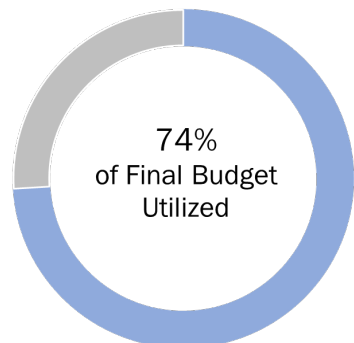
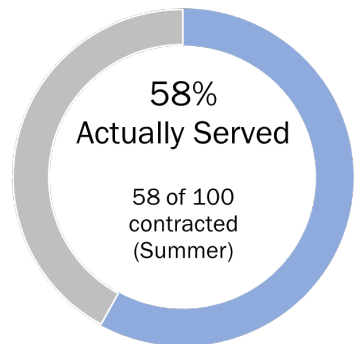
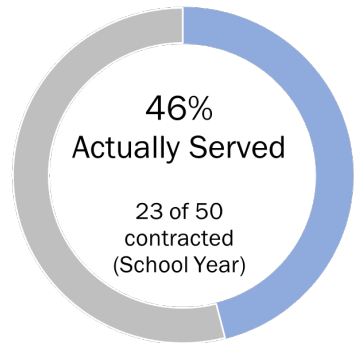




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## Russell Life Skills

### How Much Did We Do?



**Final Budget:**  
\$140,701

**Actual Expenditure:**  
\$104,332

### How Well Did We Do It?



Administrative monitoring had findings related to vacant positions and the late submission of the invoices. The findings were addressed in a timely manner.

#### Programmatic Performance

The Russell Life Skills' MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site in Plantation.

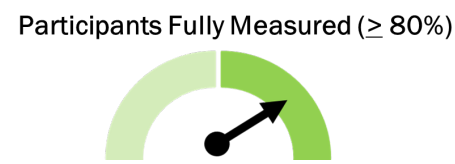
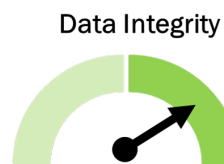
Program monitoring reflected that staff members were flexible and worked well together. The provider received technical assistance and participated in trainings to make improvements in documentation and program deliverables. Although this resulted in some improvement, additional technical assistance is required.

Project Based Learning (PBL) was implemented as a new component of summer programming. However, due to a late PBL start, it was not fully implemented at the site. The PBL consultant provided onsite training to staff to strengthen the delivery of PBL.

Client satisfaction surveys reflected high levels of satisfaction with program services.

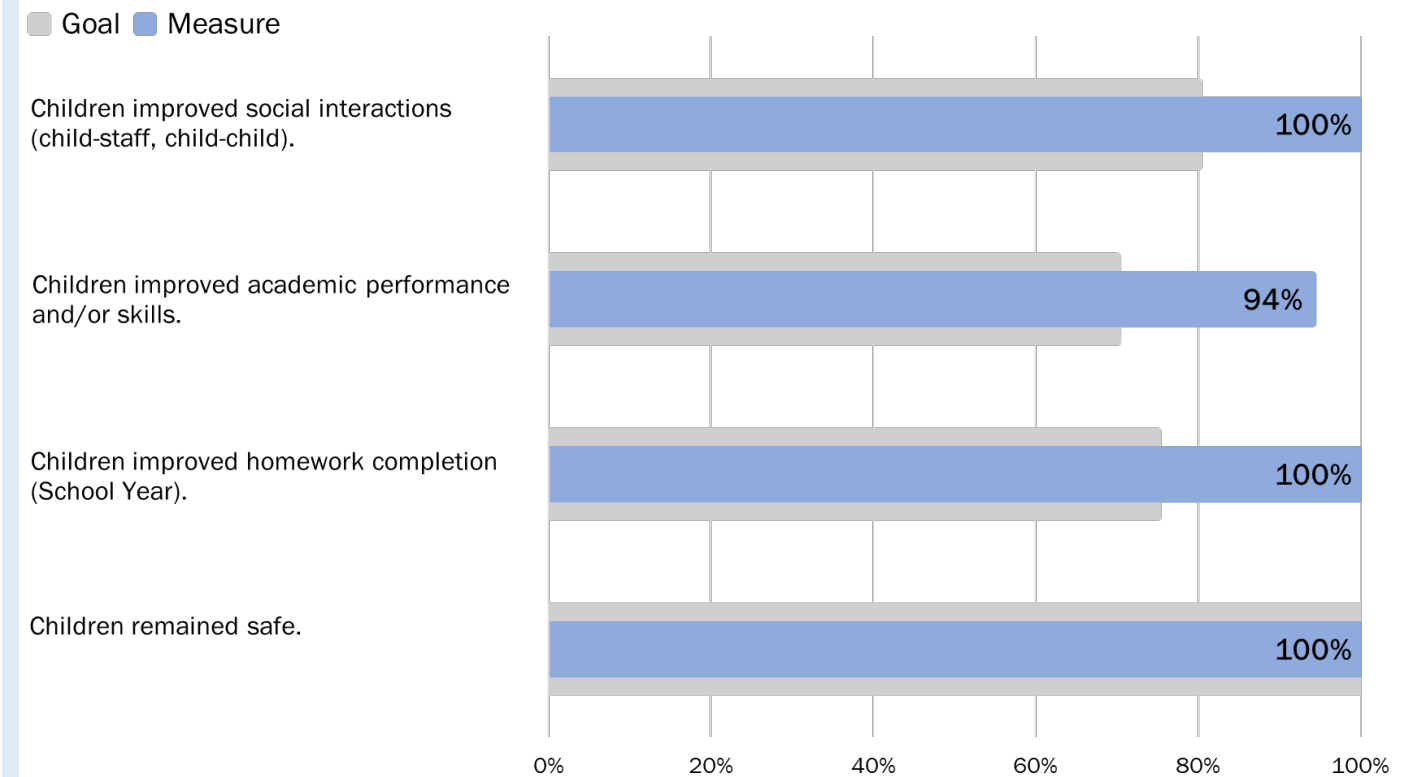
The provider struggled with recruitment for this new program, which was further impacted due to turnover in management staff. In an effort to improve enrollment, CSC amended the contract to allow for more children to be served during the summer, and also allowed for a site change. Although enrollment did improve, the provider was not able to meet its enrollment goals, resulting in overall underutilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

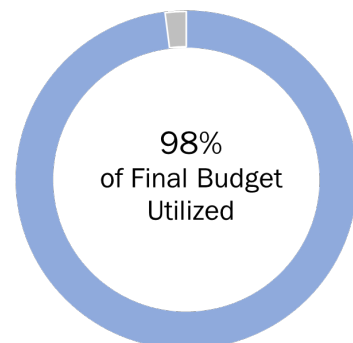
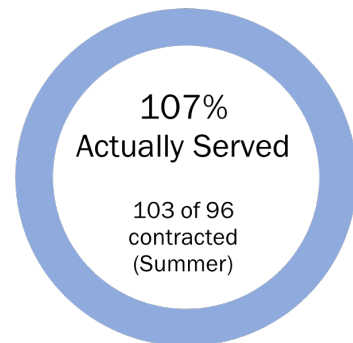
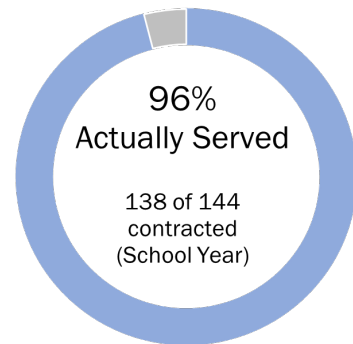




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

Samuel M. and Helene Soref, Jewish Community Center, Inc. (SOREF)

## How Much Did We Do?



**Final Budget:**  
\$321,956

**Actual Expenditure:**  
\$314,830

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

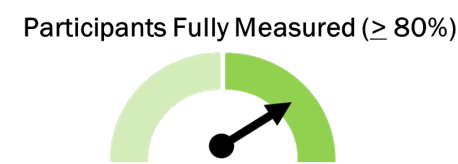
The Samuel M. and Helene Soref Jewish Community Center's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

Program monitoring reflected that staff provided a warm and welcoming environment that positively impacted the program. The level of collaboration amongst staff members during the learning activities helped to ensure the academic and social development of the children.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component exceeded expectations and indicated that children were highly engaged.

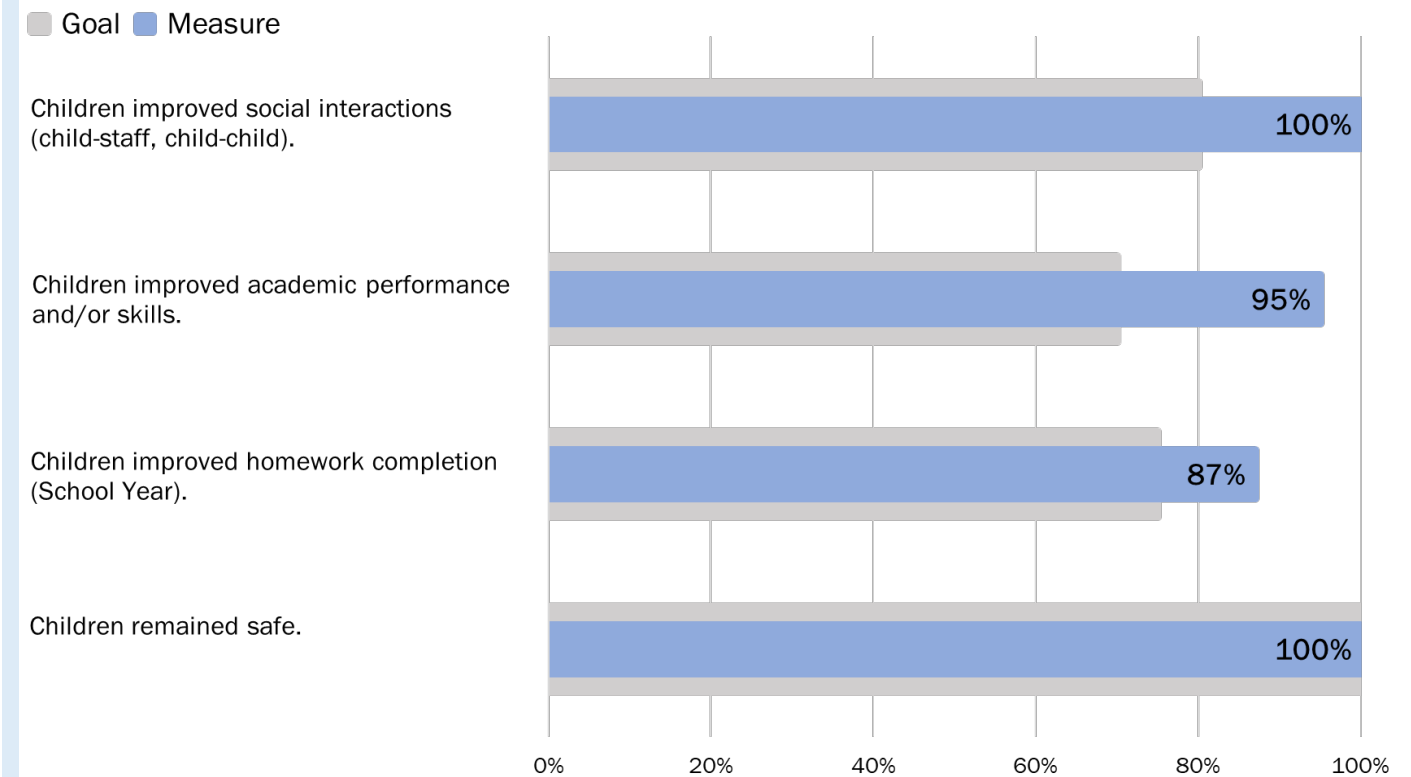
Client satisfaction surveys reflect high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

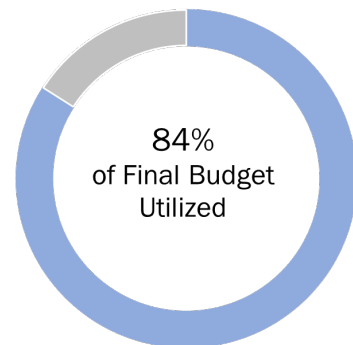
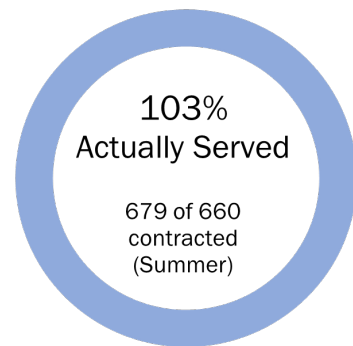
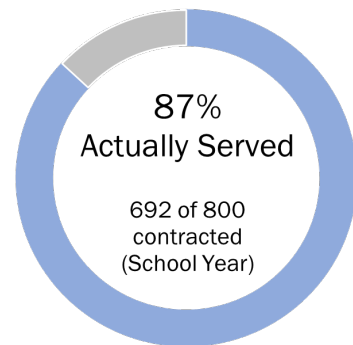




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## Sunshine After School Child Care, Inc.

### How Much Did We Do?



**Final Budget:**  
\$1,434,972

**Actual Expenditure:**  
\$1,204,481

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

The Sunshine After School Child Care's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at seven (7) sites during the school year and four (4) sites during the summer.

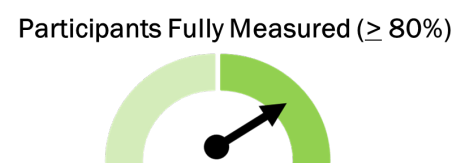
Program monitoring reflected good program delivery and close-knit bonds between staff members and children. Staff members' continuous engagement and feedback allowed for the children to develop academic and social skills.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL themes including STEAM, reading, writing, and social studies. Assessments of this new component indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

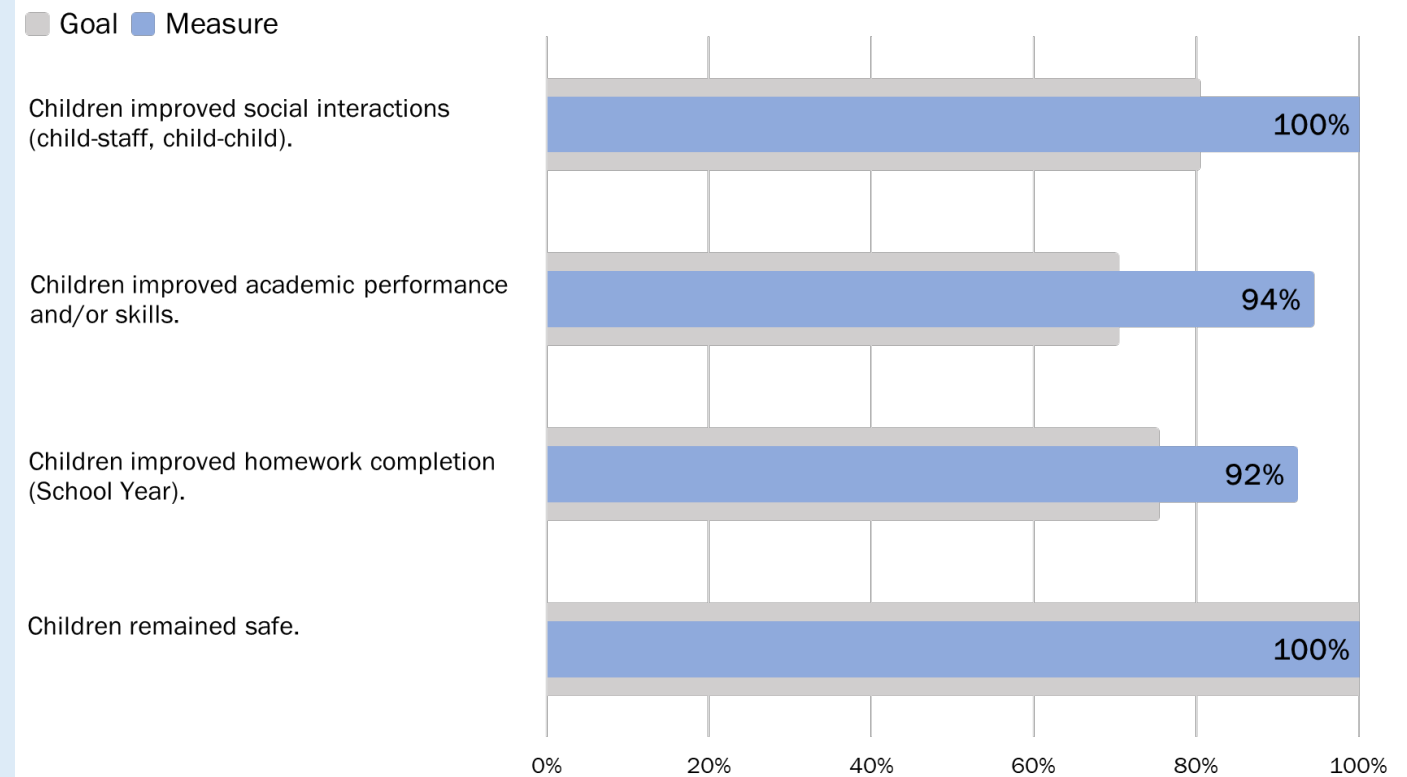
The program had lower than expected afterschool enrollment and utilization due to later school dismissals at three (3) sites, allowing the families the opportunity to pick up their children rather than enrolling in an after-school program. For FY 18/19, this issue is expected to be resolved as only one (1) site will have late dismissal.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

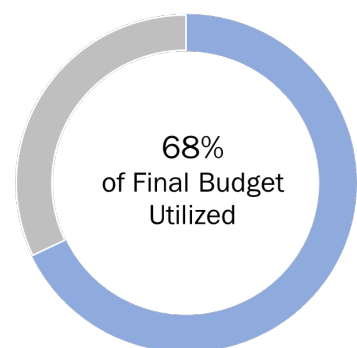
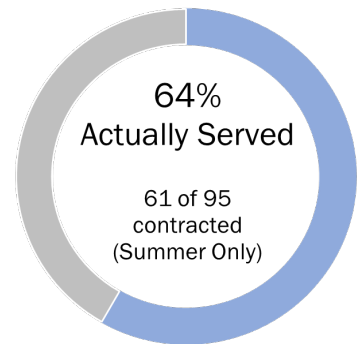




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## Urban League of Broward County (Summer Only)

### How Much Did We Do?



**Final Budget:**  
\$132,308

**Actual Expenditure:**  
\$89,679

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

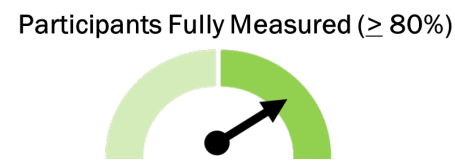
Urban League of Broward County's MOST program completed its first year providing services under the MOST 2017 RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that services were engaging and that all service components were adequately delivered. Project Based Learning (PBL) was implemented as a new component of summer programming. All academic components were included in the PBL lesson plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

The program was not able to meet contracted enrollment or fully utilize their budgeted allocation due to recruitment challenges. Future program size will be discussed during the renewal recommendations.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements. Unable to report academic data due to insufficient Benchmark Assessment System (BAS) data received from the School Board.

■ Goal ■ Measure

Children improved social interactions (child-staff, child-child).

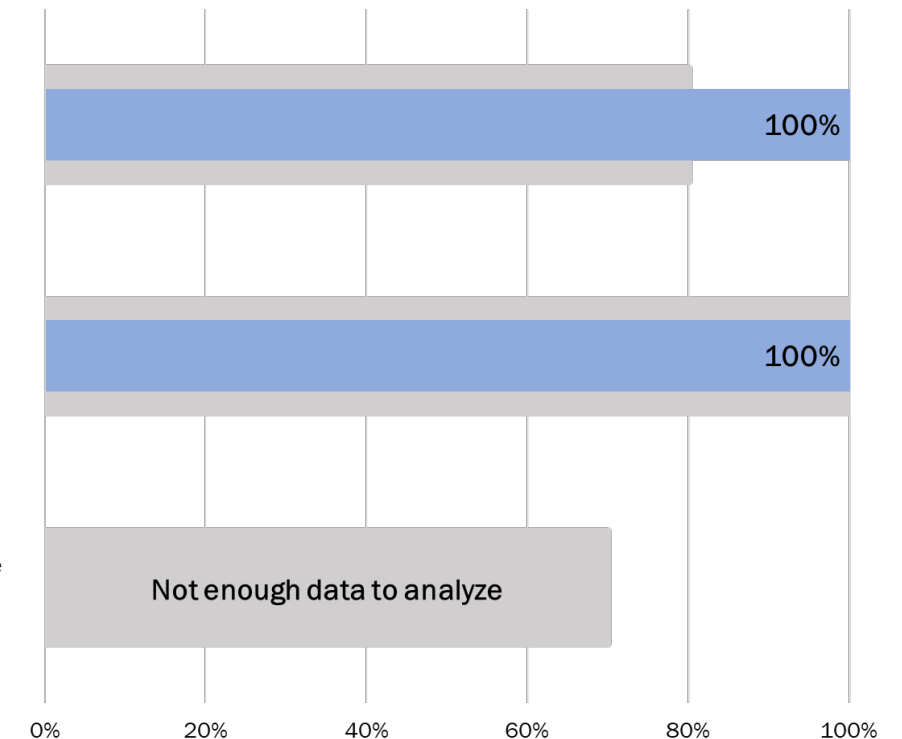
100%

Children remained safe.

100%

Children improved academic performance and/or skills.

Not enough data to analyze

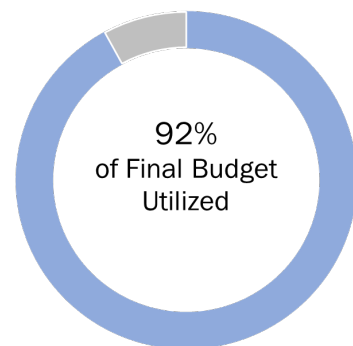
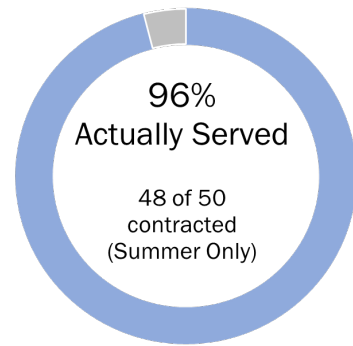




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## City of West Park (Summer Only)

### How Much Did We Do?



**Final Budget:**  
\$68,648

**Actual Expenditure:**  
\$62,524

### How Well Did We Do It?



Administrative monitoring had findings related to the late submission of invoices and the budget to actual report. The findings were addressed, but **not** in a timely manner.



#### Programmatic Performance

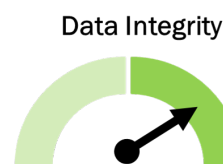
The City of West Park's MOST program completed its first year providing services under the MOST 2017 RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that the children were actively engaged and staff members provided support as needed. Although overall program monitoring was good, the provider experienced challenges in delivering the PATHS curriculum with fidelity, as they had not attended the required training. Technical assistance will be provided for summer 2019 to ensure successful PATHS implementation. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged. Educational field trips were provided to supplement the PBL lessons.

Client satisfaction surveys reflected high levels of satisfaction with program services

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements. Unable to report academic data due to insufficient Benchmark Assessment System (BAS) data received from the School Board.

■ Goal ■ Measure

Children improved social interactions (child-staff, child-child).

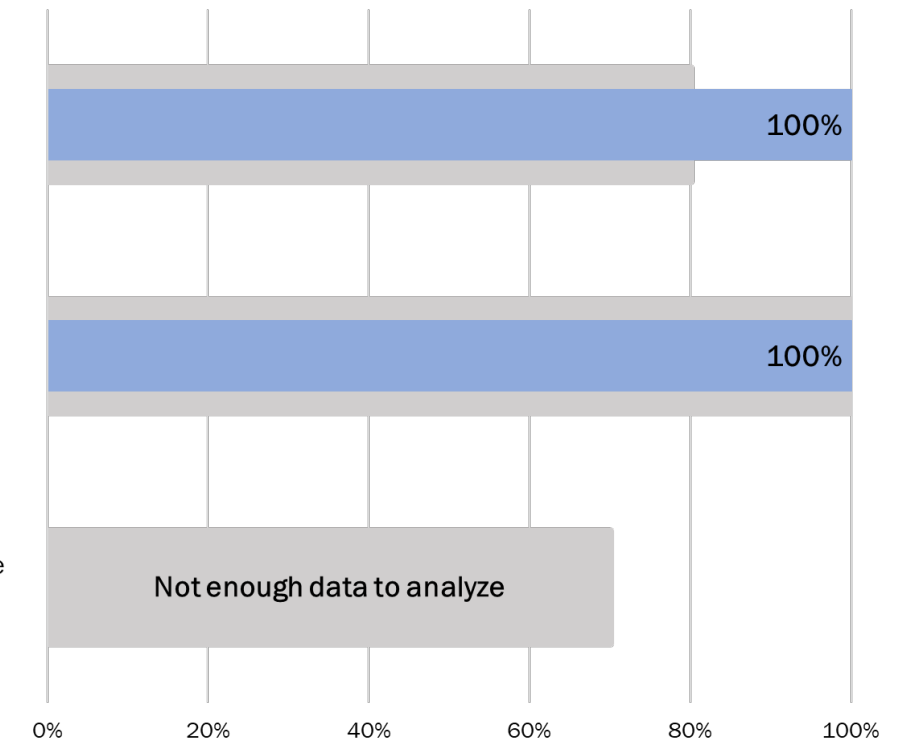
100%

Children remained safe.

100%

Children improved academic performance and/or skills.

Not enough data to analyze

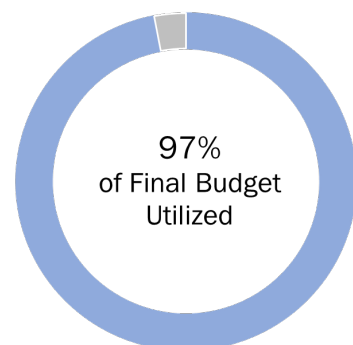
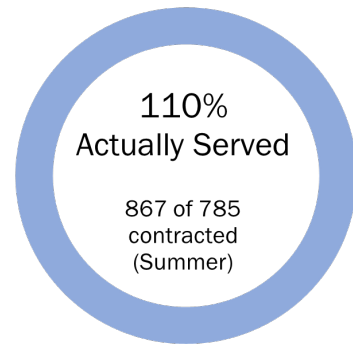
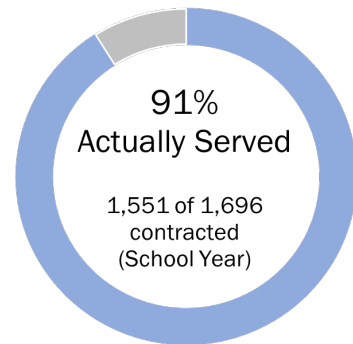




# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

YMCA of South Florida, Inc.

## How Much Did We Do?



**Final Budget:**  
\$3,509,577

**Actual Expenditure:**  
\$3,389,876

## How Well Did We Do It?



Administrative monitoring had a finding related to vacant positions. The finding was addressed in a timely manner.

### Programmatic Performance

The YMCA's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at nineteen (19) sites during the school year and five (5) sites during the summer.

Program monitoring reflected that the environment was inclusive and the staff members consistently provided the children with feedback, encouragement, and praise. The first ever PATHS International Model Afterschool recognition was awarded to the YMCA's Bethune Elementary Inclusion site. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lesson plans. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflect high levels of satisfaction with program services.

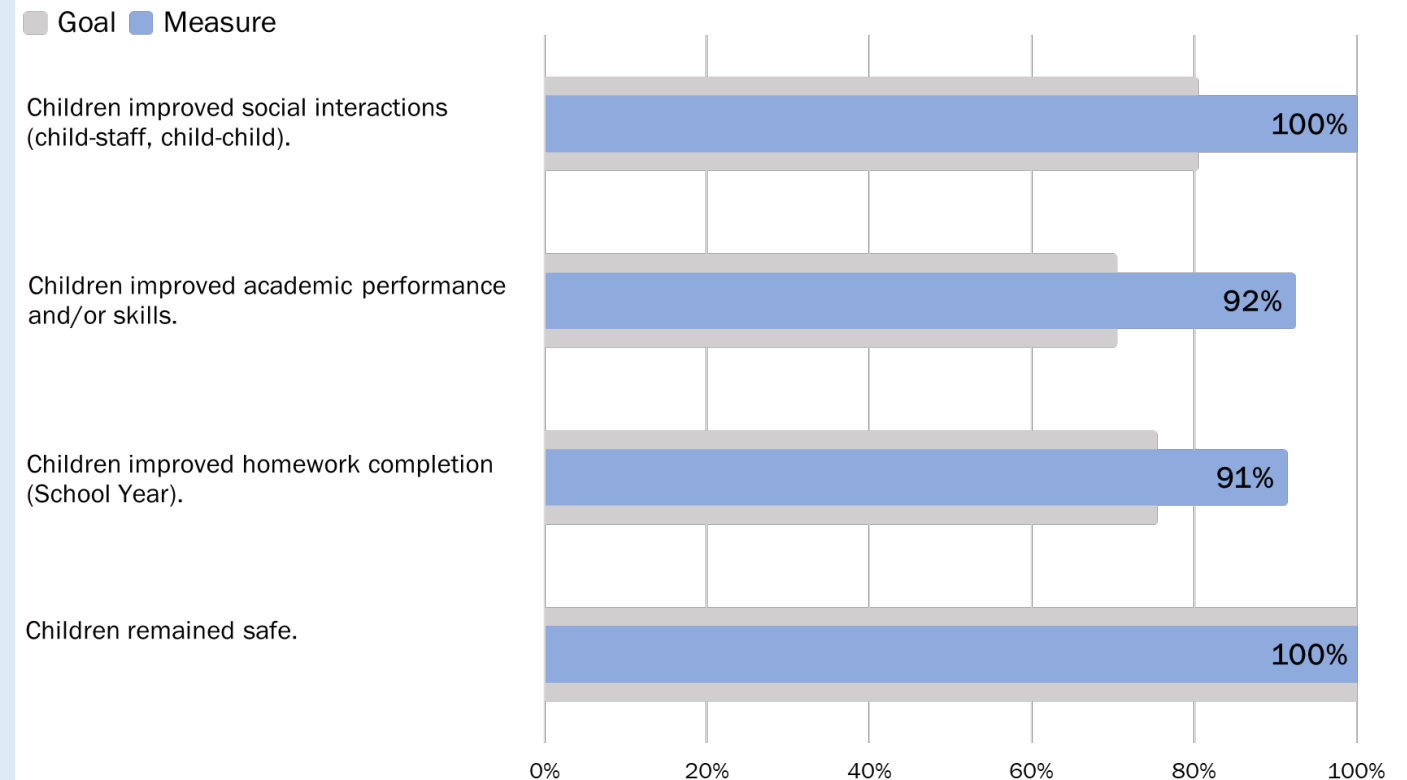
Due to school year 18/19 beginning earlier than previous years, the summer program ended a few weeks early thereby enabling the provider to serve more children in the summer.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





# Elementary School Initiatives Out-of-School-Time (General Population) FY 17/18

## Back to School Campaign

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Administrative monitoring not applicable



### Programmatic Performance

Four distribution events took place over two weekends with two distribution events taking place on July 28th at New Renaissance Middle School and Dillard High School and on August 4th at Blanche Ely High School and Hallandale High School. Over 100 volunteers assisted with the set-up of venues and actual distribution events. Two new partners contributed dollars and resources this year - Delta Dental and MoneyGram International.

Immunizations, free health and dental advice were provided at each venue and KidCare signed up new families for health insurance.

Over **30** community partners manned tables, distributed information, and informed the community about the many resources available.

**\$355,144** in-kind donations of goods and services.

**\$112,562** confirmed monetary donations.

7,500  
backpacks  
distributed

4,000  
students received  
uniforms &  
new shoes

100%  
of Final Budget  
Utilized

**Final Budget:**  
\$159,040

**Actual Expenditure:**  
\$159,040

**TAB 09**

**ELEMENTARY SCHOOL INITIATIVES -SN**



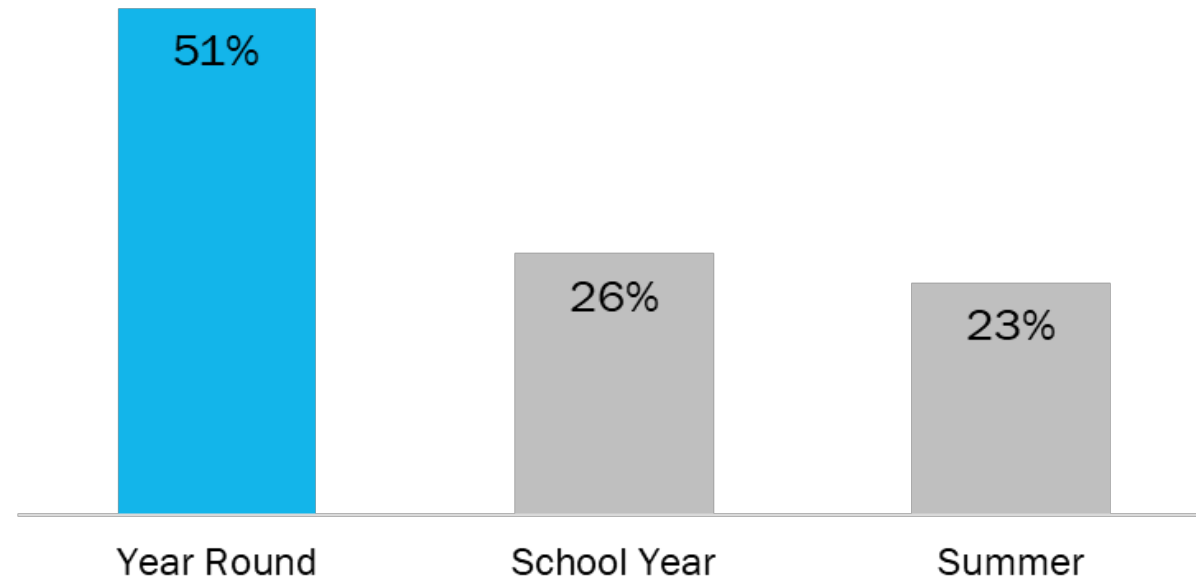
Blank page



# Elementary School Initiatives (Special Needs)

## Annual Performance FY 17/18

**51%** of all returning SN participants for the last 3 years of programming were enrolled in Year Round programming.



**100%** of Special Needs sites Met or Exceeded expectations for Project Based Learning Implementation during the Summer. All sites were monitored using a Project Based Learning Evaluation Rubric that incorporated the following four domains:



1. Connected to PBL Theme
2. Academic Focus
3. Engaging & Hands-On
4. Clear Directions

### ELEMENTARY SCHOOL INITIATIVES-SPECIAL NEEDS PROGRAMS

**GOAL:**

Strengthen the continuum of out-of-school care for children with special physical, developmental, and behavioral needs.

**RESULT:**

Children will succeed in school.

**Out-of-School Time (MOST)**

- Provide a safe, positive environment for children and youth with special physical, developmental and behavioral conditions.
- Enhance academic achievement, support social, developmental and physical activities.
- Provide educational field trips and cultural arts opportunities.
- Flexible and individualized staff to child ratios promote inclusionary opportunities where appropriate.

**Respite**

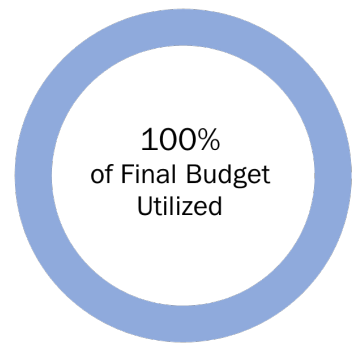
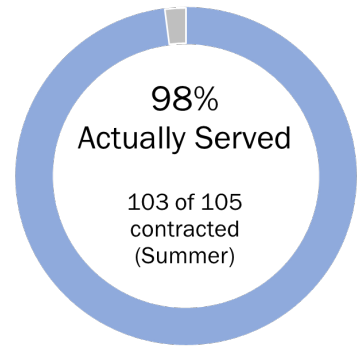
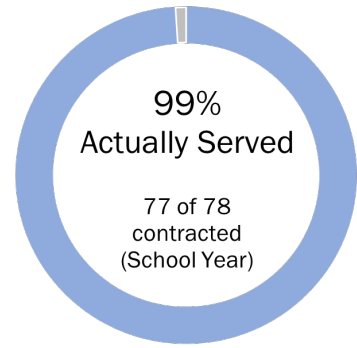
- Provide facility-based care and supervised activities to support parents and caregivers of children with severe emotional and behavioral conditions that severely disrupt daily functioning and for whom there are few care options.



# Special Needs - Out-of-School Time FY 17/18

Arc Broward

## How Much Did We Do?



**Final Budget:**  
\$1,558,232

**Actual Expenditure:**  
\$1,558,230

## How Well Did We Do It?



A commendable administrative monitoring with no major findings.

### Programmatic Performance

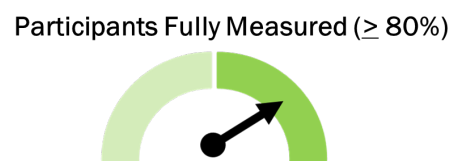
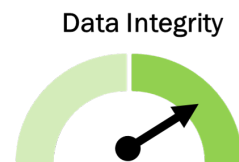
The Arc Broward's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round to children with autism spectrum disorder, developmental delays, and intellectual delays.

Program monitoring reflected high-quality service delivery in which the staff members were sensitive to the varying needs of the children and modified curriculum as needed. The first ever PATHS International Model Afterschool recognition was awarded to Arc Broward in March, and the provider received special recognition at the PATHS conference in May, 2018. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All required academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

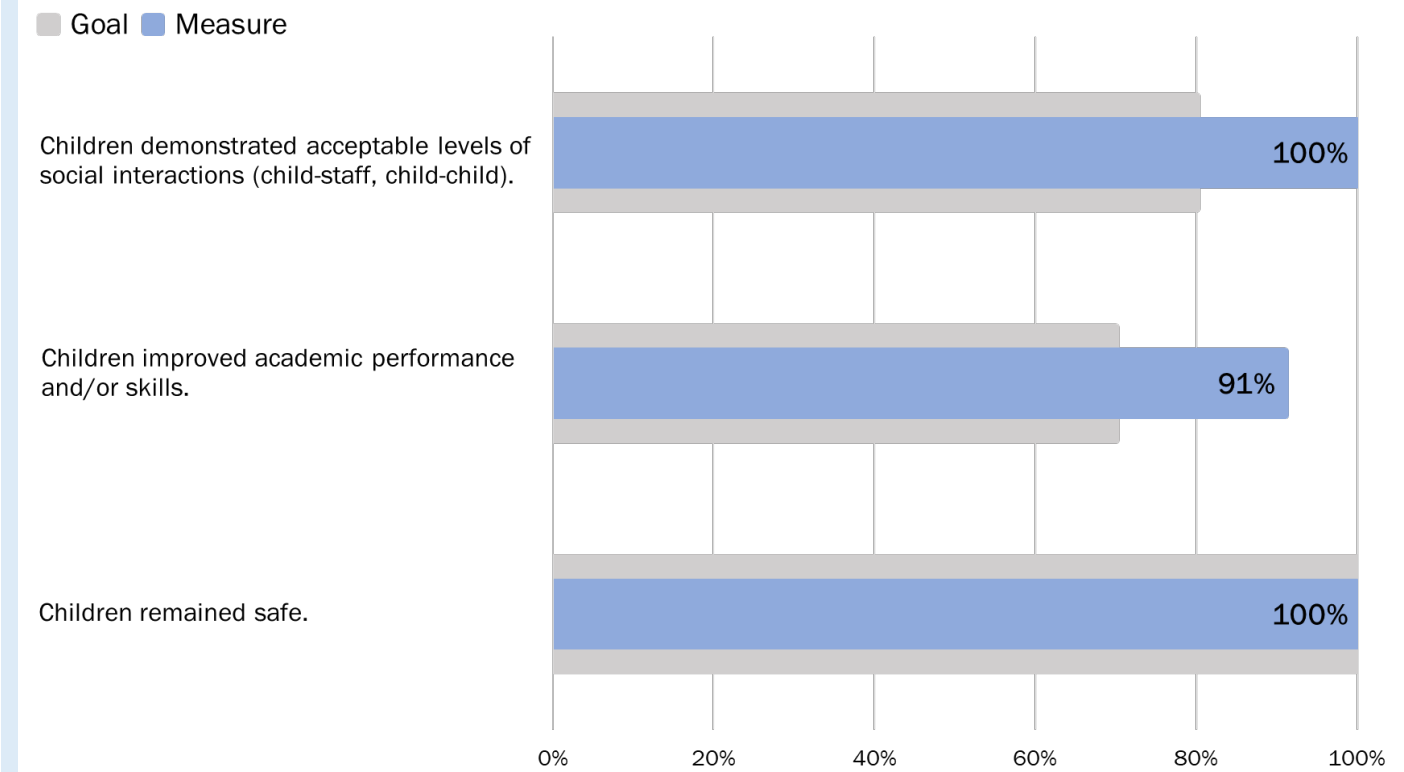
Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

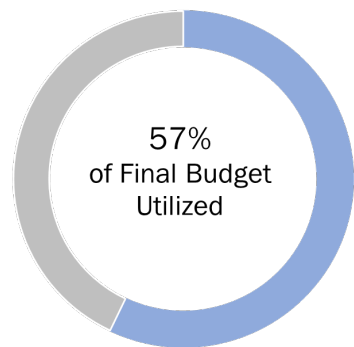
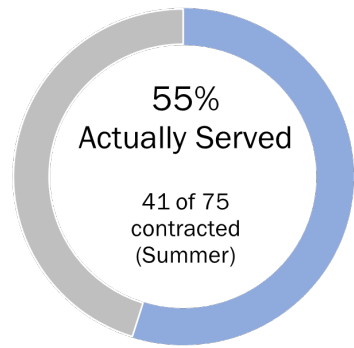
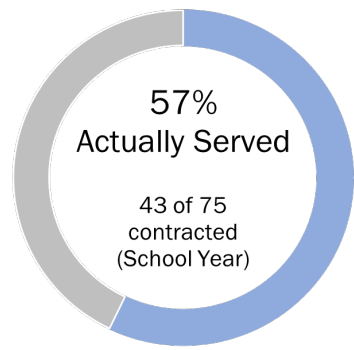




# Special Needs - Out-of-School Time FY 17/18

## After School Programs, Inc.

### How Much Did We Do?



Final Budget:  
\$702,174

Actual Exp  
\$401,723

### How Well Did We Do It?



Administrative monitoring had findings related to a vacant position and the late submission of the budget to actual report. The findings were addressed, but **not** in a timely manner.



#### Programmatic Performance

The After School Programs' MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at three (3) sites year-round to children with autism spectrum disorder and developmental delays.

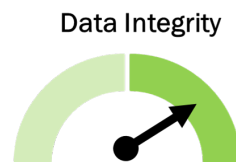
Fall program monitoring reflected several programmatic issues, including improper implementation of both SPARK (physical activity curriculum) and PATHS (social emotional learning curriculum) and a lack of supplemental educational activities. However, subsequent monitoring reflected remarkable improvement in program deliverables, and the progress has been maintained. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

client satisfaction surveys reflected high levels of satisfaction with program services.

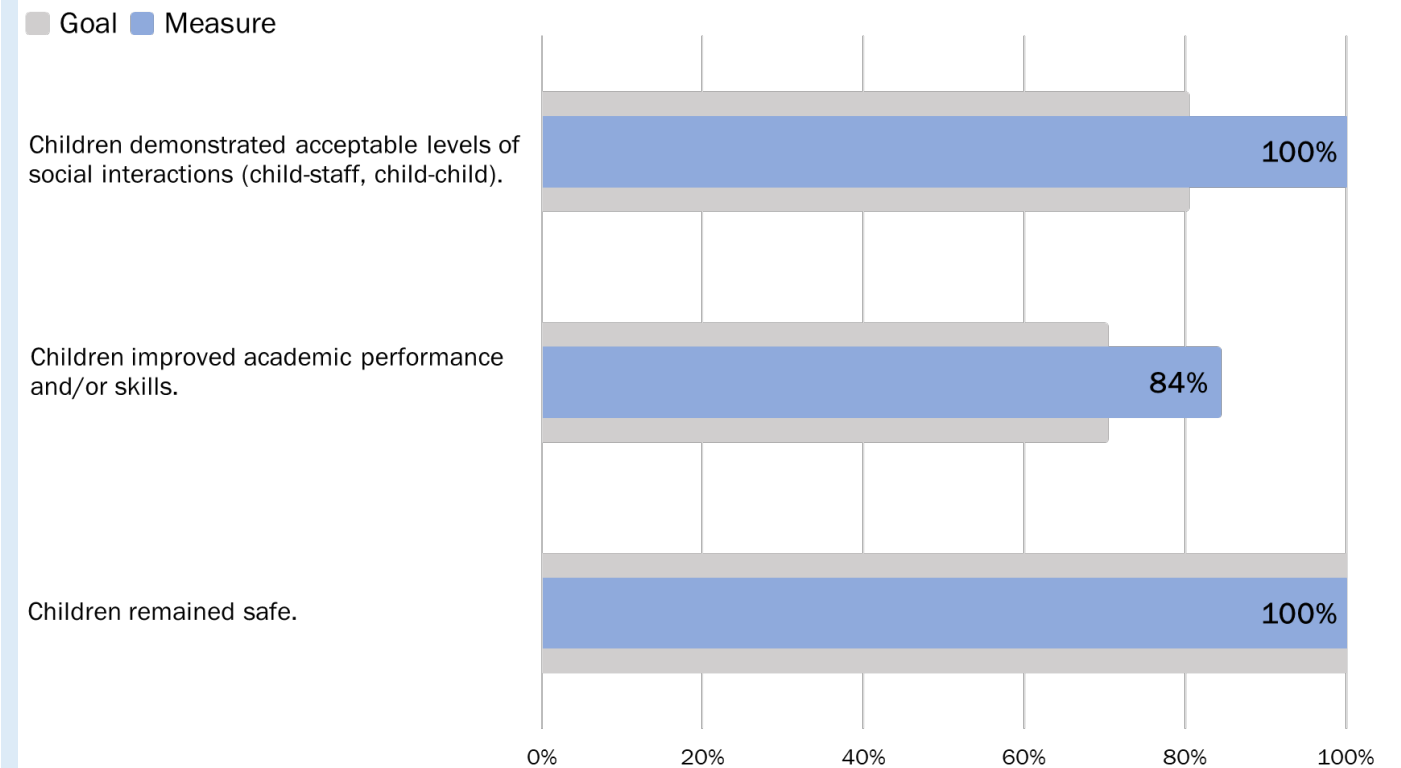
Contracted number to be served was based on the 2017 MOST RFP principals' request letters. After the program began it was evident that the principals' requests were overstated. Adjustments were made to right-size the contract for FY 18/19.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

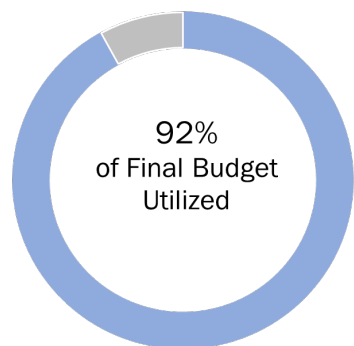
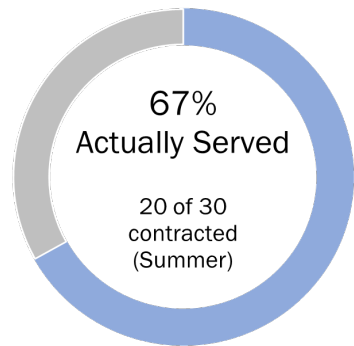
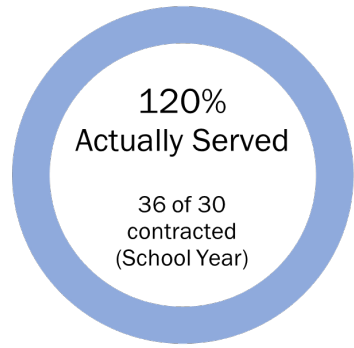




# Special Needs - Out-of-School Time FY 17/18

Ann Storck Center, Inc.

## How Much Did We Do?



**Final Budget:**  
\$276,237

**Actual Expenditure:**  
\$254,169

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

The Ann Storck's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round to children who are medically fragile and need low staff-to-child ratios.

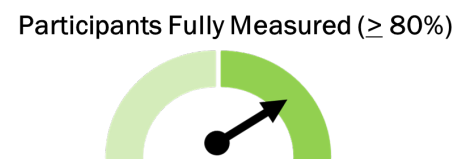
Program monitoring reflected high-quality service delivery. Staff members were qualified, trained, provided clear directions, and did an excellent job of engaging the children and families they served.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component exceeded expectations and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Lower summer enrollment and children attending only half-day during the summer due to the School Board's Extended School Year program (ESY) allowed the provider to overenroll children during the school year.

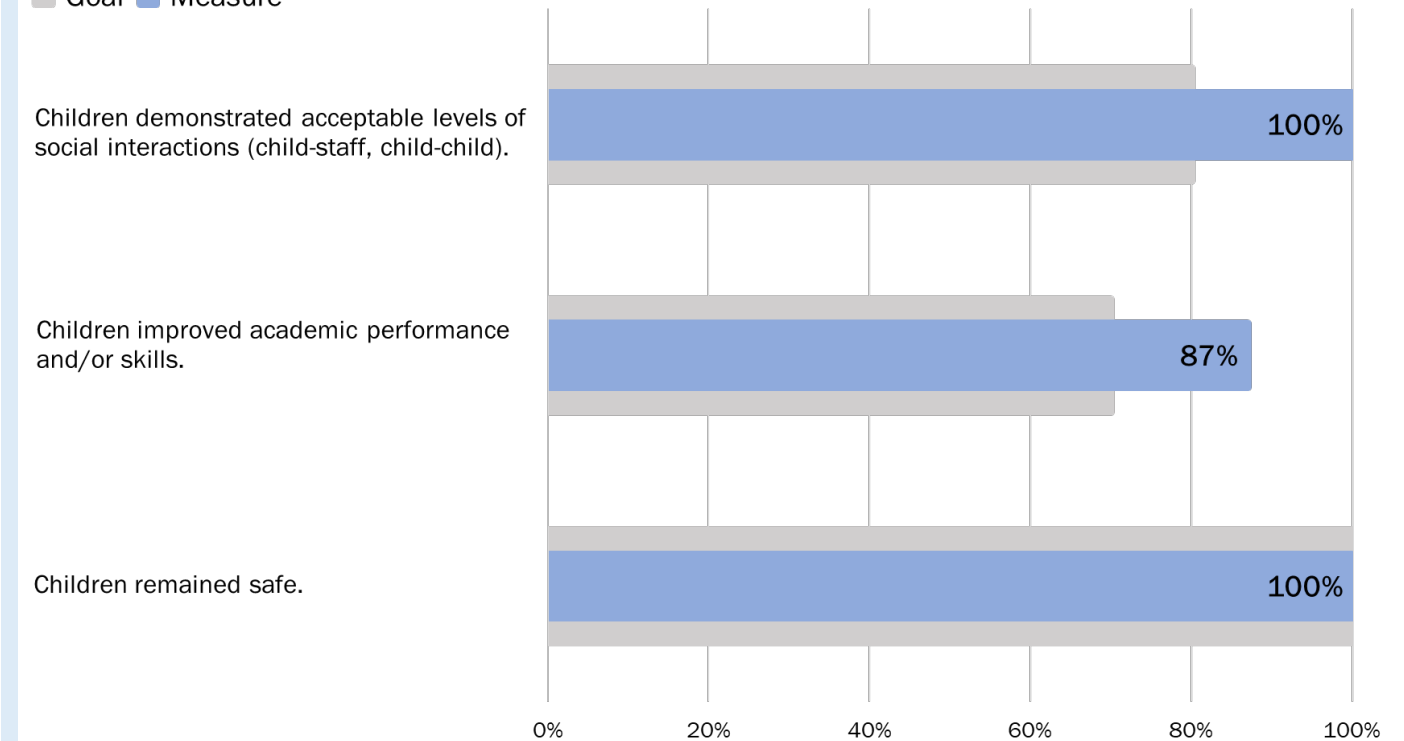
Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

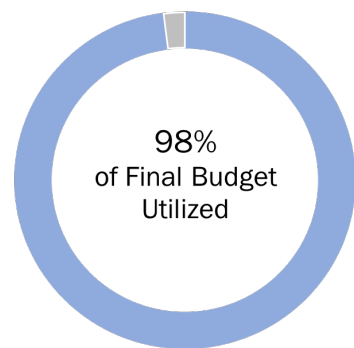
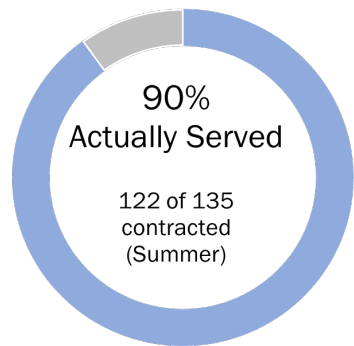
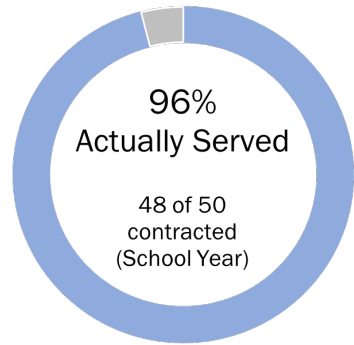




# Special Needs - Out-of-School Time FY 17/18

Broward Children's Center, Inc.

## How Much Did We Do?



**Final Budget:**  
\$701,583

**Actual Expenditure:**  
\$685,192

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

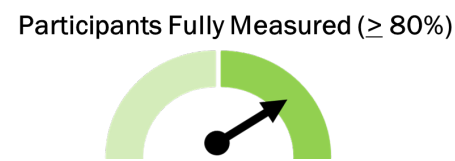
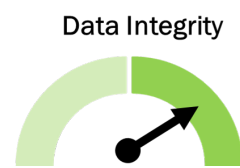
The Broward Children's Center's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites year-round. The provider serves children and youth ages 3 to 22 who are primarily medically fragile and technologically dependent.

Program monitoring reflected that the program was performing well and provided a supportive environment where the staff members developed positive, individual relationships with each child. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

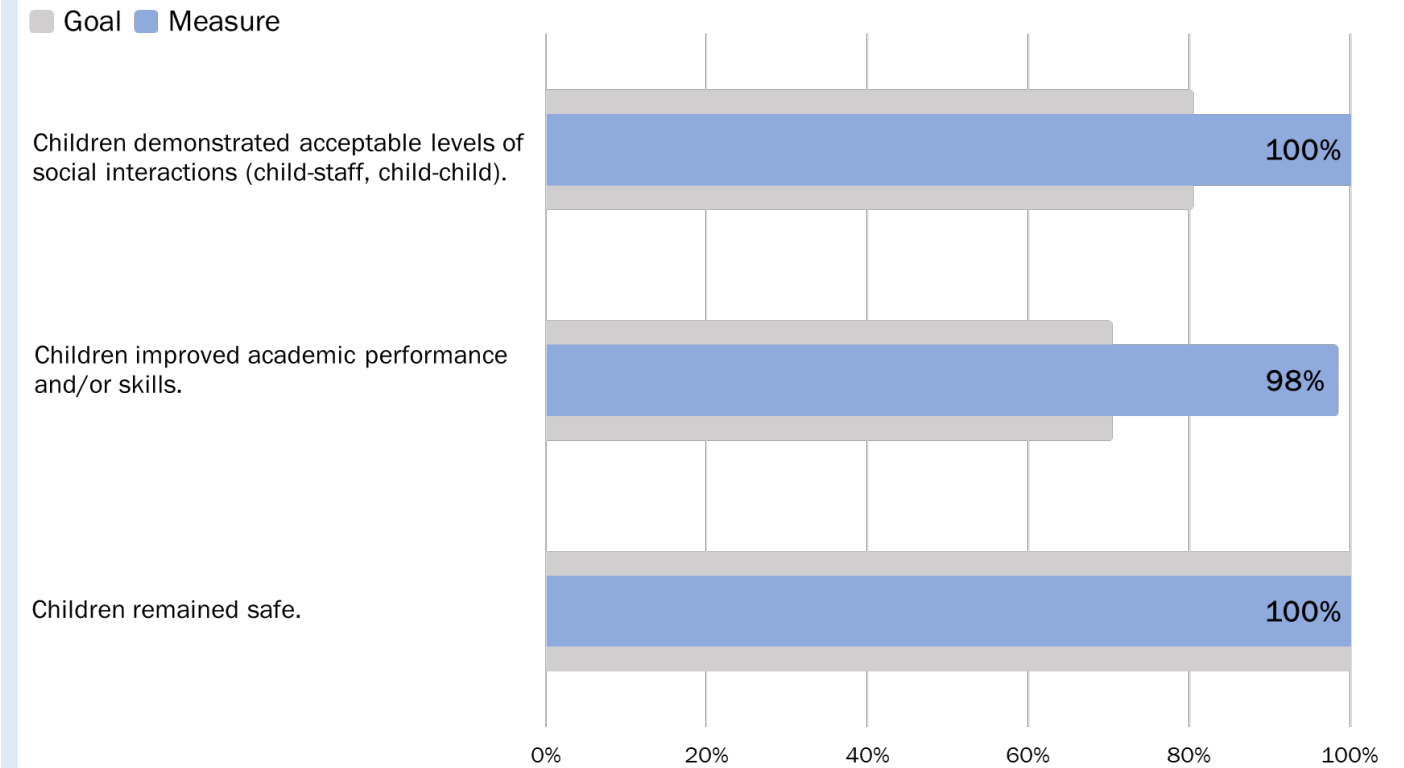
Client satisfaction surveys reflect high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

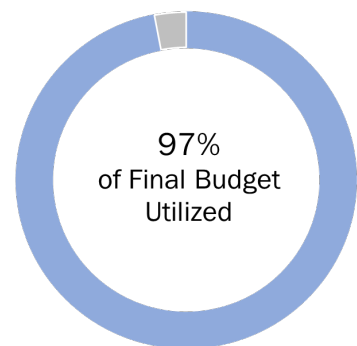
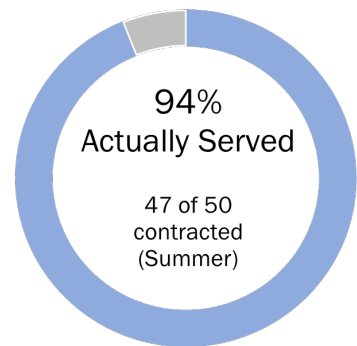
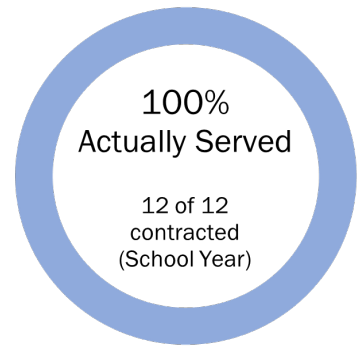




# Special Needs - Out-of-School Time FY 17/18

## Center for Hearing and Communication, Inc.

### How Much Did We Do?



**Final Budget:**  
\$245,943

**Actual Expenditure:**  
\$237,698

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

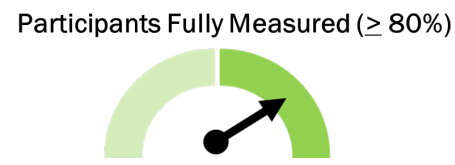
The Center for Hearing and Communication's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round. The provider serves children ages 5 to 12 who experience deafness or hearing loss.

Program monitoring reflected that the staff members worked to provide a safe, engaging, and structured program for the children. The program's low staff to child ratios reinforced social and emotional learning and individual relationships. Staff were well qualified and attentive to the children and families they served, and all staff were trained in American Sign Language. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

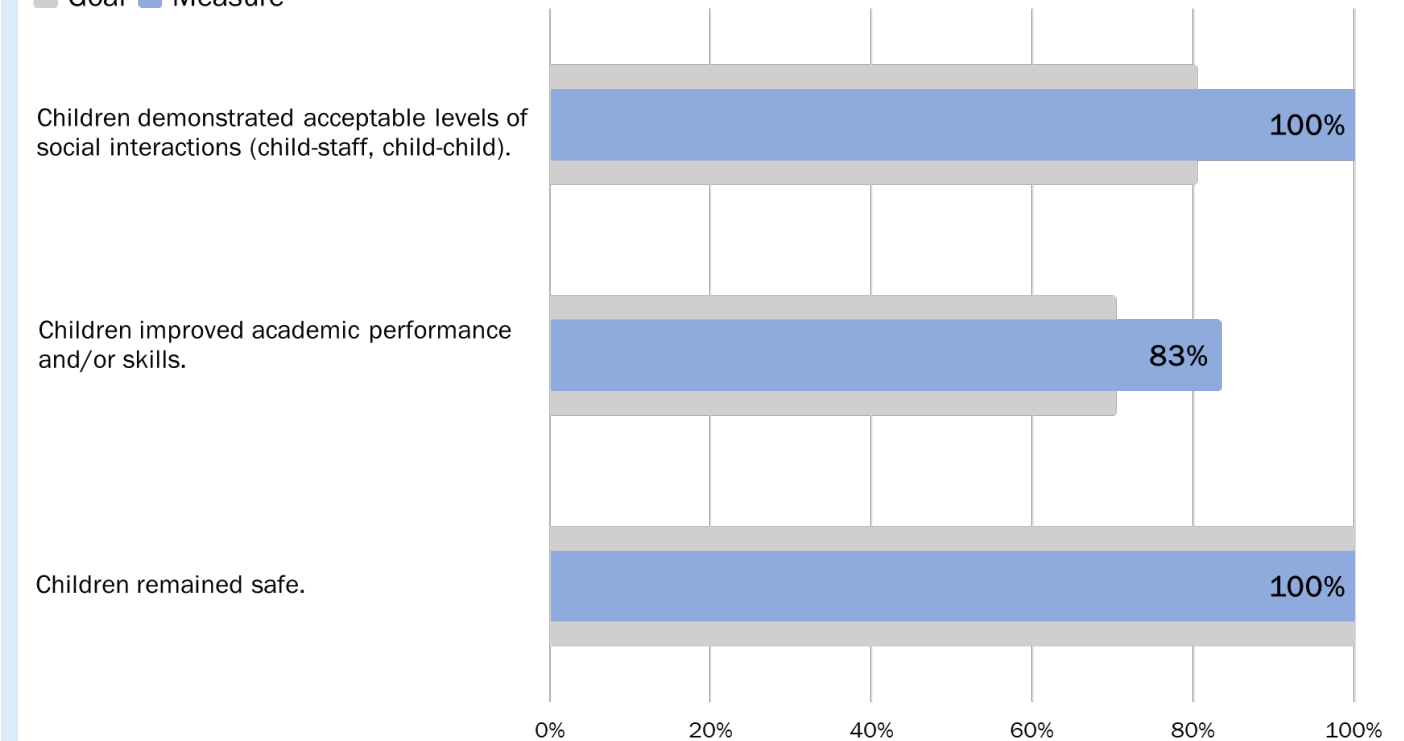
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

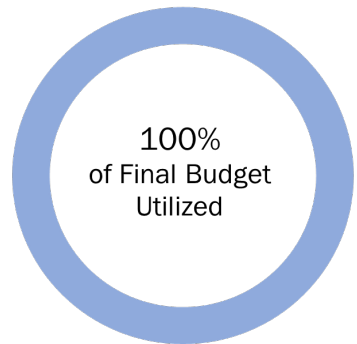
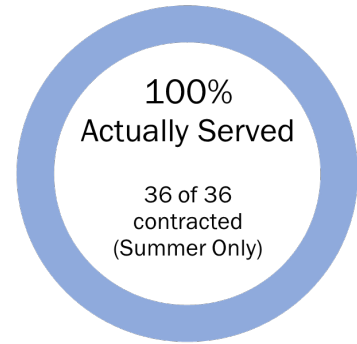




# Special Needs - Out-of-School Time FY 17/18

## JAFCO Children's Ability Center (Summer Only)

### How Much Did We Do?



**Final Budget:**  
\$263,726

**Actual Expenditure:**  
\$263,726

### How Well Did We Do It?



Administrative monitoring had a finding related to the late submission of audited financial statements. The finding was addressed in a timely manner.

#### Programmatic Performance

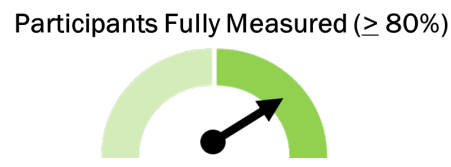
The JAFCO Children's Ability Center's MOST program completed its first year of operation under the MOST 2017 RFP. The program provided services at one (1) site during the summer.

Program monitoring reflected that the program was performing well and that staff members had effective management techniques to tend to the unique needs of each child and to ensure the environment was safe and nurturing. The program's low ratios reinforced social and emotional learning and individual relationships. Staff were well qualified to work with the diverse population of children and families they served. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lesson plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

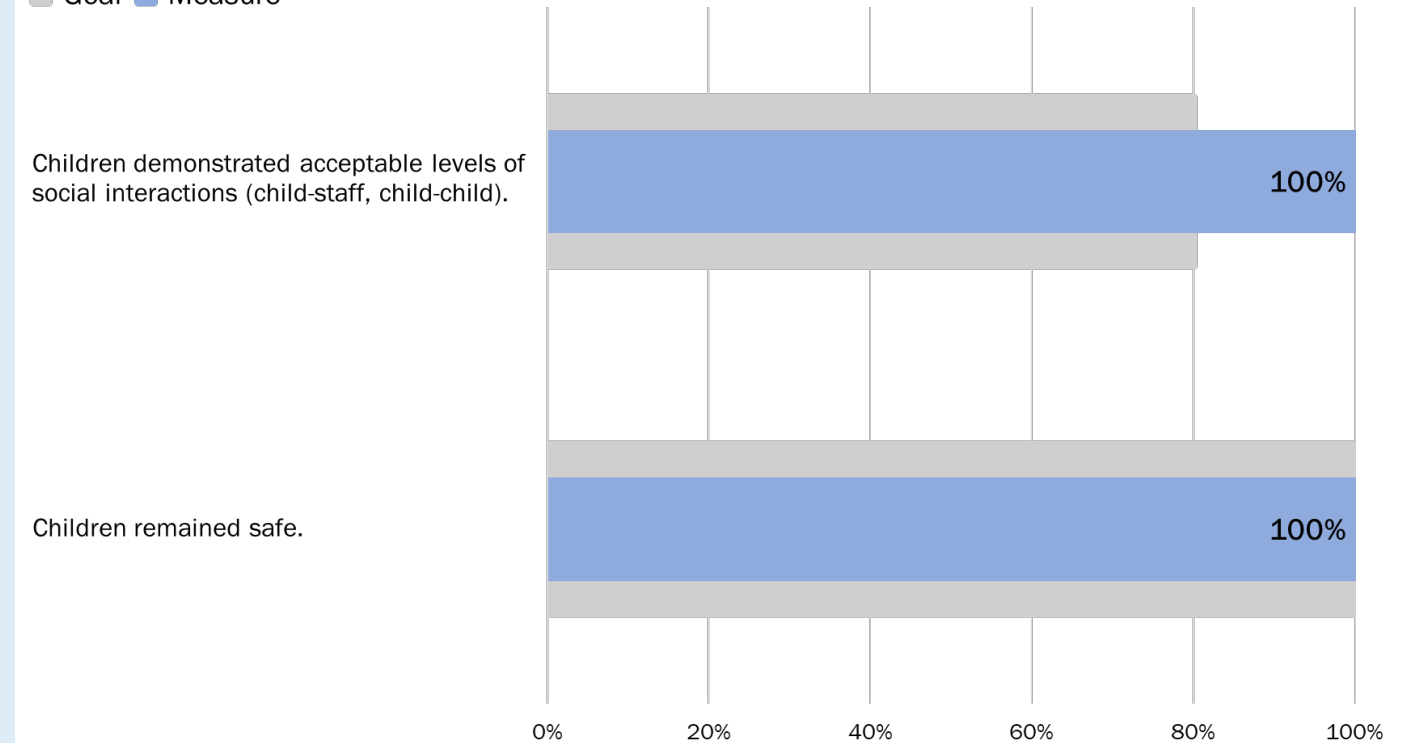


### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

Unable to report academic data due to insufficient Benchmark Assessment System (BAS) data received from the School Board.

■ Goal ■ Measure



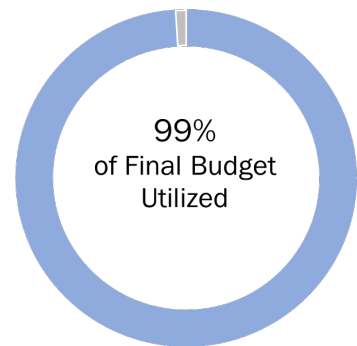
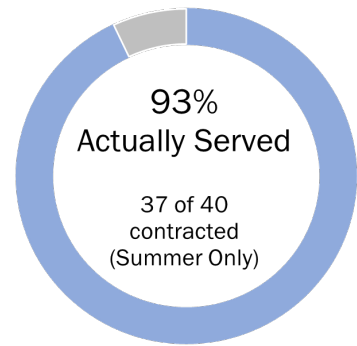




# Special Needs - Out-of-School Time FY 17/18

## City of Pembroke Pines (Summer Only)

### How Much Did We Do?



**Final Budget:**  
\$101,287

**Actual Expenditure:**  
\$99,967

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

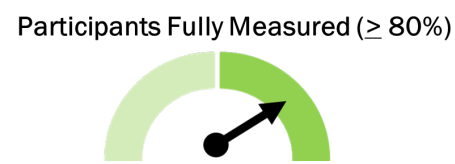
The City of Pembroke Pine's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

The provider served children with complex developmental and behavioral conditions and the program's low staff to youth ratio provided critical, individualized attention. Program monitoring reflected that the staff members did an extraordinary job of working as a team to meet the needs of the children and promoted the children's social, emotional, physical and academic growth. The children were engaged and thrived on the individual attention provided to them. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

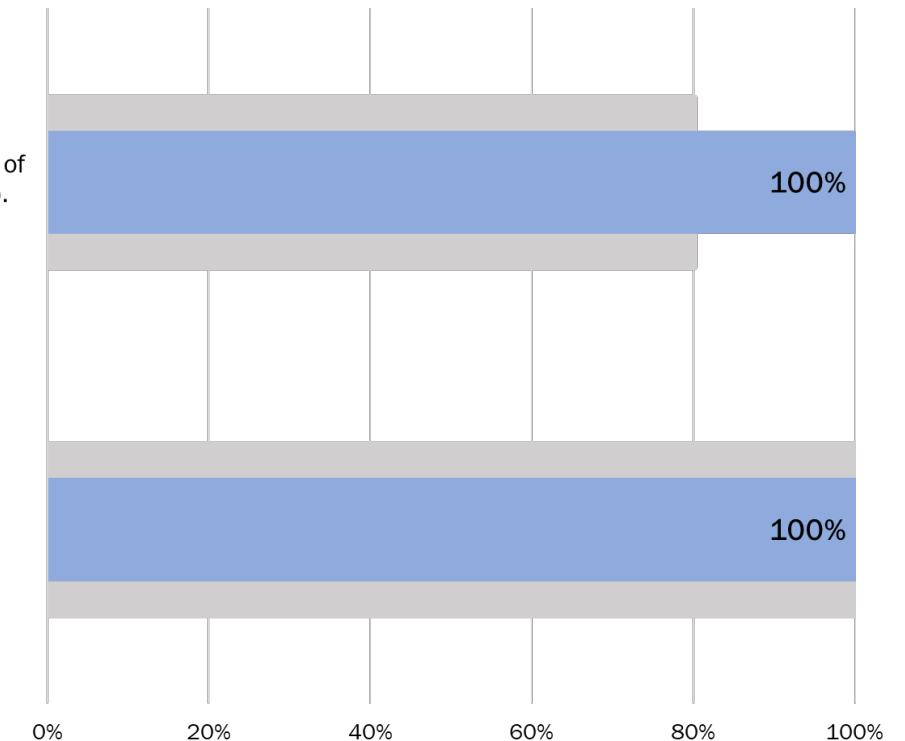


### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements. Unable to report academic data due to insufficient Benchmark Assessment System (BAS) data received from the School Board.

■ Goal ■ Measure

Children demonstrated acceptable levels of social interactions (child-staff, child-child).



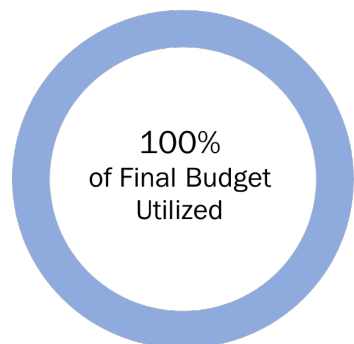
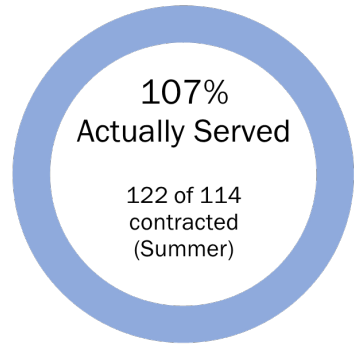
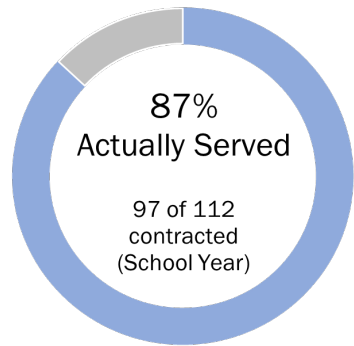
Children remained safe.



# Special Needs - Out-of-School Time FY 17/18

## Smith Mental Health Associates

### How Much Did We Do?



**Final Budget:**  
\$836,680

**Actual Expenditure:**  
\$834,414

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

The Smith Community Mental Health's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at three (3) sites during the school year and two (2) sites during the summer to children with moderate to severe behavioral health needs.

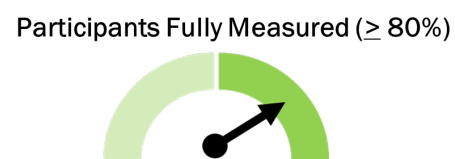
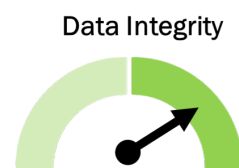
Program monitoring reflected that the staff members and administration worked closely to provide every child with a safe and engaging environment. The program provided excellent staff to child ratios and excellent levels of supervision for the children. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing, social studies and a field trip to the Everglades. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflect high levels of satisfaction with program services.

Consistent attendance during the summer and slight over-enrollment helped to compensate for lower than expected school year enrollment at the Whispering Pines Center. This allowed the provider to fully utilize the contract.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children demonstrated acceptable levels of social interactions (child-staff, child-child).

100%

Children improved academic performance and/or skills.

87%

Children remained safe.

100%

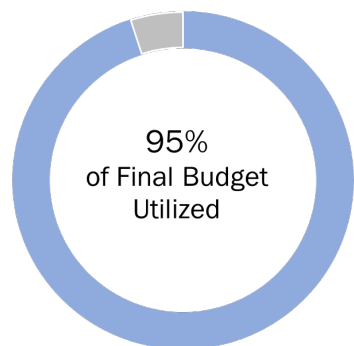
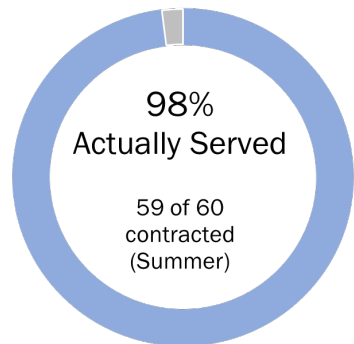
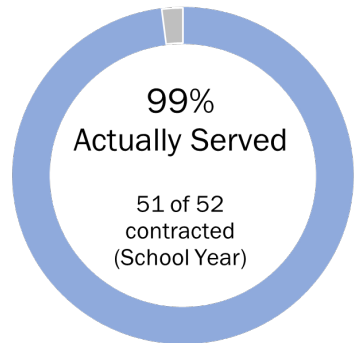
0% 20% 40% 60% 80% 100%



# Special Needs - Out-of-School Time FY 17/18

## United Community Options of Broward, Palm Beach and Mid Coast Counties

### How Much Did We Do?



**Final Budget:**  
\$688,627

**Actual Expenditure:**  
\$656,498

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

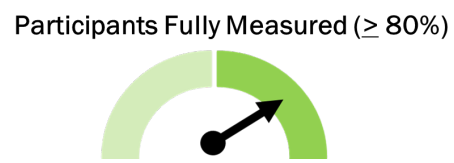
The United Community Options of Broward, Palm Beach, and Mid-Coast Counties' MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites year-round to children and youth with a wide variety of disabilities including autism, physical and intellectual conditions, and developmental delays.

Program monitoring reflected that staff members had extraordinary relationships with the children. They provided children with the supervision and assistance they needed while giving them the latitude to be as independent as possible. Activities were adjusted to meet the needs of the children.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component exceeded expectations and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

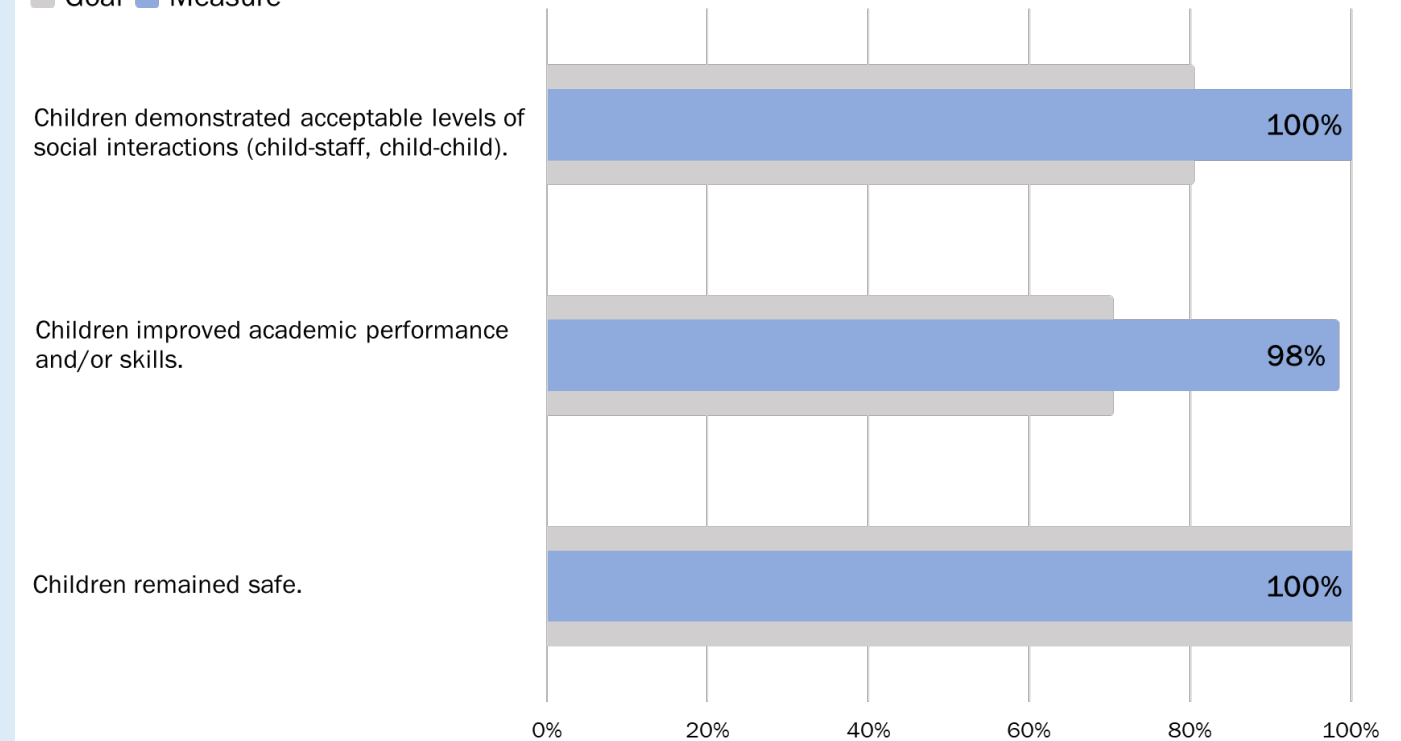
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

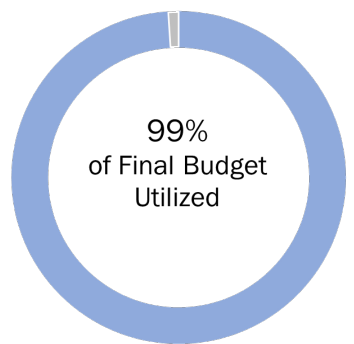
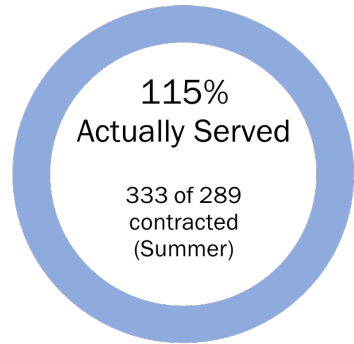
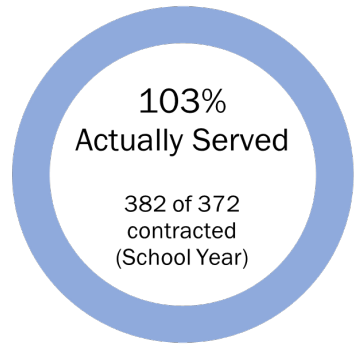




# Special Needs - Out-of-School Time FY 17/18

YMCA of South Florida, Inc.

## How Much Did We Do?



**Final Budget:**  
\$4,636,201

**Actual Expenditure:**  
\$4,603,305

## How Well Did We Do It?



Administrative monitoring had a finding related to vacant positions. The finding was addressed in a timely manner.

### Programmatic Performance

The YMCA Special Need's MOST program completed its first year of operation under the 2017 MOST RFP. The program provides out-of-school time services at twenty-one (21) sites during the school year and seven (7) sites during the summer. The program serves children who have a variety of special needs and require low staff to child ratios of 1:2 and 1:4.

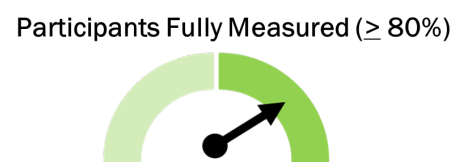
Program monitoring reflected that the staff members addressed the unique needs of each child and ensured the environment was safe and nurturing. Staff were well trained and did an excellent job engaging the children. The program's low ratios reinforced social and emotional learning. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day.

Project Based Learning (PBL) was implemented as a new component of summer programming. All academic elements were included in the PBL lessons plans including STEAM, reading, writing and social studies. Assessments of this new component were positive and indicated that children were highly engaged.

Client satisfaction surveys reflected high levels of satisfaction with program services.

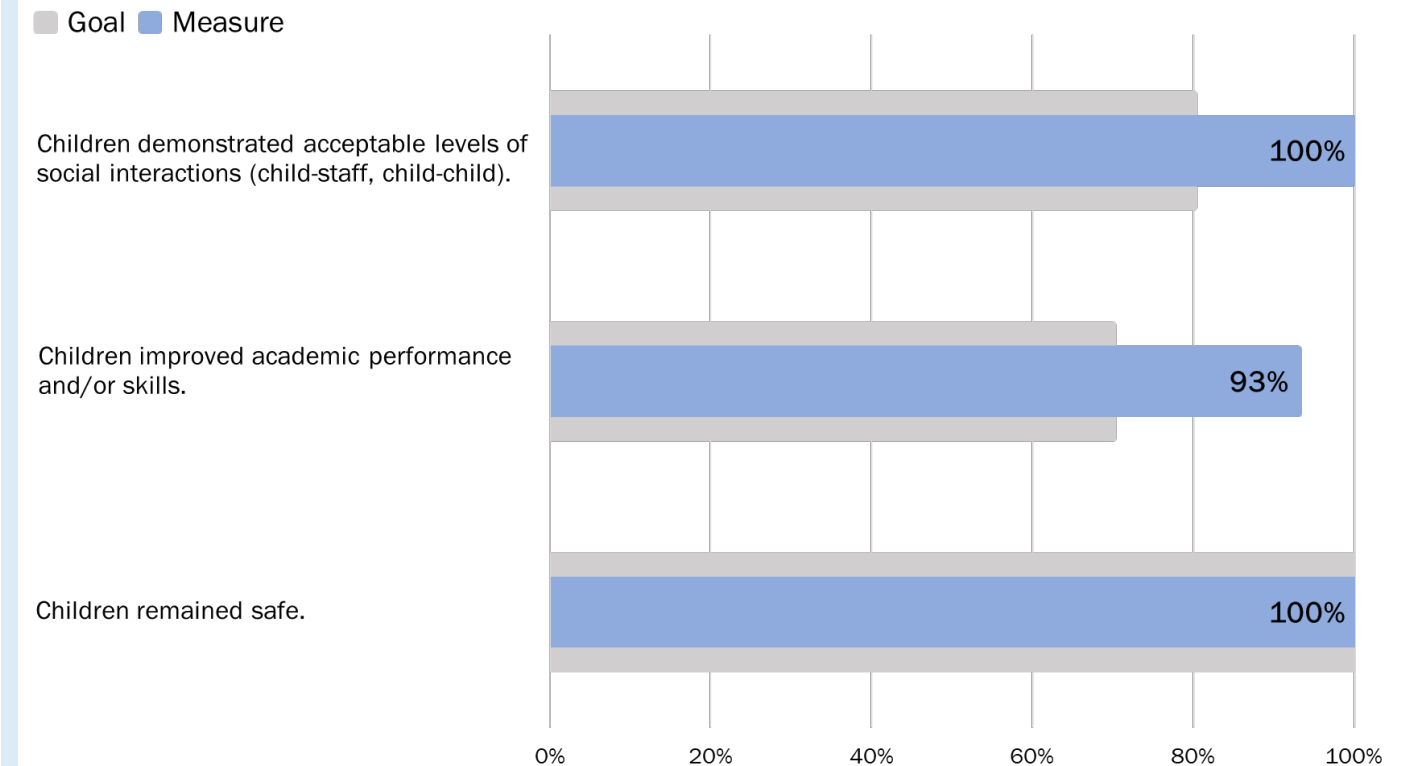
The number of children served was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

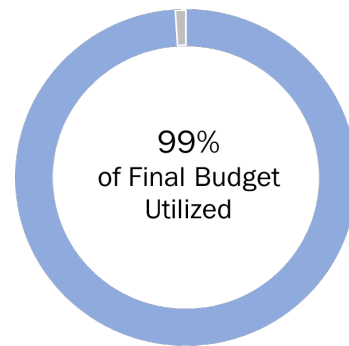
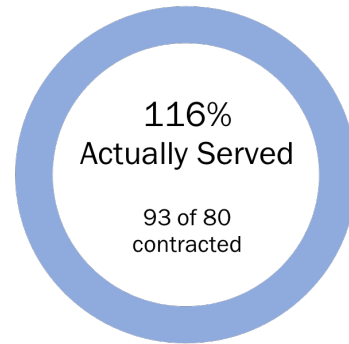




# Special Needs - Respite for Youth with Behavioral Health Conditions FY 17/18

## Memorial Healthcare System

### How Much Did We Do?



**Final Budget:**  
\$81,610

**Actual Expenditure:**  
\$80,834

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

Memorial Healthcare System completed its first year of providing services under the 2017 BREAK RFP to children ages 3 through 13 years old exhibiting emotional and behavioral health needs. The program provides Saturday respite services for families residing primarily in south Broward County.

Monitoring results reflected stellar performance and high levels of client satisfaction. A Positive Behavior Modeling component was added this contract year, providing coaching opportunities to help caregivers experience improved relationships with their children. Caregiver participation in the Positive Behavior Modeling Component was challenging throughout the year. In contrast, enrollment and participation of children in respite services remained high. The thorough intake / assessment process provided a comprehensive picture of the strengths and needs of each child and family. The Provider implemented unique and engaging respite activities both on-site and in the community through various collaborative partnerships. Program staff members served as excellent role models, working well together and displaying positive communication.

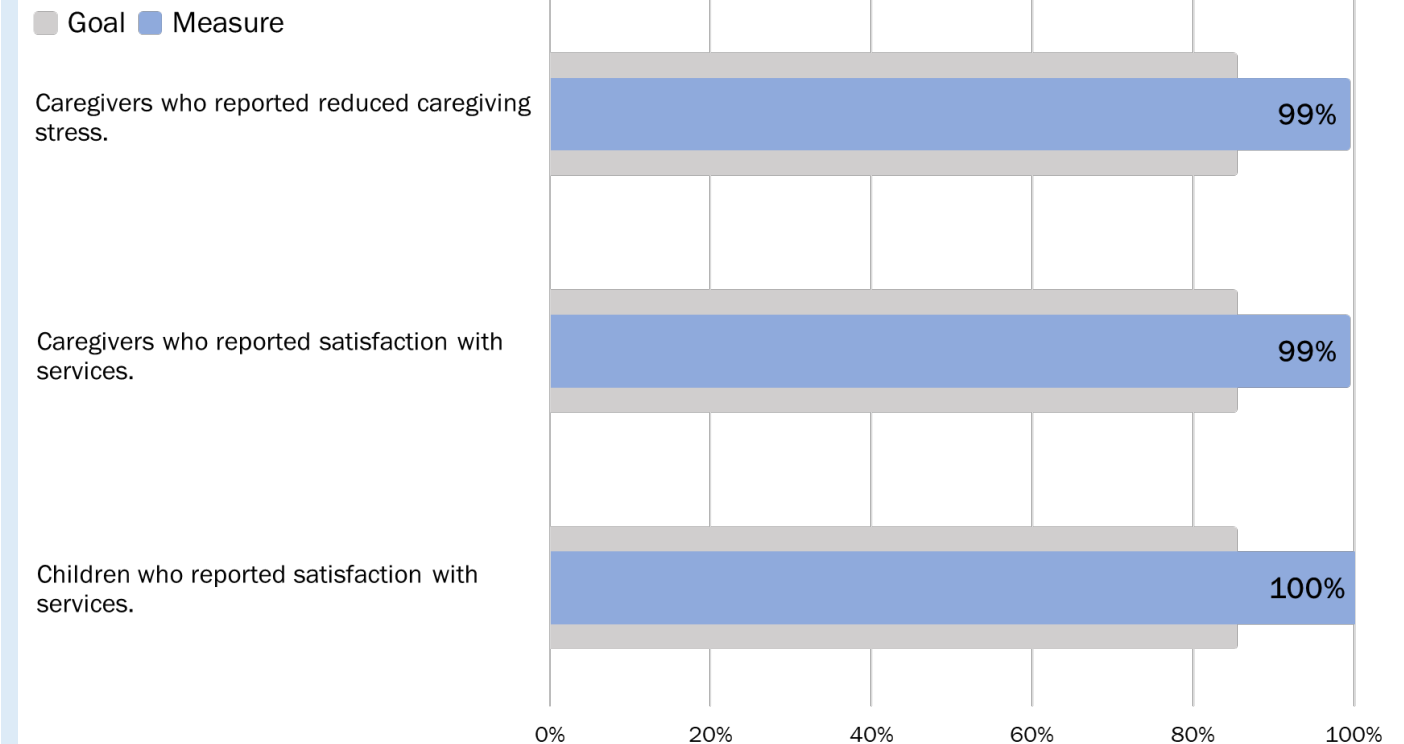
The provider was able to serve more than the contracted amount due to parents utilizing fewer weekend respite services there by allowing more families to receive services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

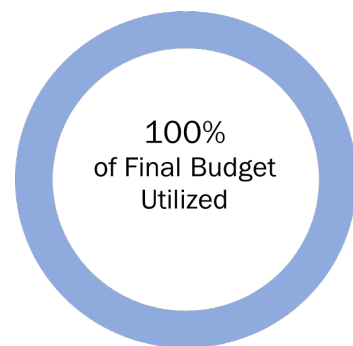
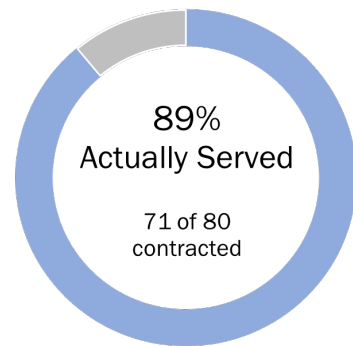




# Special Needs - Respite for Youth with Behavioral Health Conditions FY 17/18

## Smith Community Mental Health

### How Much Did We Do?



**Final Budget:**  
\$83,916

**Actual Expenditure:**  
\$83,595

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

Smith Community Mental Health is in its first year of providing services under the 2017 BREAK RFP to children ages 3 through 13 years old exhibiting emotional and behavioral health needs. The program provides Saturday respite services for families residing primarily in central and north Broward County.

Monitoring results reflected stellar performance and high levels of client satisfaction. A Positive Behavior Modeling component was added this contract year, providing coaching opportunities to help caregivers experience improved relationships with their children. Caregiver participation in the Positive Behavior Modeling Component was challenging throughout the year. On-going participation of children currently enrolled in respite services was high. Each intake assessment was thorough and well-written, covering elements of the family's history, household and family dynamics, the child's presenting issues, and relevant behavioral information about the child. Engaging enrichment activities were incorporated into both on-site and community programming.

Recruitment was lower than anticipated, but usage of the respite services by those who participated was robust, resulting in 100% utilization.

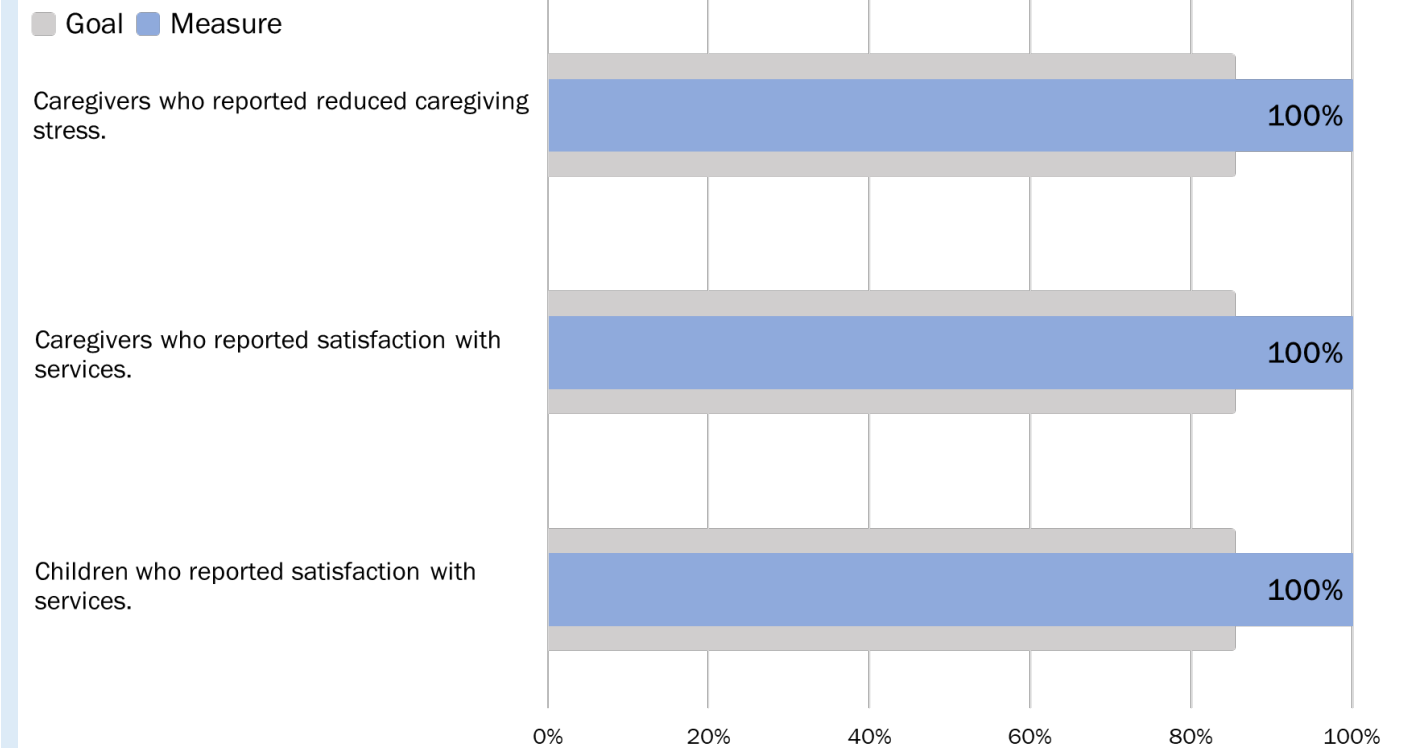
Provider **met** expectations for Data Integrity and Participants Fully Measured.

Although data integrity and fully measured components were met, the provider did not enter all performance measures on schedule and required technical assistance.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



**TAB 10**

**MIDDLE SCHOOL INITIATIVES**

Blank page

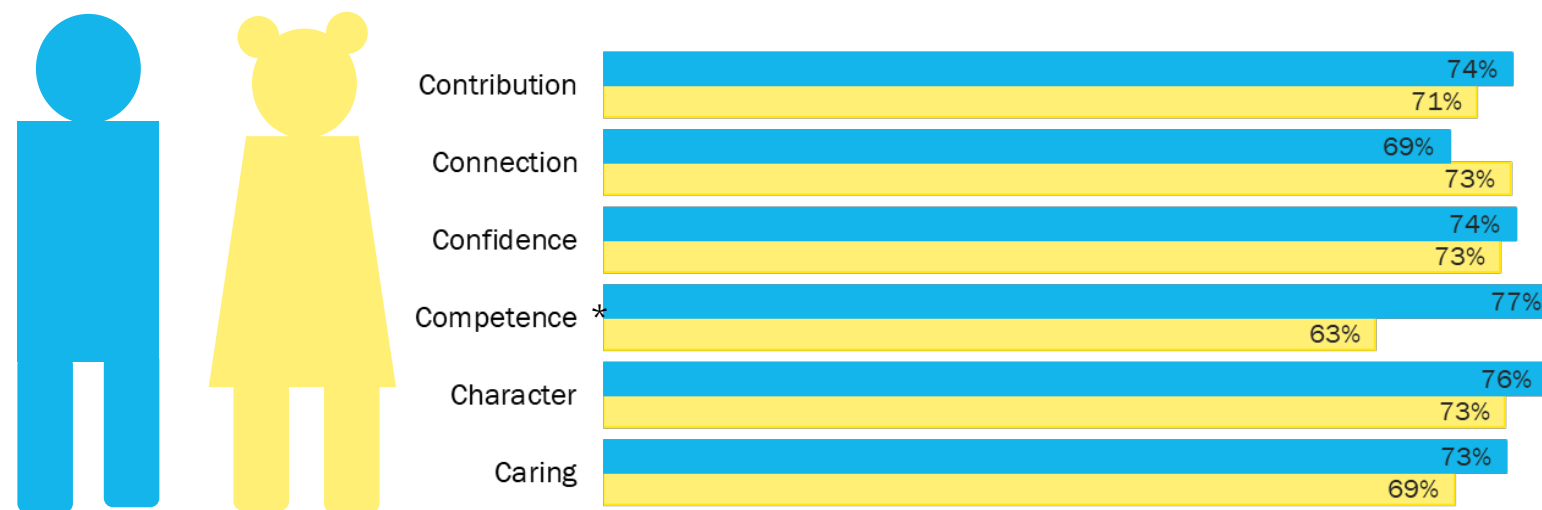




# Middle School Initiatives

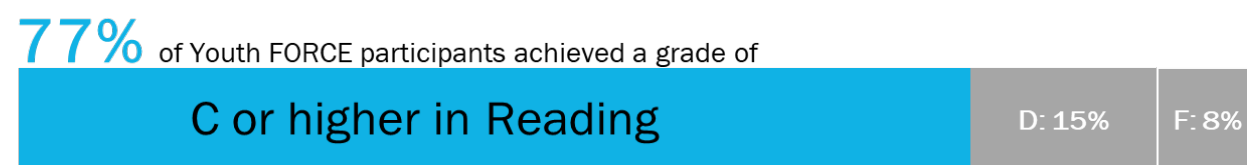
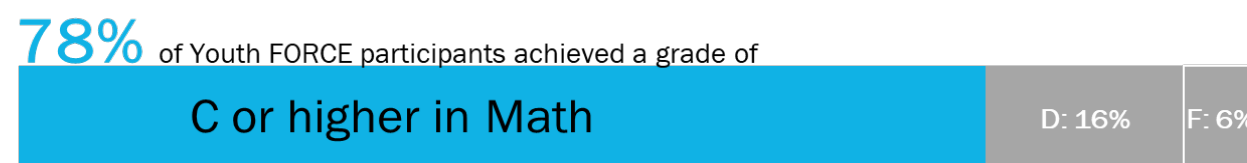
## Annual Performance FY 17/18

Both **male** and **female** Youth FORCE participants achieved gains in youth development outcomes at similar rates, with the exception of the Competence\* domain in which **males** performed 14% better.



\*Positive view of one's actions in specific areas, including social, academic, cognitive, health, and vocational.

The **majority** of participants in Youth FORCE achieved a final grade of C or higher in the core subjects during SY 17-18.



### MIDDLE SCHOOL INITIATIVES-YOUTH DEVELOPMENT PROGRAMS

**GOAL:**

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT:**

Youth will succeed in school.

**Youth FORCE**

- Youth FORCE programs serve students attending 23 high-need middle schools to promote positive youth development and school and community attachment year-round utilizing assessment, service planning, counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum.

**Learning Together**

- Provides year-round programming for at-risk middle and high school age youth, using a racial equity lens to promote healthy development, through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, challenging and engaging activities and learning experiences, and physical and emotional safety.

**Choose Peace**

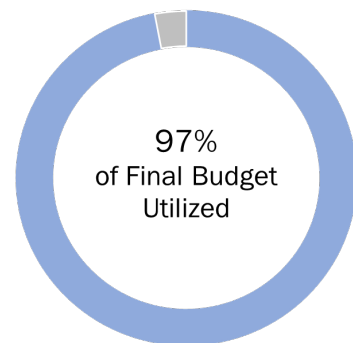
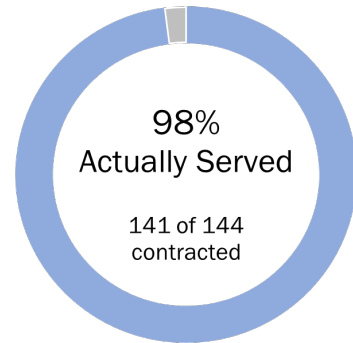
- Choose Peace/Stop Violence is a school based collaborative (CSC, UW, BCPS) to educate, engage, inspire, and empower elementary, middle, and high school youth to take action and bring about positive change for the purpose of preventing bullying, youth crime, and violence.



# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## After School Programs, Inc. (ASP)

### How Much Did We Do?



**Final Budget:**  
\$559,255

**Actual Expenditure:**  
\$544,977

### How Well Did We Do It?



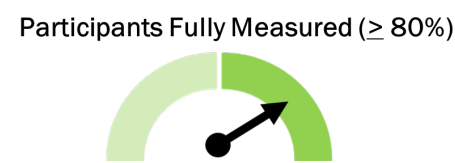
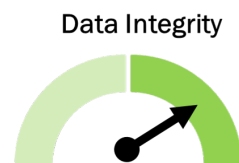
Administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed, but **not** in a timely manner.

#### Programmatic Performance

Afterschool Programs, Inc., (ASP) completed its second year providing services under the 2016 Youth FORCE RFP for students at Deerfield Beach, Crystal Lake and Driftwood Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that highly interactive and engaging youth development activities combined with excellent case management, provided through a partnership with Henderson Behavioral Health, supported the needs of both the youth and their families. The TOP® prevention education and community service learning components continued to require technical assistance to ensure compliance with model fidelity. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

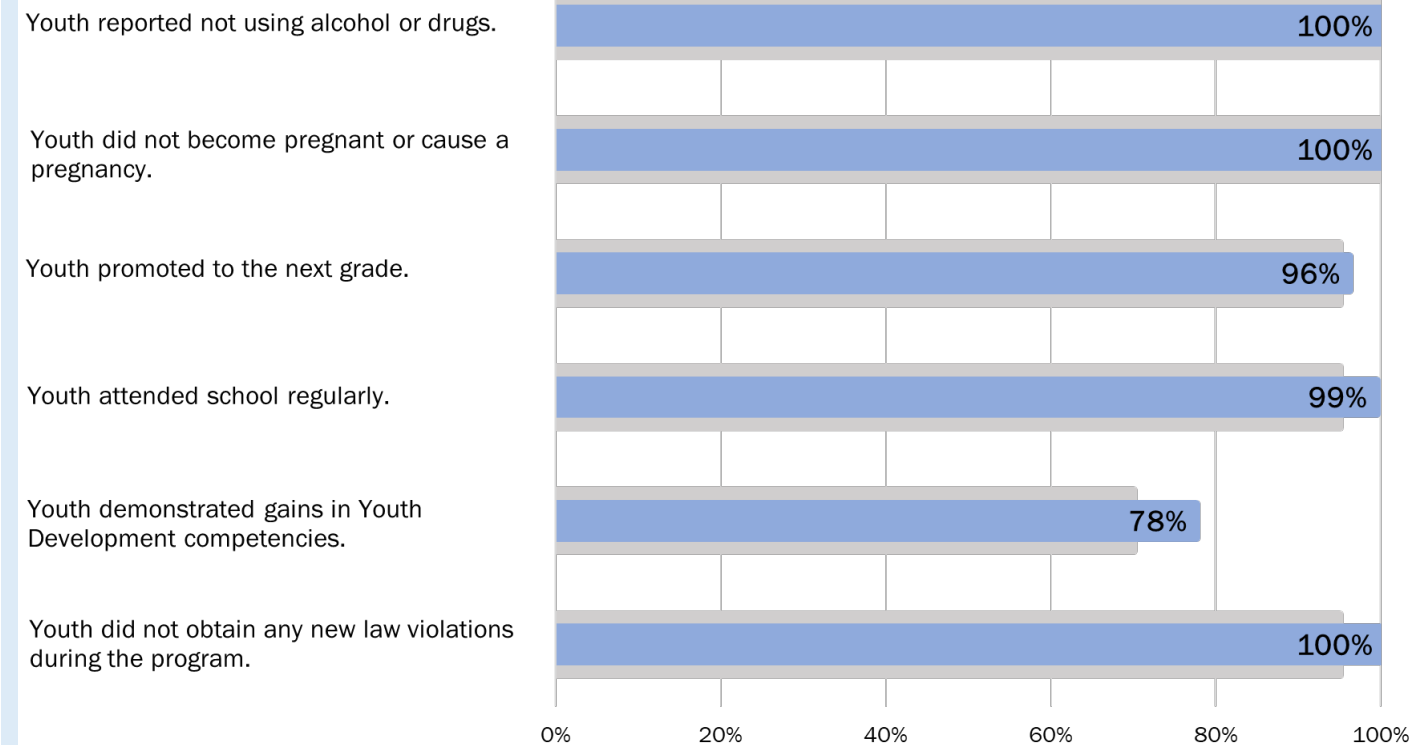
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

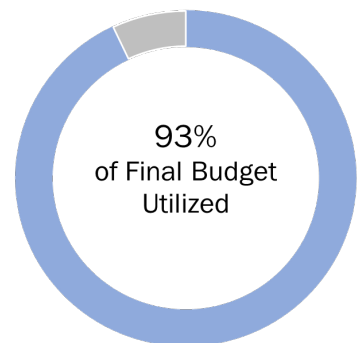
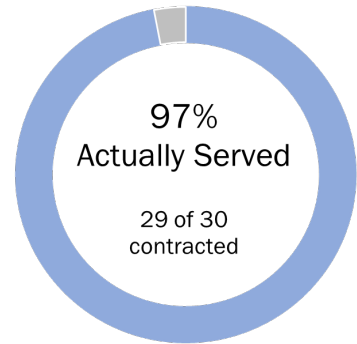




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

Center for Hearing and Communication with Kids In Distress, Inc. as Fiscal Sponsor


## How Much Did We Do?



Final Budget:  
\$243,861

Actual Expenditure:  
\$225,696

## How Well Did We Do It?

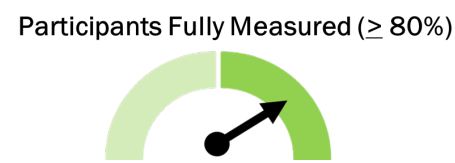

 Excellent administrative monitoring with no findings.

### Programmatic Performance

The Center for Hearing and Communication completed its second year providing services under the 2016 Youth FORCE RFP, with Kids in Distress as the Fiscal Sponsor, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills. Program services are provided at South Plantation High School primarily for students attending Seminole Middle School who are deaf or hard of hearing.

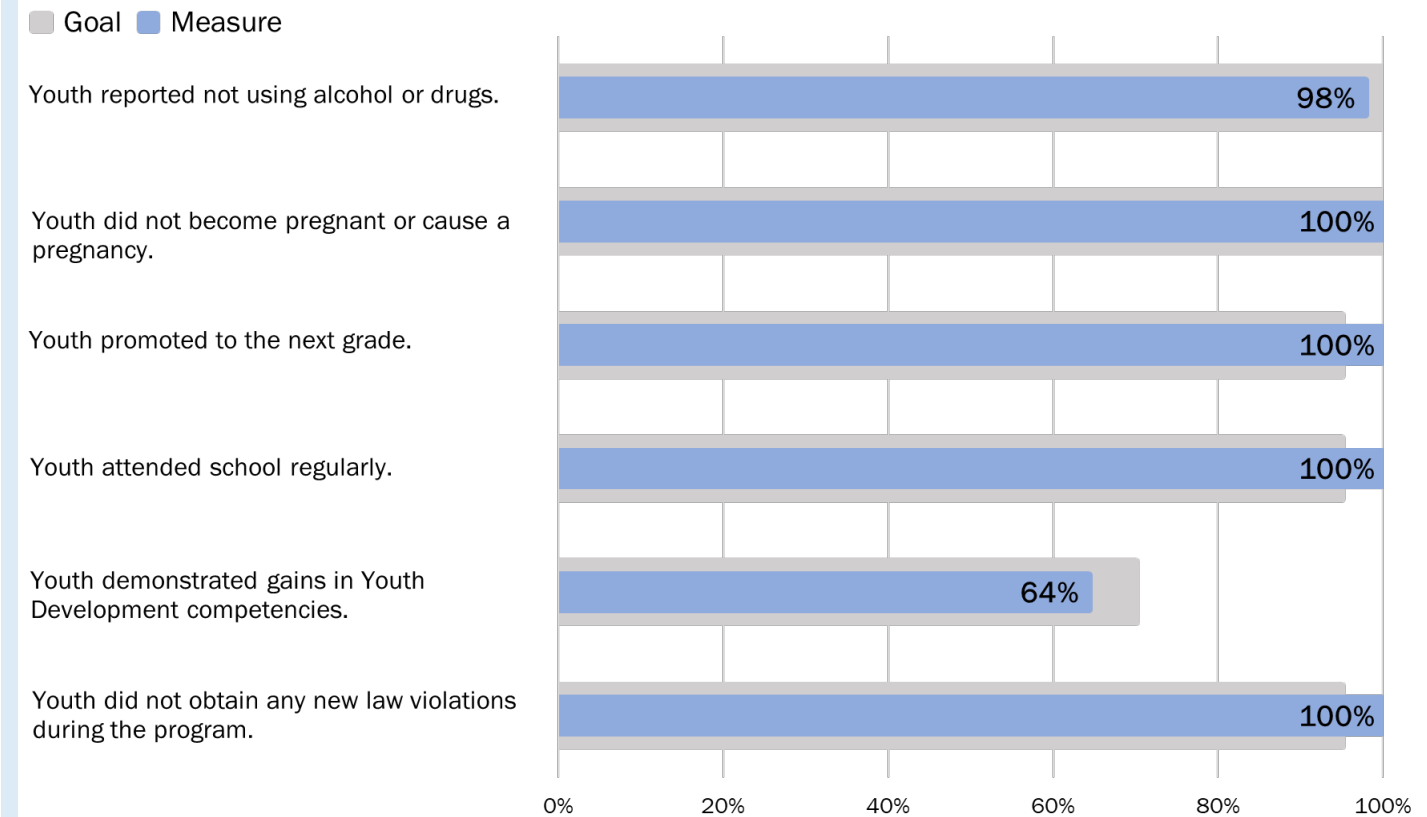
Program monitoring reflected that the provider integrated the youth's culture into program activities, and the case manager regularly collaborated with community partners to connect participants and their families with needed supports. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





# Youth Development - Middle School Initiatives - Youth FORCE - FY 17/18

## City of West Park - Juvenile Crime Prevention Program

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?



Administrative monitoring had findings related to the late submission of invoices and the budget to actual report. The findings were addressed, but **not** in a timely manner.

#### Programmatic Performance

The City of West Park completed its second year providing services under the 2016 Youth FORCE RFP for youth in South Broward County at Mary Saunders Park, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring and site visits reflected that the program provided essential services for youth in a high need community. However, overall documentation and data management needed improvement, so a Program Improvement Plan (PIP) was implemented at the end of FY 17/18 identifying specific action steps the provider must complete in order to improve the quality of project implementation. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The low number served is because the provider struggled to engage youth to consistently attend the program during the school-year. Due to this program being held at a community location instead of a school site some youth chose other afterschool options instead of being transported to the site. Summer attendance was robust.

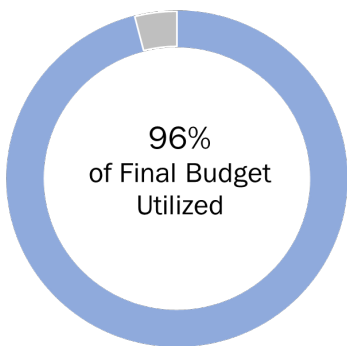
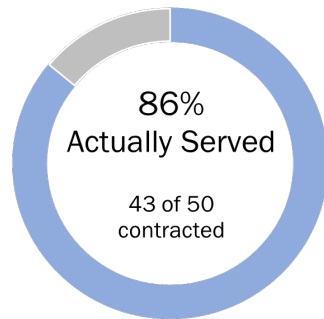
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Although data integrity and fully measured components were met, the Provider received extensive technical assistance as part of being on a PIP to address concerns with data entry and quality.

Data Integrity



Participants Fully Measured (≥ 80%)

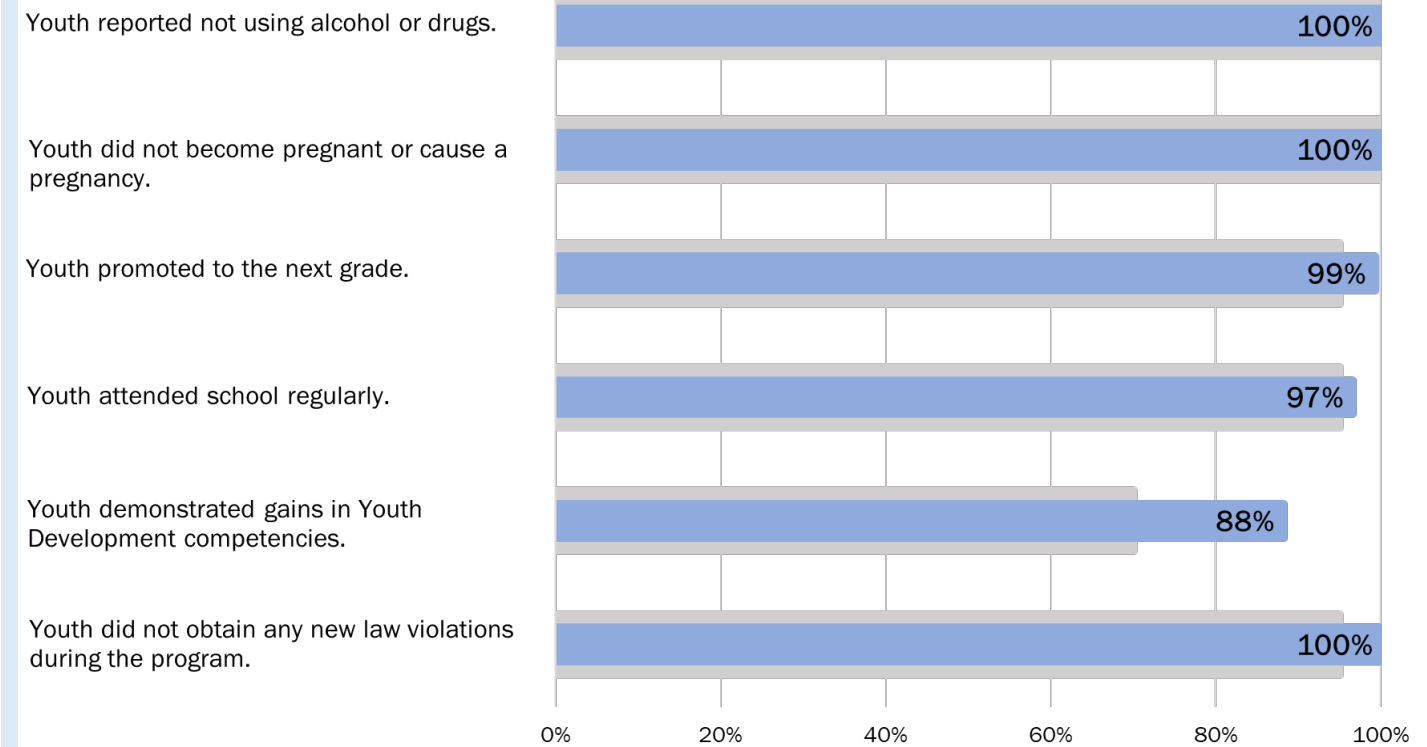


Final Budget:  
\$200,000

Actual Expenditure:  
\$191,941

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

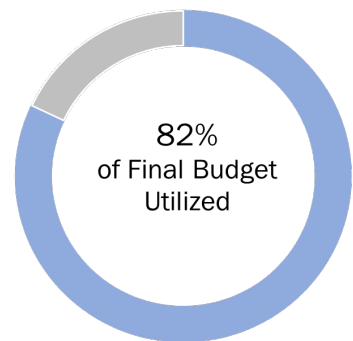
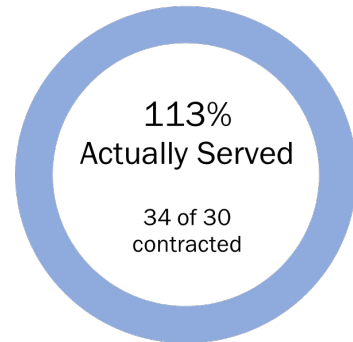




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

Community Access Center, Inc.

## How Much Did We Do?



**Final Budget:**  
\$139,895

**Actual Expenditure:**  
\$114,894

## How Well Did We Do It?



Administrative monitoring had findings related to the overbilling of units and the late submission of budget to actual report. The findings were addressed in a timely manner.

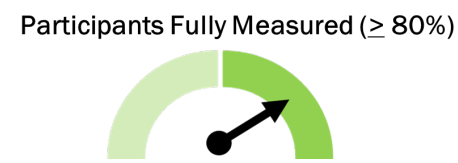
### Programmatic Performance

Community Access Center (CAC) completed its second year providing services under the 2016 Youth FORCE RFP for students in Southwest Broward County, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills. Miramar Youth Enrichment Center was the program site during the school year, and River Run Park Community Center was utilized during the summer.

Program monitoring reflected that the provider implemented culturally competent programming delivered by certified staff to middle school students attending H.D. Perry Middle School. The provider enhanced programming through partnerships with the City of Miramar, Police Athletic League, and Kidology. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected high satisfaction with the program.

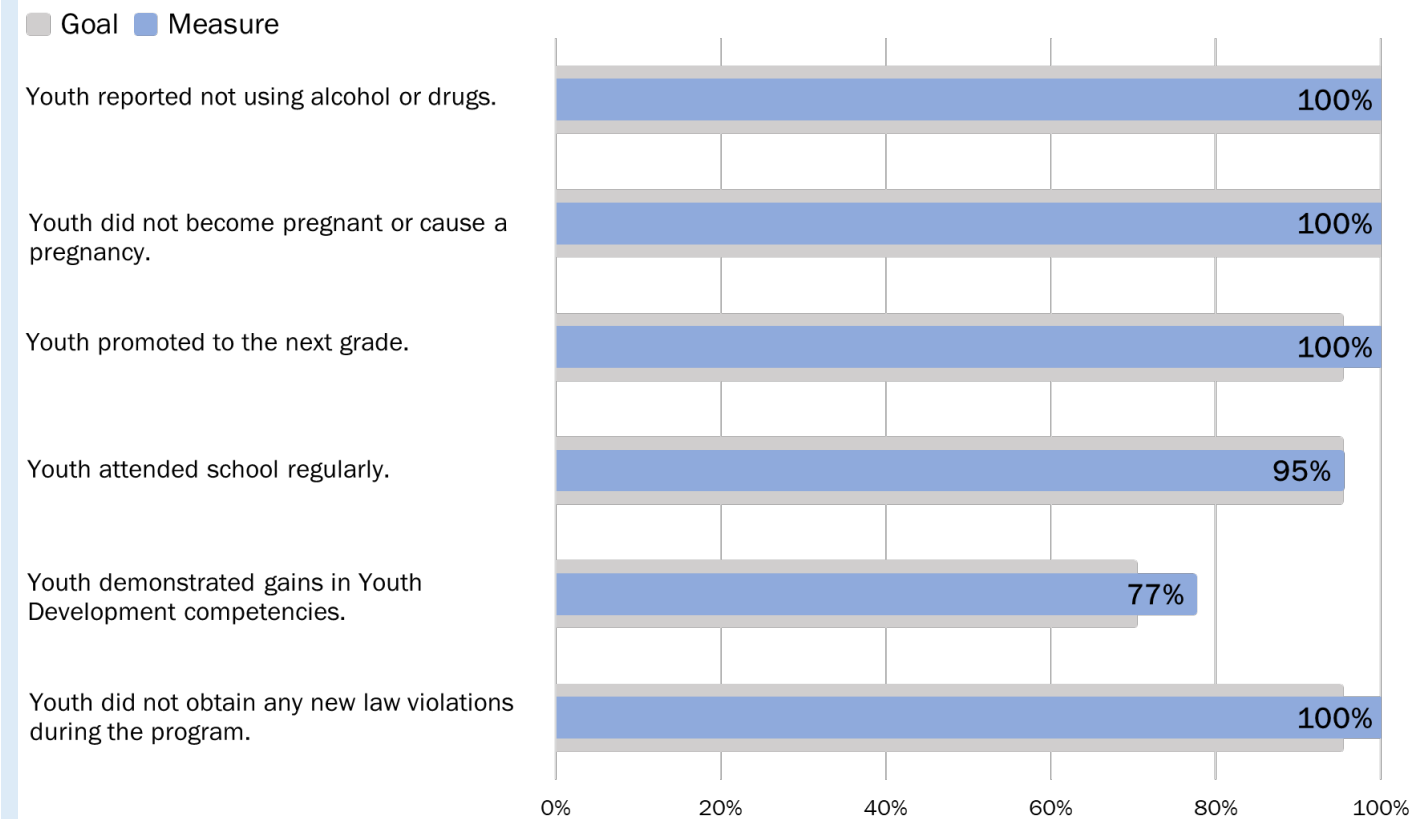
Although enrollment exceeded the contracted number to be served, staff turnover in the case management area resulted in significant underutilization of youth development units, resulting in overall underutilization of the FY 17/18 budget.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

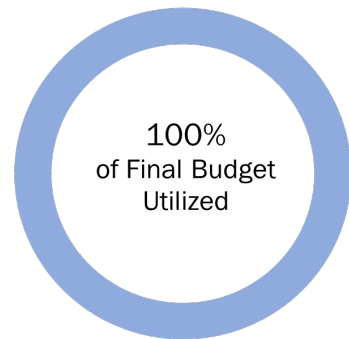
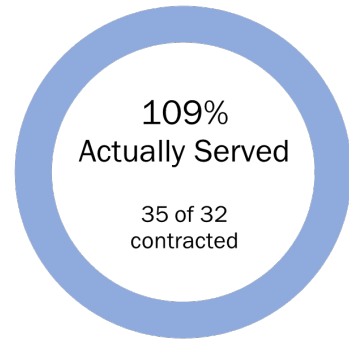




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## Community Reconstruction Housing Corporation/Koinonia (North)

### How Much Did We Do?



**Final Budget:**  
\$150,000

**Actual Expenditure:**  
\$149,863

### How Well Did We Do It?

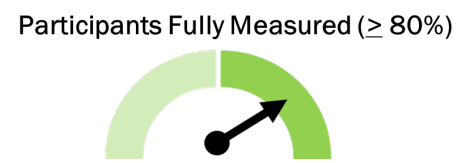
Administrative monitoring had findings related to background screening and the late submission of the budget to actual report. The findings were addressed, but not in a timely manner.

#### Programmatic Performance

The Community Reconstruction Housing Corp's "Rites of Passage" North program at Crystal Lake Middle School is in its third year of a 5-year leveraged partnership with match from the City of Pompano Beach, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

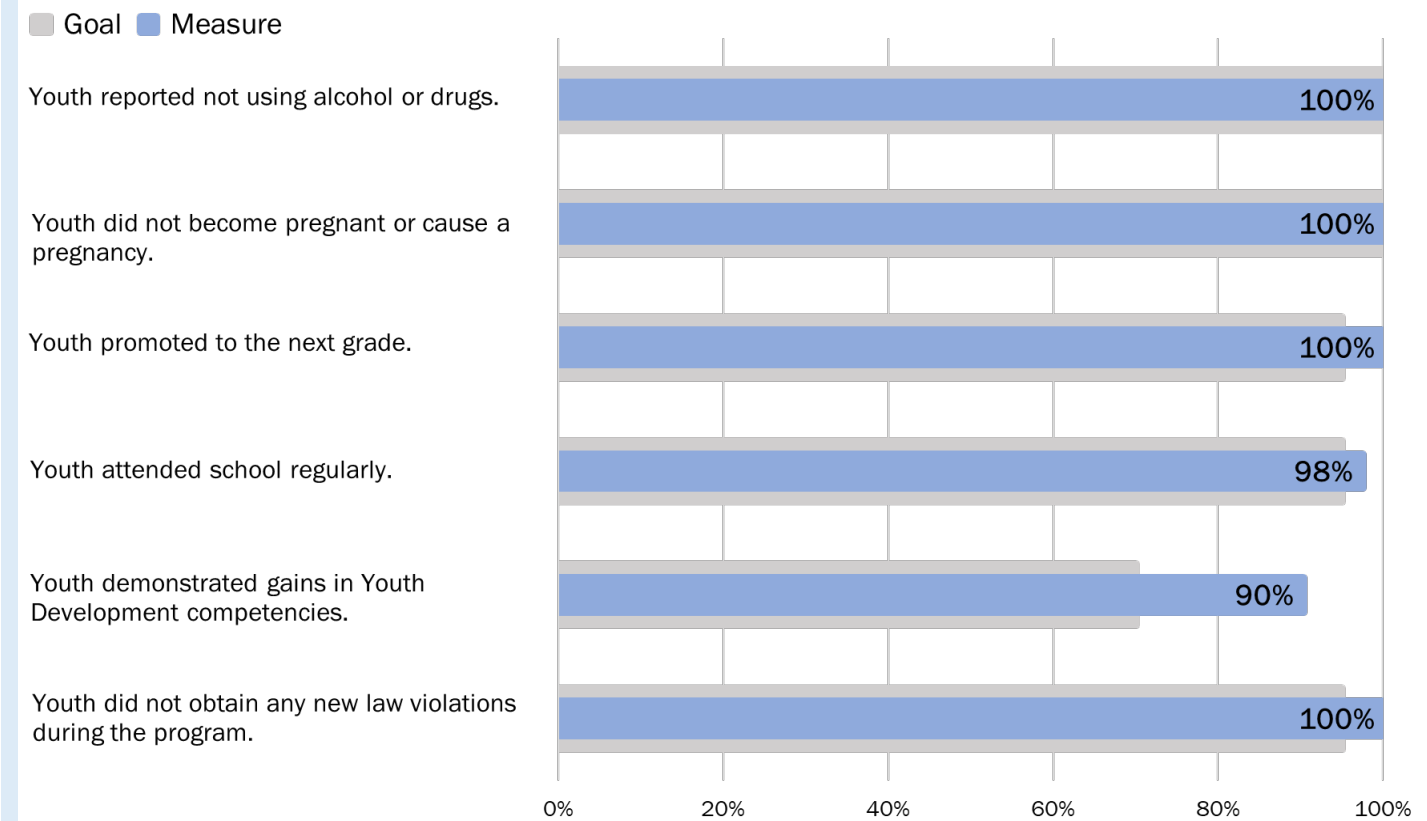
Program monitoring reflected high-quality services that include life skills and prevention education groups. The program also offered individualized intake and assessment, case plans, informal counseling, pro-social recreational activities, and an academic enrichment component with tutor support. Satisfaction surveys reflect high levels of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

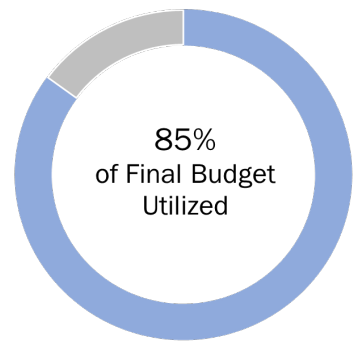
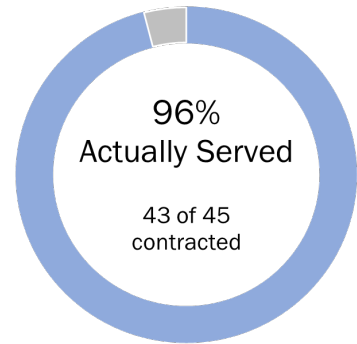




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## Community Reconstruction Housing Corporation/Koinonia (South)

### How Much Did We Do?



**Final Budget:**  
\$199,898

**Actual Expenditure:**  
\$170,546

### How Well Did We Do It?



Administrative monitoring had findings related to background screening and the late submission of the budget to actual report. The findings were addressed, but not in a timely manner.

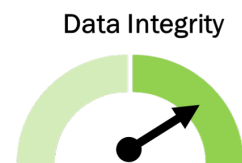
#### Programmatic Performance

The Community Reconstruction Housing Corp's "Rites of Passage" South program at Apollo Middle School is in its fourth year of a 5-year leveraged partnership with match from BSO, The JM Foundation and DJJ, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected high-quality services that include life skills and prevention education groups. The program also offered individualized intake and assessment, case plans, informal counseling, pro-social recreational activities, and an academic enrichment component with tutor support. Technical assistance was provided to address a vacant program director and case management positions which were filled. Satisfaction surveys reflected high levels of satisfaction with the program.

Low utilization was due to lower than expected daily youth attendance at Apollo Middle School and Gulfstream's decision to have only one CSC after-school program on-campus. Apollo Middle has increased its enrollment, and utilization is expected to improve.

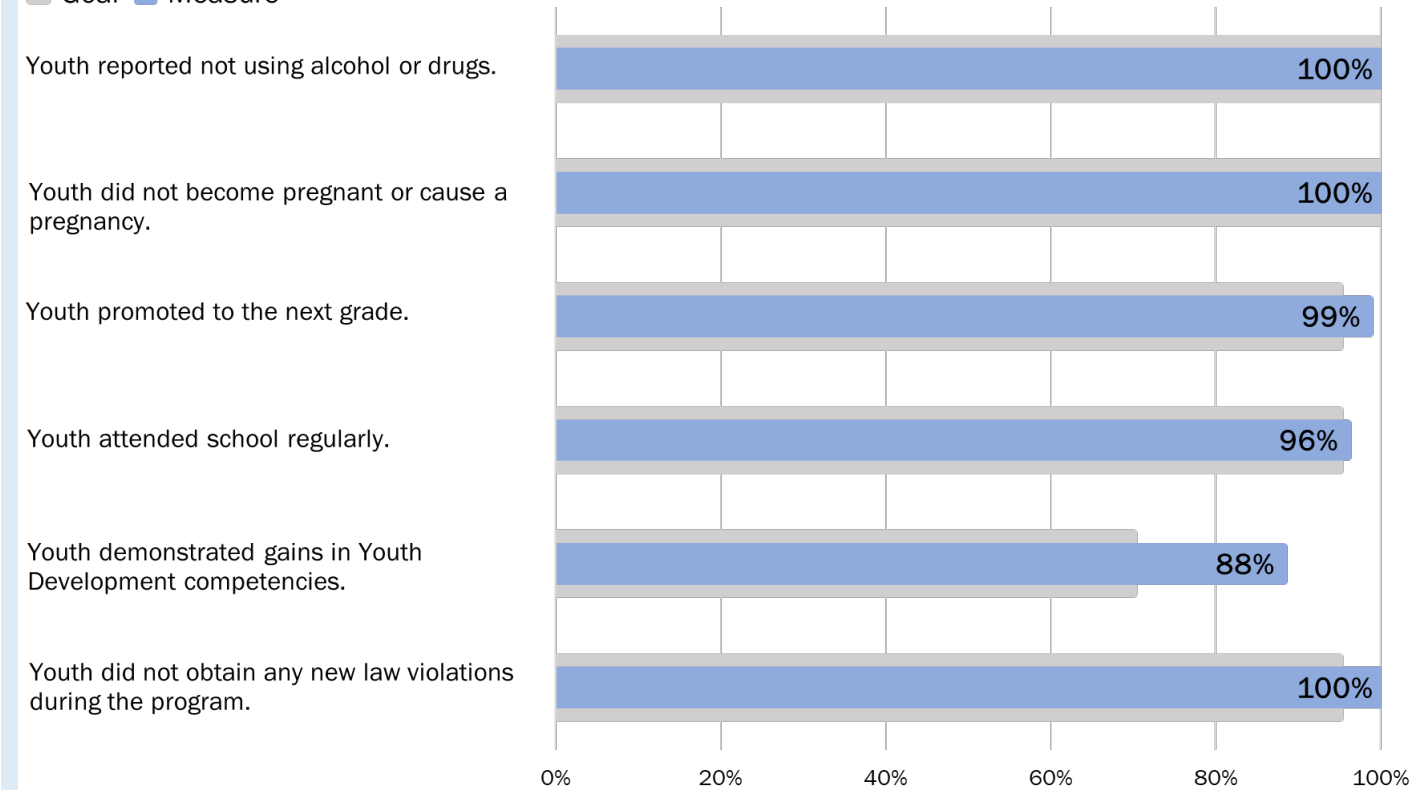
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

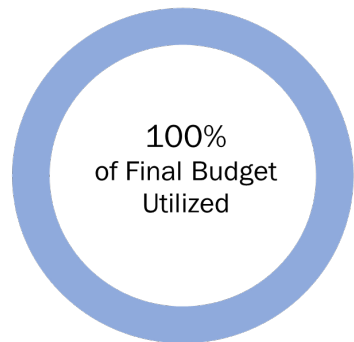
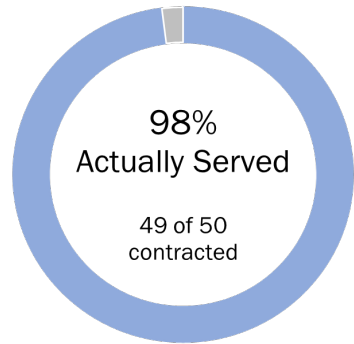




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

Crockett Foundation, Inc.

## How Much Did We Do?



**Final Budget:**  
\$200,000

**Actual Expenditure:**  
\$199,989

## How Well Did We Do It?



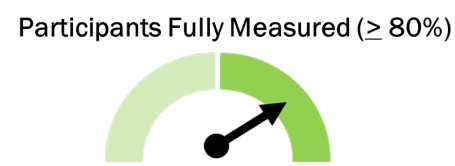
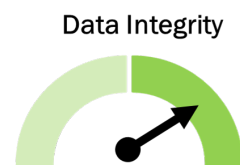
Excellent administrative monitoring with no findings.

### Programmatic Performance

Crockett Foundation, Inc., completed its second year providing services under the 2016 Youth FORCE RFP for students at Margate Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that the youth received a comprehensive assessment upon entering the program, and the case manager and youth worked together to create an individualized service plan. The provider did an excellent job providing effective informal counseling on an ongoing basis to all of the youth. Crockett Foundation also excelled at providing strong and creative academic services, as well as various engaging Cultural Arts activities throughout the year. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

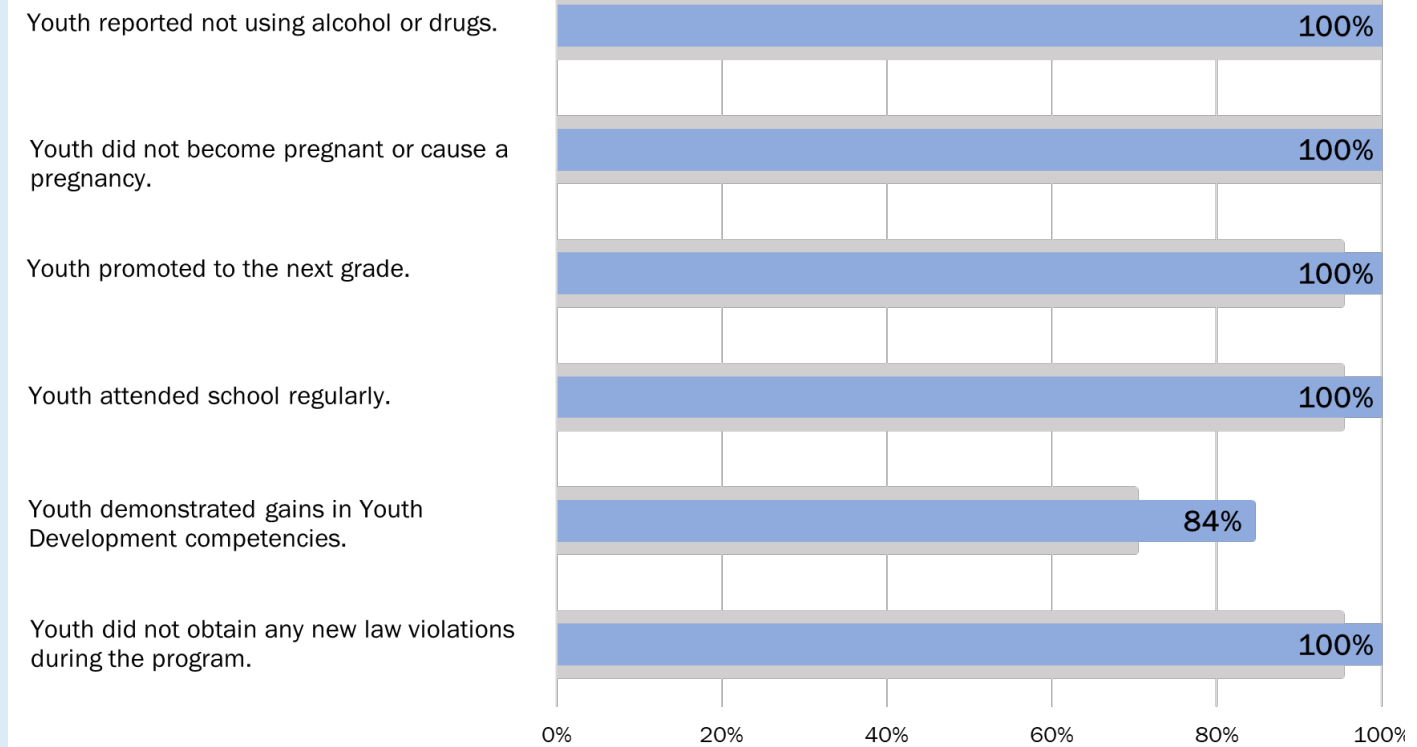
Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure







# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

HANDY, Inc.

## How Much Did We Do?

## How Well Did We Do It?

## Is Anybody Better Off?



Administrative monitoring had a finding related to the overbilling of units. The finding was addressed, but not in a timely manner.

### Programmatic Performance

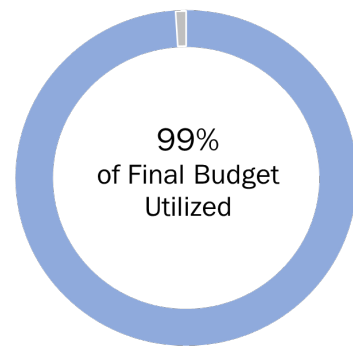
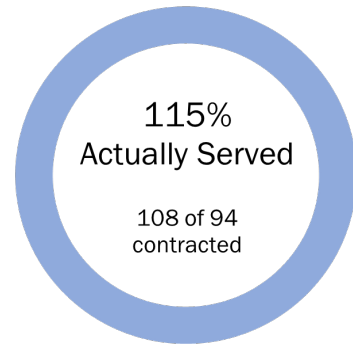
Helping Abused Neglected and Disadvantaged Youth, Inc., (HANDY) completed its second year providing services under the 2016 Youth FORCE RFP for students at Eagles Nest Charter and Pompano Beach Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that HANDY excelled at providing strong and creative academic services and a variety of enrichment experiences designed to engage the youth. Case managers regularly provided informal counseling and connected students to external counseling as needed. USDA resources were well-managed to ensure all youth had balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The provider was able to serve additional youth due to staggered attendance. A number of youth attended extra-curricular activities that precluded consistent program attendance, thereby making room to enroll additional youth.

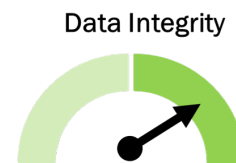
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Although data integrity and fully measured components were met, provider required extensive technical assistance and data entry guidance.



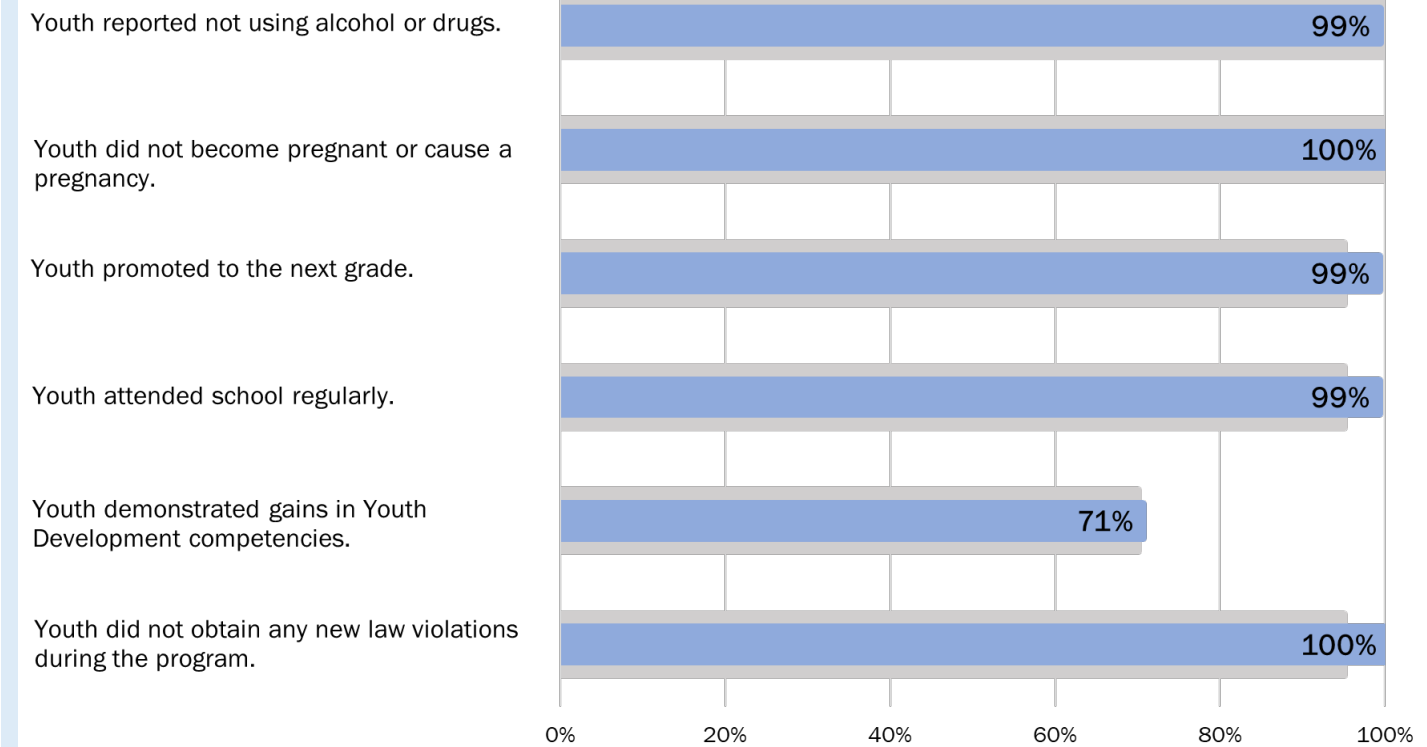
Final Budget:  
\$402,068

Actual Expenditure:  
\$398,300



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





# Youth Development - Middle School Initiatives - Youth FORCE - FY 17/18

Hanley Center Foundation, Inc.

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Administrative monitoring not applicable.

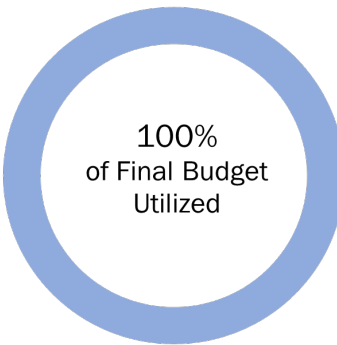
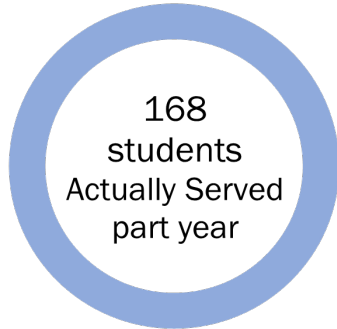
Too soon to assess performance measures.

**Programmatic Performance**

New leverage request for FY 17/18.

Match funding to support Hanley Center Foundation, Inc.'s, application for the DCF Prevention Partnership Grant was approved through the Council's Leverage Funds Procurement Exemption in March 2018, and the contract was effective on 7/1/2018. This 3-year project will offer the Alcohol Literacy Challenge to 3,500 Broward County students in the first year; 4,000 in the second year; and 4,500 in the final year. Additionally, Active Parenting programs will be provided at 10 Broward County schools and community centers, reaching 120 parents/caregivers per year. The program began implementation with the start of the 2018-19 school year, so programmatic performance has not yet been assessed.

Too soon to assess data integrity and Participants Fully Measured.



**Final Budget:**  
\$7,445

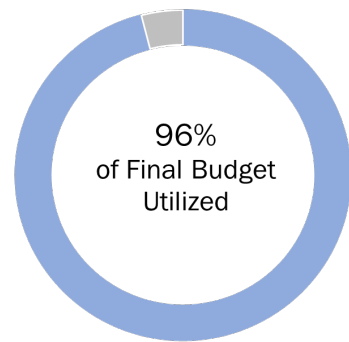
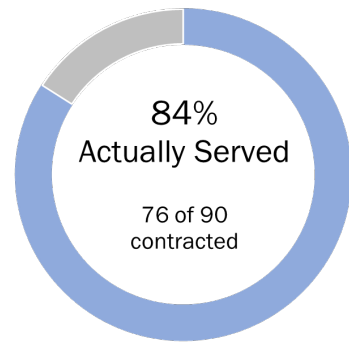
**Actual Expenditure:**  
\$7,445



# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## Harmony Development Center

### How Much Did We Do?



**Final Budget:**  
\$413,900

**Actual Expenditure:**  
\$396,592

### How Well Did We Do It?



A commendable administrative monitoring with no major findings.

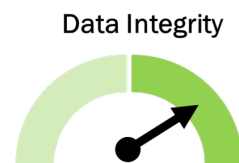
#### Programmatic Performance

Harmony Development Center completed its second year providing services under the 2016 Youth Force RFP for youth at Rickards Middle School and the Miramar Multi-Complex Center, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring confirmed that documentation, counseling, and case management improved substantially from the previous fiscal year. The provider underwent extensive internal staffing changes and implemented an intensive quality assurance process, resulting in an improved case management component. USDA snacks and supper were well-managed. Youth surveys reflected a high level of satisfaction with the program.

Due to transportation challenges, consistent attendance at the Miramar community site was lower than expected. However, utilization was on-track because the Rickards Middle School location had robust enrollment and engagement, (Rickards lost a private after school program for FY 17/18, resulting in a greater demand for CSC's Youth FORCE program.) The provider and CSC staff are analyzing future programming needs at the Miramar site.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



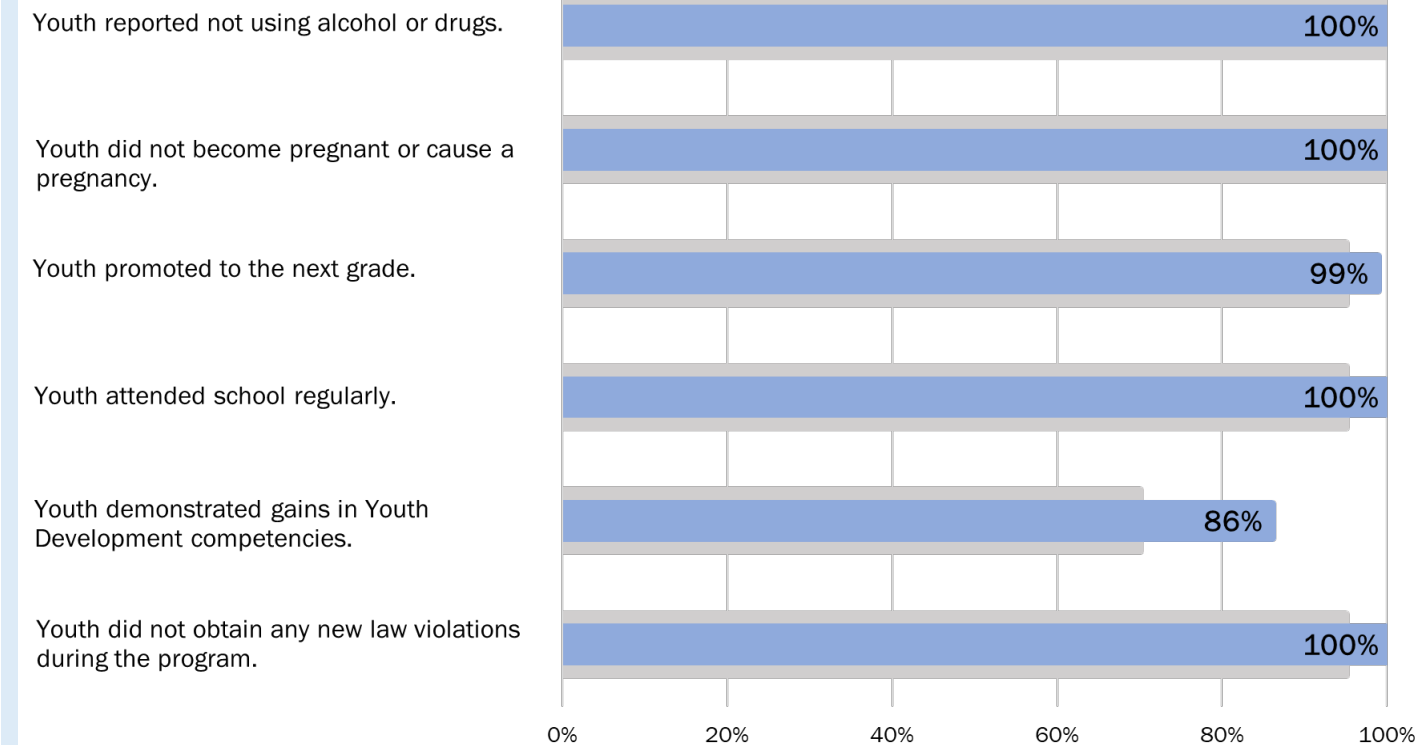
Participants Fully Measured (≥ 80%)



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

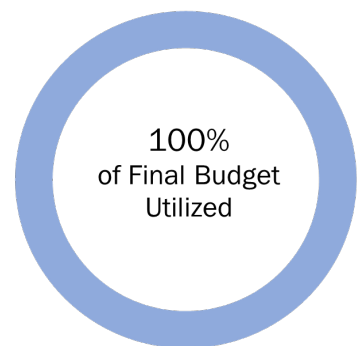
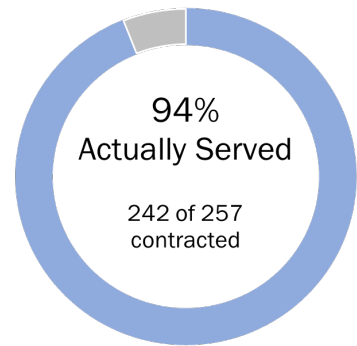




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

Hispanic Unity of Florida, Inc.

## How Much Did We Do?



**Final Budget:**  
\$1,055,296

**Actual Expenditure:**  
\$1,051,013

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

Hispanic Unity of Florida completed its second year providing services under the 2016 Youth FORCE RFP for students at Apollo, Attucks, Olsen and McNicol Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

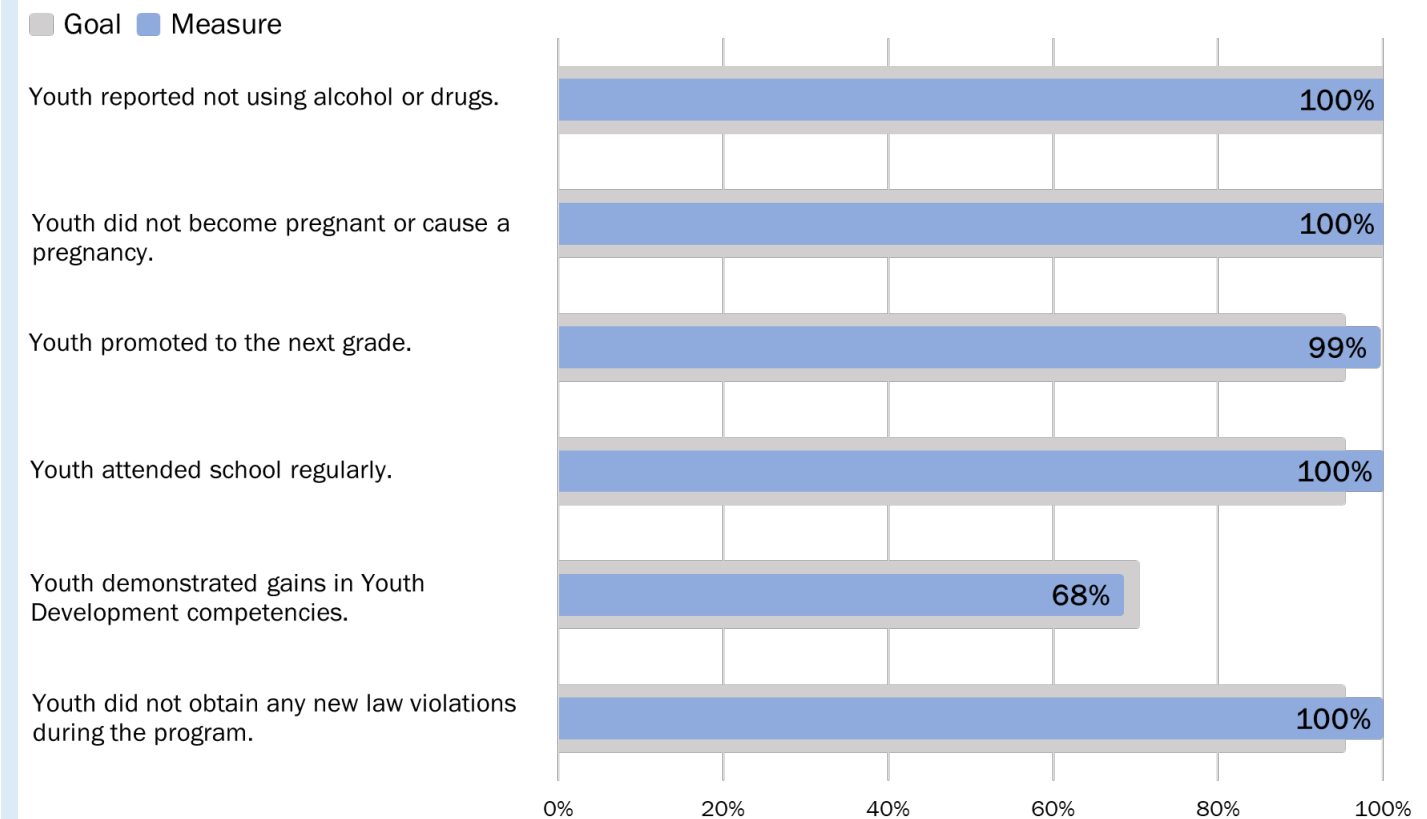
Program monitoring reflected that the Provider offered comprehensive services to youth and their families, and implementation of TOP<sup>®</sup> clubs and community service learning activities exceeded expectations. USDA snacks and supper were well-managed to ensure all youth had balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

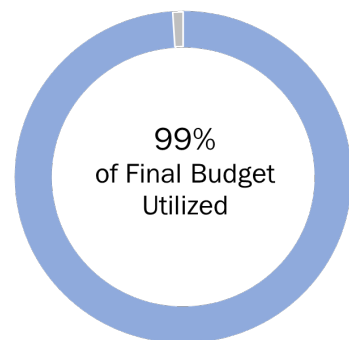
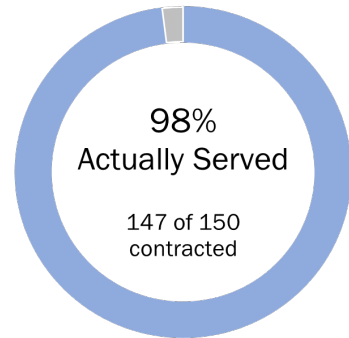




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## Memorial Healthcare System

### How Much Did We Do?



**Final Budget:**  
\$520,739

**Actual Expenditure:**  
\$514,218

### How Well Did We Do It?



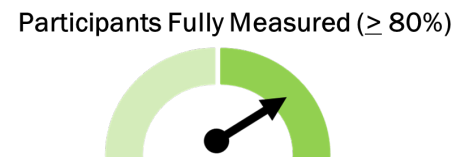
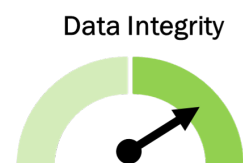
Excellent administrative monitoring with no findings.

#### Programmatic Performance

Memorial Healthcare completed its second year providing services under the Youth FORCE RFP for students at Gulfstream Academy and New Renaissance Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected a thorough intake and assessment process with excellent case management services that effectively utilized natural community supports. High quality prevention education, extensive community service learning activities, engaging nutrition and fitness activities, and creative cultural arts and enrichment activities were also offered. USDA snacks and supper were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

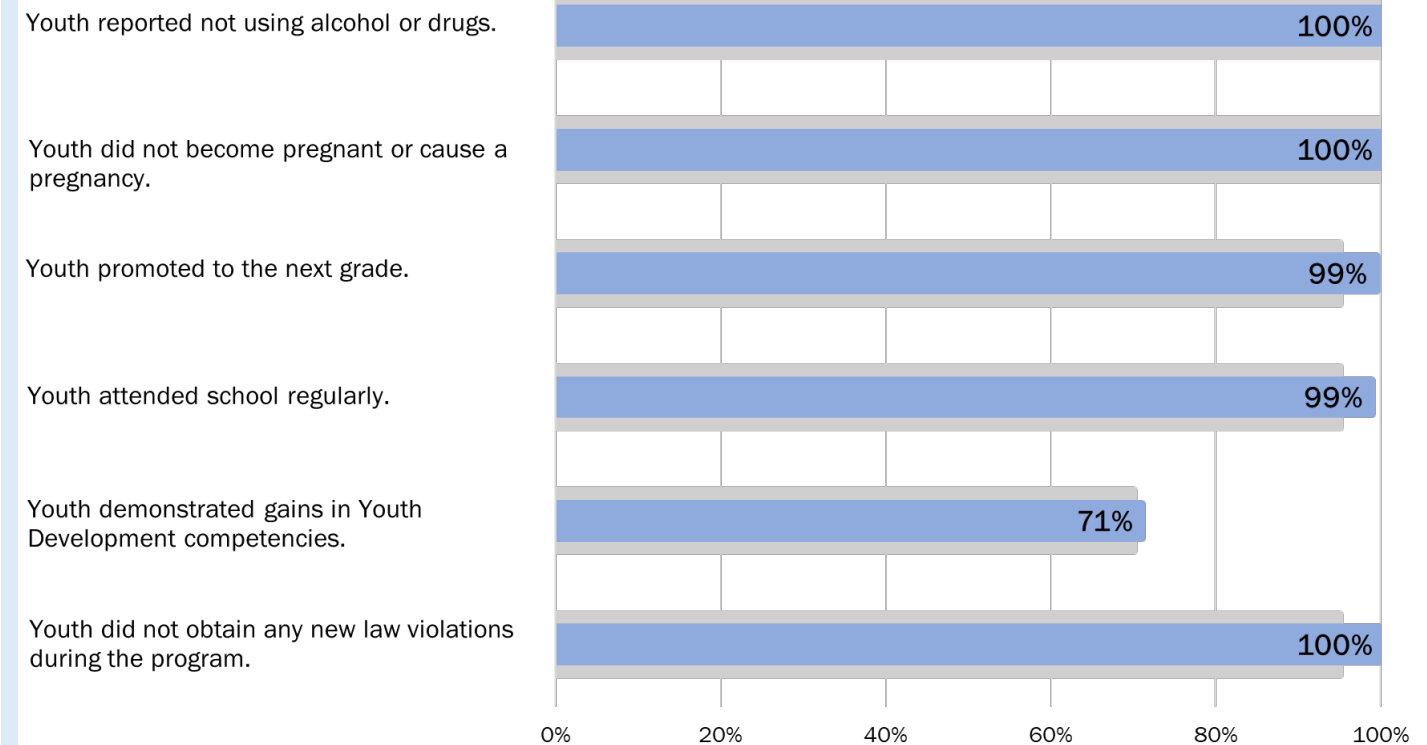
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

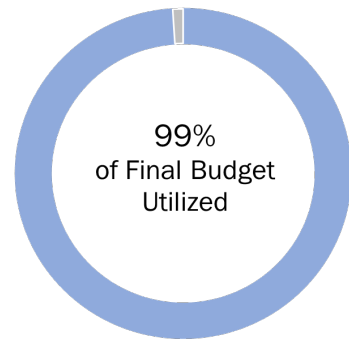
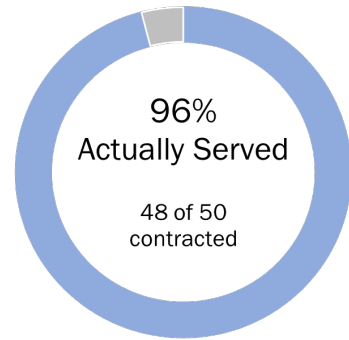




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## Opportunities Industrialization Centers of South Florida (OIC)

### How Much Did We Do?



**Final Budget:**  
\$207,740

**Actual Expenditure:**  
\$204,947

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

**(O) Programmatic Performance**

OIC of South Florida completed its second year providing services under the 2016 Youth Force RFP at Silver Lakes Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

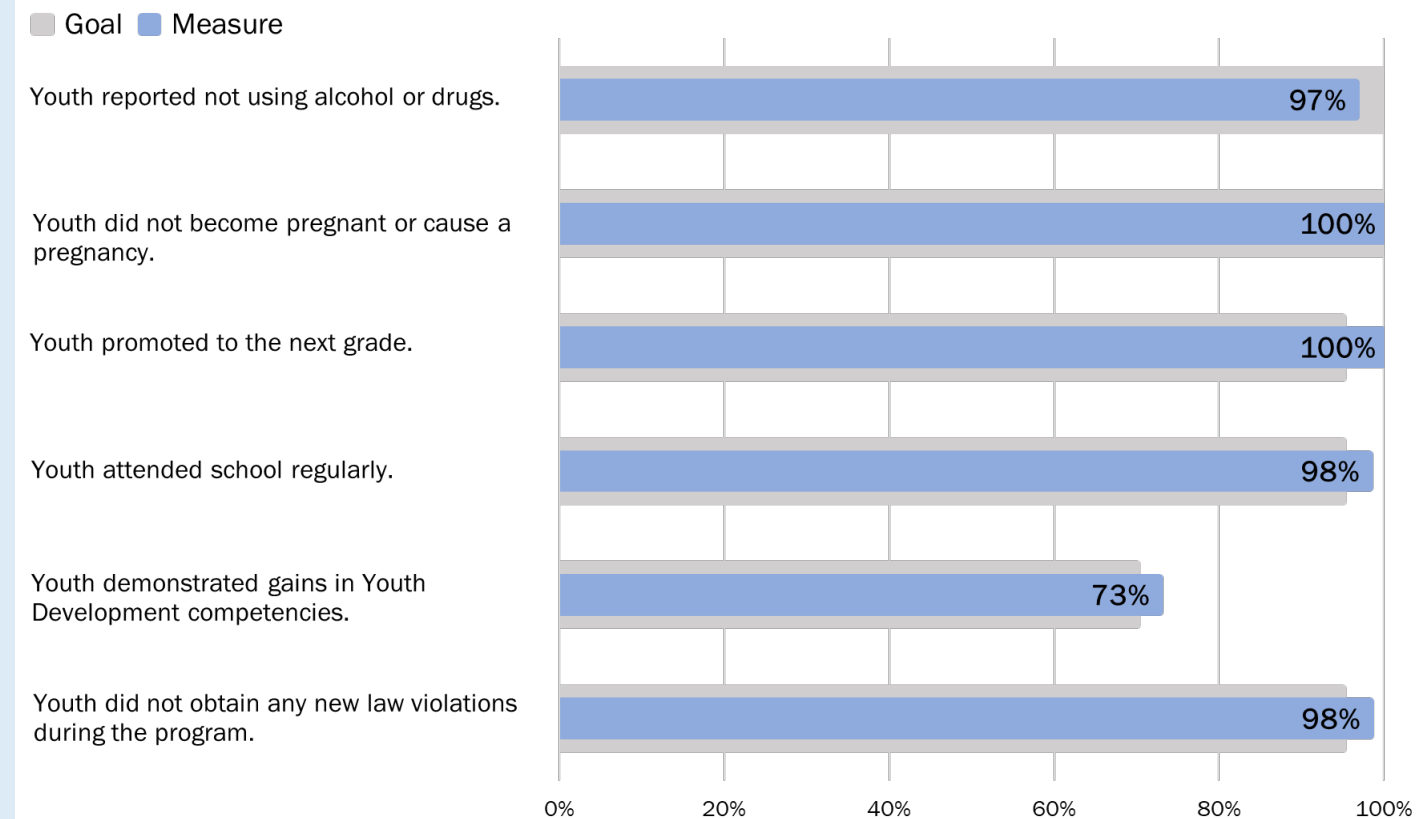
Program monitoring reflected significant improvements to the case management component from the previous fiscal year, with new staff who engaged youth and connected with their families. The provider worked closely with school administration to implement programming that was complementary to school day activities, and former participants were provided with volunteer opportunities during afterschool programming to assist current participants while earning community service hours. USDA resources were well-managed to ensure all youth had balanced and nutritious food each day. Youth surveys reflected high satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

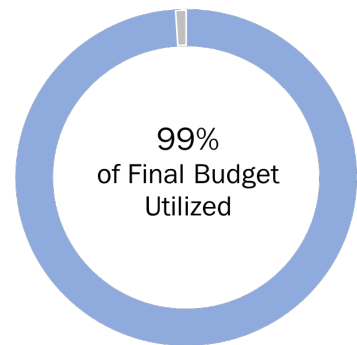
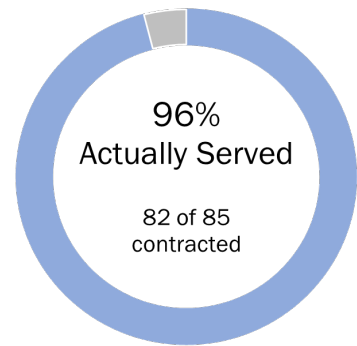




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

## Smith Community Mental Health Foundation

### How Much Did We Do?



**Final Budget:**  
\$477,016

**Actual Expenditure:**  
\$470,756

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

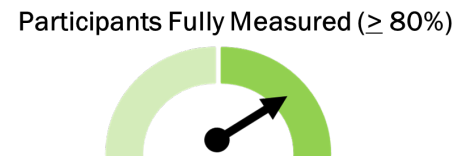
#### Programmatic Performance

Smith Mental Health Associates, L.L.C., and Christina G. Smith Community Mental Health Foundation completed its second year providing services under the 2016 Youth Force RFP, serving youth with significant behavioral health issues at Cypress Run Center, Smith's headquarters in Plantation, and Whispering Pines Center. The program offers a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected high-quality service delivery and high levels of client satisfaction, with an increase in youth participation in all of the afterschool program sites. Although site visits reflected that overall program service delivery was positive, the provider struggled with documentation and accurate reporting of performance measures. USDA resources were well-managed at eligible sites to ensure all youth had balanced and nutritious food each day.

The provider is on a Performance Improvement Plan (PIP) for Performance Measures. CSC staff is providing technical assistance to help improve areas of concern.

Provider **met** expectation for Data Integrity and Participants Fully Measured. Although data integrity and fully measured components were met, the Provider required significant technical assistance as part of being on a PIP to address concerns with data entry and quality.

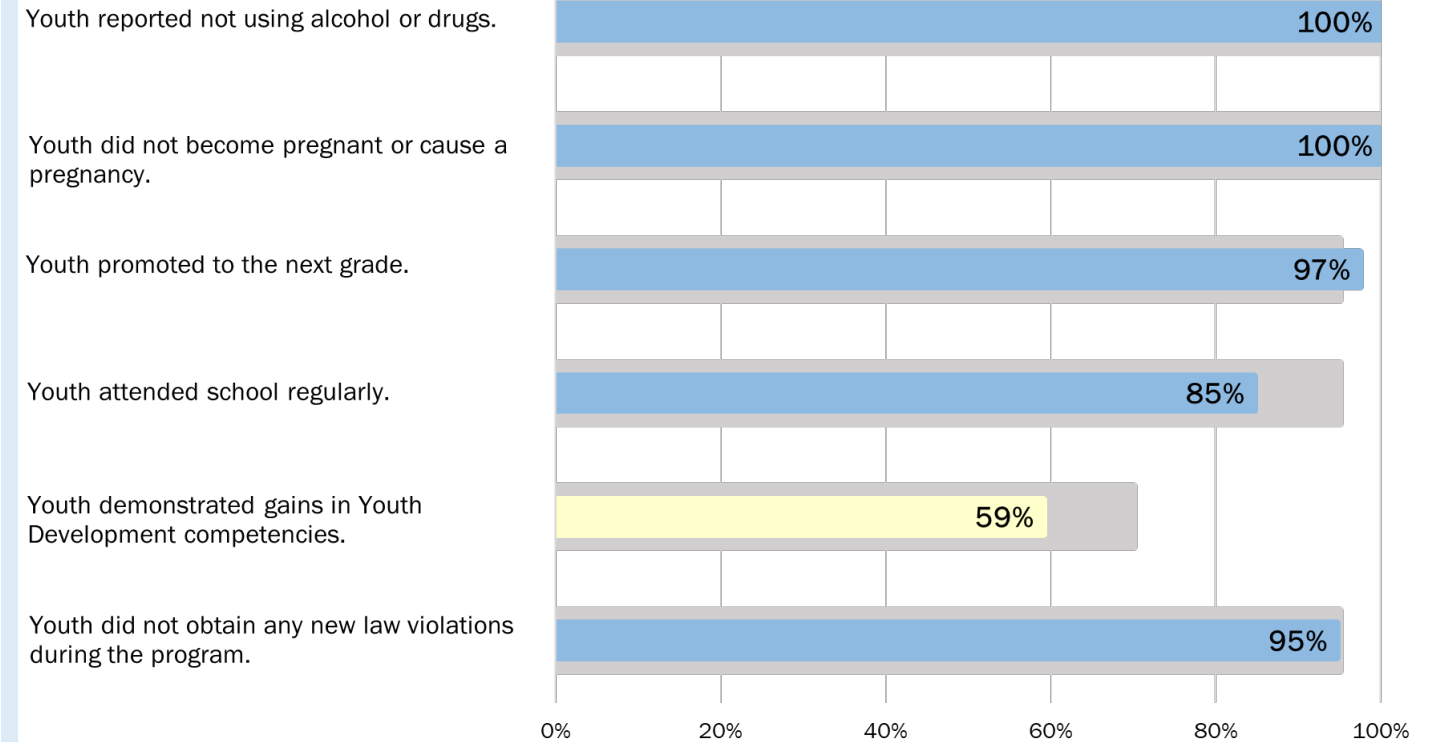


### Is Anybody Better Off?

Provider **met** 6 of 7 Council goals for performance measurements.

Provider did not meet expectations in the area of youth development competencies due to the complex behavioral needs of participants and data integrity and tool administration concerns, for which they are currently on a PIP and receiving ongoing technical assistance.

■ Goal ■ Measure

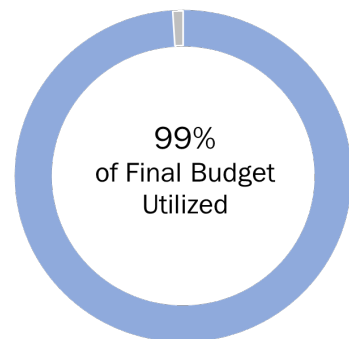
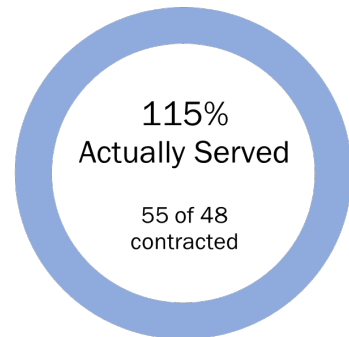




# Youth Development - Middle School Initiatives - Youth FORCE FY 17/18

Urban League of Broward County, Inc.

## How Much Did We Do?



**Final Budget:**  
\$180,449

**Actual Expenditure:**  
\$179,419

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

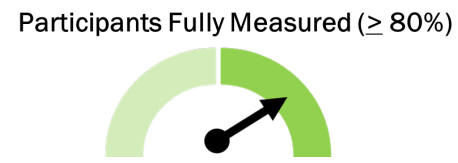
### Programmatic Performance

Urban League of Broward County completed its second year providing services under the 2016 Youth FORCE RFP for students at William Dandy Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that the Provider made significant improvements to service delivery and program documentation by implementing strategies identified in the FY 16/17 Corrective Action Plan (CAP) but the CAP was still in effect at the end of the fiscal year pending additional progress. USDA snacks and supper were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a positive level of youth satisfaction.

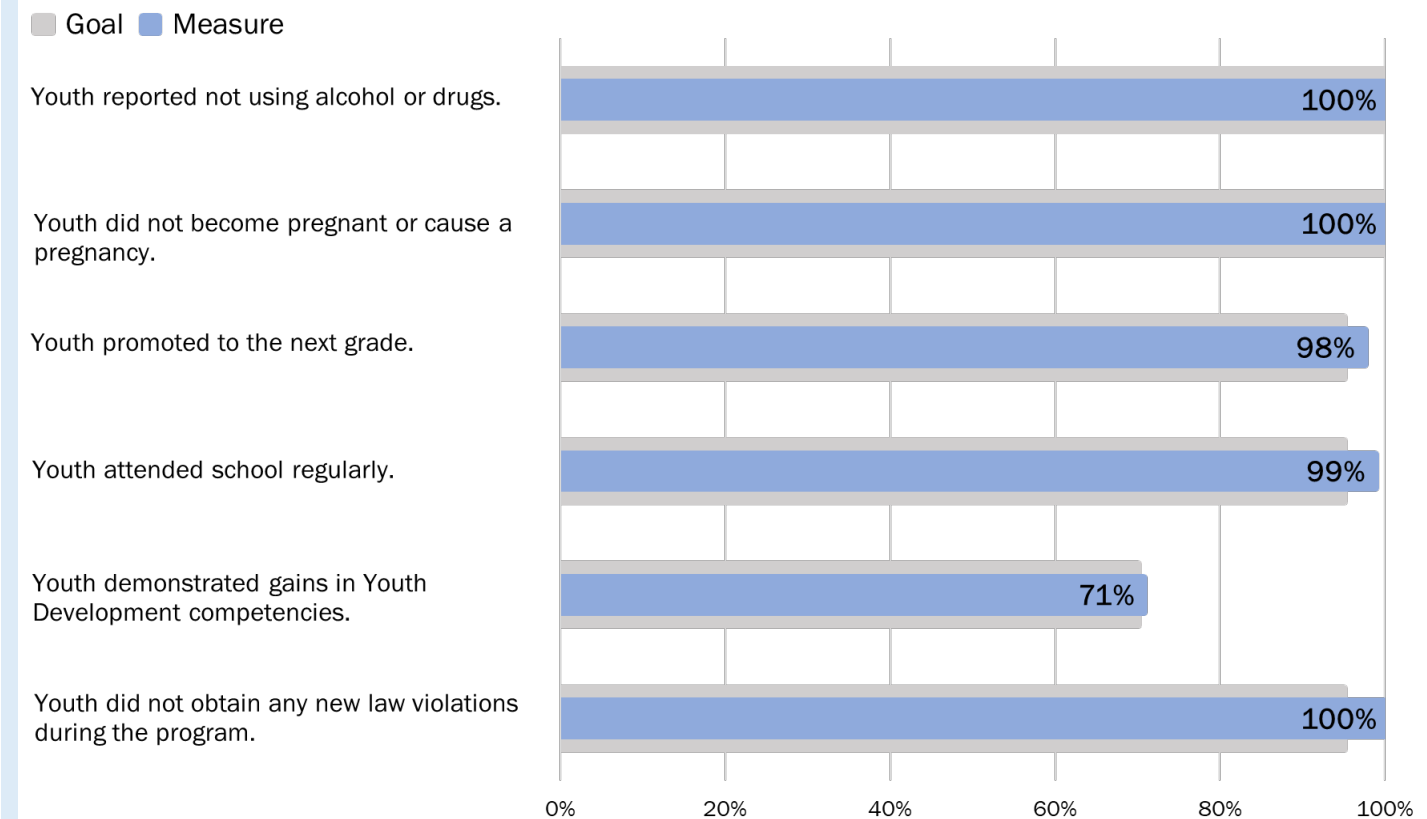
The provider was able to serve additional youth due to staggered attendance. On some days youth have extra-curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





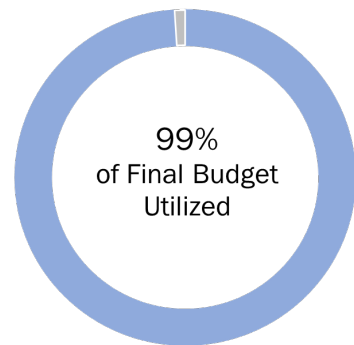
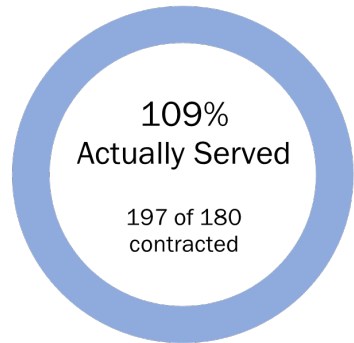


# Youth Development - Middle School Initiatives - Youth Force FY 17/18

YMCA of South Florida

Excellent administrative monitoring with no findings.

## How Much Did We Do?



**Final Budget:**  
\$740,050

**Actual Expenditure:**  
\$728,514

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

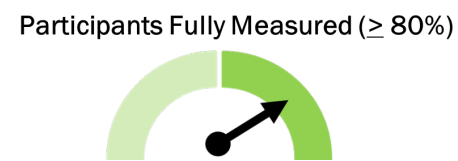


### Programmatic Performance

The YMCA completed its second year providing services under the Youth FORCE RFP for students at Lauderhill 6-12, Lauderdale Lakes, Parkway and Dillard Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic, and social skills.

Program monitoring reflected that the Provider offered a wide variety of engaging academic and cultural arts / enrichment activities at each site, and case management services were found to be effectively delivered. The provider received technical assistance to address fidelity issues with the Wyman TOP® prevention education and community service learning components. The provider has been receptive to the technical assistance, and progress will be assessed as a part of the FY 18/19 monitoring process. USDA resources were well-managed to ensure that all youth received balanced and nutritious food each day. Youth surveys reflected satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth reported not using alcohol or drugs.

100%

Youth did not become pregnant or cause a pregnancy.

100%

Youth promoted to the next grade.

99%

Youth attended school regularly.

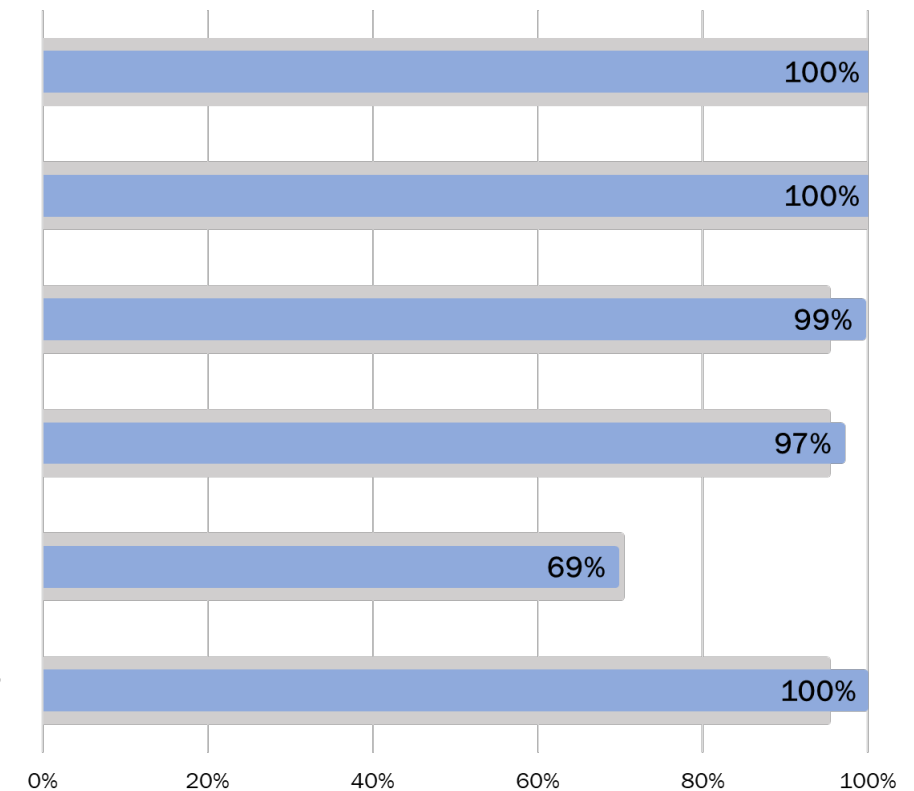
97%

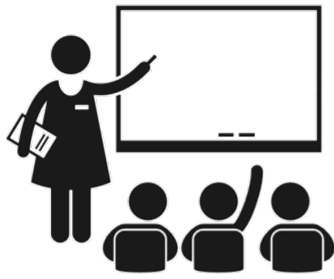
Youth demonstrated gains in Youth Development competencies.

69%

Youth did not obtain any new law violations during the program.

100%

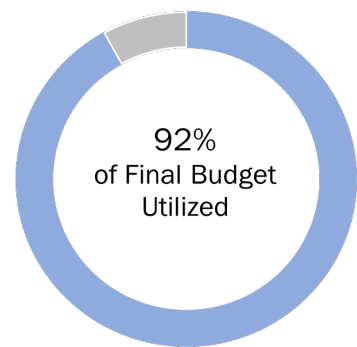
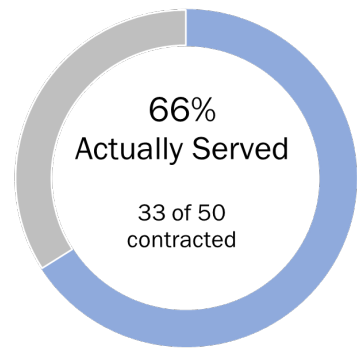




# Youth Development - Learning Together FY 17/18

## Community Based Connections with Alexander REBB, Inc. as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$250,000

**Actual Expenditure:**  
\$229,467

### How Well Did We Do It?

**\$\$\$** A commendable administrative monitoring with no major findings.

#### Programmatic Performance

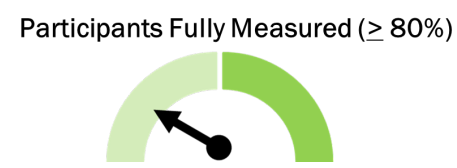
Community Based Connections, completed its first year providing services under the 2017 Learning Together RFP, with Alexander REBB as the Fiscal Sponsor. The program offers year-round programming for at-promise middle school youth in the Deerfield Beach area using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Program monitoring reflects that the program is offering individualized assessments, supportive case management, daily homework assistance, a variety of creative fitness and family engagement activities, and appealing enrichment activities. The provider successfully used intensive ongoing technical assistance to increase youth enrollment. Satisfaction surveys reveal a high level of satisfaction with services.

The new program experienced delayed implementation due to on-boarding of new staff and the challenges of recruiting youth after the start of the school year, but enrollment increased during the latter part of the year, and was on target at the start of the 18/19 school year. The provider was still able to draw down most of its budget because Learning Together programs are billing on a cost-reimbursement basis.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Although data integrity and fully measured components were met, provider experienced staff turnover and required technical assistance and data entry guidance.



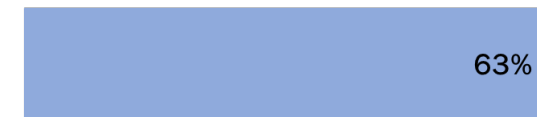
### Is Anybody Better Off?

More robust performance measurements and outcome procedures are being implemented in FY 18/19.

Youth did not obtain any new law violations during the program.



Youth who demonstrated gains in socioracial development/awareness.

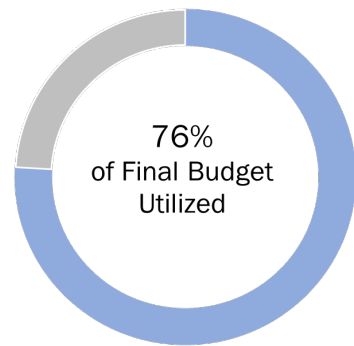
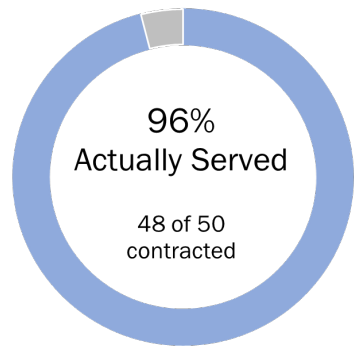




# Youth Development - Learning Together FY 17/18

Crockett Foundation, Inc.

## How Much Did We Do?



**Final Budget:**  
\$250,000

**Actual Expenditure:**  
\$189,332

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

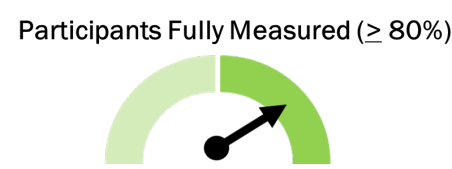
### Programmatic Performance

Crockett Foundation completed its first year providing services under the 2017 Learning Together RFP. The program provides year-round programming for at-risk middle school youth in the Pompano Beach area using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Program monitoring reflects that the program is successfully offering timely assessments and treatment planning, case management services, creative academic activities, and engaging enrichment activities. The provider has a core group of youth who attend the program regularly. Satisfaction surveys reveal a high level of satisfaction with services.

The program had a slow start due to implementation challenges such as onboarding of new staff, an extended staff vacancy and slow youth recruitment, which have impacted utilization (Learning Together programs are billing on a cost-reimbursement basis). However, the provider was still able to meet the contracted number to be served due to robust summer participation.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

More robust performance measurements and outcome procedures are being implemented in FY 18/19.

Youth did not obtain any new law violations during the program.



Youth who demonstrated gains in socioracial development/awareness.

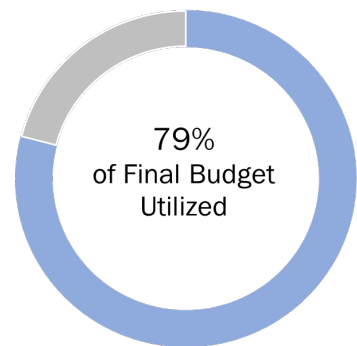
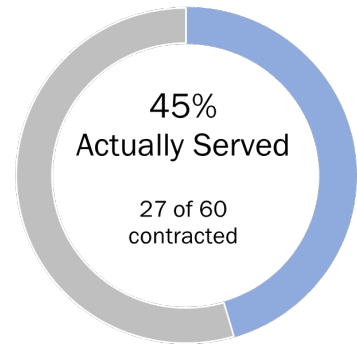




# Youth Development - Learning Together FY 17/18

## Fort Lauderdale Community Center with Urban League as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$250,000

**Actual Expenditure:**  
\$197,544

### How Well Did We Do It?



Administrative monitoring had findings related to background screening, non payment of payroll taxes, improper segregation of duties, bank reconciliation and accounting system. The findings were addressed in a timely manner.



NOT RENEWED FOR FY 18/19

#### Programmatic Performance

Fort Lauderdale Community Center (FLCC), completed its first year of providing services under the 2017 Learning Together RFP, with the Urban League of Broward (ULB) as the Fiscal Sponsor. The program provided services for at-promise high school age youth in the 33311 area using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Although the program monitoring indicated that the direct service staff had developed caring relationships with the youth, the program had significant challenges. Most significant was a 6 month delay in the provision of any program services and challenges with youth consistent attendance. Other challenges included a service location change, staff turnover, significant delay in paying staff, delayed invoicing, and documentation issues. Intensive technical assistance was provided by CSC and ULB staff.

The program was not recommended for renewal, and sunsetted on September 30, 2018, due to persistent insurmountable organization and management deficiencies which negatively impact continued program viability. Despite low program enrollment, the program was able to draw down 79% of its budget because Learning Together programs are billing on a cost-reimbursement basis.

Provider **did not meet** expectations for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



### Is Anybody Better Off?

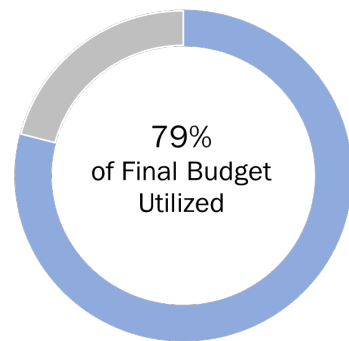
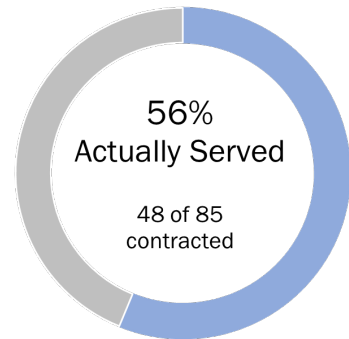
Provider did not collect performance measurement data and therefore outcomes could not be assessed.



# Youth Development - Learning Together FY 17/18

## Men2Boys, Inc. with FLITE as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$250,000

**Actual Expenditure:**  
\$198,266

### How Well Did We Do It?

**\$\$\$** Administrative monitoring had findings related to staff qualifications, late submission of invoices, background screenings and worker's compensation insurance coverage. The findings were addressed in a timely manner.

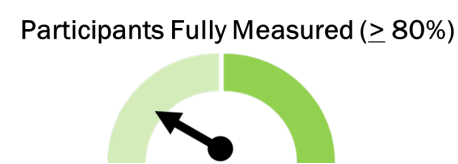
**👤** **Programmatic Performance**

Men2Boys, Inc., completed its first year providing services under the 2017 Learning Together RFP, with the FLITE Center as the Fiscal Sponsor. The program provides year-round programming for at-promise middle and high school age youth from six Broward communities using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Program monitoring reflected that the provider offered group mentoring and academic supports. The provider had significant challenges in the full implementation of several services components including individual assessments, treatment planning, case management, documentation, parent support, and community service. The provider has been responsive to intensive ongoing technical assistance to further enhance program operations and increase youth participation. Satisfaction surveys reveal a high level of satisfaction with services.

The program had a slow start due to implementation challenges such as onboarding of new staff, and slow youth recruitment and retention. However, the provider was able to draw down 79% of its budget because Learning Together programs are billing on a cost-reimbursement basis.

Provider **met** expectation for Data Integrity and Participants Fully Measured. Although data integrity and fully measured components were met, provider required extensive technical assistance and data entry guidance.



### Is Anybody Better Off?

Provider was unable to successfully administer and collect tools required to measure gains in socioracial development due to a slow startup, staff turnover, and youth retention issues.

Youth did not obtain any new law violations during the program.





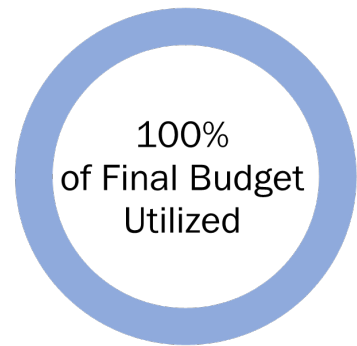
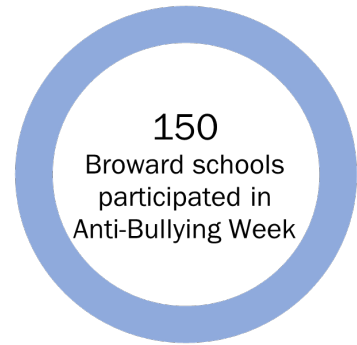
# Youth Development - Middle School Initiatives - FY 17-18

## United Way of Broward County - Choose Peace Initiative

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



**Final Budget:**  
\$32,500

**Actual Expenditure:**  
\$32,500



Excellent administrative monitoring with no findings.

**Programmatic Performance**

Choose Peace Stop Violence, a tri-party collaborative program between the School District, the CSC and United Way, completed its ninth year of funding. The initiative provides violence prevention programming that is school and community-based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs set the tone for cultural change and inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

The Agents of Change clubs increased from seven to nine schools throughout the county. Additionally, Rachel's Challenge was an initiative in memory of a Columbine victim to spread awareness about school shootings implemented at New Renaissance Middle and Apollo Middle Schools, and a connection was made to the Sandy Hook Promise work to incorporate their elements into the Choose Peace Initiatives.

Provider **met** all performance outputs.

**6,210** pieces of educational materials on youth violence, prevention, and bullying were distributed at school and community events.

Choose Peace was represented and educational material were distributed at **16** events.

**TAB 11**

**HIGH SCHOOL INITIATIVES**

Blank page

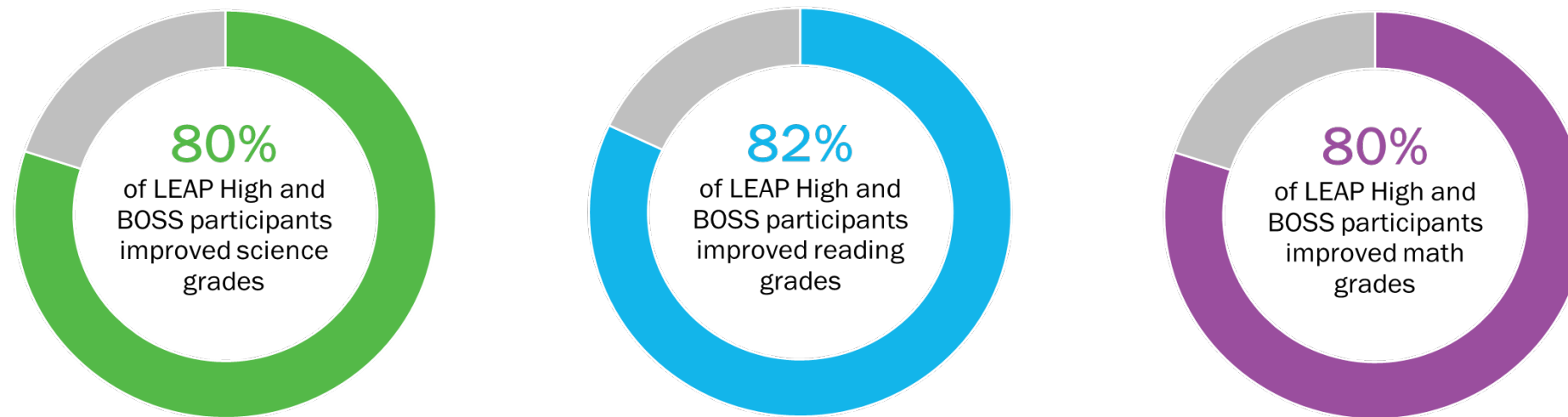




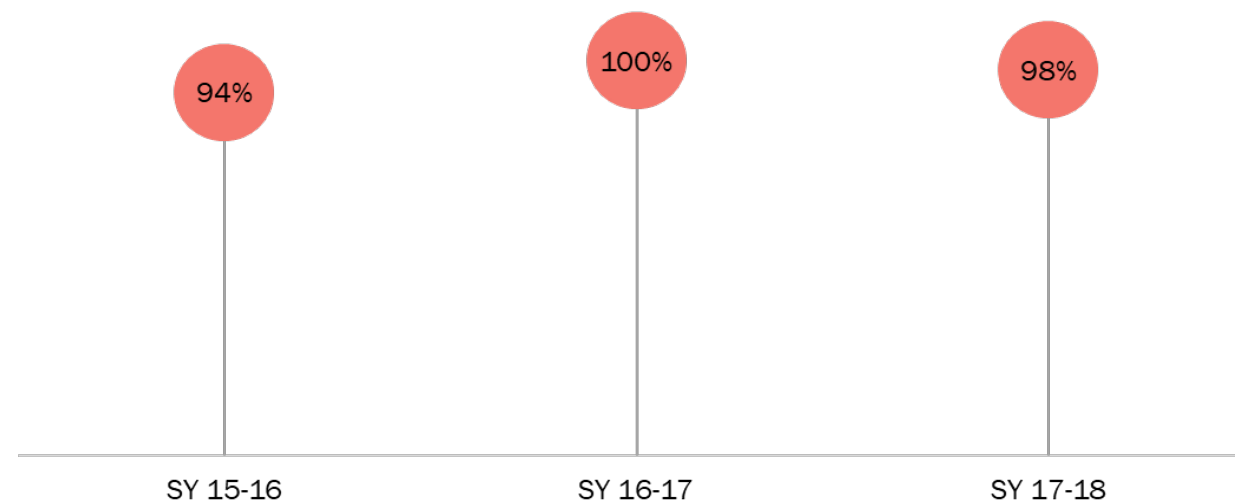
# High School Initiatives

## Annual Performance FY 17/18

The majority of LEAP High and BOSS program participants improved academic performance during SY 17-18.



The majority of LEAP High and BOSS participants have improved day school behavior (# of suspensions) in the last 3 school years.



### HIGH SCHOOL INITIATIVES PROGRAMS

**GOAL:**

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT:**

Youth will successfully transition to adulthood.

**High School Initiatives**

- CSC's Leap High and 21st Century programs provide academic and personal enrichment services at eleven (11) Title 1 high schools designed to help youth graduate on time. In partnership with the School District and CareerSource Broward, CSC's Best Opportunity to Shine and Succeed program provides tiered case management services at six (6) of the high schools to help youth graduate and achieve their post-secondary aspirations.

**Summer Youth Employment (SYEP)**

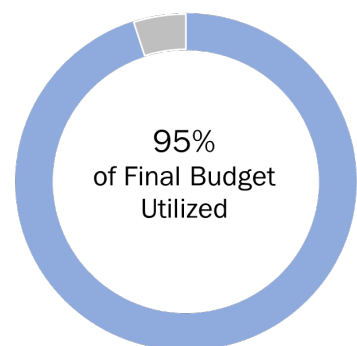
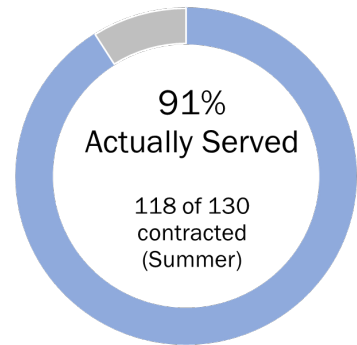
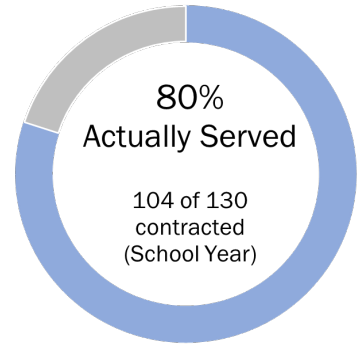
- The Summer Youth Employment Program (SYEP) provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.



# Youth Development - High School Initiatives (General Population)

## Hispanic Unity of Florida - LEAP High/BOSS (Miramar High School)

### How Much Did We Do?



**Final Budget:**  
\$300,371

**Actual Expenditure:**  
\$286,773

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

The Hispanic Unity of Florida Best Opportunities to Shine and Succeed (BOSS) and the Literacy Enrichment and Academic Pursuits (LEAP) program completed its second year of operation under the 2016 Federal P3 grant. The program offers a variety of youth development services designed to improve academic, personal and social skills for students attending Miramar High School.

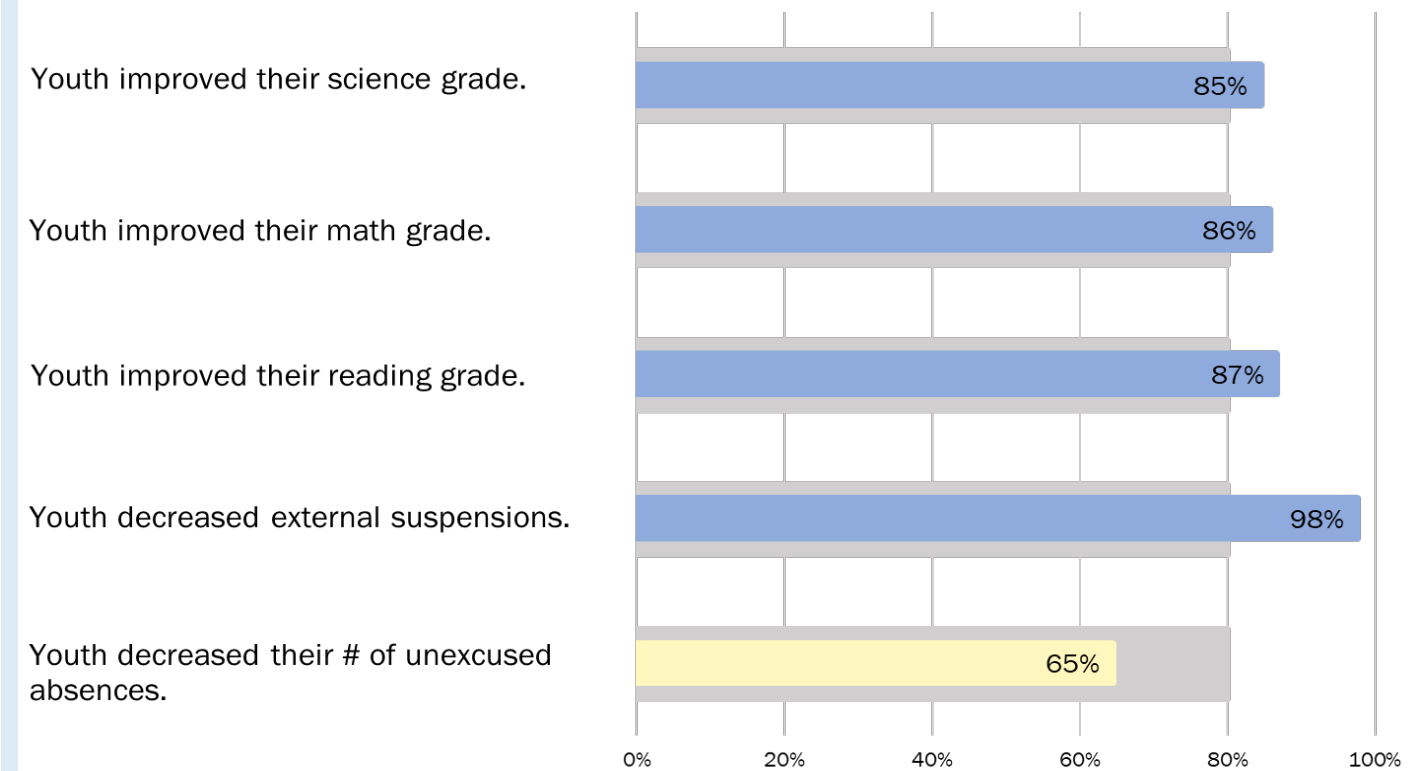
CSC's LEAP High and BOSS programs both operate at Miramar High school, all youth are eligible to participate in the out-of-school time supports offered by the LEAP High program and 25% of the youth at Miramar are assigned BOSS case managers.

Client satisfaction surveys reflected high levels of satisfaction with program services. 11 out of 13 seniors who received BOSS Case Management graduated and all 11 successfully transitioned to post-secondary educational opportunities. Low numbers served were due to difficulty engaging youth. Technical assistance was provided to restructure the program components for FY 18/19.

### Is Anybody Better Off?

Provider **met** 4 of 5 Council goals for performance measurements. Although program services had a positive impact on student outcomes for academics and behavior, the impact on attendance was less significant.

■ Goal ■ Measure

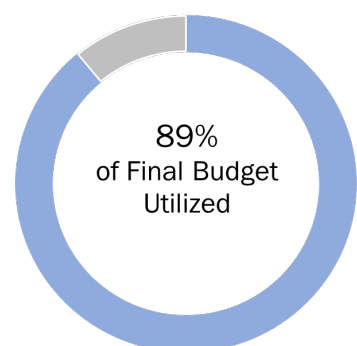
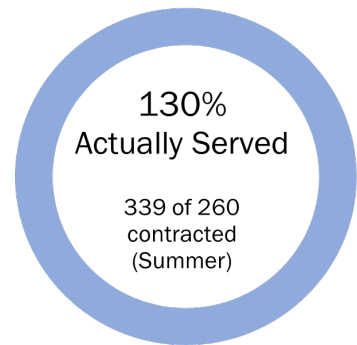
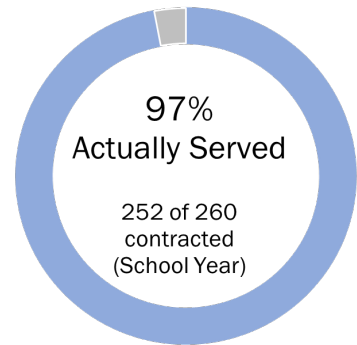




# Youth Development - High School Initiatives (General Population) FY 17/18

## YMCA of South Florida - LEAP High/BOSS (Boyd Anderson & Deerfield Beach High Schools)

### How Much Did We Do?



**Final Budget:**  
\$615,738

**Actual Expenditure:**  
\$550,000

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

The YMCA's Best Opportunities to Shine and Succeed (BOSS) and the Literacy Enrichment and Academic Pursuits (LEAP) program completed its second year of operation under the 2016 Federal P3 grant. The program offers a variety of youth development services designed to improve academic performance and school engagement for students attending Boyd Anderson and Deerfield Beach High Schools.

CSC's LEAP High and BOSS programs both operate at Boyd and Deerfield Beach High schools, all youth are eligible to participate in the out-of-school time supports offered by the LEAP High program and 30% of the youth at Miramar are assigned BOSS case managers.

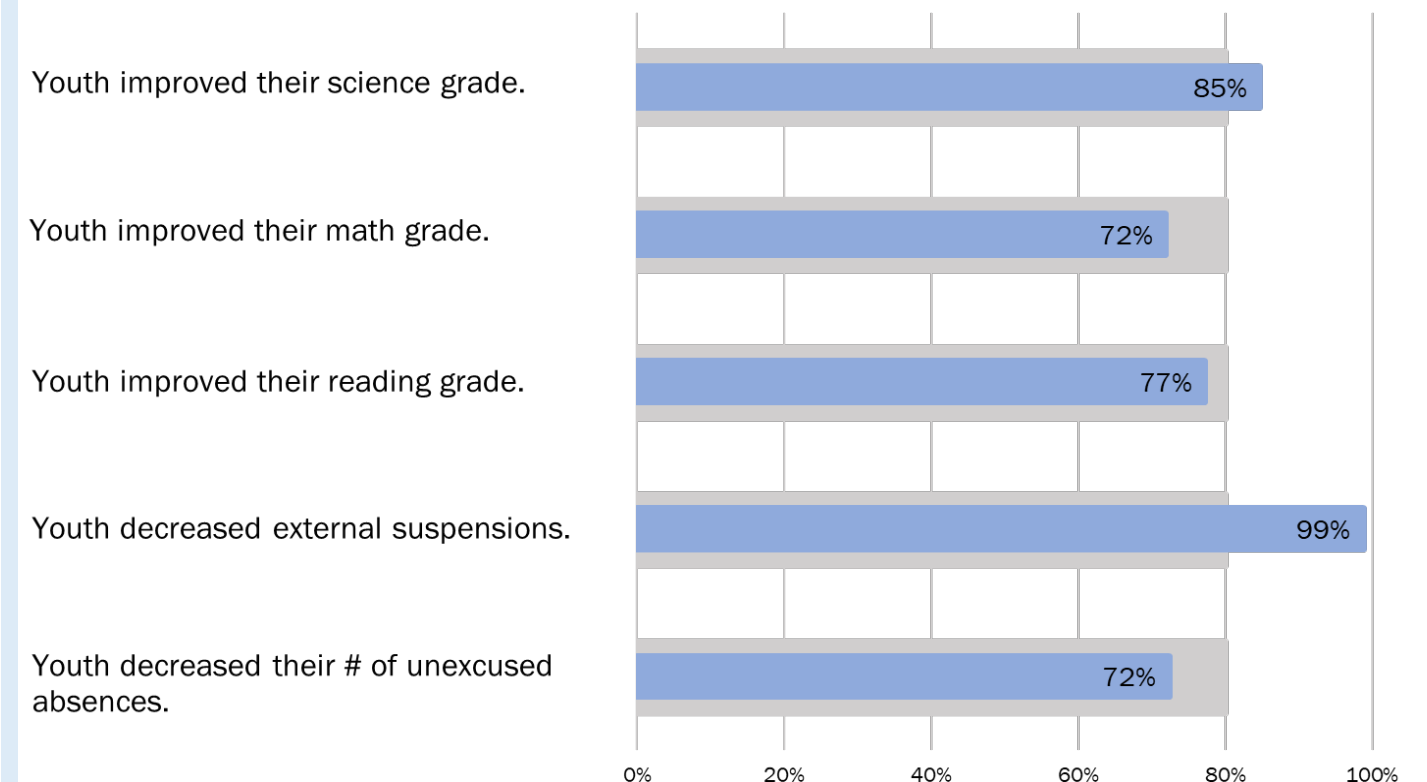
Client satisfaction surveys reflected high levels of satisfaction with program services. 33 out of 38 seniors who received BOSS Case Management graduated and 27 successfully transitioned to post-secondary educational opportunities while 6 entered the workforce.

Utilization was lower than expected due to staff vacancies in this cost reimbursement contract and unspent value added dollars. The number of youth served in the summer was higher than the contracted amount because many youth participated in the credit recovery programming.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

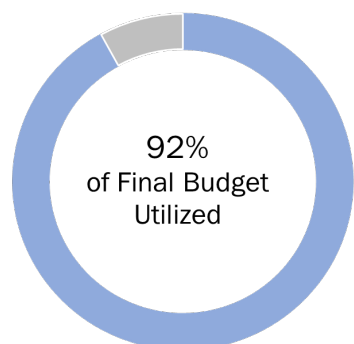
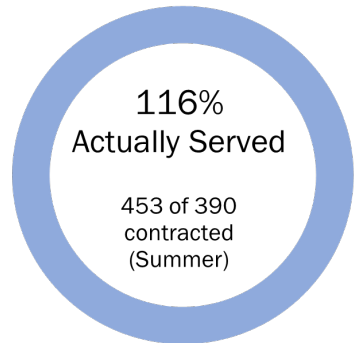
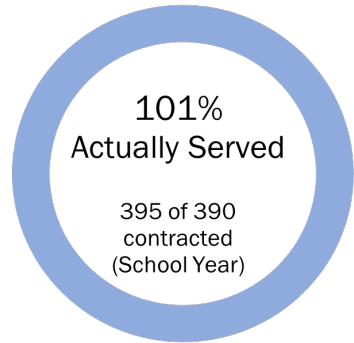




# Youth Development - High School Initiatives (General Population) FY 17/18

## YMCA of South Florida - 21st CCLC/BOSS (McArthur, Plantation, & Piper High Schools)

### How Much Did We Do?



**Final Budget:**  
\$1,118,706

**Actual Expenditure:**  
\$1,029,836

### How Well Did We Do It?



Excellent administrative monitoring with no findings.

#### Programmatic Performance

The YMCA's Best Opportunities to Shine and Succeed (BOSS) and the Literacy Enrichment and Academic Pursuits (LEAP) program completed its second year of operation under the 2016 Federal P3 grant. The program offers a variety of youth development services designed to improve academic, performance, and school engagement for students attending McArthur, Piper and Plantation High Schools. Additionally, a full time Parent Coordinator hosts monthly parent activities at each school, administers a Family Needs Assessment Survey to determine social service referrals, and actively helps parents with their educational needs.

CSC's LEAP High and BOSS programs both operate at McArthur, Plantation, and Piper High schools, all youth are eligible to participate in the out-of-school time supports offered by the LEAP High program and 25% of the youth at Miramar are assigned BOSS case managers.

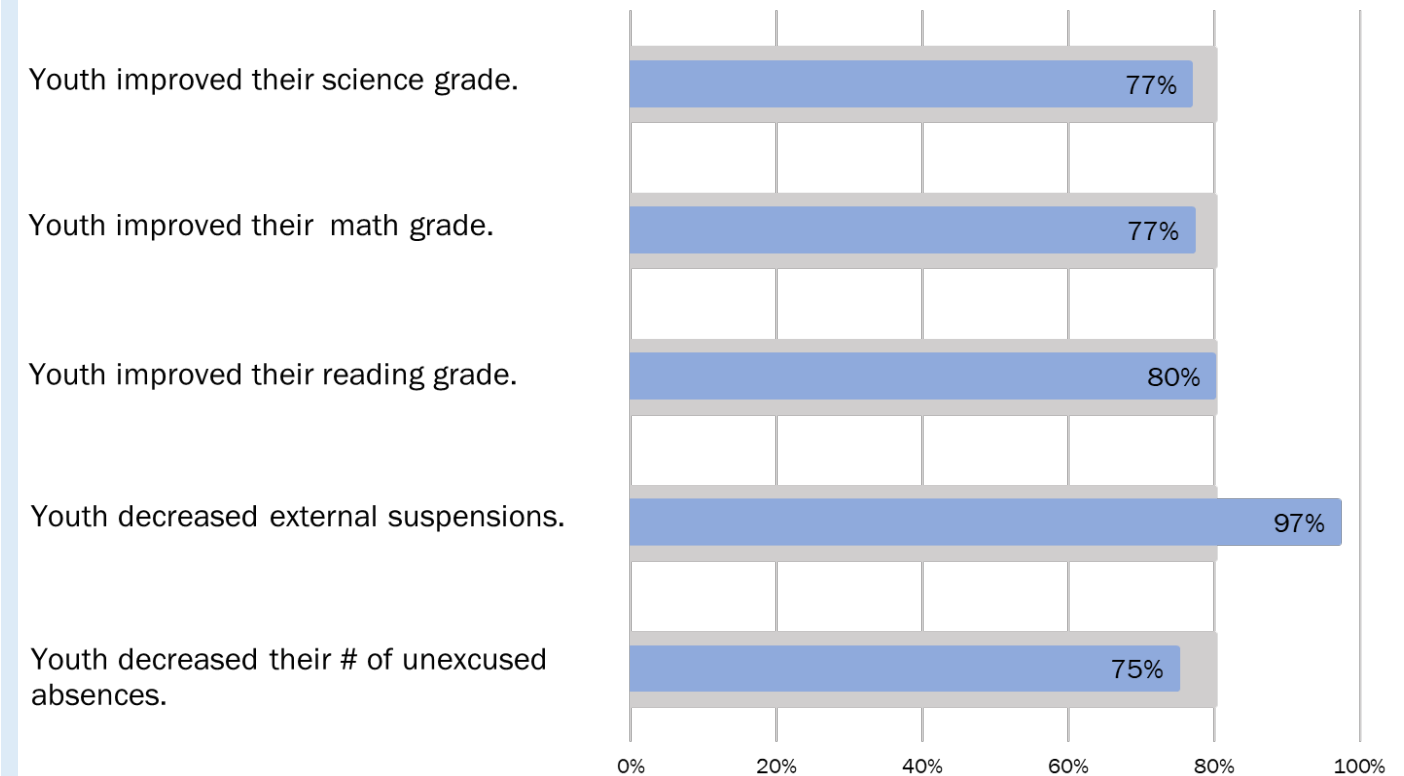
Client satisfaction surveys reflected high levels of satisfaction with program services. 43 out of 51 seniors who received BOSS Case Management graduated and 36 successfully transitioned to post-secondary educational opportunities, while 7 entered the workforce.

Utilization was lower than expected due to staff vacancies in this cost reimbursement contract and unspent value added dollars the number of youth served in the Summer was higher than the contracted amount because many youth participated in the credit recovery programming.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

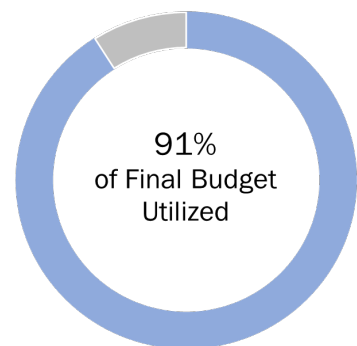
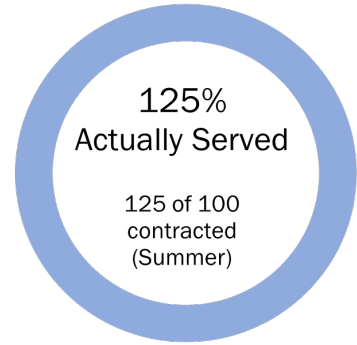
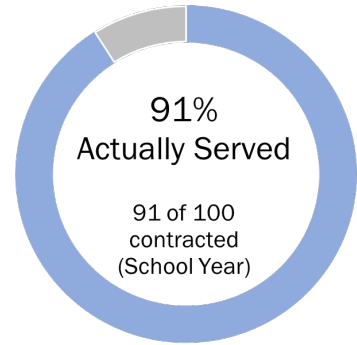




# Youth Development - High School Initiatives (General Population) FY 17/18

## Hispanic Unity of Florida - LEAP High (Stranahan High School)

### How Much Did We Do?



**Final Budget:**  
\$168,138

**Actual Expenditure:**  
\$152,323

### How Well Did We Do It?



Administrative monitoring had a single finding related to a single background screening at Stranahan High. The finding was addressed in a timely manner.

#### Programmatic Performance

The Hispanic Unity of Florida Literacy Enrichment and Academic Pursuits (LEAP) program completed its seventh year of operation under the 2011/12 LEAP RFP. The program offers a variety of youth development services designed to improve academic performance and school engagement for students attending Stranahan High School.

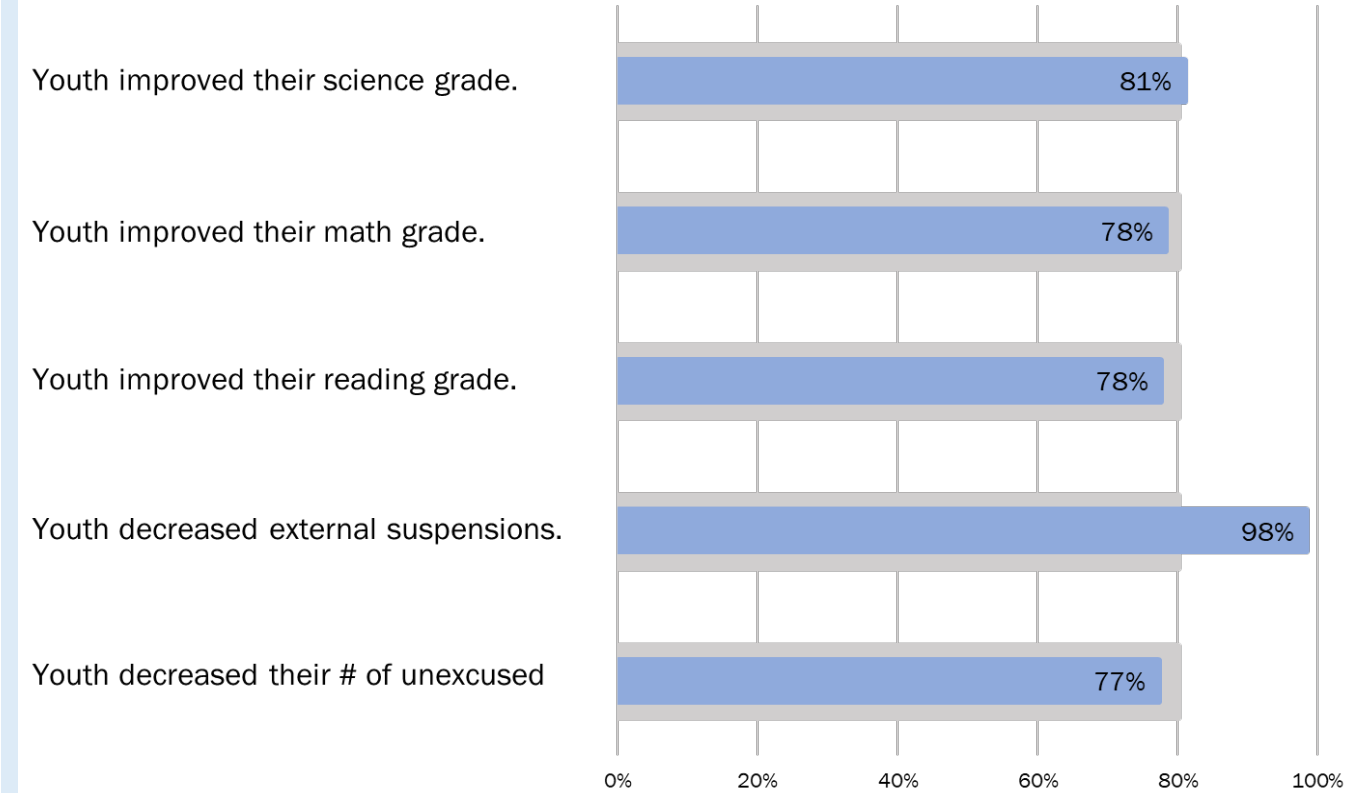
Program monitoring and site visits reflected highly interactive and engaging youth development activities. Client satisfaction surveys reflected high levels of satisfaction with program services.

The number of youth served in the summer was higher than the contracted amount because the provider hired a new site lead who recruited many new students to the program. The school-year underutilization allowed for the additional enrollment.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

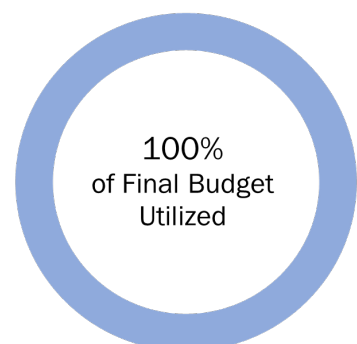
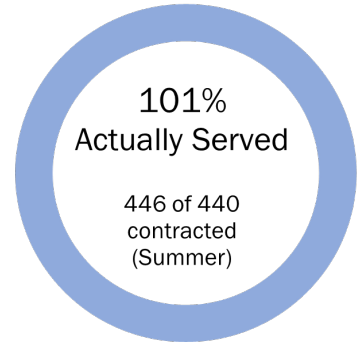
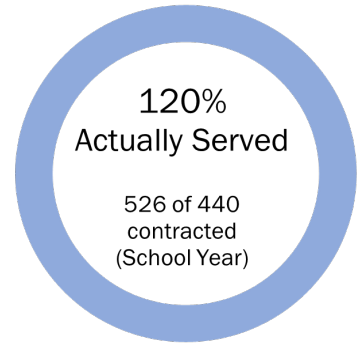




# Youth Development - High School Initiatives (General Population) FY 17/18

## YMCA of South Florida - LEAP High (Ely, Dillard, Hallandale Beach, & Northeast High Schools)

### How Much Did We Do?



**Final Budget:**  
\$700,560

**Actual Expenditure:**  
\$700,559

### How Well Did We Do It?



Administrative monitoring had a finding related to four (4) vacant positions. The finding was addressed in a timely manner.



#### Programmatic Performance

The YMCA Literacy Enrichment and Academic Pursuits (LEAP) program completed its seventh year of operation under the 2011/12 LEAP RFP. The program offers a variety of youth development services designed to improve academic, performance and school engagement for students attending Blanche Ely, Dillard, Hallandale and Northeast High Schools.

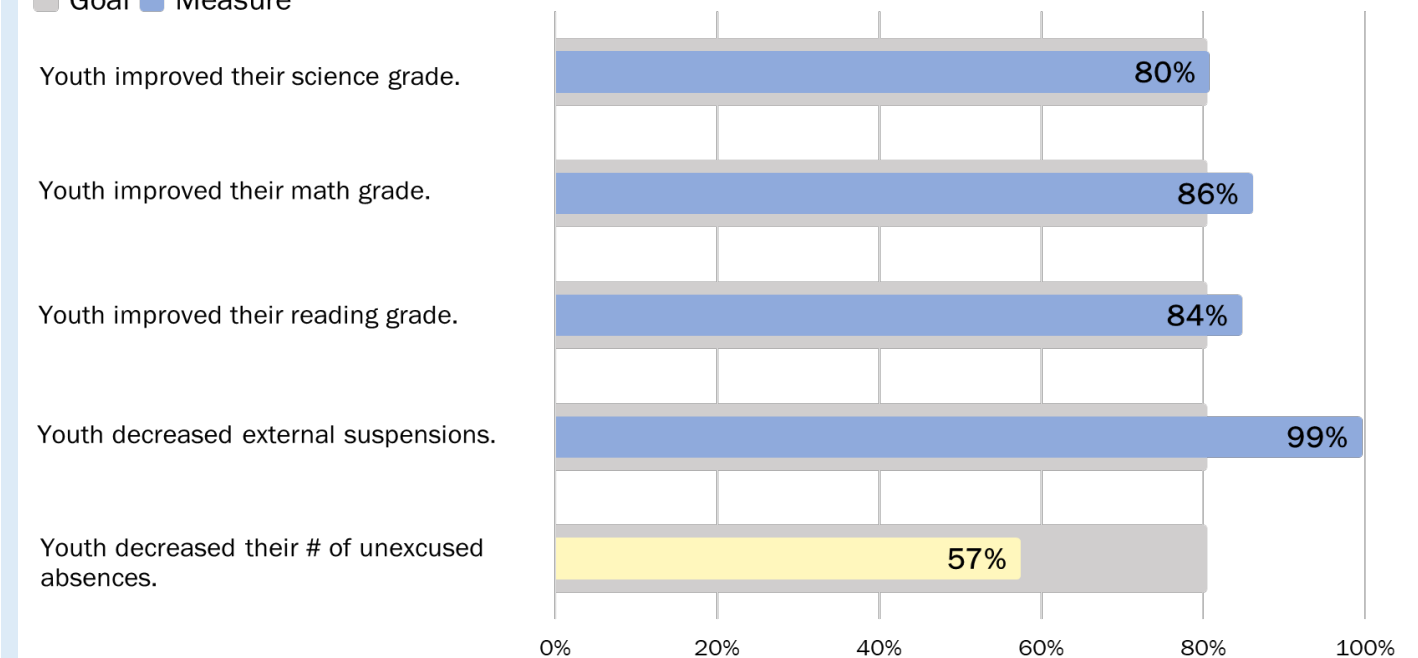
Program monitoring and site visits reflected highly interactive and engaging youth development activities. Client satisfaction surveys reflected high levels of satisfaction with program services.

The number of youth served was higher than the contracted amount because the provider initiated recruitment efforts in response to their P.I.P. during FY 16/17, and inconsistent attendance allowed for the additional enrollment. Technical assistance will be provided to develop strategies to improve school day attendance.

### Is Anybody Better Off?

Provider **met 4 of 5 Council goals** for performance measurements. Although program services had a positive impact on student outcomes for academics and behavior, the impact on attendance was less significant.

■ Goal ■ Measure

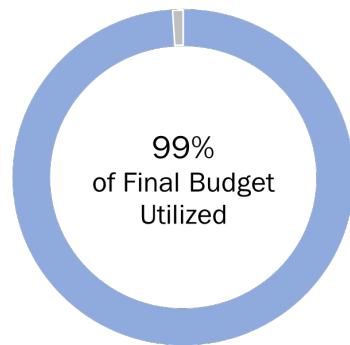
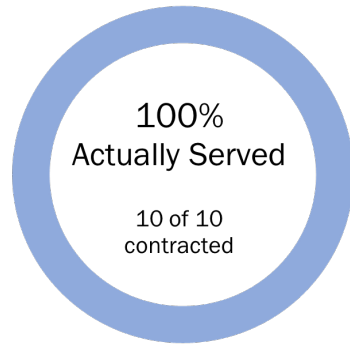




# Youth Development - High School Initiatives (General Population) FY 17/18

## Network for Teaching Entrepreneurship (NFTE) - BOSS

How Much Did We Do?



Final Budget:  
\$25,000

Actual Expenditure:  
\$24,670

How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

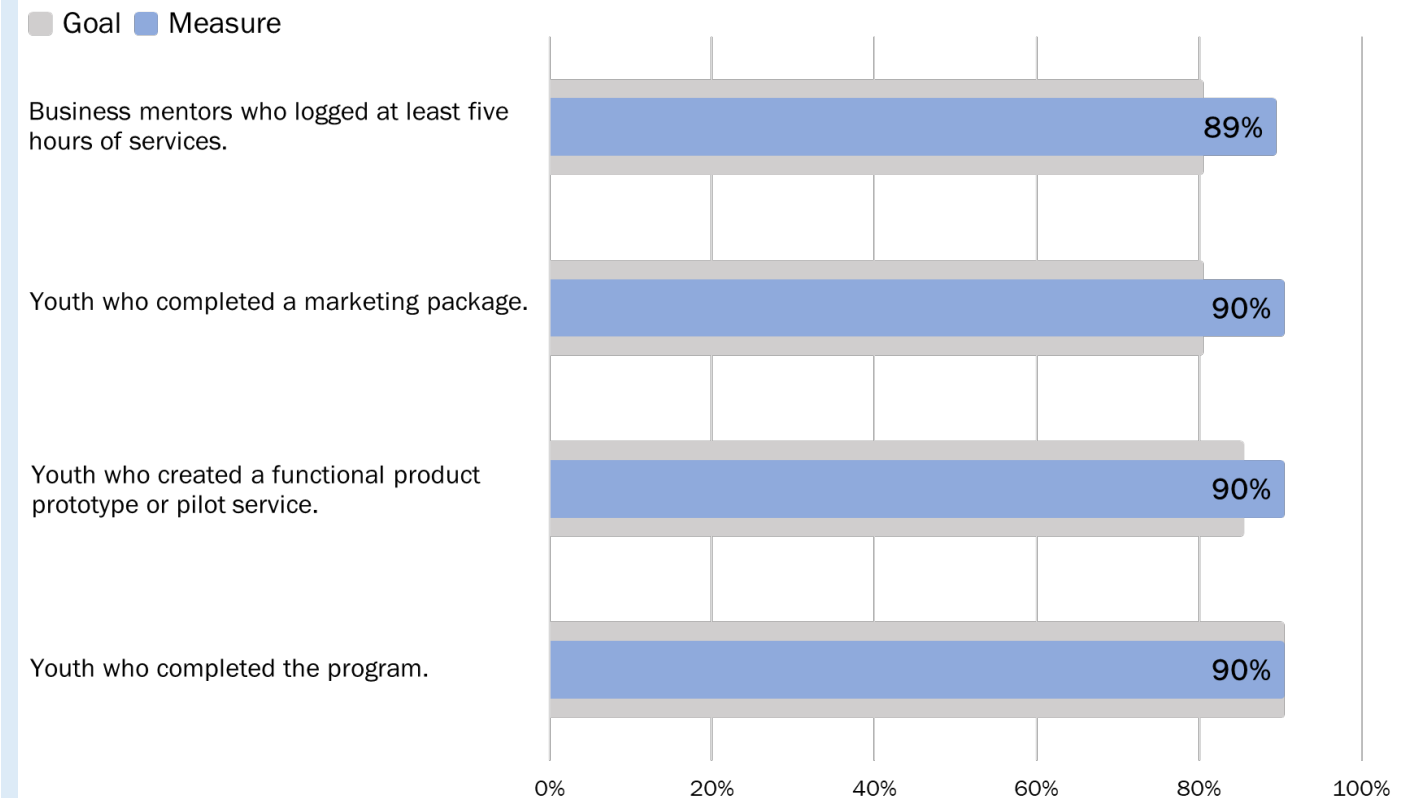
The Network for Teaching Entrepreneurship (NFTE) Summer Biz Camp was offered at three BOSS schools in the Summer of 2017 (Piper, Plantation, and McArthur). NFTE's innovative programming empowers low income youth by teaching them how to turn their hobbies, interests, and dreams into a viable business. Youth attend field trips that show them first hand how entrepreneurs in South Florida have achieved success, which helps inspire them to create their own business plans. Youth who complete their business plans then compete with one another for small start up awards, and the top three finishers compete in NFTE's Regional Summer Biz Camp competition. One of the finalists from McArthur High School qualified for the National Business Plan Competition and competed virtually with NFTE youth throughout North America.

Program Monitoring demonstrated that youth were learning how to think and act like entrepreneurs, and were highly engaged.

In November of 2017, the Council approved NFTE's leverage request for the FY 17/18 Start Up Summer (SUS) program in November of 2017, which is an intensive 6-week program that provides an advanced entrepreneurship program for youth who have graduated NFTE's Summer BizCamp. SUS is a small business incubator that provides NFTE graduates with the resources and support to launch fully functional businesses. One of NFTE's SUS graduates placed third overall in NFTE's national Youth Entrepreneurship Challenge in October 2018.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





# Youth Development - High School Initiatives (General Population) FY 17/18

## Hispanic Unity of Florida - LEAP High/COMPASS

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Administrative monitoring not applicable for FY18.

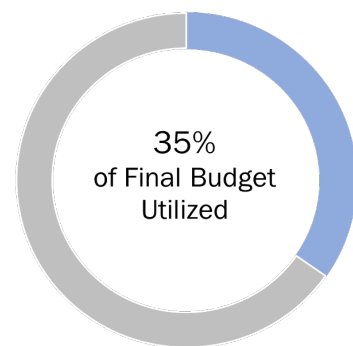
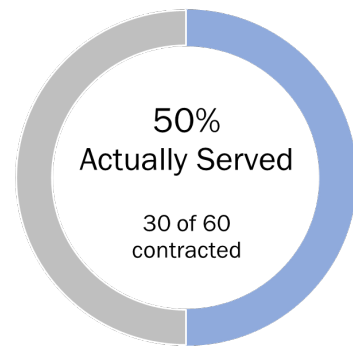


### Programmatic Performance

Hispanic Unity of Florida's Coaching Our Multigenerational Population to Achieving Self-Sufficiency (COMPASS) program leverages funding from the TK Foundation and UnidosUS to provide focused family support services to at promise youth and their families who attend the LEAP HIGH program at Stranahan High School.

COMPASS implementation began February 1, 2018 as a two-generational service approach that provided parents/caregivers with the services they needed to improve family well-being while simultaneously providing youth the supports to graduate on time and achieve post-secondary success.

The program experienced a slow start and had issues with staff retention which impacted utilization and numbers served. The contracted numbers to be served were reduced accordingly for FY 18/19.



**Final Budget:**  
\$122,845

**Actual Expenditure:**  
\$42,422

It is too soon to evaluate Council goals for performance measures.

■ Goal ■ Measure

Participants completed the National Retail Federation Foundation's curriculum and found employment in the retail industry.

Too soon to measure

Caregivers that are unemployed that were placed in employment.

Too soon to measure

Youth improved their understanding of American Democracy.

Too soon to measure

Caregivers improved knowledge of job search, resume building, and the workforce needs in Broward County.

Too soon to measure

Youth pursued higher education and/or vocational skill training programs.

Too soon to measure

0% 20% 40% 60% 80% 100%

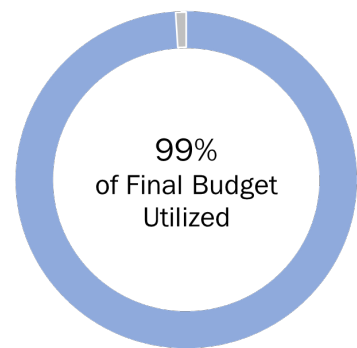
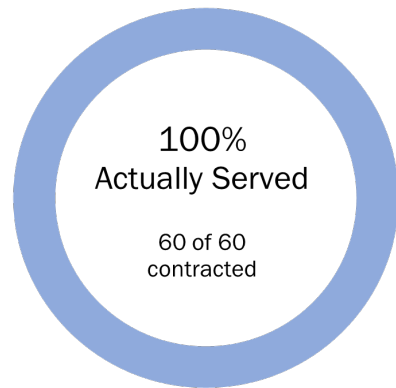




# Youth Development - High School Initiatives (General Population) FY 17/18

## YMCA of South Florida - Good Neighbor Store (GNS)

### How Much Did We Do?



**Final Budget:**  
\$11,143

**Actual Expenditure:**  
\$11,046

### How Well Did We Do It?

Administrative monitoring not applicable.



#### Programmatic Performance

The YMCA's Good Neighbor Store initiative completed its first year of operation under the leverage request. This initiative supports young people in the development of leadership and advocacy skills to improve local conditions such as environmental justice, health equity, and expanded access to college and career opportunities and supports.

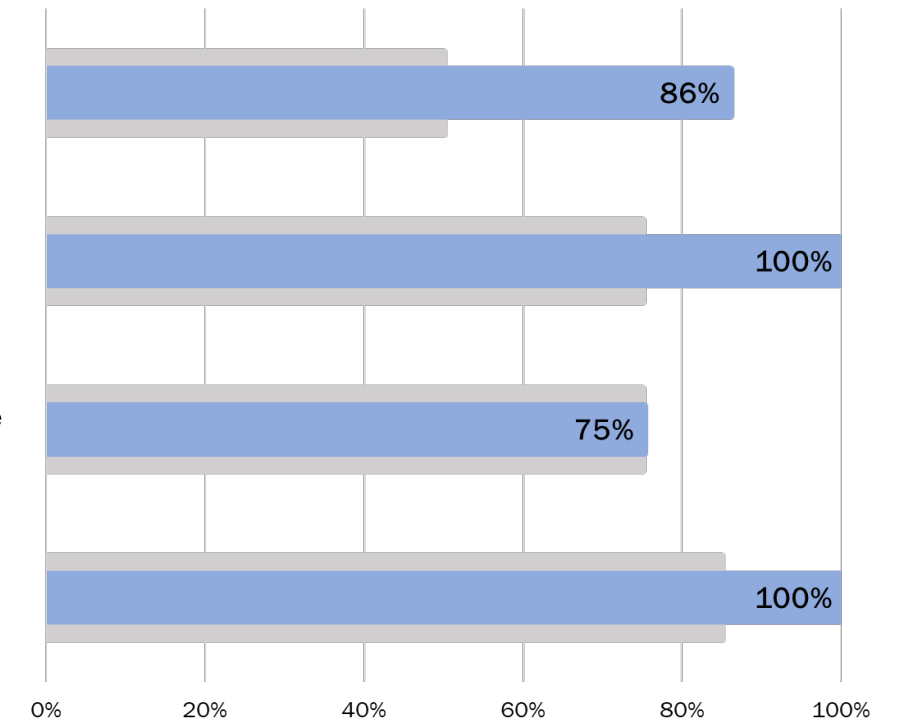
Program monitoring and site visits reflected that the program provided essential services for youth in high-need communities.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Corner store pledge to adopt GNS store plans created by youth.



Youth demonstrated a knowledge gain about health/wellness and point of sale marketing concepts.

Youth who completed a GNS PhotoVoice project.

Youth who completed the program.

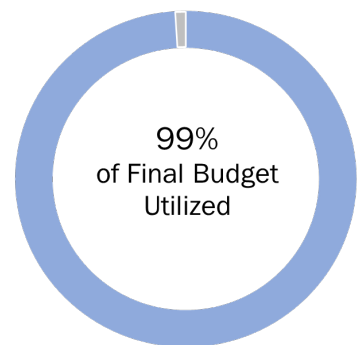


# Youth Development - High School Initiatives

## Summer Youth Employment Program (SYEP) FY 17/18

### Career Source Broward

#### How Much Did We Do?



**Final Budget:**  
\$1,787,012

**Actual Expenditure:**  
\$1,771,412

#### How Well Did We Do It?



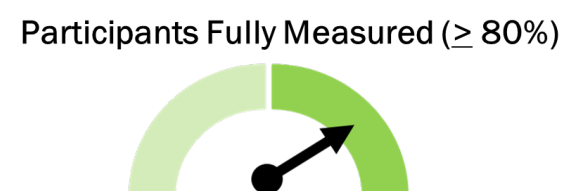
Excellent Administrative Monitoring with no findings.

#### Programmatic Performance

CareerSource Broward completed its 14th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16-18 year old's at 227 worksites across Broward County. CSC funding provided employment for 617 youth, and CareerSource Broward leveraged funding to serve 134 additional participants. 54% of SYEP 2018 participants were referred from CSC programs such as New DAY and LEAP High, as well as from the dependency system.

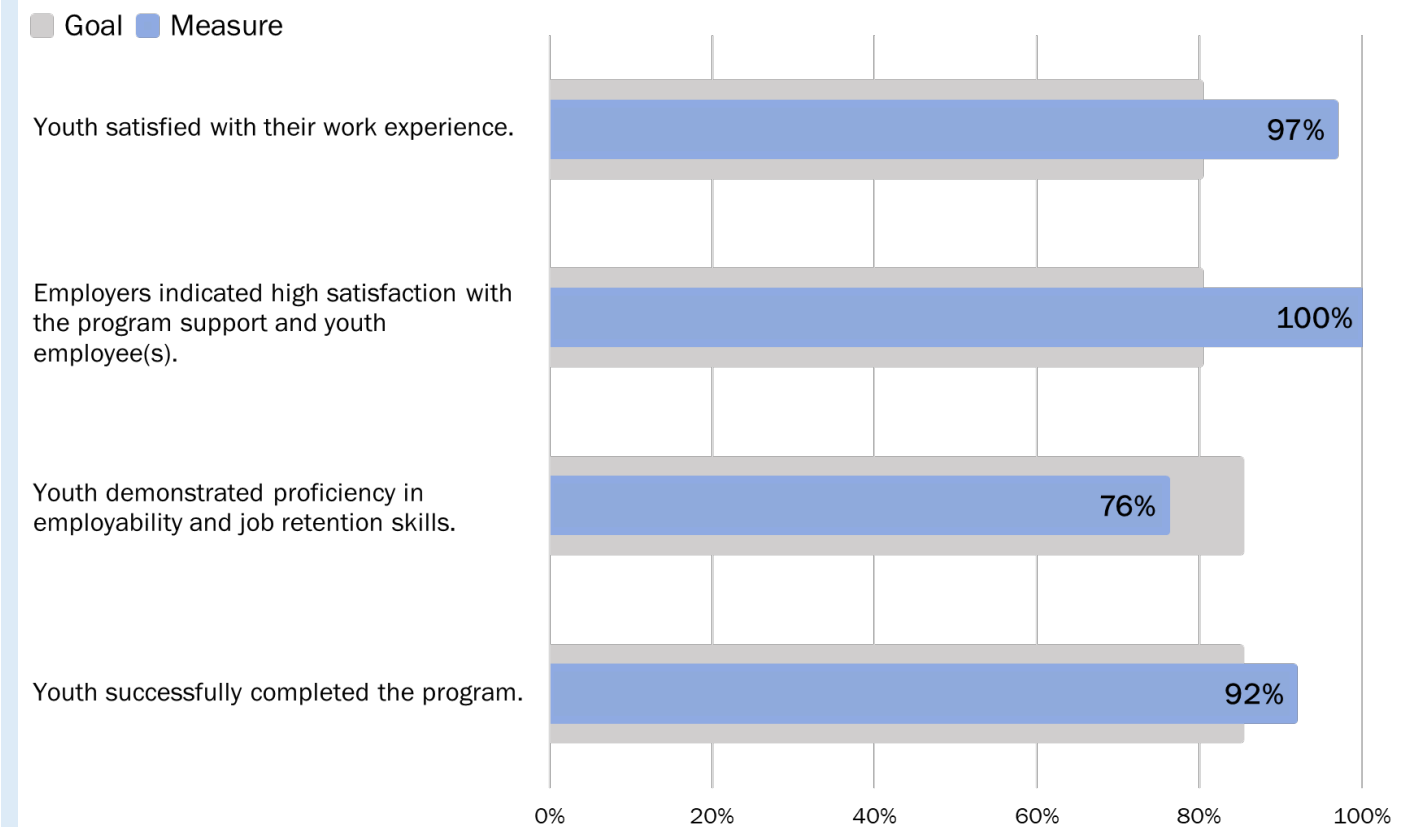
Program monitoring reflected a thorough and well-managed intake and assessment process, informative orientations for staff and employers, quality pre-employment training for youth participants, an efficient job placement process, and meaningful 7-week summer work experiences at non-profit and governmental agencies, as well as a small number of private sector businesses, across the county. Both employer and youth surveys reflected a high level of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



#### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



**TAB 12**

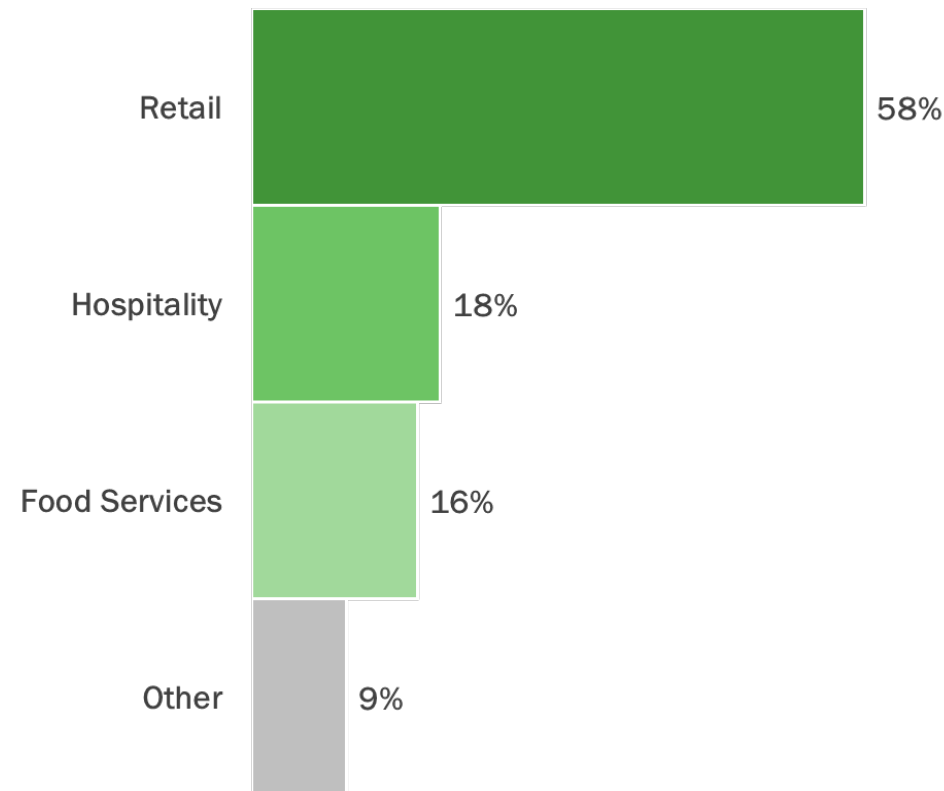
**SPECIAL NEEDS**

Blank page



# Special Needs Supported Training & Employment Program (STEP) Annual Performance FY 17/18

The majority of Summer 2018 STEP worksite positions were in the categories of **Retail**, **Hospitality**, and **Food Services**. 9% of the worksite positions were a combination of Agriculture, Recreation, and Education.



**53%** of STEP participants were employed or pursuing post-secondary education **6 months post program completion** in FY 17-18.

## SPECIAL NEEDS PROGRAMS

### GOAL:

Strengthen the continuum of care for children with special needs.

### RESULT:

Youth will successfully transition to adulthood.

### STEP

- Since 2007, the Council has funded cutting-edge initiatives to prepare teens with disabilities for independence after high school completion.
- Programs operate after school and during summer, focusing on independent living skills with vocational exploration activities and volunteer internship opportunities.
- Programs also provide internship and paid summer employment opportunities for youth, supported by on-site professional job coaches.

### Youth Work Incentive Coordinator (Y-WIC)

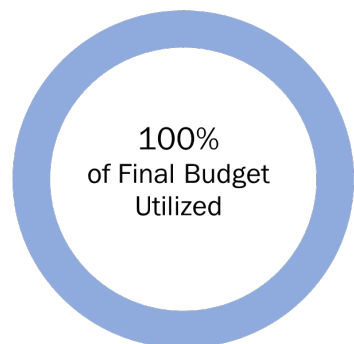
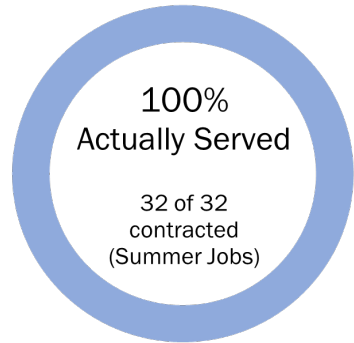
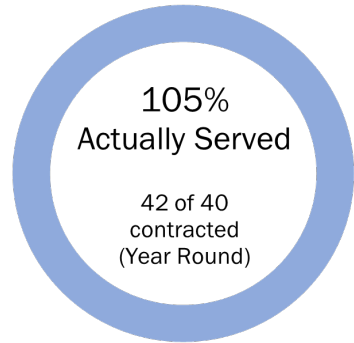
- In 2015, the Council began funding a youth work incentive coordinator to provide benefits counseling to STEP participants and their families, as well as community trainings.



# Special Needs - Supported Training and Employment Program (STEP) FY 17/18

Arc Broward

## How Much Did We Do?



**Final Budget:**  
\$378,604

**Actual Expenditure:**  
\$378,592

## How Well Did We Do It?

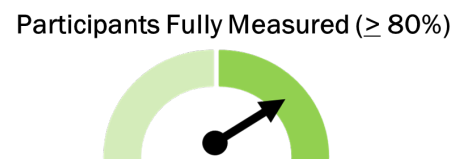
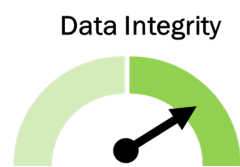
**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

Arc Broward completed its third year providing services under the 2015 STEP RFP. Arc Broward's program provides year-round youth development and supported employment services at Piper, McArthur, and Coral Springs High Schools, as well as the Arc Broward headquarters in Sunrise, and at worksites throughout the county in the summer for youth ages 16-22 with developmental and/or physical disabilities.

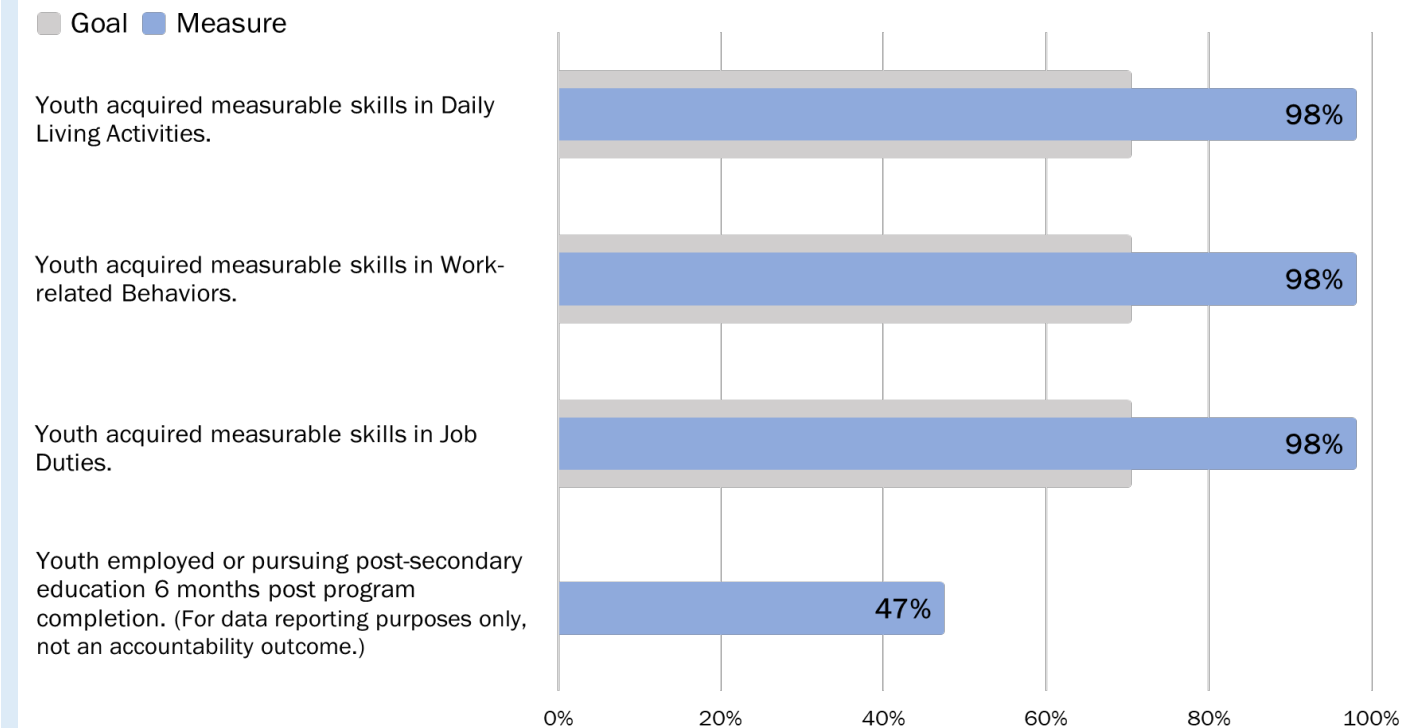
Program monitoring reflected that the provider successfully engaged with community and business partners to offer a variety of year-round service learning and summer supported employment experiences. Excellent youth-driven integrated arts experiences, such as Arc Broward's annual PhotoVoice Project, provided youth with creative opportunities to express themselves. The youths' families were engaged through positive communication and interaction with case managers, as well as family events. Satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

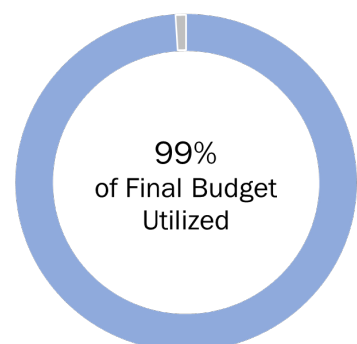
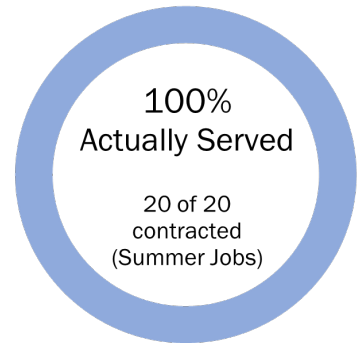




# Special Needs - Supported Training and Employment Program (STEP) FY 17/18

## Center for Hearing and Communication with Kids In Distress as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$249,805

**Actual Expenditure:**  
\$247,334

### How Well Did We Do It?

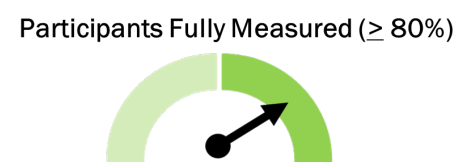
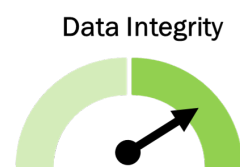
**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

The Center for Hearing and Communication (CHC) completed its third year providing services under the 2015 STEP RFP. CHC's program provides year-round youth development and supported employment services at South Plantation High School, and at worksites throughout the county in the summer for youth ages 16-22 who are primarily deaf or hard of hearing.

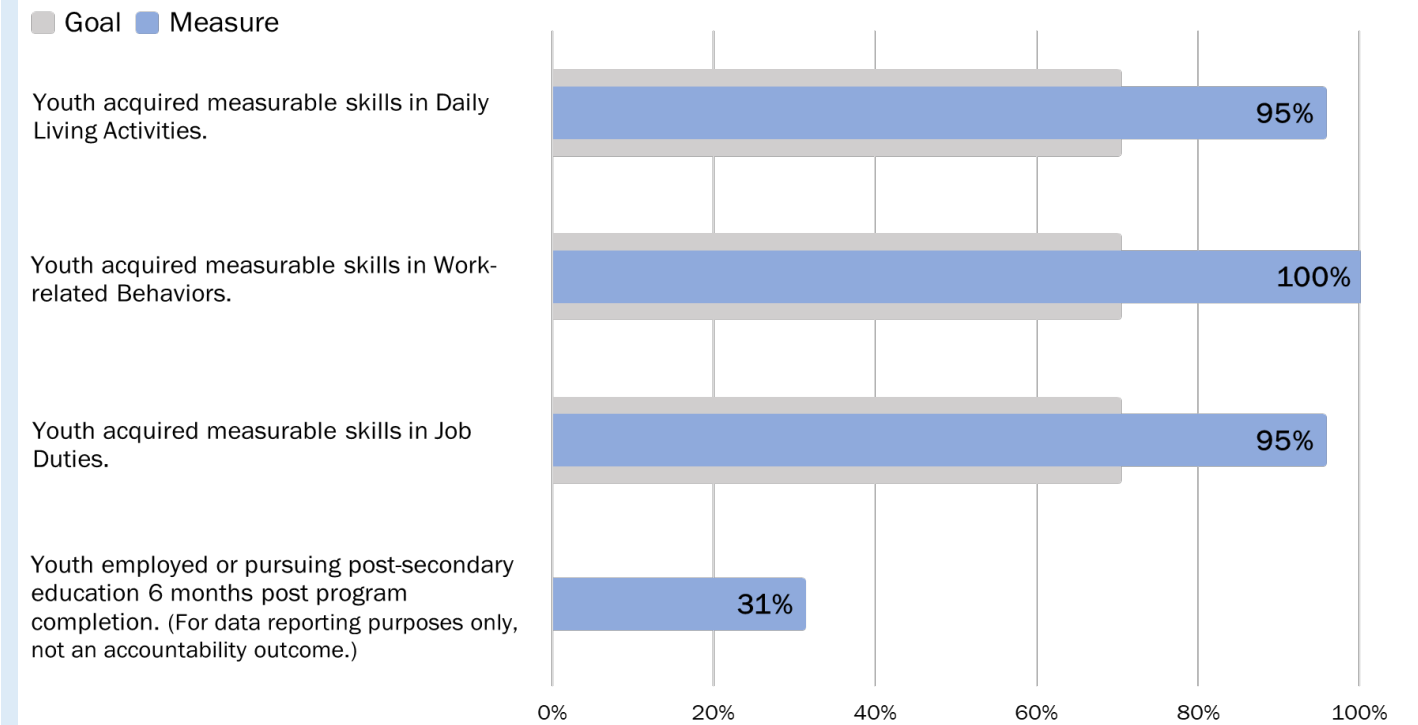
Program monitoring reflected quality programming. The evidence-based Teen Outreach Program (TOP) pregnancy prevention model was implemented with fidelity by certified staff. The case management component was used effectively to connect youth and their families with the necessary supports, and guest speakers and a variety of cultural arts and enrichment activities provided the opportunity for numerous community-based experiences. Satisfaction survey results reflected high levels of satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

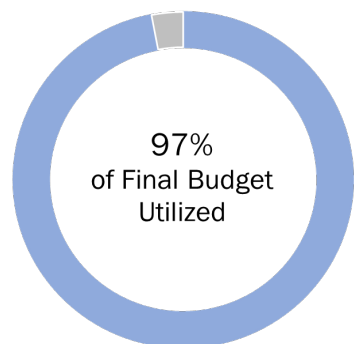
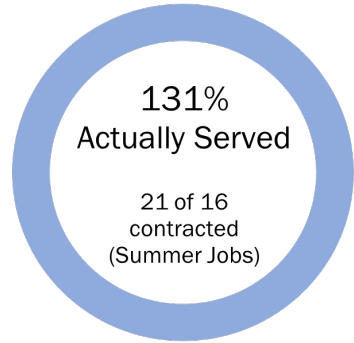
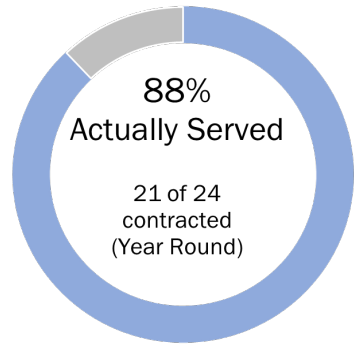




# Special Needs - Supported Training and Employment Program (STEP) FY 17/18

## Smith Community Mental Health Foundation

### How Much Did We Do?



**Final Budget:**  
\$275,457

**Actual Expenditure:**  
\$267,067

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

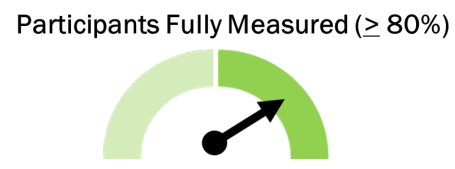
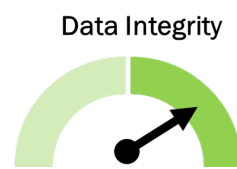
#### Programmatic Performance

Smith Community Mental Health Foundation completed its third year providing services under the 2015 STEP RFP. Smith's program provides year-round youth development and supported employment services at Whispering Pines and Cypress Run Education Center, and at worksites throughout the county in the summer for youth ages 16-22 with a primary behavioral health diagnosis.

Program monitoring reflected that overall service delivery was positive and included offering engaging opportunities for social and emotional learning. Satisfaction surveys reflected high levels of satisfaction with program services.

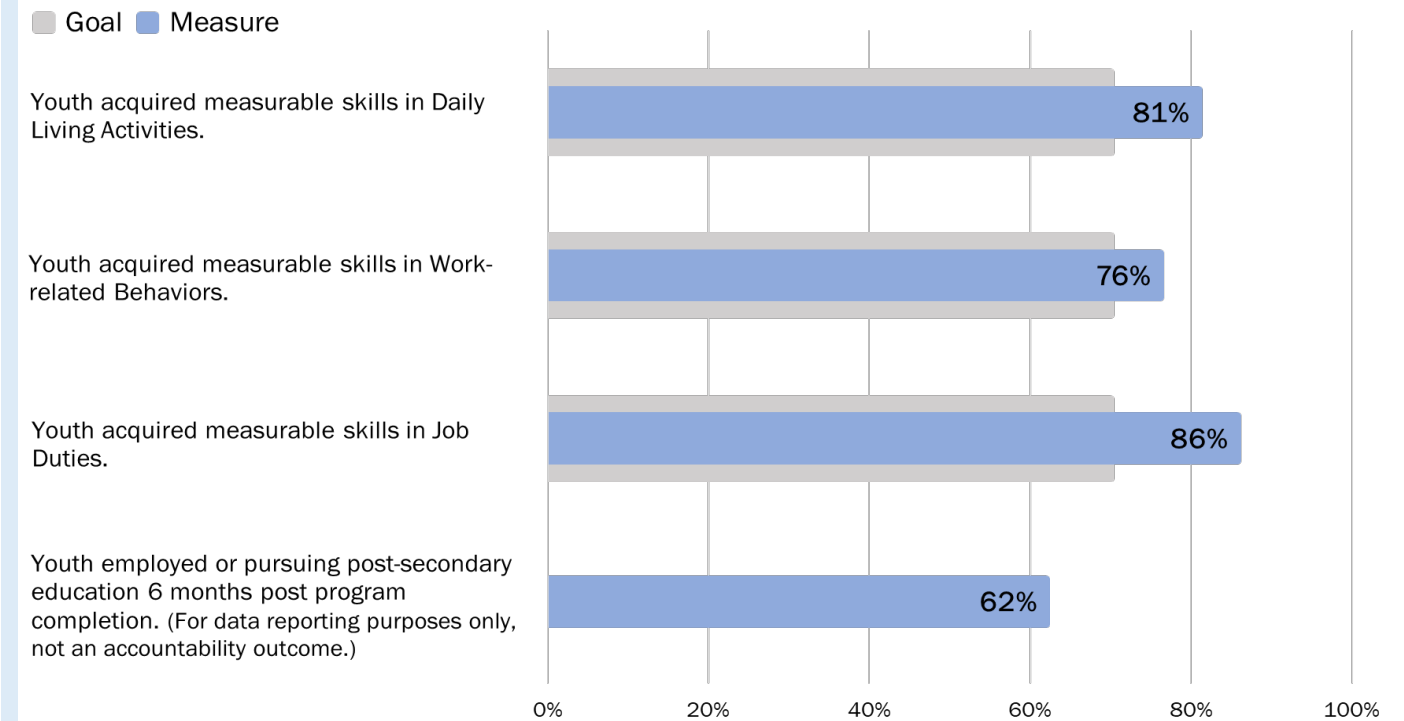
Recruitment issues with hard to engage youth at the Cypress Run site impacted numbers served during the school year component, and consequently utilization was below target. The provider was able to amend the budget to allow 3 additional youth to complete a summer supported work experience.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



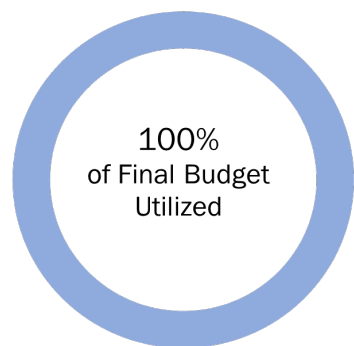
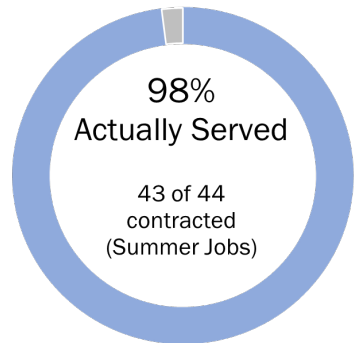




# Special Needs - Supported Training and Employment Program (STEP) FY 17/18

United Community Options of Broward, Palm Beach and Mid Coast Counties (UCO)

## How Much Did We Do?



**Final Budget:**  
\$475,489

**Actual Expenditure:**  
\$475,234

## How Well Did We Do It?

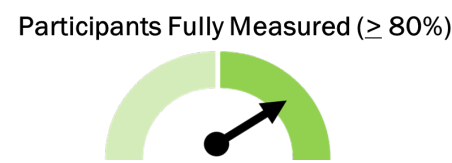
**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

United Community Options of South Florida (UCO) completed its third year providing services under the 2015 STEP RFP. UCO's program provides year-round youth development and supported employment services at Blanche Ely, Boyd Anderson, Deerfield Beach, Northeast, and Plantation High Schools, the UCO main campus in Ft. Lauderdale, and at work sites throughout the county in the summer for youth ages 16-22 with intellectual or physical disabilities.

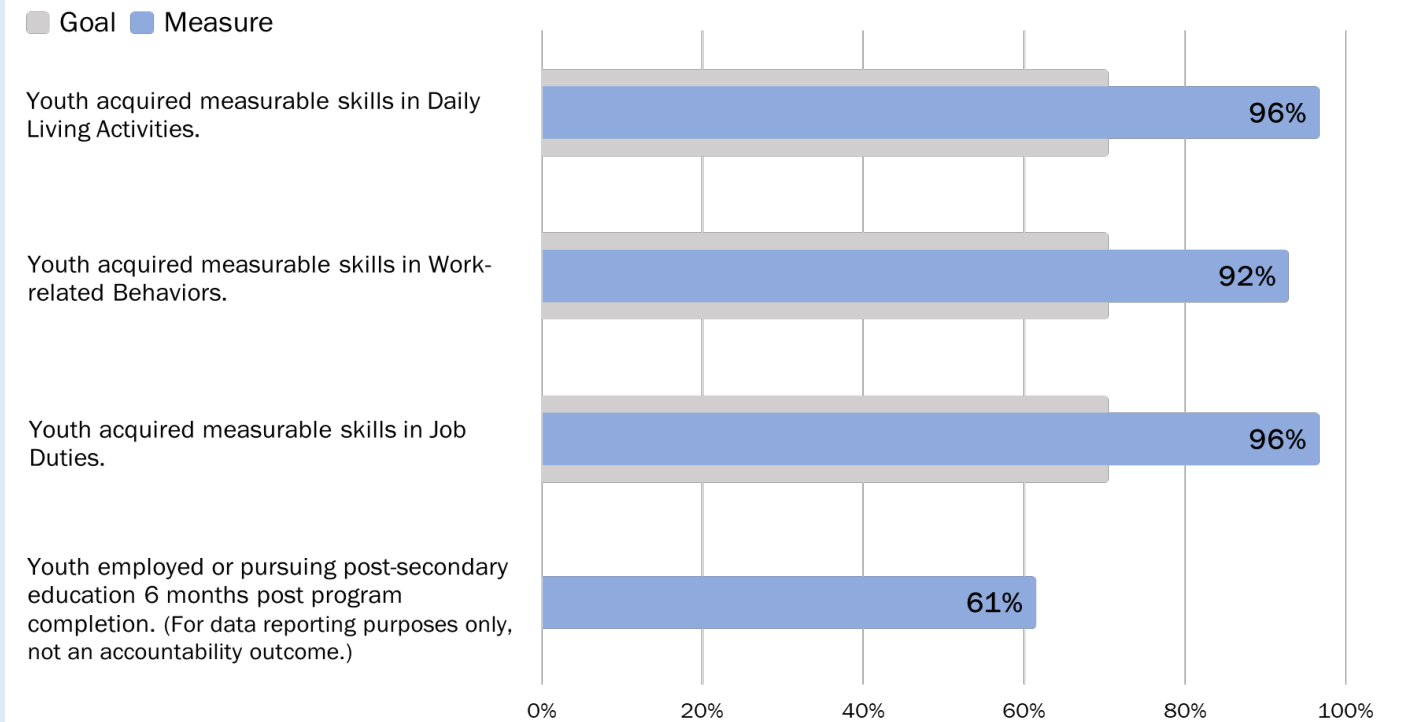
Program monitoring reflected that the provider engaged youth through unique skill building projects such as creating a microenterprise complete with business and marketing plans. Coordinated counseling and case management activities assisted each youth to achieve transition plan goals. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

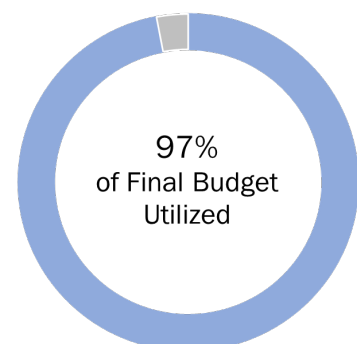
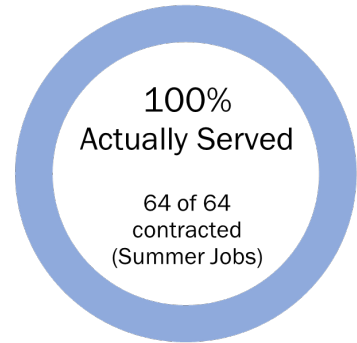
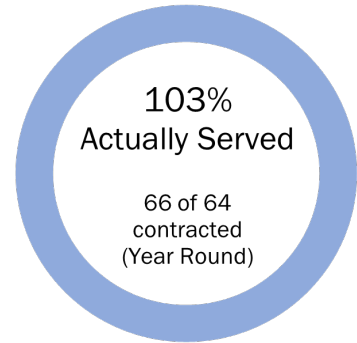




# Special Needs - Supported Training and Employment Program (STEP) FY 17/18

YMCA of South Florida

## How Much Did We Do?



**Final Budget:**  
\$552,415

**Actual Expenditure:**  
\$549,868

## How Well Did We Do It?

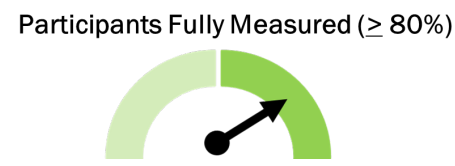
**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

The YMCA is in its third year providing services under the 2015 STEP RFP. The YMCA's program provides year-round youth development and supported employment services at Taravella, Cypress Bay, and Stranahan High Schools, and at work sites throughout the county in the summer for youth ages 16-22 with primarily developmental disabilities.

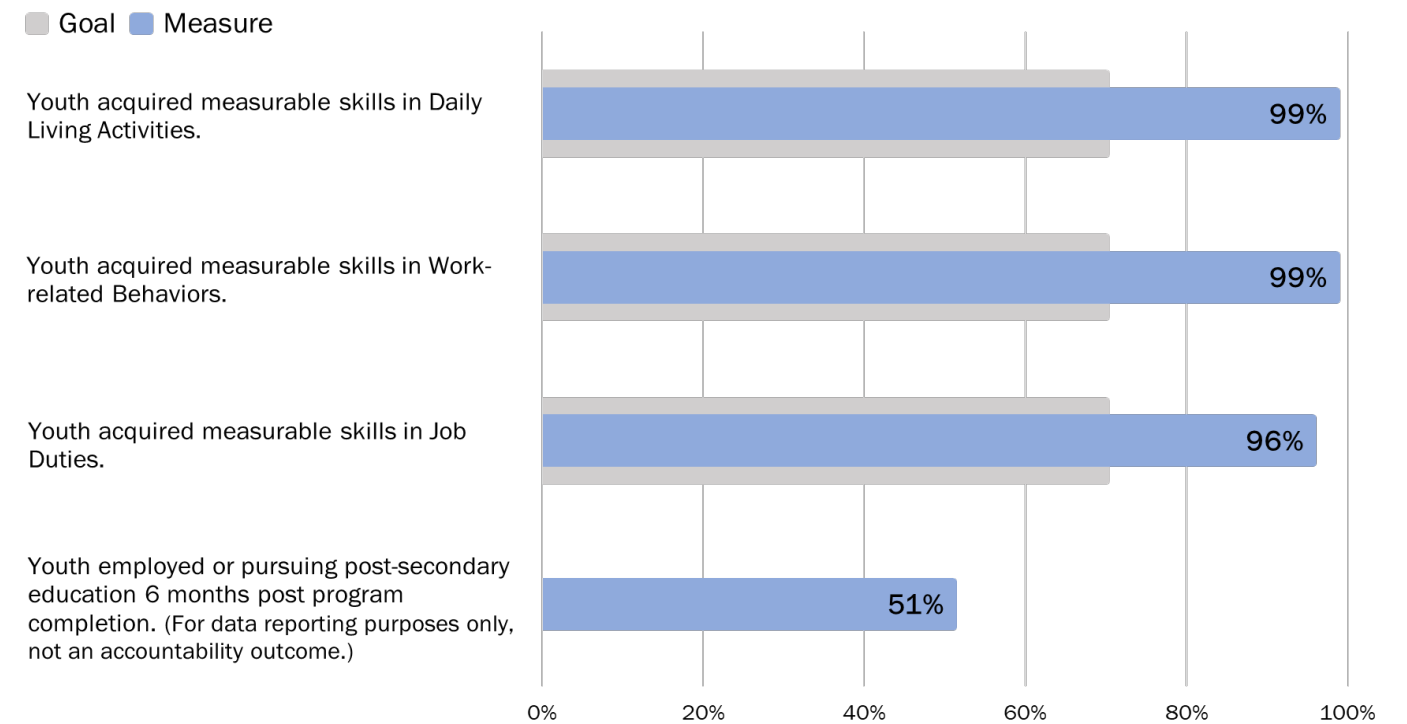
The YMCA provided excellent case management activities to prepare youth for summer employment focusing on increasing each youth's social, employability, and daily living skills. Program monitoring reflected quality programming and high levels of client satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

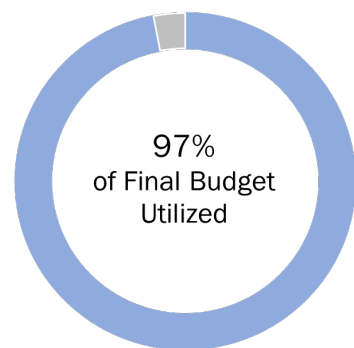
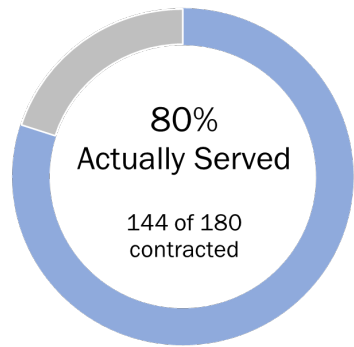




# Special Needs - Youth Work Incentive Coordinator (Y-WIC) FY 17/18

## Abilities (D/B/A ServiceSource)

### How Much Did We Do?



**Final Budget:**  
\$89,500

**Actual Expenditure:**  
\$87,094

### How Well Did We Do It?



Administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

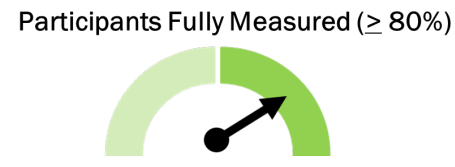
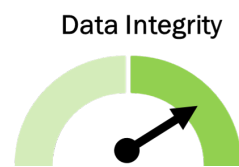
#### Programmatic Performance

Abilities completed its third year of providing services under the 2015 Y-WIC RLI, which includes counseling with youth and their families to address issues related to social security disability benefits. CSC issued the Y-WIC procurement in response to the Special Needs Advisory Committee's identification of social security disability benefit counseling as an unmet need for Broward youth with special needs who are transitioning into employment.

Program monitoring reflected that the benefits counselor worked closely with STEP providers and their participants and also educated the community, presenting informative workshops about relevant issues such as the relationship between employment and benefits. Approximately \$73,212 in benefits was refunded to participants as a result of Y-WIC counseling. Satisfaction surveys reflected high levels of satisfaction with these services.

The benefits counselor provided many of the STEP participants with multiple sessions, which resulted in a reduction in the overall number of clients served, though a high number of sessions were provided each month.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants reported staff helped with finding needed services.

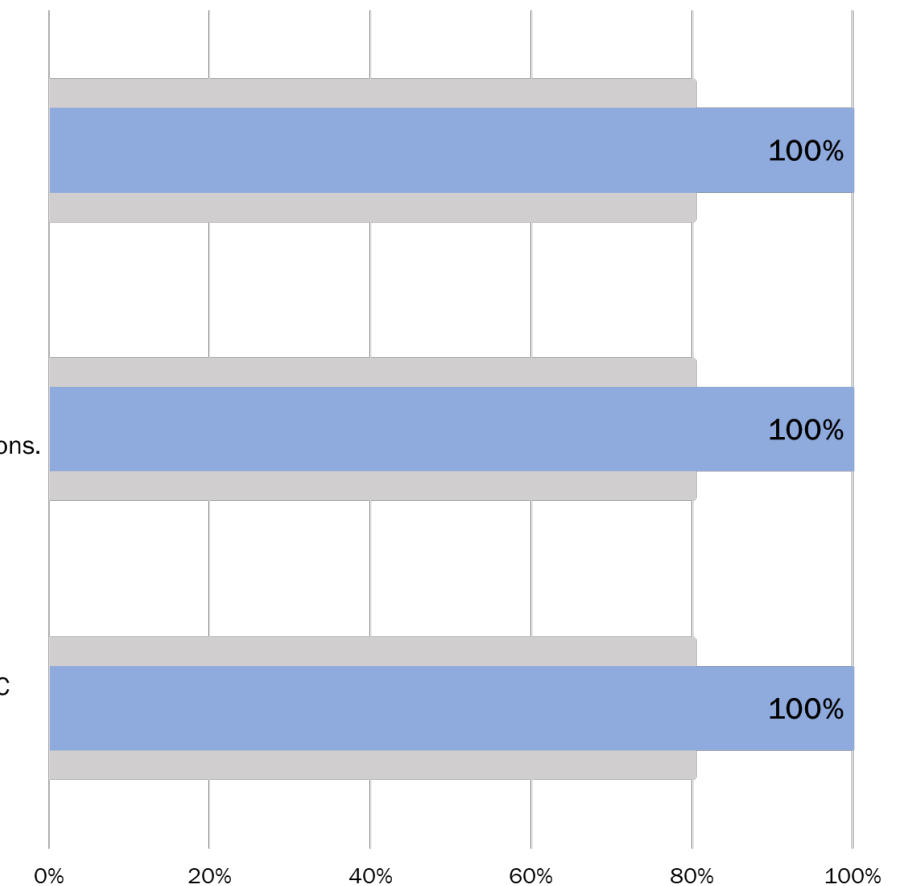
100%

Participants reported a better understanding of their benefits and options.

100%

Participants would recommend the Y-WIC program to others.

100%



**TAB 13**

**HEALTHY YOUTH TRANSITIONS/INDEPENDENT LIVING**

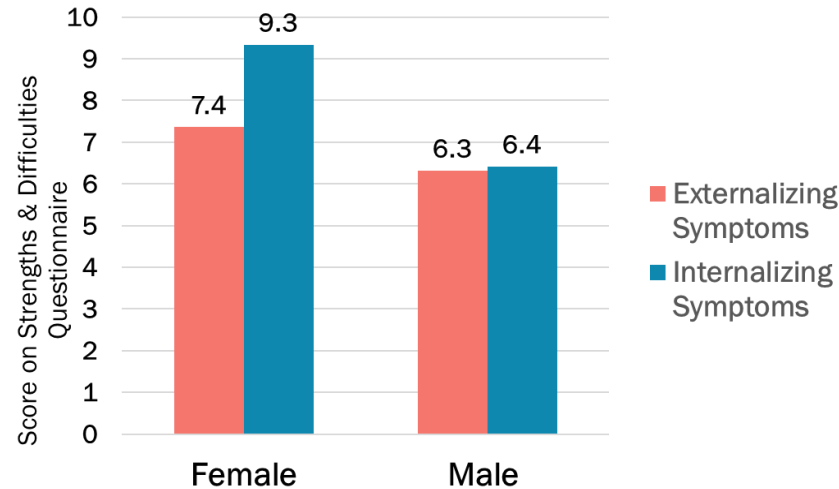
Blank page



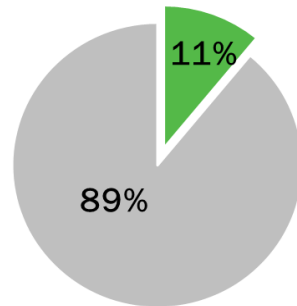
# Healthy Youth Transitions & Independent Living

## Annual Performance FY 17/18

Females in HYT who enter therapeutic services report higher **internalizing** symptoms (e.g., depression) than **externalizing** symptoms (e.g., anger), whereas male clients who enter therapy report about the same rate of **externalizing** and **internalizing** symptoms.



Since FY 16-17, 11% of HYT participants, aged 15-19 years, **enter** the program **expecting a baby and/or already having children.**



However....

On average, just **3%** of HYT participants, aged 15-19 years, became pregnant or caused a pregnancy while in the program.

### HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING PROGRAMS

**GOAL:**

Strengthen supports for youth aging out of foster care or living in Kinship care, youth involved with juvenile justice, and youth who are LGBTQ to successfully transition to adulthood.

**RESULT:**

Youth will transition successfully to adulthood.

**Healthy Youth Transition (HYT)**

- Prepares youth aging out of foster care, youth in protective supervision, youth in relative or non-relative care, youth involved with Juvenile Justice, and youth who are LGBTQ for adulthood.
- Provides independent living skills training, vocational exploration and training, mentoring, case management, and other supportive services.

**Fort Lauderdale Independent Training & Education Center (FLITE)**

- A community collaborative providing coordination, resources, and direct services to the Independent Living population in Broward County.

**Housing Opportunities Mortgage Assistance & Effective Neighborhood Solutions (HOMES)**

- A community collaborative providing paid internships and housing to youth aging out of foster care.

**Museum of Discovery and Science (MODS) Internship Program**

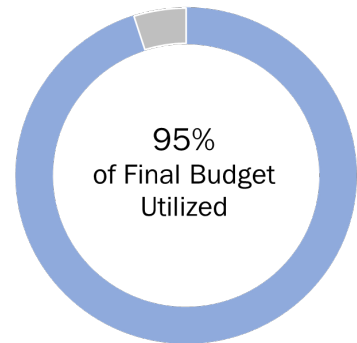
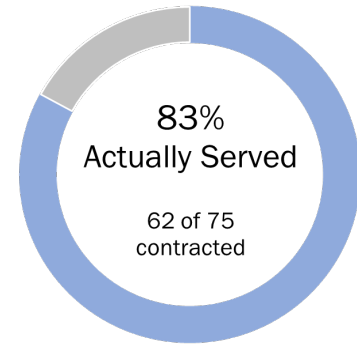
- A leverage contract providing an internship program for youth in Independent Living programs in Broward County.



# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

## Camelot Community Care Centers

### How Much Did We Do?



**Final Budget:**  
\$384,735

**Actual Expenditure:**  
\$367,265

### How Well Did We Do It?

**\$\$\$** Administrative monitoring had findings related to vacant positions, and the late submission of the budget to actual report. The findings were addressed in a timely manner.

#### **(O)** Programmatic Performance

Camelot Community Care has completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. Camelot's HYT program utilizes the Transition to Independence Process (TIP) model to provide a valuable service targeting youth with special behavioral health conditions who are transitioning out of the child welfare system.

Program monitoring reflected that the provider offered quality case management, youth development services, and engaging life skills group sessions with opportunities for youth to participate in experiential learning activities. Life Coaches assisted youth with selecting and maintaining affordable housing, employment and money management skills, and physical health as well as mental health concerns. Satisfaction surveys reflected high levels of satisfaction with services.

The number of youth served was lower than the contracted amount due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

97%

Youth demonstrated proficiency or improvement in employability and job retention skills.

80%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

74%

0% 20% 40% 60% 80% 100%



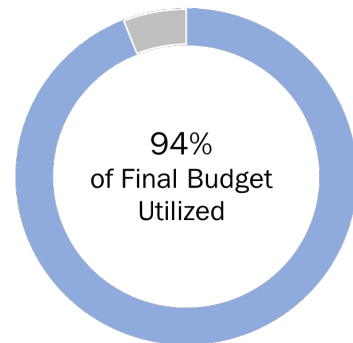
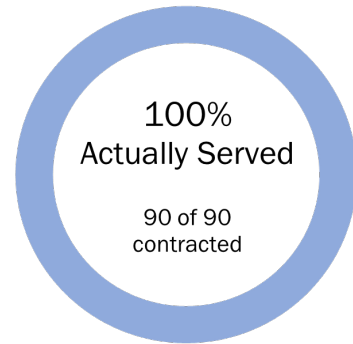
# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

Gulf Coast Jewish Family and Community Services, Inc.

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



**Final Budget:**  
\$441,280

**Actual Expenditure:**  
\$414,855



Excellent administrative monitoring with no findings.

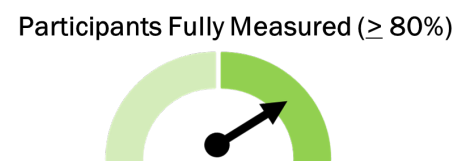


## Programmatic Performance

Gulf Coast Jewish Family and Community Services has completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. Gulf Coast's HYT program utilizes the Transition to Independence Process (TIP) model to offer comprehensive and individualized case management and counseling services to youth transitioning out of the child welfare system.

Program monitoring reflected high-quality case management, counseling, and youth development services that focus on helping youth to achieve self-sufficiency. Life coaches assisted youth with employability skills, maintaining affordable housing, and physical health education. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

90%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

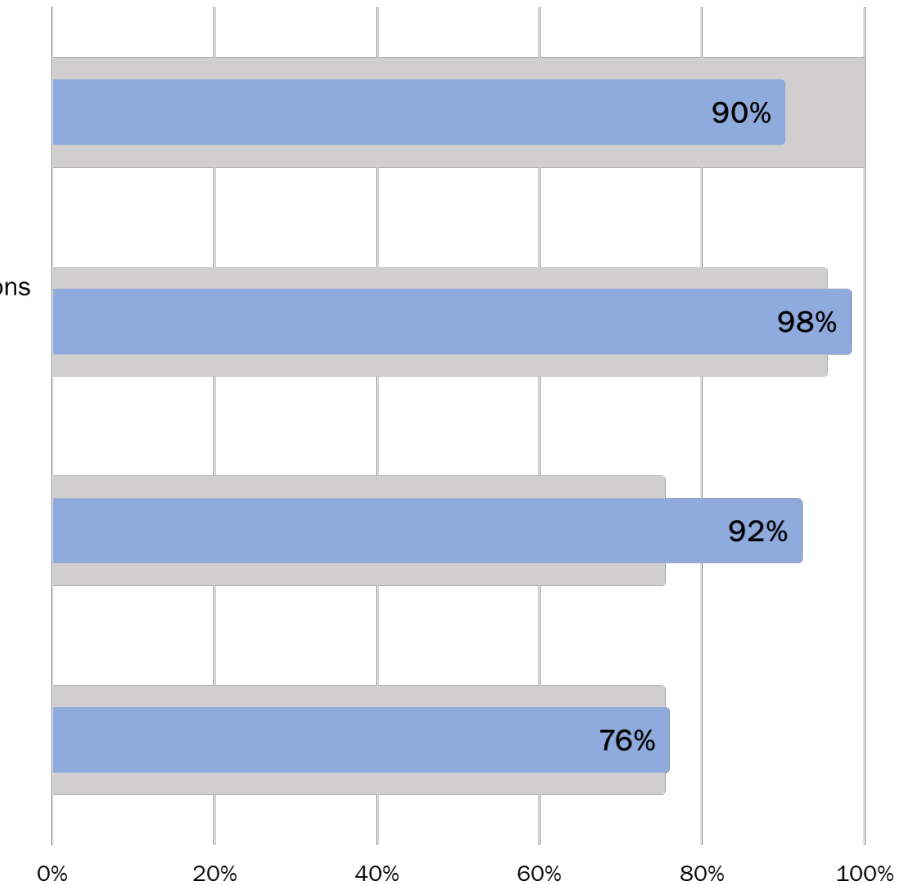
98%

Youth demonstrated proficiency or improvement in employability and job retention skills.

92%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

76%



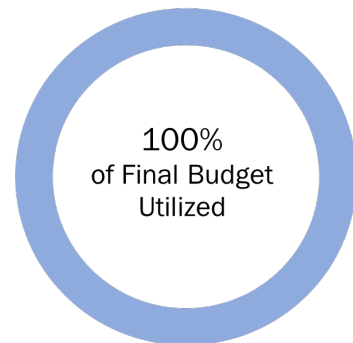
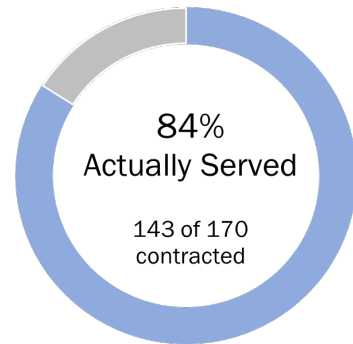




# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

HANDY, Inc.

## How Much Did We Do?



**Final Budget:**  
\$668,084

**Actual Expenditure:**  
\$667,879

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

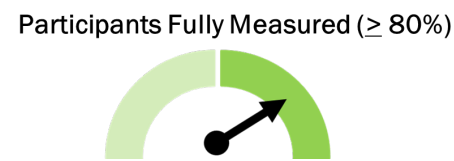
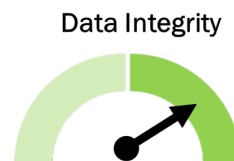
### Programmatic Performance

Helping Abused, Neglected and Disadvantaged Youth (HANDY) has completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. HANDY's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful independent living services to youth transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected that the program provided exceptional life skills programming by offering meaningful workshops on topics such as money management, healthy relationships, etc. Additionally, staff provided intense academic support, strong employability skill development, and creative community engagement activities. Satisfaction surveys reflect high levels of satisfaction with services.

Lower numbers served were due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

100%

Youth demonstrated proficiency or improvement in employability and job retention skills.

80%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

74%

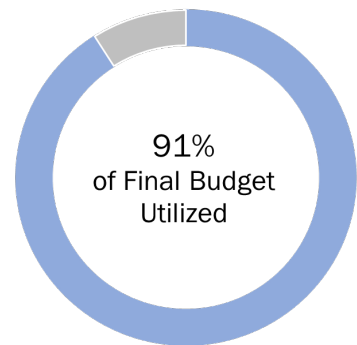
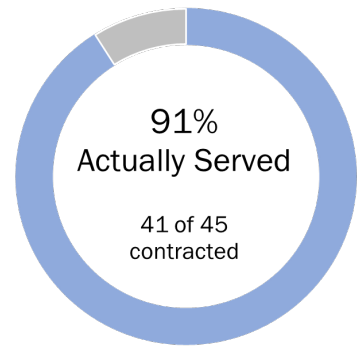
0% 20% 40% 60% 80% 100%



# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

## Henderson Behavioral Health - Wilson Gardens Project

### How Much Did We Do?



**Final Budget:**  
\$222,078

**Actual Expenditure:**  
\$201,331

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

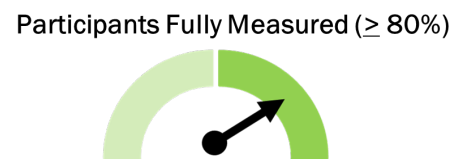
#### Programmatic Performance

Wilson Gardens has completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful independent living services and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

Program monitoring reflected that the program provided a full range of effective TIL services for this complex population of youth residing at Wilson Gardens and in other community living arrangements, with the goal of fostering stable housing. Youth participated in meaningful life skills training on important topics that included employment skills, budgeting, and effectively coping with anger and stress. Additionally, Life Coaches assisted youth with academic support and managing physical and mental health needs. Satisfaction surveys reflected high levels of satisfaction with services.

Utilization and contracted numbers to be served were impacted as a result of staff turnover and staffing vacancy.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** 3 out of 4 Council goals for performance measurements. Provider did not meet goal for law violations due to the complex behavioral needs of clients.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

79%

Youth demonstrated proficiency or improvement in employability and job retention skills.

75%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

83%

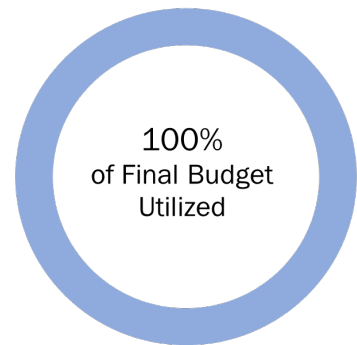
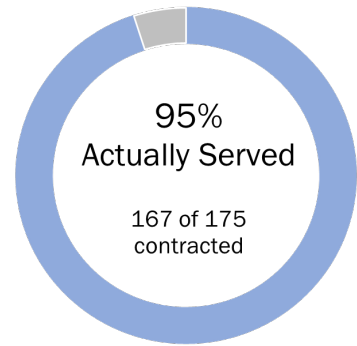
0% 20% 40% 60% 80% 100%



# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

## Memorial Healthcare System

### How Much Did We Do?



**Final Budget:**  
\$623,670

**Actual Expenditure:**  
\$623,669

### How Well Did We Do It?

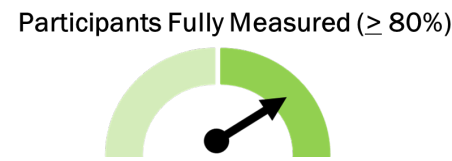
**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

Memorial Healthcare Systems has completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. Memorial's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful independent living services to youth transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected the provision of high quality counseling, case management, youth development services, academic support, and meaningful life skills groups. Life Coaches also assisted youth with maintaining affordable housing. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

95%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

96%

Youth demonstrated proficiency or improvement in employability and job retention skills.

95%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

75%

0% 20% 40% 60% 80% 100%



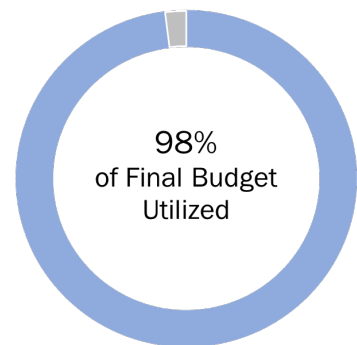
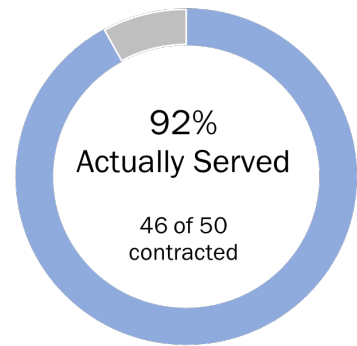
# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

## PACE Center for Girls

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



**Final Budget:**  
\$253,081

**Actual Expenditure:**  
\$247,550



Excellent administrative monitoring with no findings.

### Programmatic Performance

PACE Center for Girls has completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. PACE's HYT program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching and counseling services to middle and high school aged girls throughout Broward County with delinquency involvement, transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected the provision of strong case management services, intense academic support, meaningful life skills groups, and engaging enrichment activities. Life coaches worked closely with the program therapist to address behavioral concerns and support the youth through crisis events. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

90%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

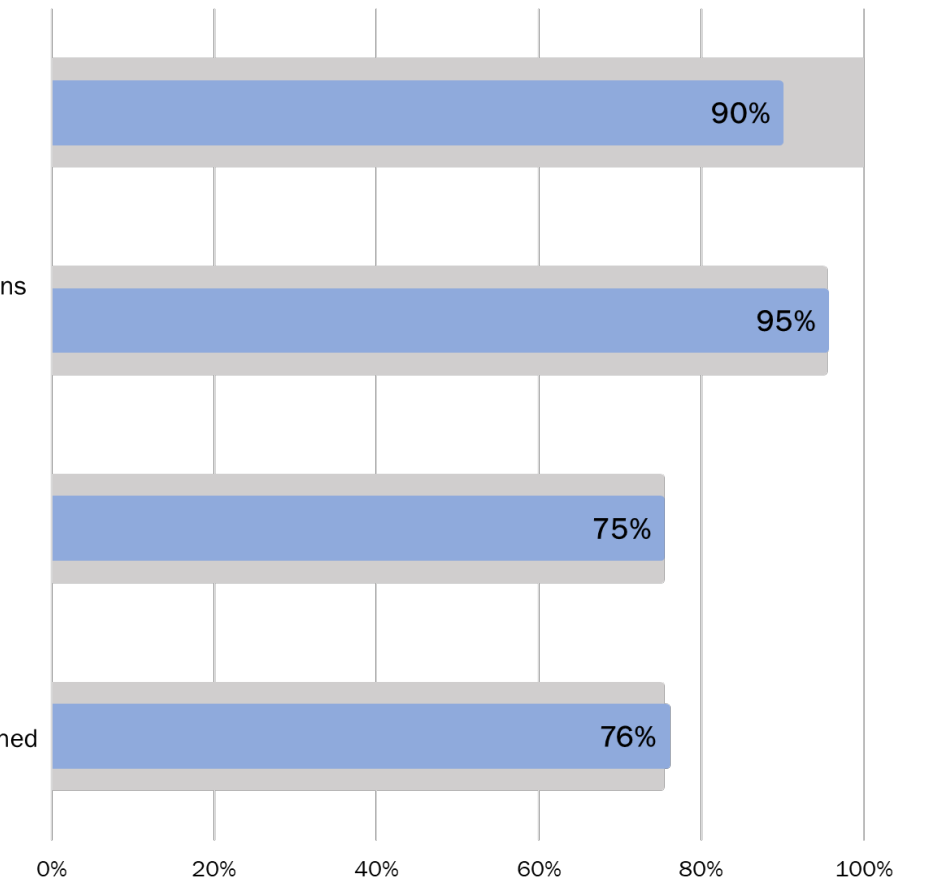
95%

Youth demonstrated proficiency or improvement in employability and job retention skills.

75%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

76%

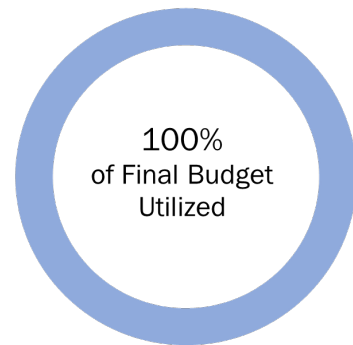
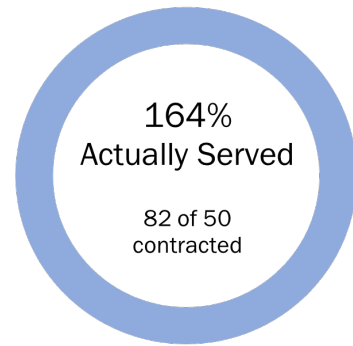




# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

Sunshine Social Services, Inc. (SunServe)

## How Much Did We Do?



**Final Budget:**  
\$343,070

**Actual Expenditure:**  
\$342,962

## How Well Did We Do It?



Administrative monitoring had a finding related to overbilling of certain expenses. The finding was addressed but **not** in a timely manner.

### Programmatic Performance

SunServe has completed its second contract year as a new provider funded under the Healthy Youth Transitions 2016 RFP. SunServe's HYT program utilizes the Transition to Independence Process (TIP) to provide life coaching and counseling services to middle and high school aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender and Questioning (LGBTQ).

Program monitoring reflected provision of robust therapeutic services, supportive informal counseling by life coaches, and quality case management services. Youth also participated in meaningful life skills training through individual, group, and experiential learning activities on relevant topics that included completing job and college applications. The provider did a very effective job serving this high need, complex population. Satisfaction surveys reflected high levels of satisfaction with services.

Numbers served were higher than expected due to clients aging out of the program and/or leaving for college. Those who aged out of the program were connected to ongoing counseling and case management, as needed.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

100%

Youth demonstrated proficiency or improvement in employability and job retention skills.

97%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

93%

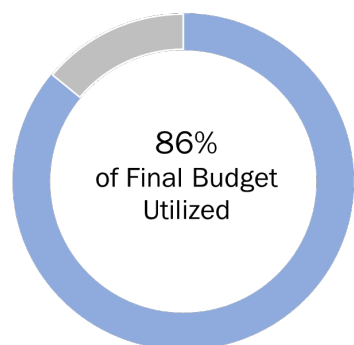
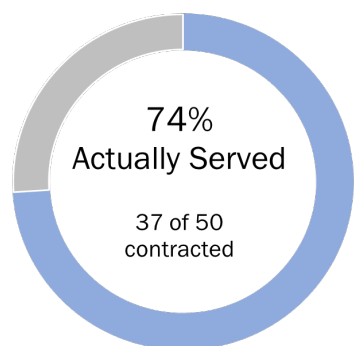
0% 20% 40% 60% 80% 100%



# Independent Living - Healthy Youth Transitions (HYT) FY 17/18

Urban League of Broward County

## How Much Did We Do?



**Final Budget:**  
\$283,680

**Actual Expenditure:**  
\$243,750

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

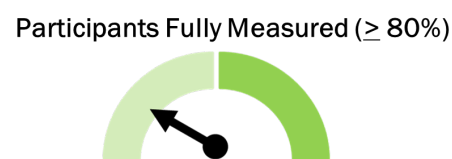
Urban League of Broward County completed its second contract year funded under the Healthy Youth Transitions 2016 RFP. The Urban League's HYT program utilizes the Transition to Independence Process (TIP) to provide life coaching and counseling services to middle and high school aged youth throughout Broward County with delinquency involvement.

Program monitoring reflected that life coaches provided extensive support and instruction geared towards helping youth achieve short and long-term goals related to daily living competencies including education, employment, physical health, mental health, housing, transportation and financial planning. The staff provided counseling, case management, and youth development services. Youth participate in meaningful life skills training through individual, group, and experiential learning activities on topics that included, budgeting, and self-advocacy. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization and lower numbers served were due to ongoing youth engagement challenges and staff turnover, which has been resolved. Technical assistance has been provided. In addition, this provider is located in the high poverty, racially segregated community of 33311. As a result, they tend to receive higher risk youth with generational criminogenic risk factors which impacted performance measure results in the area of law violations.

Provider **met** expectation for Data Integrity but **did not meet** for Participants Fully Measured.

Provider did not meet expectations for participants fully measured due to internal provider processes that lead to participants not being administered the PM tools. Provider received extensive technical assistance to improve processes.



## Is Anybody Better Off?

Provider **met** 3 out of 4 Council goals for performance measurements. One measure did not have enough responses to evaluate progress.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

87%

Youth demonstrated proficiency or improvement in employability and job retention skills.

Not enough data to analyze

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

93%

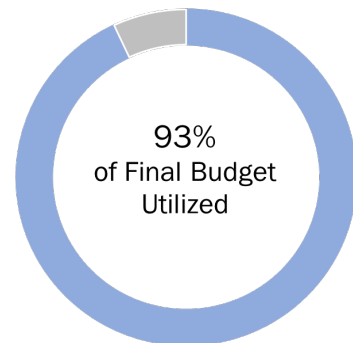
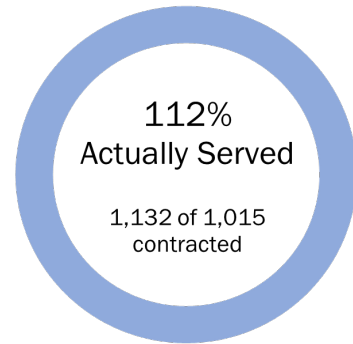
0% 20% 40% 60% 80% 100%



# Independent Living FY17/18

## FLITE

### How Much Did We Do?



**Final Budget:**  
\$172,000

**Actual Expenditure:**  
\$160,443

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

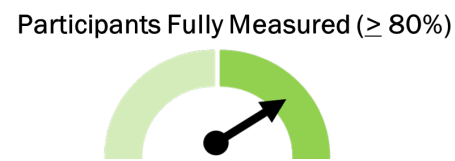
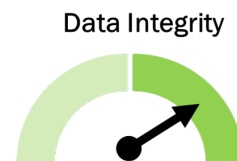
#### Programmatic Performance

In 2014, the Council approved sole source funding for The FLITE Center in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources and direct services to the Transitional Independent Living (TIL) population in Broward County. The FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

Program monitoring supported that the FLITE Center served a high number of youth, reflecting its status as the hub for TIL services, TIL youth and life coaches. Satisfaction surveys reflected high levels of satisfaction with services.

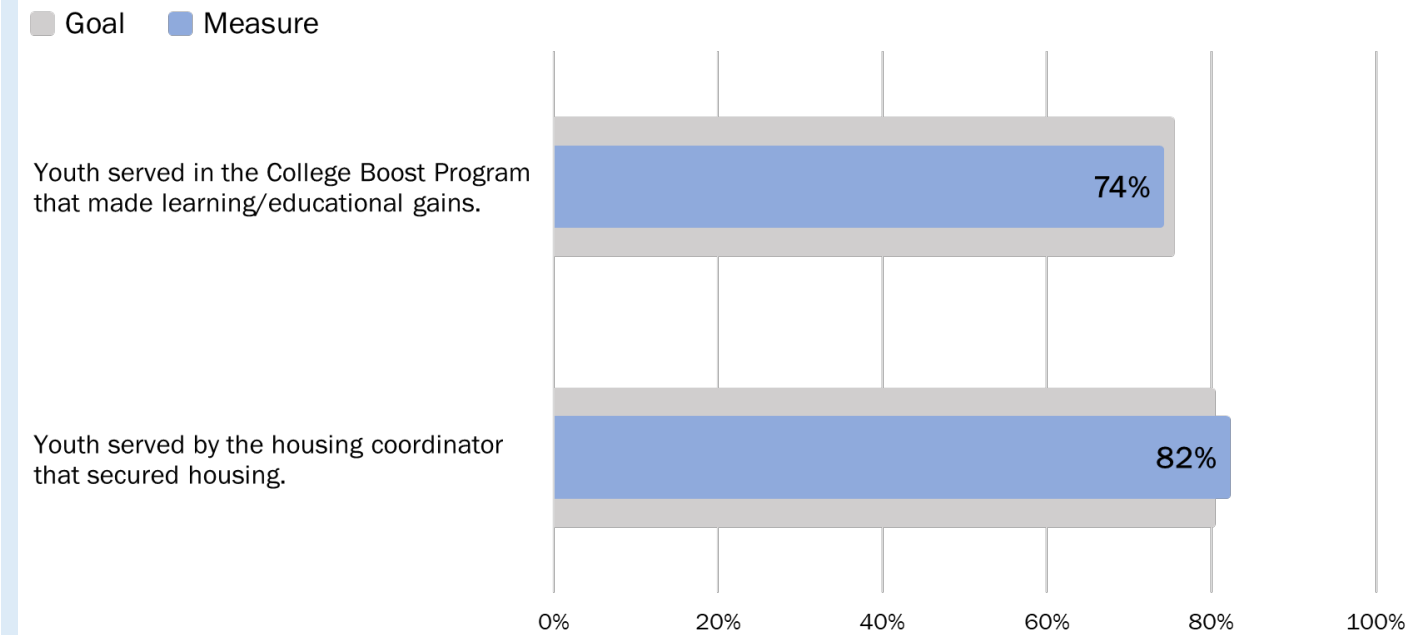
The provider was able to serve a higher number of youth due to varying service needs, with some requiring less services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





# Independent Living FY 17/18

H.O.M.E.S., Inc.

## How Much Did We Do?

## How Well Did We Do It?

## Is Anybody Better Off?

**\$\$\$** Excellent administrative monitoring with no findings.

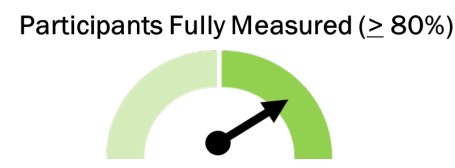
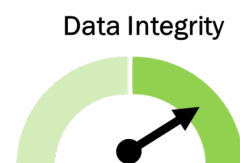
### Programmatic Performance

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions (H.O.M.E.S., Inc.) completed its third year of this community collaborative with The Jim Moran Foundation, which provides funding for Transitional Independent Living (TIL) youth housing. The CSC funds internships for TIL youth. An MOU between HOMES, Inc., HANDY, the FLITE Center, ChildNet and CSC is in place to ensure continued implementation of collaborative systems for addressing housing and other individual issues that might arise with TIL youth living at HOMES, Inc.

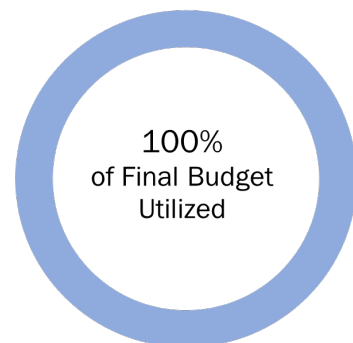
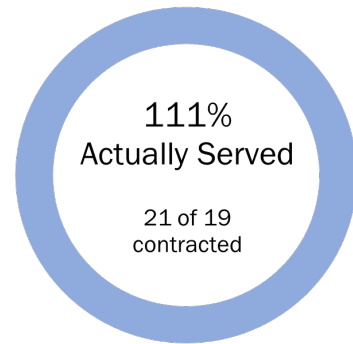
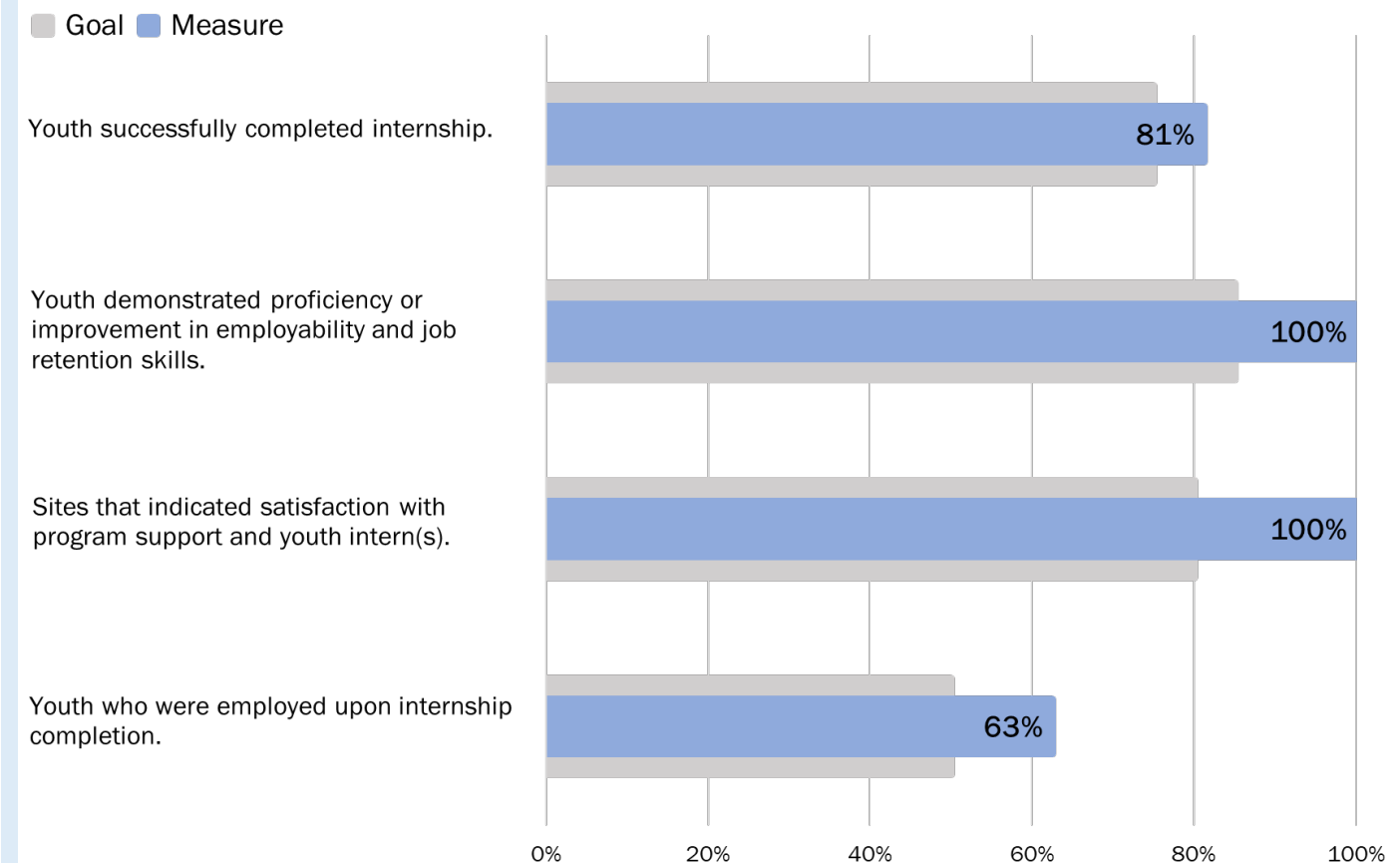
Program monitoring reflected that the program provided quality job coaching and employability skills training prior to job placement, and ongoing job coaching thereafter. The Youth Self-Sufficiency Coordinator developed relationships with various new potential employers and worked closely with employers to tailor hard and soft skill development with interns to ensure the young person's success at the job site. The Youth Self-Sufficiency Coordinator also worked in collaboration with the young person's Life Coach if there were concerns affecting the young person's employment or housing. Satisfaction surveys reflected high levels of satisfaction with services.

A few participants did not consistently complete their full internship period, allowing the provider to serve additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.



Final Budget:  
\$100,000

Actual Expenditure:  
\$99,668

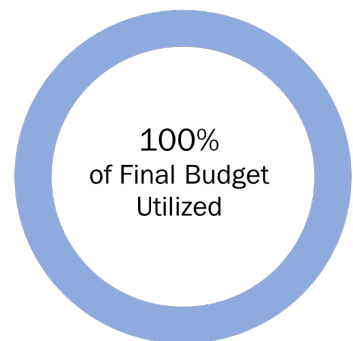
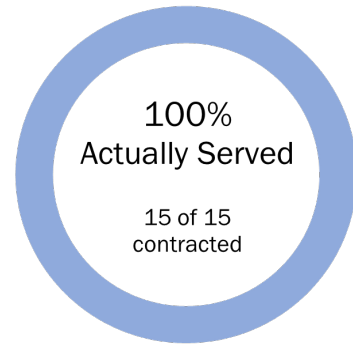




# Independent Living FY17/18

## Museum of Discovery & Science (MODS)

### How Much Did We Do?



**Final Budget:**  
\$96,000

**Actual Expenditure:**  
\$96,000

### How Well Did We Do It?



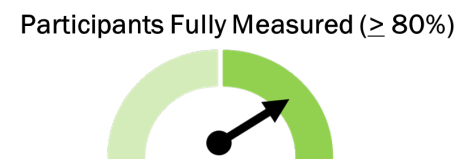
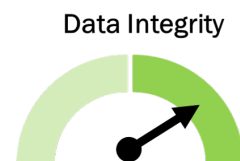
Excellent administrative monitoring with no findings.

#### Programmatic Performance

The EMPRYE Internship Program started on July 1, 2017 as a leverage contract. EMPRYE is a year-round youth internship experience program that allows formal and informal foster care young adults between the ages of 18-22 the opportunity to participate in employability skills training and work experience.

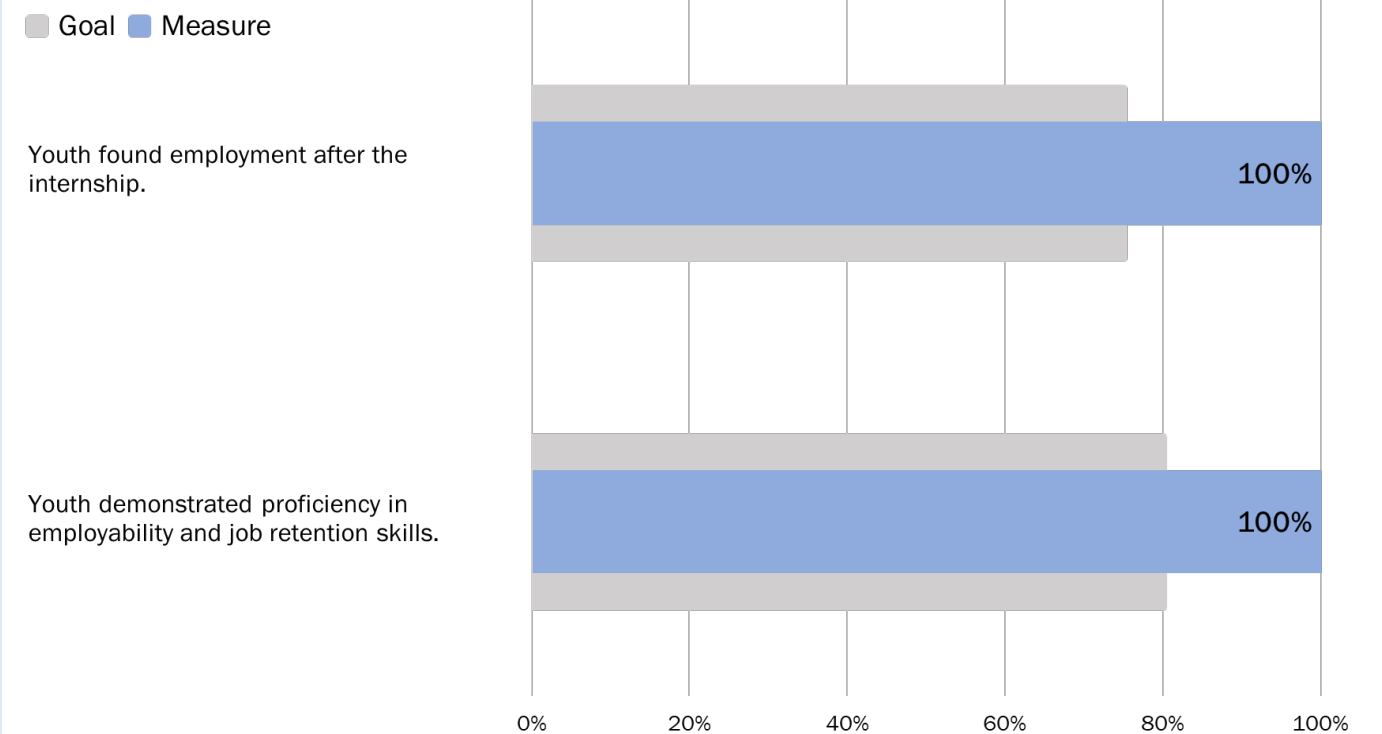
Program monitoring reflected that MODS provided high quality mentoring and support services that enhanced the intern's employability skills. Interns participated in a thorough orientation process and received on-going quality training in basic work skills, museum exhibits and customer service skills. Satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

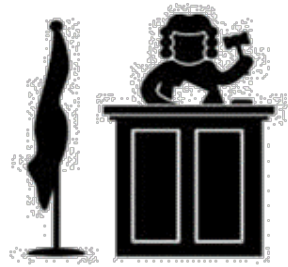
Provider **met** all Council goals for performance measurements.



**TAB 14**

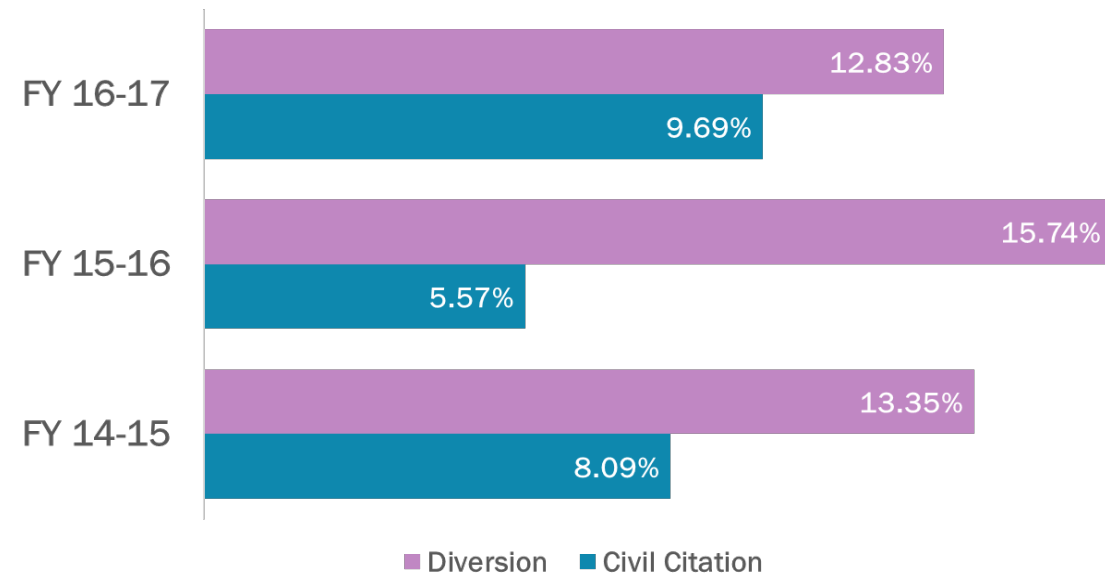
**DELINQUENCY DIVERSION**

Blank page



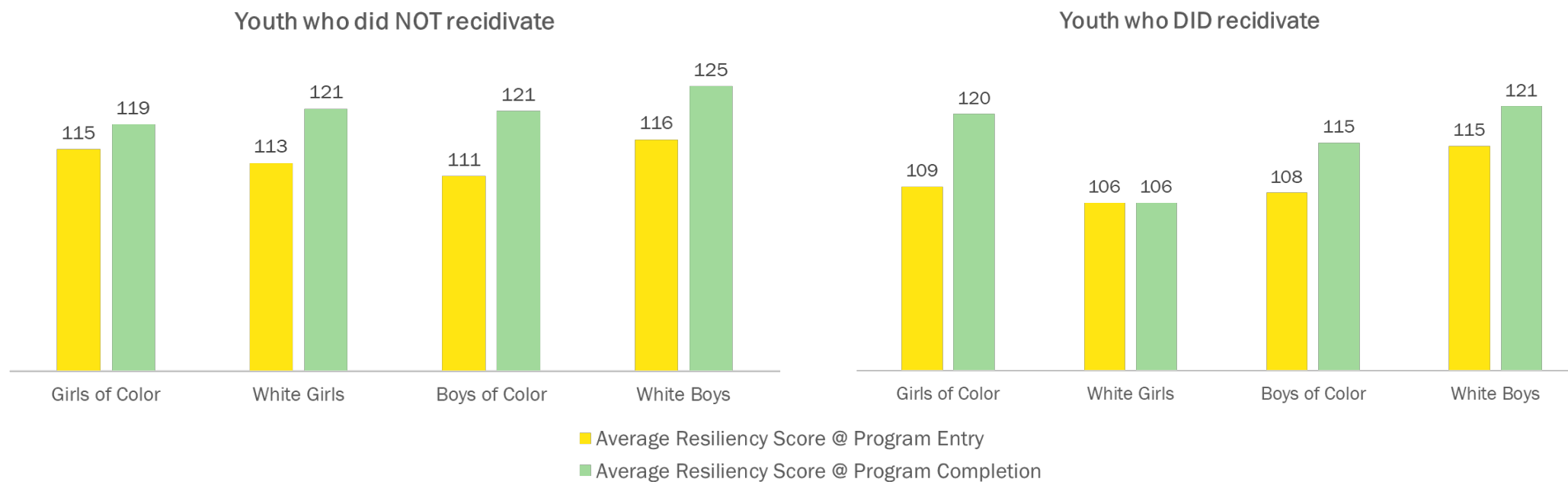
# Delinquency Diversion

## Annual Performance FY 17/18



As expected, 12-month recidivism rates for youth from our **DIVERSION** programs has been higher than for youth in our **CIVIL CITATION** programs for the past three fiscal years.

Looking retrospectively at resiliency levels, it's interesting to note that youth who DID recidivate had lower resiliency scores when starting the program than youth who did NOT recidivate.



### DELINQUENCY DIVERSION PROGRAMS

#### GOAL:

Reduce the recidivism rate of low risk juvenile offenders and prevent the escalation of crime.

#### RESULT:

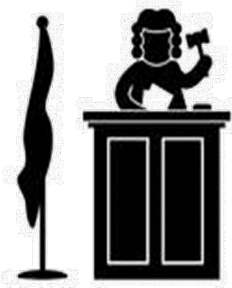
Youth will successfully transition to adulthood.

#### New Delinquency Alternatives for Youth (New DAY)

- Structured diversion interventions for juveniles with low-risk offenses.
- Referred by the State Attorney's Office (SAO), Broward County Office of Civil Citation, or law enforcement.

#### Juvenile Assessment Center (JAC)

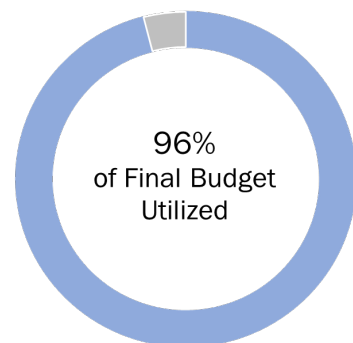
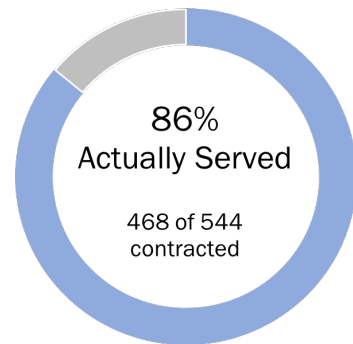
- A 24/7 single point of entry for juveniles following arrests.
- A BSO/DJJ run facility supported by a partnership with the State Attorney's Office, Department of Children and Families, Broward Behavioral Health Coalition, Broward County government, Clerk of Courts, and CSC.



# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

The Sheriff of Broward County (BSO)

## How Much Did We Do?



**Final Budget:**  
\$805,307

**Actual Expenditure:**  
\$771,405

## How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

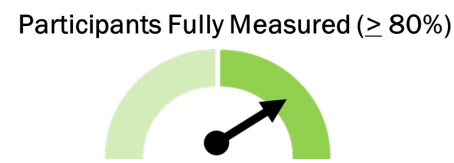
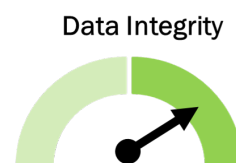
### Programmatic Performance

The Broward Sheriff's Office (BSO) completed its final year providing services under the New DAY 2014 RFP. BSO's Community Justice New DAY program provided diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected effective restorative justice group conferencing inclusive of victims and community members that enhanced the youth's program experience, creative service learning activities that increased youth's awareness and involvement in their communities, and engaging youth and caregiver groups. Youth satisfaction surveys and service observation reflected high levels of program satisfaction.

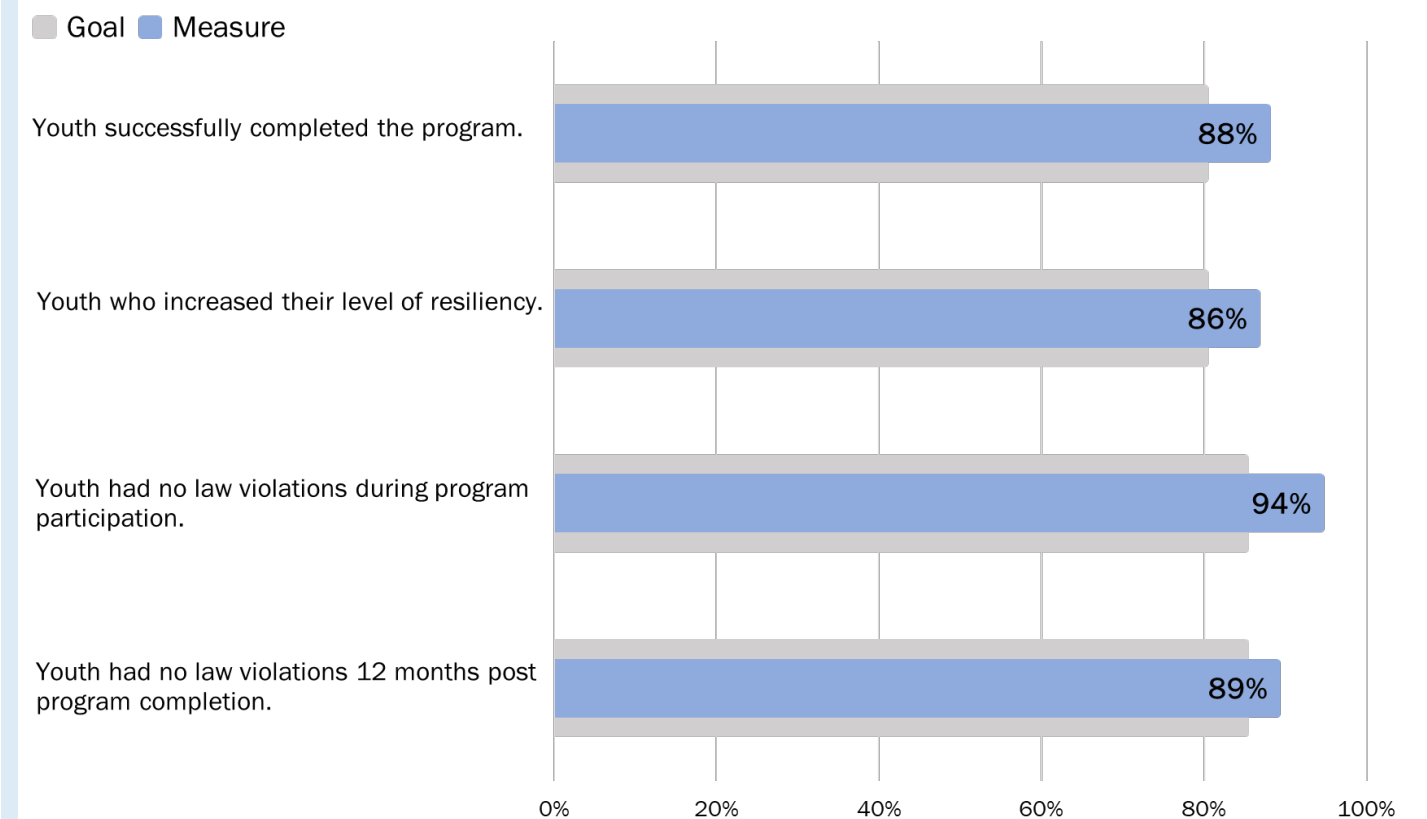
The number of youth served was lower than the contracted amount due to longer program duration for youth with more complex needs.

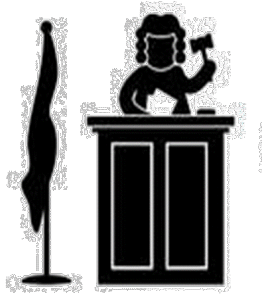
Provider **met** expectation for Data Integrity and Participants Fully Measured.



## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## Camelot Community Care

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?



Administrative monitoring had findings related to vacant positions, and the late submission of the budget to actual report. The findings were addressed in a timely manner.

#### Programmatic Performance

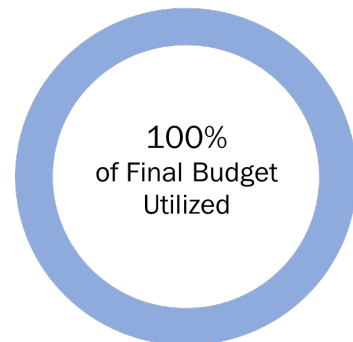
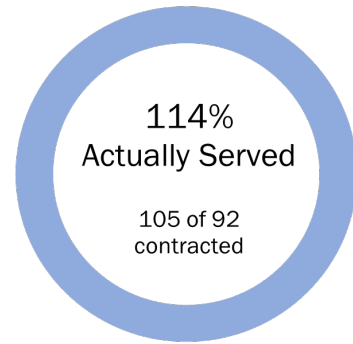
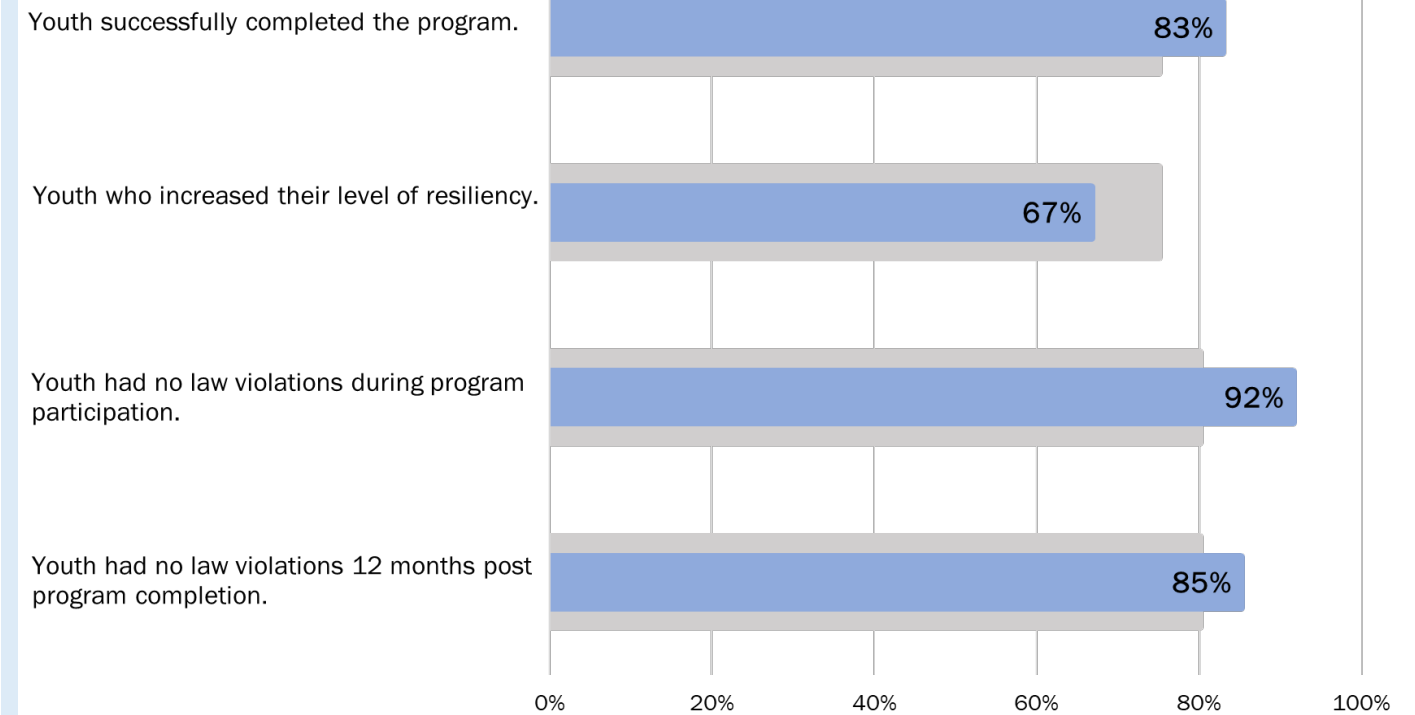
Camelot Community Care, Inc. completed its final year providing services under the New DAY 2014 RFP. The program utilized the Functional Family Therapy (FFT) best practice model to provide intensive, in-home therapeutic diversion services to families throughout Broward County with youth through age 17 at time of arrest.

Monitoring results reflected that staff provided quality therapeutic and case management interventions with fidelity to the FFT model. Satisfaction surveys and service observation reflected high levels of program satisfaction.

Higher numbers served were due to a shorter program duration for youth with less complex needs.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

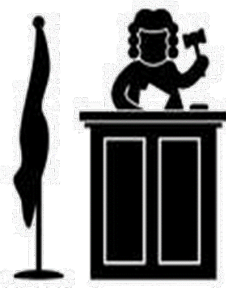


Final Budget:  
\$330,624

Actual Expenditure:  
\$330,623

Provider **met** expectation for Data Integrity and Participants Fully Measured.

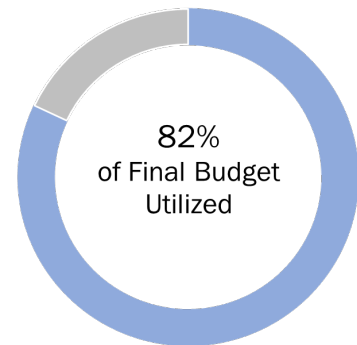
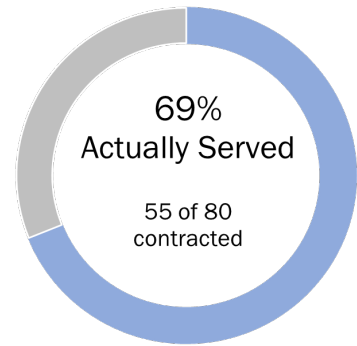




# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## Community Based Connections with Alex Rebb as Fiscal Sponsor

### How Much Did We Do?



**Final Budget:**  
\$127,500

**Actual Expenditure:**  
\$104,542

### How Well Did We Do It?



A commendable administrative monitoring with no major findings.



#### Programmatic Performance

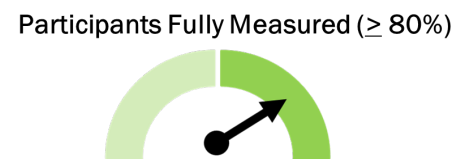
Community Based Connections (CBC) completed its final year providing services under the New DAY 2014 RFP, with Alexander Rebb as the Fiscal Sponsor. CBC's New DAY program provides diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected strong initial engagement techniques, exceptional advocacy for youth and their families, and creative and engaging group counseling that encouraged positive youth development. However, the provider continued to struggle with the delivery of Restorative Justice Conferencing, client retention and implementation of mentoring services. Satisfaction surveys and service observation reflected high levels of satisfaction with services.

Lower numbers served and low utilization were due to a staff vacancy, low numbers of referrals, and a high number of clients with generational criminogenic risk factors who required longer lengths of service.

The program was not recommended for funding under the New DAY 2018 RFP and has sunsetted.

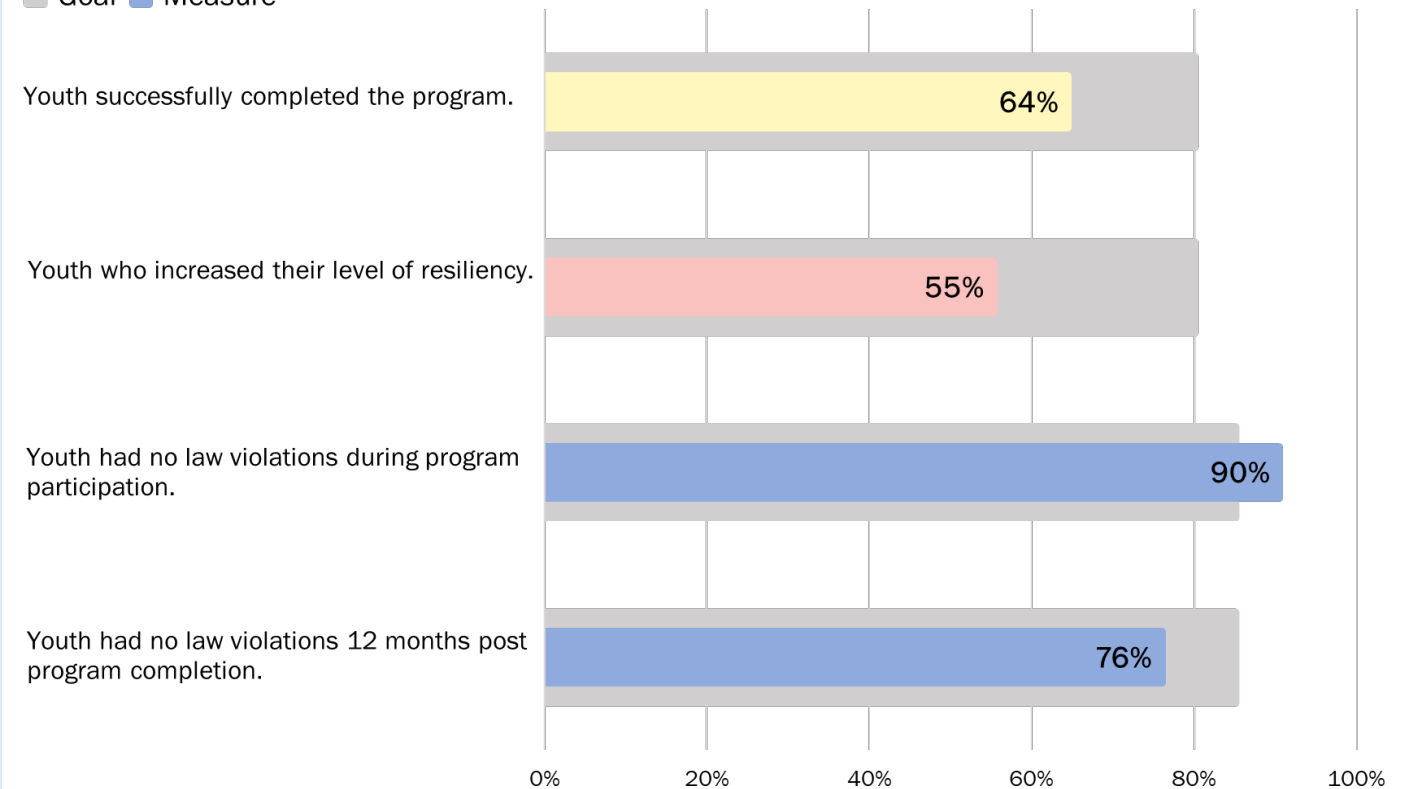
Provider **met** expectation for Data Integrity and Participants Fully Measured.

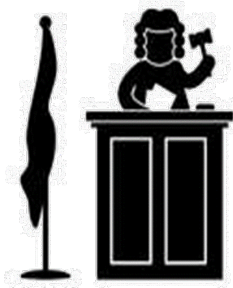


### Is Anybody Better Off?

Provider **met** 2 out of 4 Council goals for performance measurements. Provider did not meet goals in the areas of program completion and resiliency due to complex community factors and behavioral needs of clients.

■ Goal ■ Measure

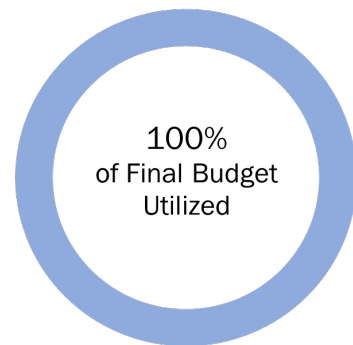
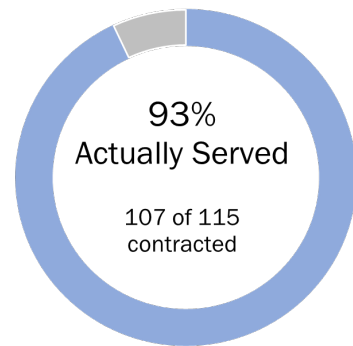




# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## Harmony Development Center

### How Much Did We Do?



Final Budget:  
\$156,390

Actual Expenditure:  
\$156,101

### How Well Did We Do It?

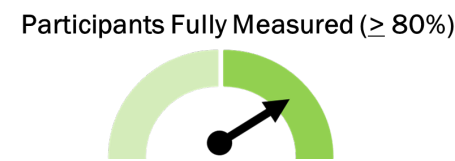
**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

Harmony Development Center completed its final year providing services under the New DAY 2014 RFP. Harmony's New DAY program provided diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

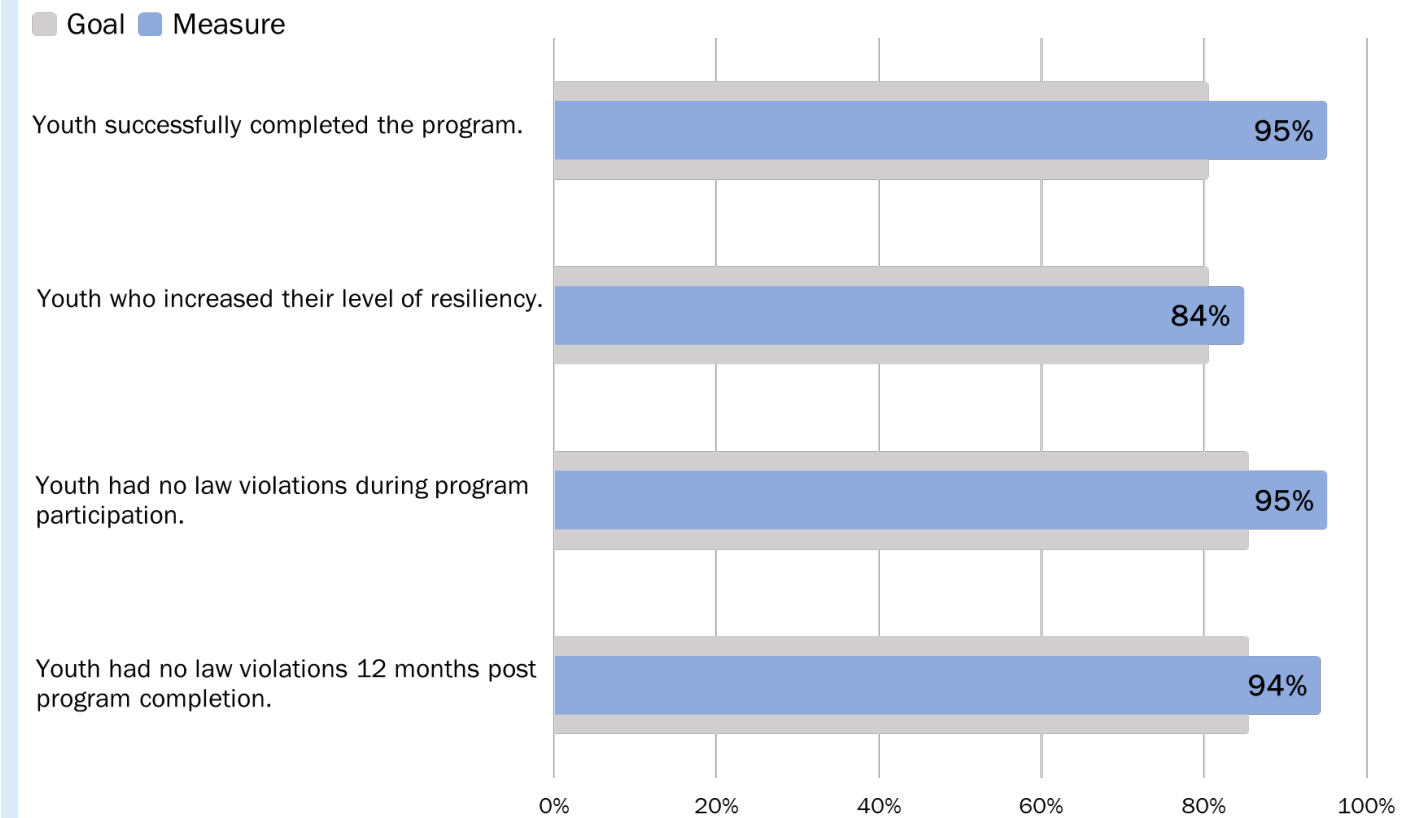
Program monitoring reflected that Harmony's New DAY program provided case management, individual and group counseling, restorative justice conferencing, and youth development activities for juvenile justice offenders referred by the State Attorney's Office (SAO), Office of Civil Citation, and Broward Schools. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

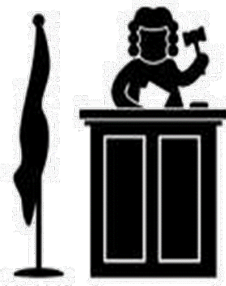


### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.







# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## Henderson Behavioral Health Center

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?



Excellent administrative monitoring with no findings.

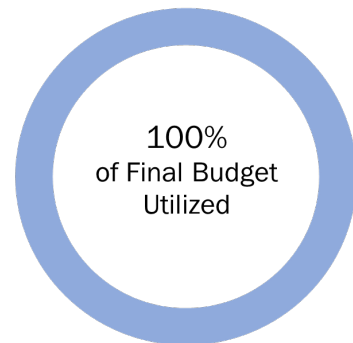
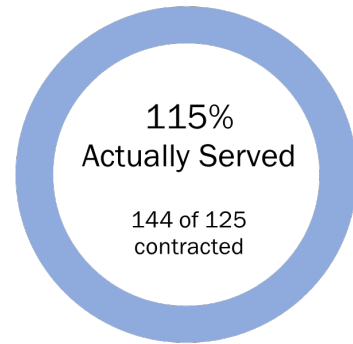
#### Programmatic Performance

Henderson Behavioral Health completed its final year providing services under the New DAY 2014 RFP. Henderson's New DAY program provided diversion and civil citation and programming throughout Broward County to youth through age 17 at time of arrest.

Program Monitoring results reflected effective case management services, utilizing the wrap-around philosophy, and engaging service learning activities. Satisfaction surveys and service observation reflected high levels of program satisfaction.

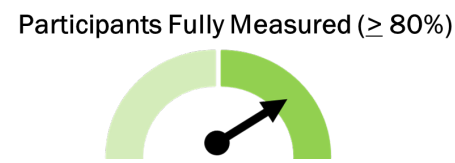
The number of youth served was higher than the contracted amount due to varying service needs, with some requiring less services thereby leaving room to serve additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

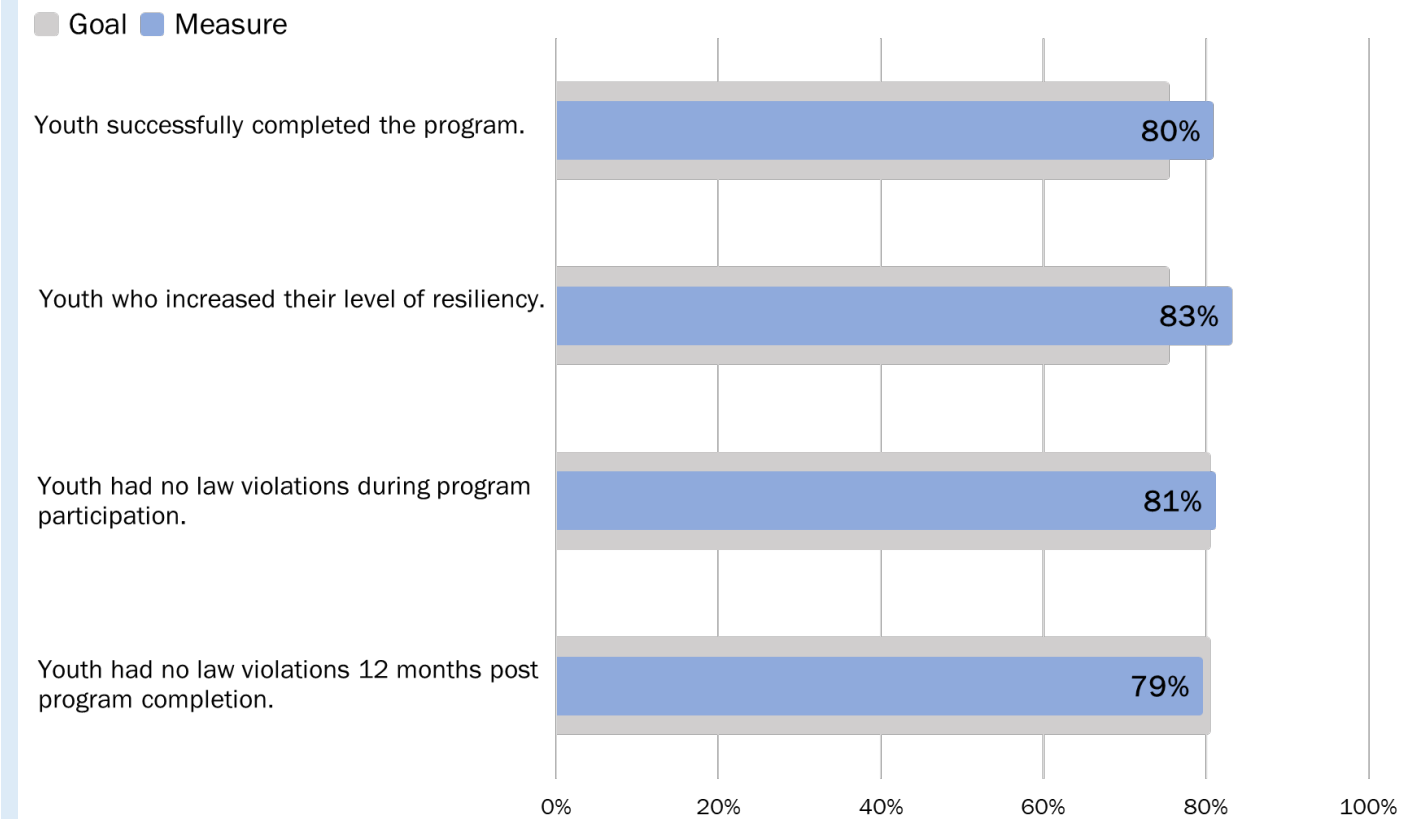


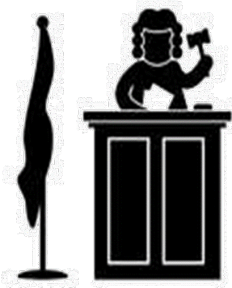
**Final Budget:**  
\$349,935

**Actual Expenditure:**  
\$348,377



Provider **met** all Council goals for performance measurements.

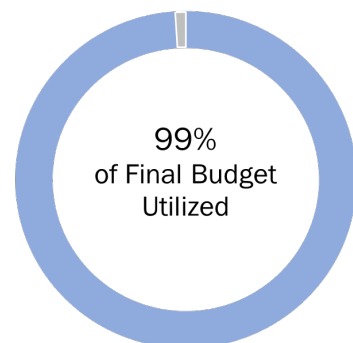
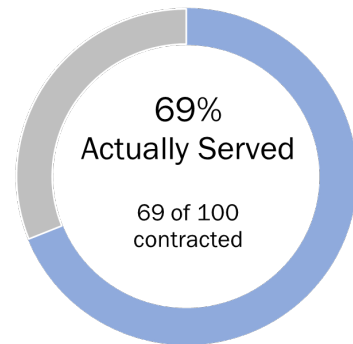




# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

Juliana Gerena & Associates

## How Much Did We Do?



**Final Budget:**  
\$353,045

**Actual Expenditure:**  
\$348,087

## How Well Did We Do It?



Excellent administrative monitoring with no findings.

### Programmatic Performance

Juliana Gerena & Associates completed its final year providing services under the New DAY 2014 RFP. Juliana Gerena & Associates' GATE Program provided family-based, therapeutic in-home diversion programming throughout Broward County to youth through age 17 at time of arrest.

Monitoring results reflected high quality service delivery with effective therapeutic interventions using Cognitive Behavior Therapy (CBT) and engaging weekly youth and caregiver groups. Satisfaction surveys and program observation reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



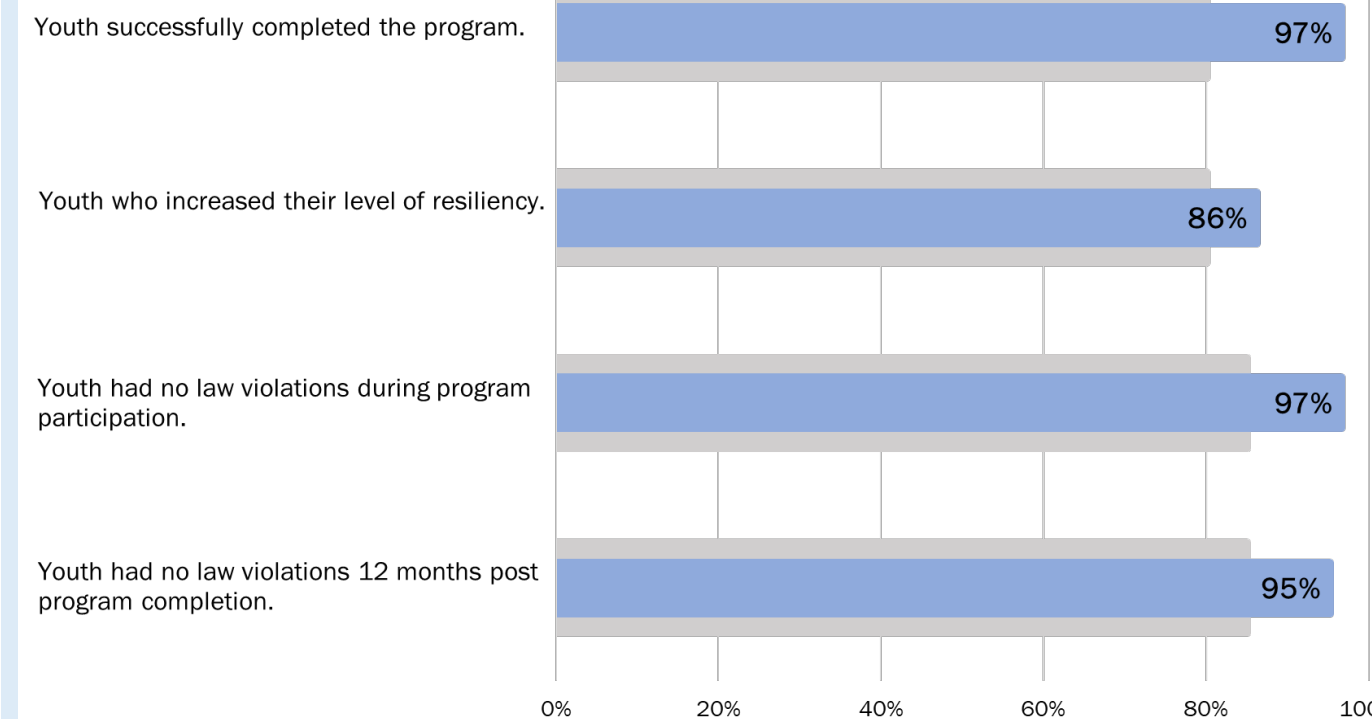
Participants Fully Measured (≥ 80%)

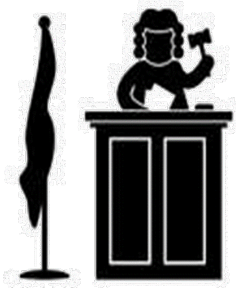


## Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

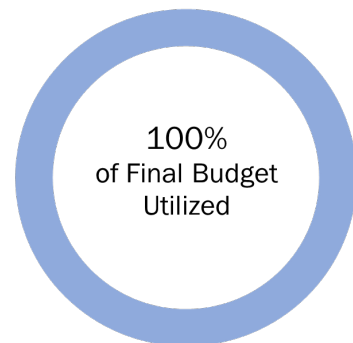
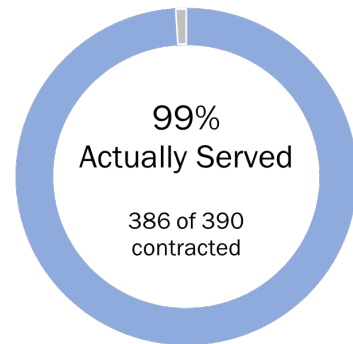




# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## Memorial Healthcare System

### How Much Did We Do?



**Final Budget:**  
\$482,099

**Actual Expenditure:**  
\$482,094

### How Well Did We Do It?

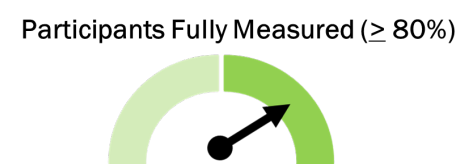
**\$\$\$** Excellent administrative monitoring with no findings.

#### Programmatic Performance

Memorial Healthcare System completed its final year providing services under the New DAY 2014 RFP. Memorial's New DAY program provided diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

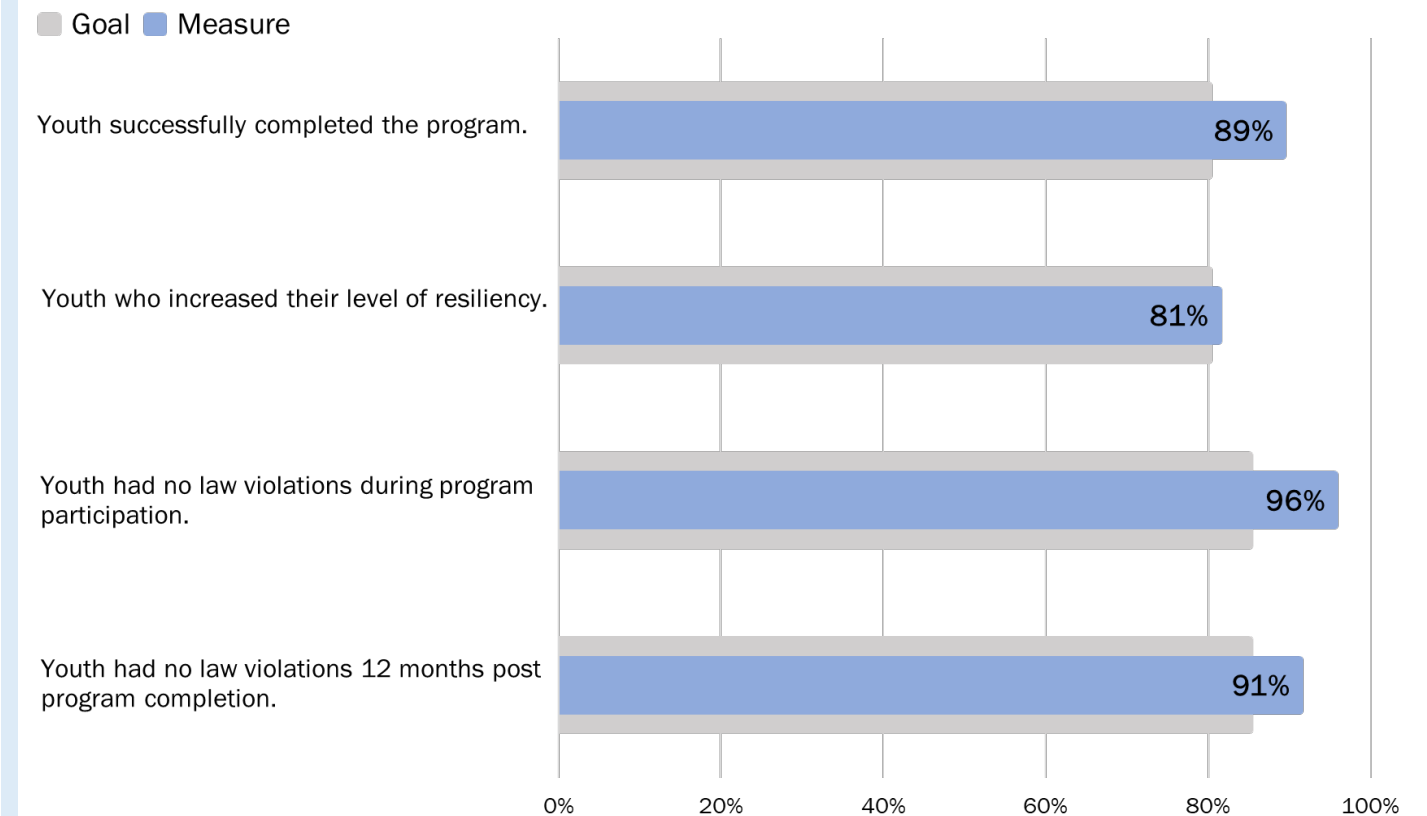
Program monitoring reflected engaging individual, family and group counseling; substance abuse, and case management services that monitor youth behavior, school attendance and progress; restorative justice conferencing; and impactful community service projects. Satisfaction surveys reflected high levels of satisfaction with services.

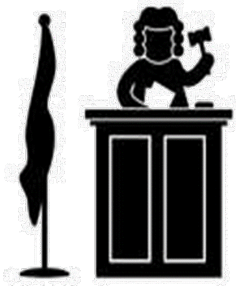
Provider **met** expectation for Data Integrity and Participants Fully Measured.



### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## PACE Center for Girls

### How Much Did We Do?

### How Well Did We Do It?

### Is Anybody Better Off?



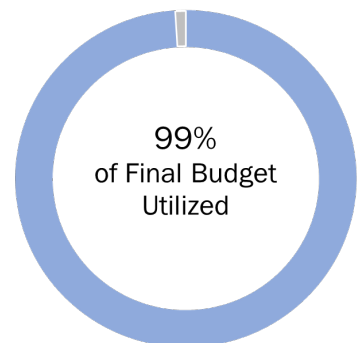
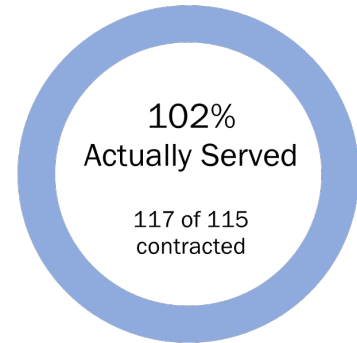
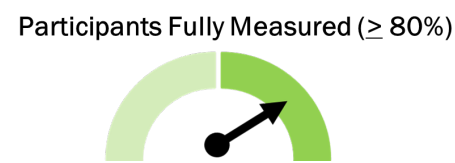
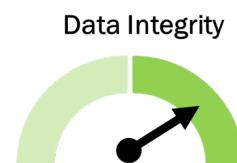
Excellent administrative monitoring with no findings.

#### Programmatic Performance

PACE Center for Girls completed its final year providing services under the New DAY 2014 RFP. PACE's New DAY program provided gender-responsive diversion and civil citation programming throughout Broward County to girls through age 17 at time of arrest.

Program monitoring reflected a comprehensive assessment process, focused case plans, effective case management, and gender specific groups for girls to address risk factors including physical or sexual abuse, victimization, domestic and dating violence, academic underachievement and family management issues. The program implemented strong youth engagement strategies in a comprehensive service delivery model. Satisfaction surveys and site observation reflected high levels of satisfaction with services.

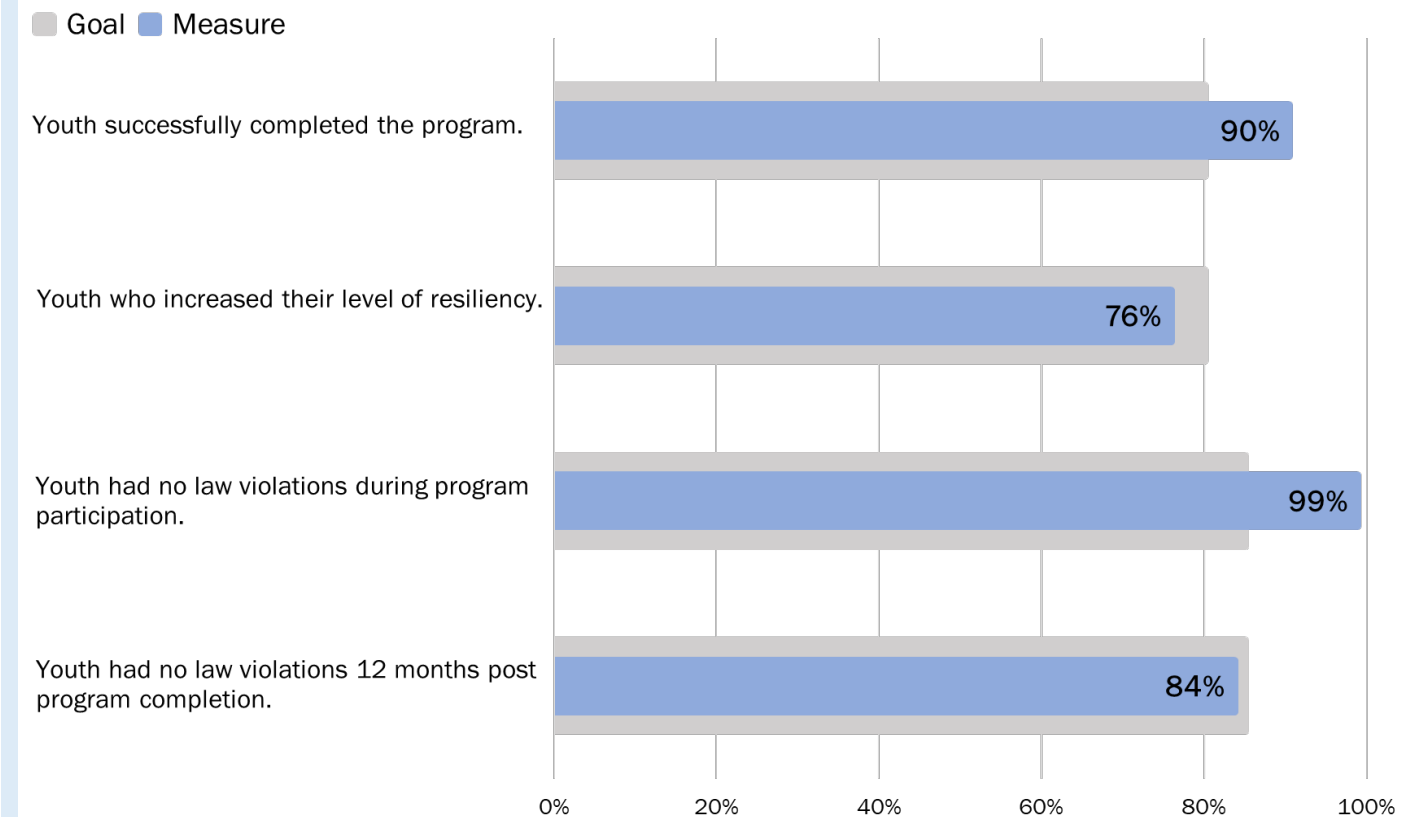
Provider **met** expectation for Data Integrity and Participants Fully Measured.

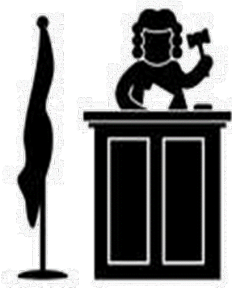


**Final Budget:**  
\$138,790

**Actual Expenditure:**  
\$137,332

Provider **met** all Council goals for performance measurements.

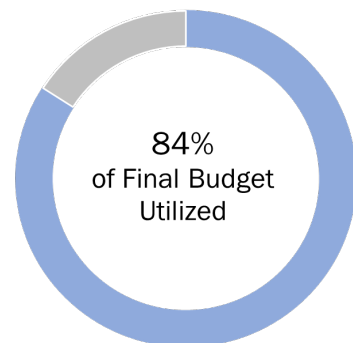
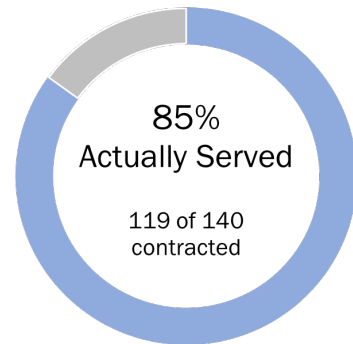




# Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 17/18

## Urban League of Broward County

### How Much Did We Do?



**Final Budget:**  
\$205,000

**Actual Expenditure:**  
\$173,184

### How Well Did We Do It?



Excellent administrative monitoring with no findings.



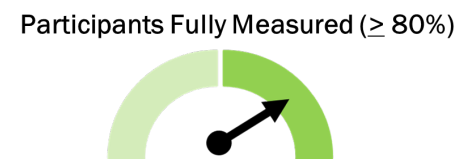
#### Programmatic Performance

The Urban League of Broward County completed its final year providing services under the New DAY 2014 RFP. Urban League's New DAY program provided diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Monitoring results reflected creative and engaging youth groups and enrichment activities and a strong partnership with law enforcement to enhance programming for the youth. Due to significant staff turnover, the provider experienced challenges with timely assessment, consistent victim engagement in the restorative justice process, regular follow-up on reparation agreement tasks and consistent monitoring of school attendance. The provider was receptive to technical assistance, and with a mid-year adjustment to the staffing structure and resolution of the vacancies, they began to show progress. Satisfaction surveys and service observation reflected high levels of program satisfaction.

The staff vacancies negatively impacted utilization and numbers served. Additionally, this provider is located in the high poverty, racially segregated community of 33311. As a result, they tend to receive higher risk youth with generational criminogenic risk factors which impacted performance measure results in the area of resiliency.

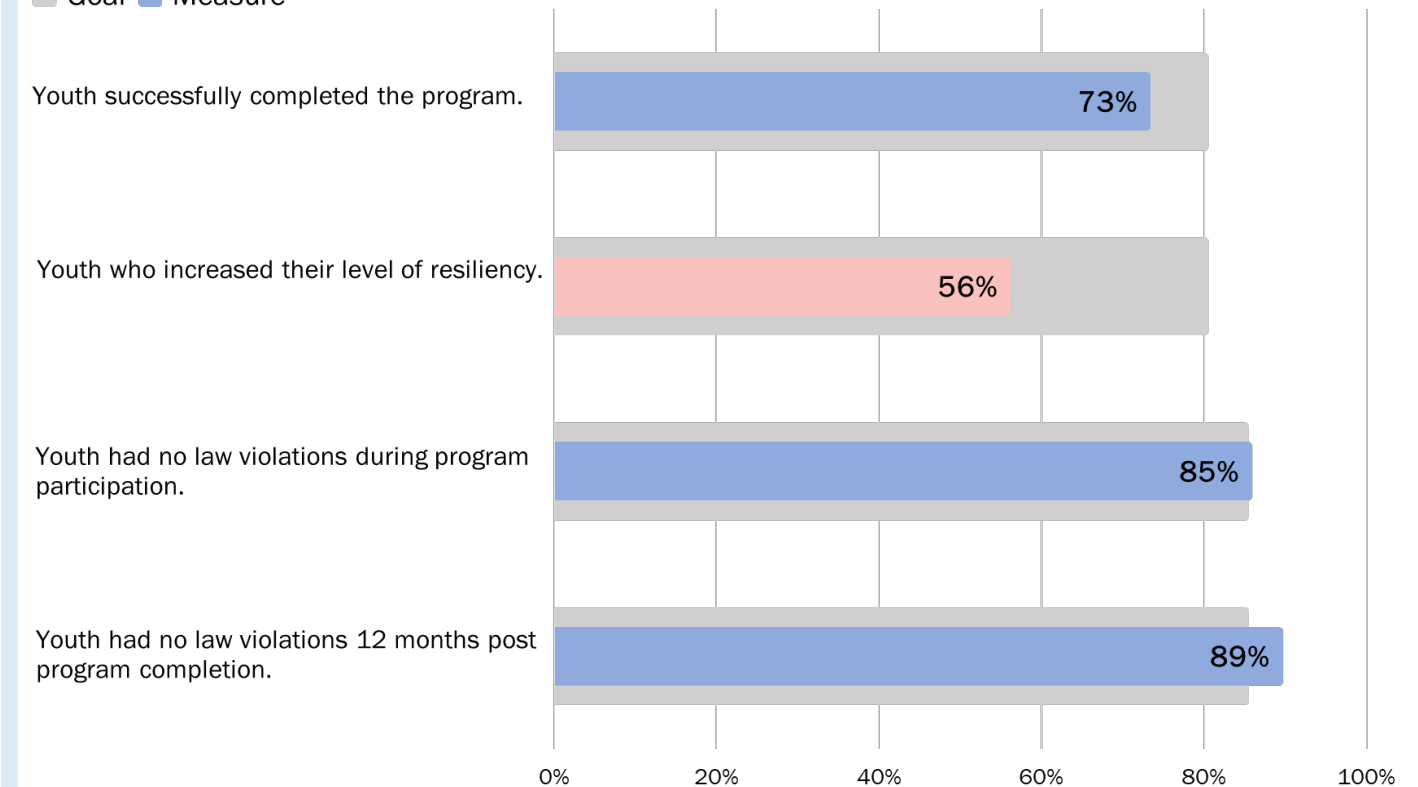
Provider **met** expectation for Data Integrity and Participants Fully Measured.

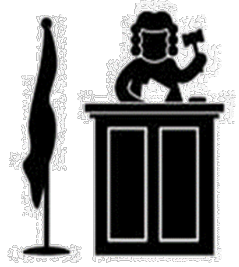


### Is Anybody Better Off?

Provider **met** 3 out of 4 Council goals for performance measurements. Provider did not meet goal in the area of resiliency due to complex community factors that may impact clients' response on measures of resiliency.

■ Goal ■ Measure

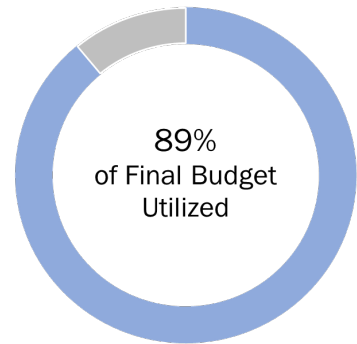
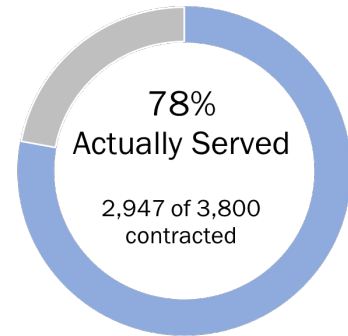




# Delinquency Diversion - Support Services - Juvenile Assessment Center (JAC) FY 17/18

## Broward Sheriffs Office (BSO)

### How Much Did We Do?



**Final Budget:**  
\$358,750

**Actual Expenditure:**  
\$318,959

### How Well Did We Do It?



Excellent administrative monitoring with no findings.



#### Programmatic Performance

The Juvenile Assessment Center (JAC) is a collaborative project between the Department of Juvenile Justice (DJJ), Broward Behavioral Health Coalition (BBHC), CSC and BSO as the lead agency. As a single point of entry, the JAC ensures evaluation of each juvenile offender's risk to the community, as well as ensuring that physical health, mental health, substance abuse assessments and Human Trafficking screenings are administered. The Juvenile Assessment Team (JAT) has significantly increased outreach, case management and data collection on cases involving youth with behavioral health issues. Timely information is provided to the Courts and State Attorney's Office to facilitate diversionary and judicial processing, and to DJJ to facilitate appropriate follow-up services.

Due to declining arrest trends, which correlate with declining County and State delinquency rates, fewer youth were served than anticipated. Underutilization is due to an extended staff vacancy.

After extensive conversation with system stakeholders regarding the funding mechanism for future operations, the Council approved a 3-month extension to allow BSO and DJJ to plan for the sunseting of CSC funding on December 31, 2018.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Juvenile processed for judicial or non-judicial case handling.

100%

Admitted juveniles risk-assessed using PACT measure.

100%

Juveniles presented by law enforcement admitted to the JAC for delinquency processing.

100%

0% 20% 40% 60% 80% 100%

**TAB 15**

**CHILDREN'S HEALTH INSURANCE**

Blank page

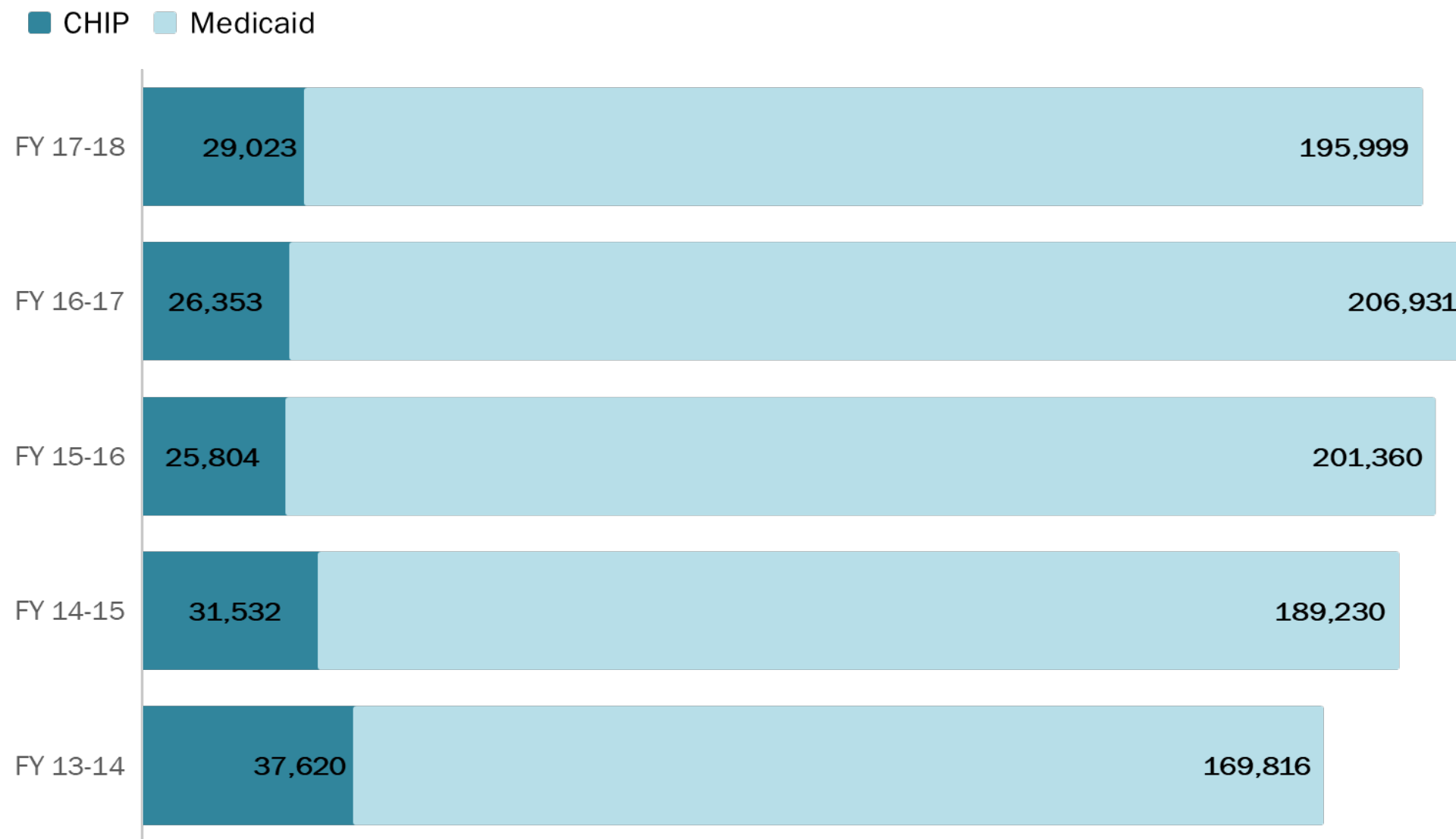




# Children's Health Insurance Outreach (KidCare)

Annual Performance Report FY 17/18

After a steady increase in the number of insured children over the last 4 years, FY 17-18 saw a 3.5% decrease with the biggest loss to those enrolled in **Medicaid** (5% decrease).



## CHILDREN'S HEALTH INSURANCE OUTREACH

### GOAL:

Safeguard the physical health of children.

### RESULT:

Children are physically and mentally healthy.

### Kidcare Outreach

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often complicated KidCare application process.



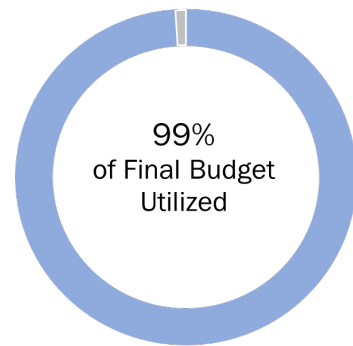
# Children's Health Insurance Outreach FY 17/18

## Broward County Health Department KidCare Outreach

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



**Final Budget:**  
\$425,000

**Actual Expenditure:**  
\$421,457



Excellent administrative monitoring with no findings.

**Programmatic Performance**

The KidCare Outreach Program of the Department of Health in Broward County uses a multi-pronged approach to provide access and reduce barriers to public health insurance coverage including KidCare (subsidized and full-pay), Medicaid and CMS for children with special needs. KidCare staff are the primary source for applications and outreach materials for partner programs and information about agencies serving eligible populations, including but not limited to: schools, child care centers, afterschool programs and social service agencies. Staff also partners with CareerSource to provide application assistance and community resources to displaced workers.

Following the 2016 session, when the Florida Legislature removed the 5-year eligibility waiting period for lawfully residing children, 427 newly eligible children were signed-up through KidCare with support from CSC funded bi-lingual staff. Lag-time in filling these newly funded positions, as well re-classification of staff not requiring full benefits, resulted in some underutilization. The budget for FY 2017/18 was adjusted to reflect a reduction of \$23,053.

Among several successful initiatives carried out in FY 17/18, KidCare staffed a two-week Immunization POD in Lauderhill Mall ending in a CSC co-sponsored Immunization Fair with 43 vendors and over 2,200 families attending. In addition, KidCare staff attended 43 Back to School events, assisted 330 dislocated workers find adequate healthcare for themselves and their children and established a Rapid Response Team in partnership with 211 Broward and Consolidated Credit Counseling to provide information to families regarding enrollment options, primary care centers and free clinics. KidCare continues to partner with the Exceptional Student Learning Support Department at Broward County Public Schools and the ESOL Parent Leadership Council, the Bilingual/ESOL Department Parent Outreach Office to attend and bring resources to school events.

**47** public education/training sessions held.

**100 %** of participants were satisfied with public/education training sessions.

**109** Kidcare staff attended community events in order to reach potential eligible residents.

**TAB 16**

**SIMPLIFIED POINT OF ENTRY**

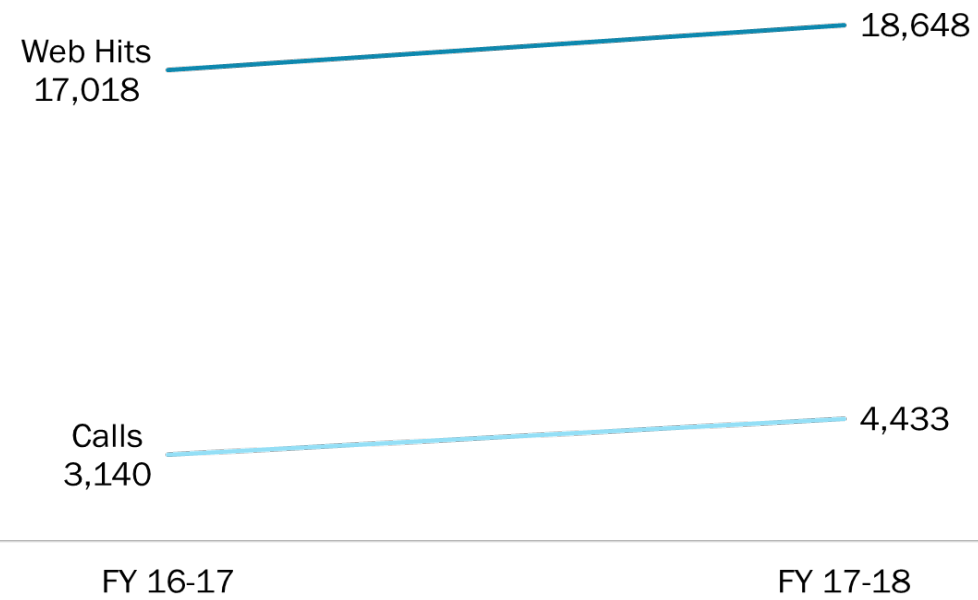
Blank page



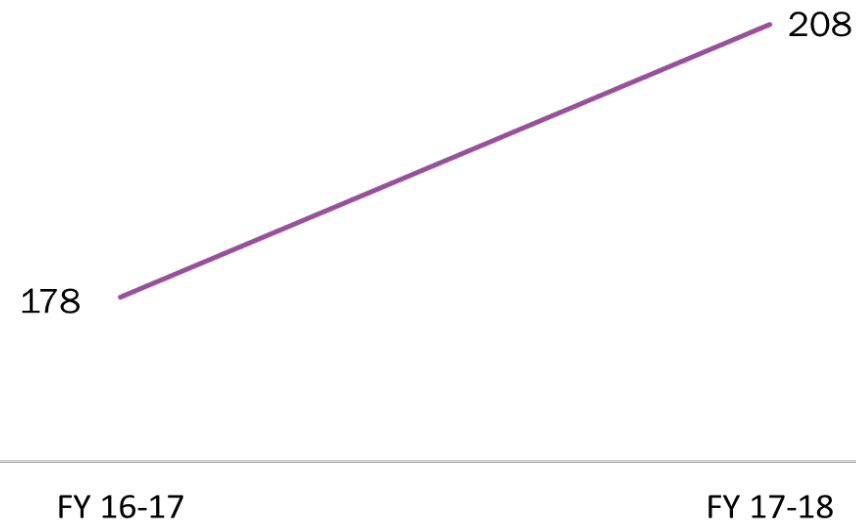
# Simplified Point of Entry

## Annual Performance FY 17/18

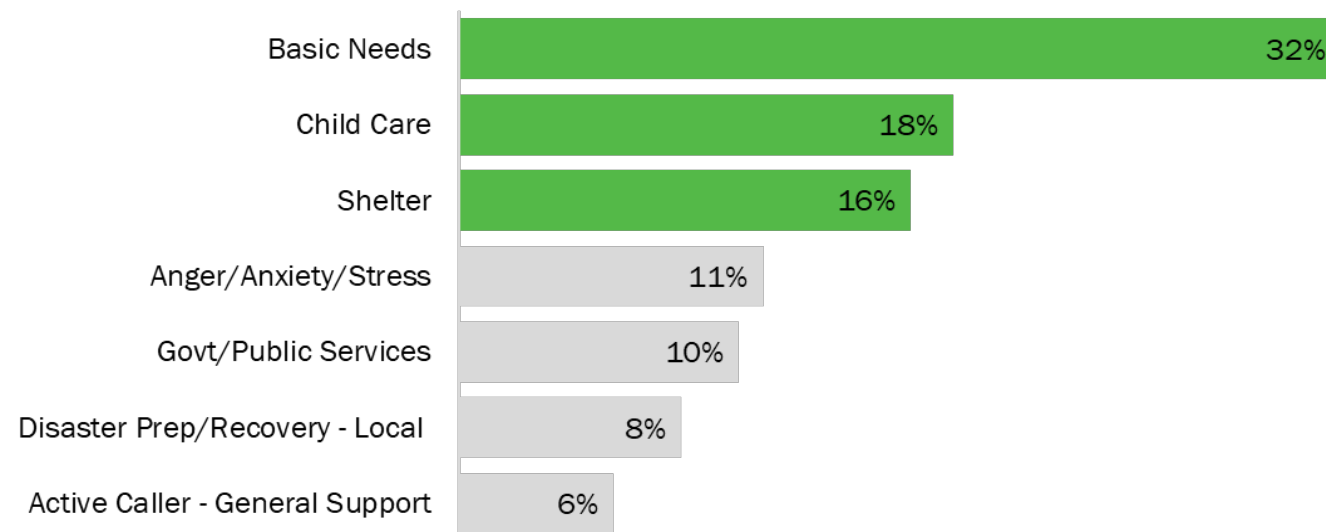
The number of 2-1-1 Special Needs & Behavioral Health **web hits** and **calls** increased from FY 16-17 to FY 17-18.



The **number of families** served through JAFCO's Special Needs case management program increased by 17% from FY 16-17 to FY 17-18.



**66%** of General Helpline calls to 2-1-1 in FY 17-18 addressed **basic needs** (e.g., housing, rent/mortgage assistance, food, and utilities), **child care**, or **shelter needs**.



### SIMPLIFIED POINT OF ENTRY

**GOAL:**

Improve the coordination of children's services.

**RESULT:**

Families are self-sufficient.

**First Call for Help (2-1-1)**

- Collaboratively funded by CSC, Broward County government, Early Learning Coalition, United Way, Department of Children and Families, as well as individual cities, foundation grants and private contributions.
- General information and referral to human and social services through phone, web, online chat, and/or text.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs.
- Special Needs Unit includes warm transfers to dedicated case management services provided by the Jewish Adoption & Foster Care Options (JAFCO).
- Teen suicide prevention crisis line.



# Simplified Point of Entry FY 17/18

## First Call for Help (2-1-1) (General Population)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

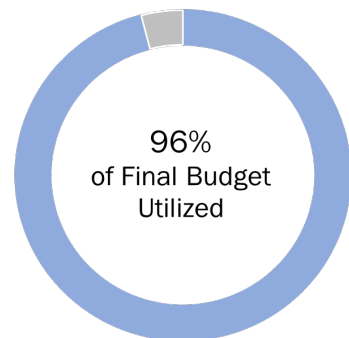
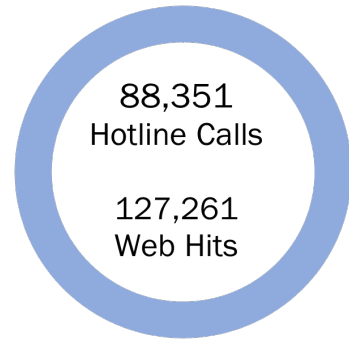
**\$\$\$** Excellent administrative monitoring with no findings.

### Programmatic Performance

The 2-1-1 Information and Referral Line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral and Crisis Center. Program monitoring reflects that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. Helpline staff consistently find additional needs as they speak to callers. Customer surveys confirm monitoring observations.

2-1-1 continues to be the first point of contact for major CSC community wide initiatives. 2-1-1 actively participated in the community's response to the Stoneman Douglas tragedy. This included implementing support for the Broward School District by managing the Broward Schools Crisis Line, allowing 24-hour information and support to callers in crisis.

In May 2018, 2-1-1 launched a Community Resource Navigator position who provides services to first time clients at the Courthouse, providing in-person comprehensive assessment, information & referral (I&R) and supportive listening services. For partial year 17/18, the part time position served 44 clients and 31 clients were provided referrals to health and human services.



**Final Budget:**  
\$364,413

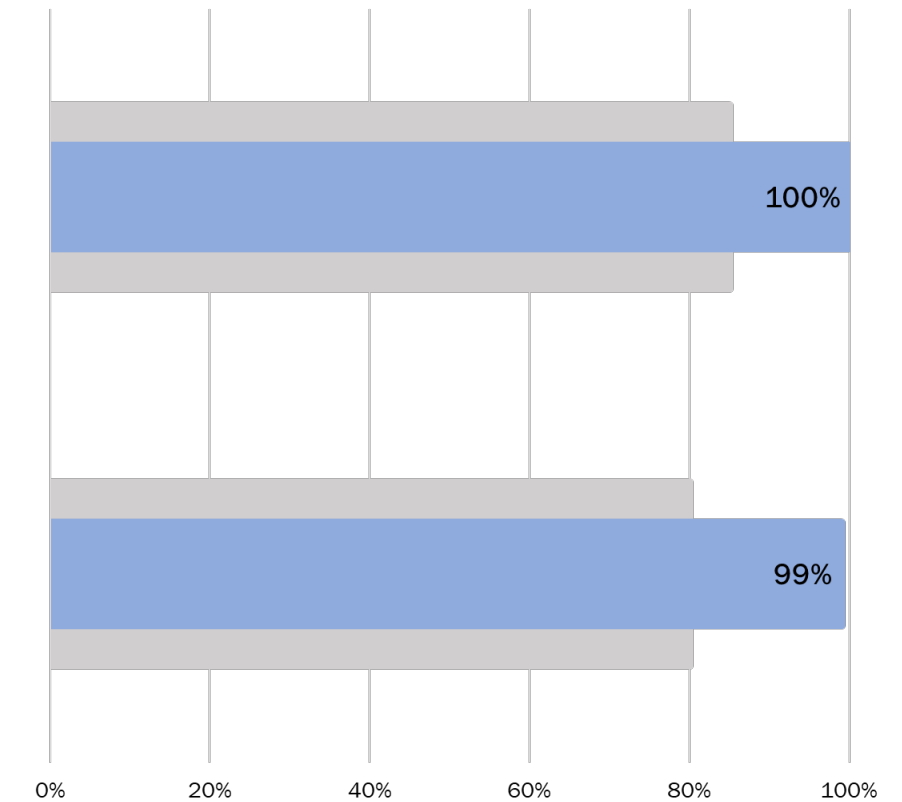
**Actual Expenditure:**  
\$349,348

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Callers satisfied with response received when contacting 2-1-1 for information regarding EITC that were referred to VITA site.

Callers that contacted 2-1-1 who were satisfied with the assistance provided.

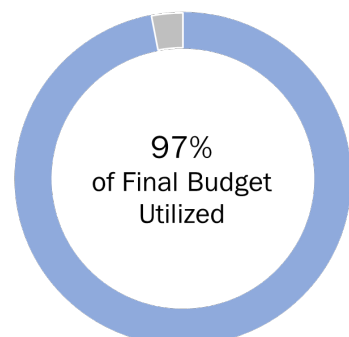
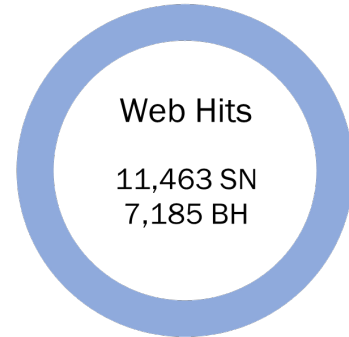
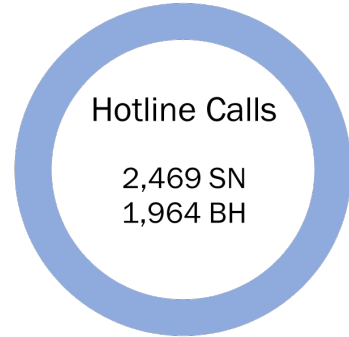




# Simplified Point of Entry FY 17/18

## First Call for Help (2-1-1) (Special Needs & Behavioral Health)

### How Much Did We Do?



**Final Budget:**  
\$495,483

**Actual Expenditure:**  
\$478,286

### How Well Did We Do It?

**\$\$\$** Excellent administrative monitoring with no findings.

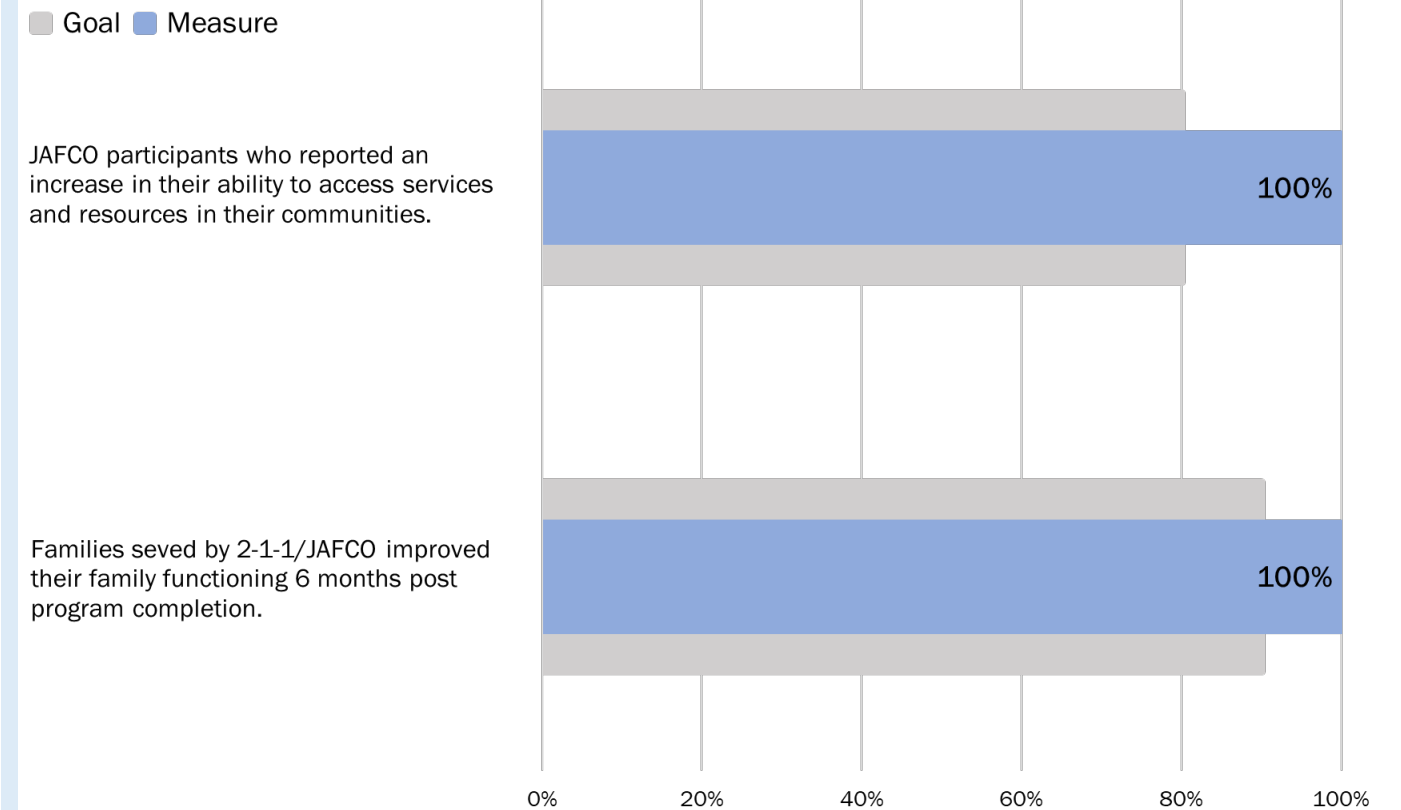
#### Programmatic Performance

The Special Needs Unit at 2-1-1 continues to serve as a single point of entry for families with children birth to 22 years old with developmental, physical and behavioral health needs in our community. With CSC funding, 2-1-1 partnered with JAFCO to provide callers with assistance navigating the special needs system of care that require face to face intensive case management. The case management services help empower families to easily access, navigate, and obtain services. Program monitoring reflects very high quality intensive case management services that meet family needs and makes appropriate referrals #.208 unduplicated families participated in case management services during FY 17/18. First Call for Help continues to conduct community outreach efforts to promote the Special Needs Hotline and Website in Broward County. They have also been available at all community events in Parkland/Coral Springs to promote and have conduct several trainings on suicide prevention.

JAFCO currently maintains a waitlist of more than 90 families. During the time they are on the waitlist, JAFCO staff check in regularly to assess for emergency needs and to be a regular point of contact. There remains a high demand for case management services.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

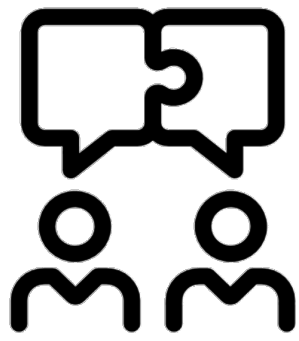


**TAB 17**

**CAPACITY BUILDING**



Blank page

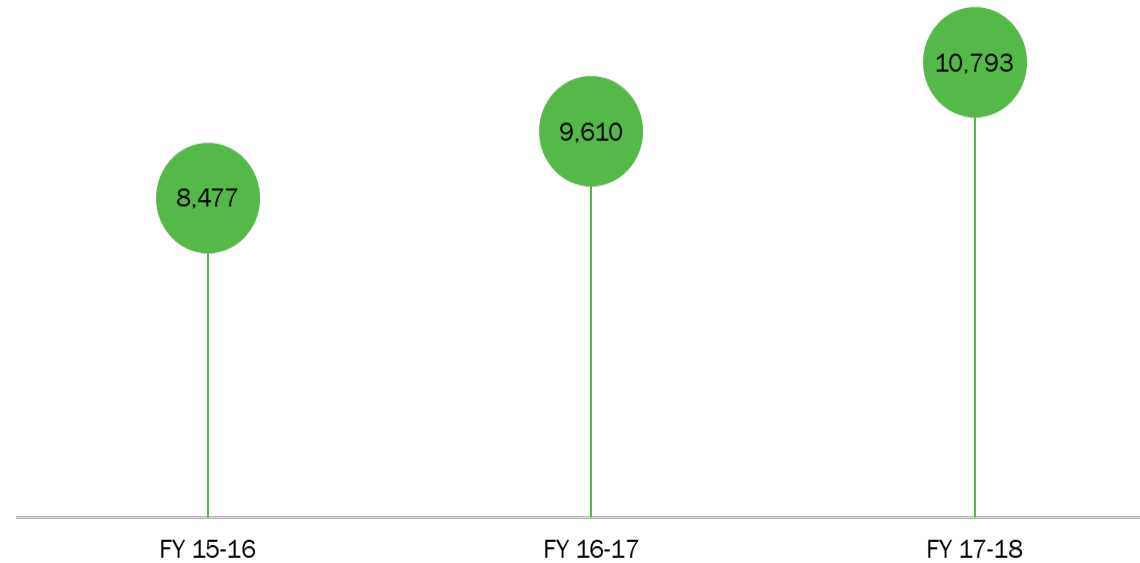


# Capacity Building Annual Performance FY 17/18

## HandsOn Broward Volunteer Hours Breakdown for FY 17-18:

60,990	• Volunteer hours provided
12,221	• Volunteers engaged
10,793	• Volunteers recruited for CSC-funded child serving agencies
2,739	• New HS students who completed volunteer hours

**2,316** more HandsOn Broward volunteers were recruited for CSC-funded child serving agencies in FY 17-18 than in FY 15-16.



In FY 17-18, the top 3 **instructor led trainings** in highest demand were:

1. Motivational Interviewing
2. Conflict Resolution for Leaders
3. Grant Writing

### CAPACITY BUILDING PROGRAMS

#### GOAL:

Build provider agency organizational effectiveness.

#### RESULT:

Communities are safe and supportive.

#### Training

- The Council funds a continuum of staff and organizational development opportunities to promote agency capacity building. Seven priority areas include: Mission; Vision & Strategy; Board Governance & Leadership; Program Delivery; Impact; Strategic Relationships; Resource Development; and Internal Operations & Management.
- Training and technical assistance is provided in over 90 subject areas using a multi-forum approach with classroom and on-site coaching, and technical assistance.

#### Mini Grants

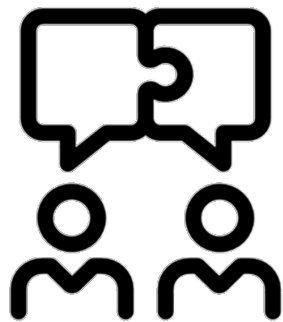
- Capacity Building mini grants supporting child and family serving organizations are awarded annually to local non-profits seeking to improve business function, increase program effectiveness and organizational sustainability.

#### Volunteer Support

- The Council funds volunteer recruitment and training efforts to provide members of the community seeking opportunities to volunteer, the skills and connections needed to support child-serving agencies.

#### Senior Level Training

- Executive training and coaching opportunities specifically designed for C-Suite and Hi-Potential leaders are offered annually to local non-profits. These series provide the skill building tools and techniques needed to address the unique challenges faced by non-profit leaders related to; implementing change, developing future leaders, cultivating strong organizational culture and leading their organizations through difficult times.



Capacity Building FY 17/18 ↓

Blacktie South Florida



How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

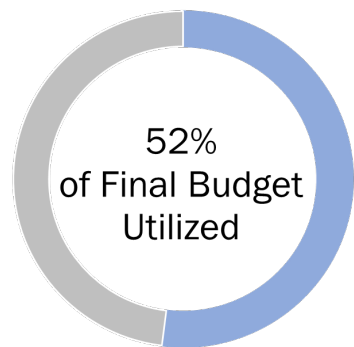
Administrative monitoring not applicable



**Programmatic Performance**

Blacktie completed the fifth of five years of leverage funding to provide subsidized event management membership opportunities to local child and family serving nonprofits. Through the annual membership, local organizations gained access to time and money saving professional special event services including; e-ticketing, registration, online event marketing, social media marketing, auction management and photography.

The outreach efforts and financial support provided by CSC has aided Blacktie in gaining greater brand recognition, increasing their professional network and gaining access to the large majority of NPOs that fall within the demographic the funding was originally intended to serve. The contract sunset at the end of FY 17/18.



**Final Budget:**  
\$5,000

**Actual Expenditure:**  
\$2,600

"I have used Blacktie for several years and really like the program. I have used Blacktie for all kinds of events: dinner auctions, conferences, awards ceremonies, giving campaigns, etc. The amount of people range from 300-650. I am very satisfied with the services of Blacktie."

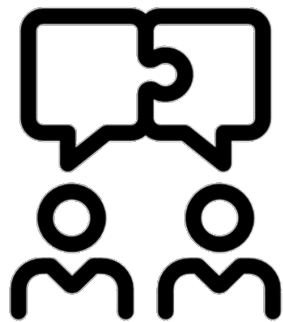
— Partners in Education

"We are very appreciative of the Blacktie service and have used it successfully to advertise our events. We are grateful that we are allowed to use it at the discounted rate to help raise money to provide the ultimate prom experience."

— A Prom to Remember

"We used Blacktie for our TruHearts™ Luncheon in February, recognizing child advocates and honoring one of our adoptees/foster care success family. We also used them for our Eat Your Heart Out annual fundraiser to support our mission in October. We were very satisfied with the PR support and online photos, it helped tremendously."

— Heart Gallery



# Capacity Building FY 17/18

## Capacity Building Initiatives

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

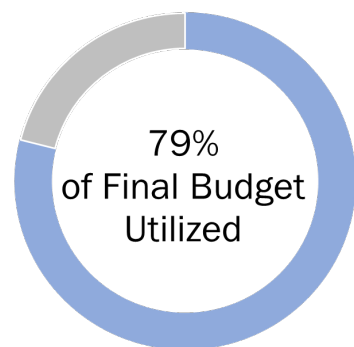
Administrative monitoring not applicable

**Programmatic Performance**

Through the Agency Capacity Building (ACB) Committee initiatives, 760 nonprofit organizational professionals (NPO's) attended 61 trainings related to organizational development and sustainability, grant preparatory and leadership this past fiscal year. Ten individual workshops made up this year's Grant Preparatory Series (GPS) which was designed to aid NPO leaders in taking an introspective look at the current state of their organization and identify what is needed to take their businesses to the next level. Our quarterly Agency Capacity Building Committee meetings included presentations from local nonprofit resources and discussions with local nonprofit CEOs.

Four Capacity Building Mini Grant awardees and four organizations were awarded the Learning Together grant and received supplemental business consulting and fundraising coaching through the Small Business Development Center (SBDC) of Florida and Network for Good. Over 99 hours of coaching geared to improve business function were utilized with SBDC, and a total of \$22,265 in new funds being raised during the pre-fundraising campaign season through Network for Good.

Additional notable achievements include: Over 100 attendees took part in the Inaugural Capacity Building Boot Camp and survey results reflect a 98% satisfaction rate with event content and execution; 250 attendees took part in the 2018 Grief & Trauma Summit. During the year, the formation of a workgroup tasked to develop trainings and supplemental manuals to support young adults exiting foster care and Transitioning into Independent Living (TIL) was created.



**Final Budget:**  
\$245,912

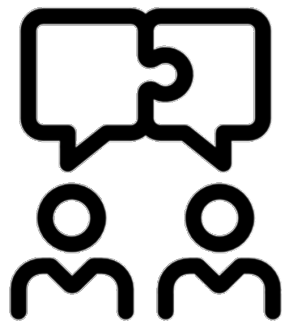
**Actual Expenditure:**  
\$193,635

**5** organizations were awarded Mini Grants.

**7** projects were completed that improved business function and increased resiliency.

**58.5** hours of supplemental capacity building related trainings were delivered.

**99** hours of professional coaching and consulting from the SBDC were provided.



# Capacity Building FY 17/18

## Leadership Initiatives

How Much Did We Do?

How Well Did We Do It?

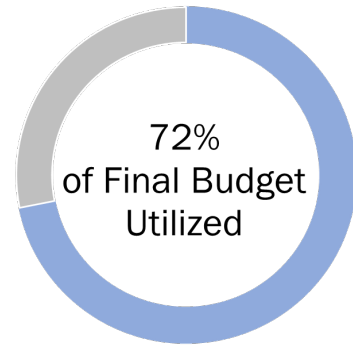
Is Anybody Better Off?

Administrative monitoring not applicable

**Programmatic Performance**

This year's C-level executive and senior leaders training initiatives included the funding of 2 distinct local professional development opportunities, Learning to Lead Senior Professional Development program was facilitated by the Ronik~Radlauer Group and Building Extraordinary Culture through Leadership was facilitated by Kristin Mackey. Participants in Learning to Lead gained tools and the insights needed to identify the various styles and traits of leaders, assess their own styles and traits, implement strategies that "stretched" them beyond their initial competencies and allow for the integration of new skills. Topics covered included: Effective Communication Skills; Team building; Conflict Resolution, Decision Making; Facilitation and Presentation Skills, as well as Collaboration for Collective Impact.

The 26 participants of the Building Extraordinary Culture through Leadership series focused on the development of five key principles; Building a Foundation, Generating Connections, The Extraordinary Culture, Leadership Power and Self-Care that have proven to effect change and improve organizational culture. Feedback from participants of both series indicate a high level of satisfaction with both the facilitators, material covered, tools provided, as well as the relevancy of the content in relation to their job roles.



**Final Budget:**  
\$56,880

**Actual Expenditure:**  
\$40,700

**Final Budget:**  
\$56,880

**Actual Expenditure:**  
\$40,700

Participants responded that the following modules as the most impactful: Self-Care, The Extraordinary Culture, & Leadership Power.

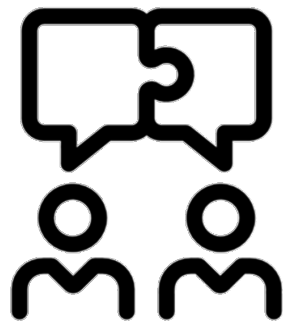


Participants reported that reported satisfaction with the length of the series.



Participants reported that connecting, interacting, working, and learning with others as the best part of the series.

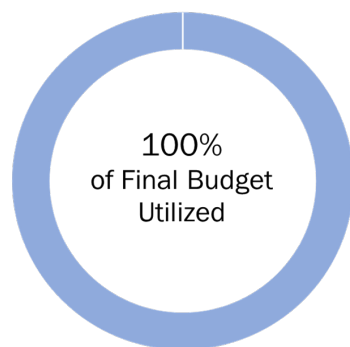




# Capacity Building FY 17/18

## HandsOn Broward

### How Much Did We Do?



**Final Budget:**  
\$234,853

**Actual Expenditure:**  
\$234,785

### How Well Did We Do It?



Excellent administrative monitoring with no findings.



#### Programmatic Performance

HandsOn Broward (HOB) continues to do significant work in the areas of volunteer recruitment and project coordination in support of child and family serving nonprofits. Through ongoing outreach efforts, an average of 4 new nonprofit organizations established working relationships with HOB each month. Local youth and families are also engaged monthly through programs including: DIY Projects, Kids Care Club, Teen Service Club and goLead.

Significant programmatic accomplishments were achieved this year. HandsOn Broward recruited over 1200 volunteers for the Broward Read for Record campaign county-wide. HOB also recruited and coordinated the efforts of over 400 volunteers for the Back to School Extravaganza locations across the county as well as the recruitment of 30 volunteers who prepped backpacks, shoes and uniforms for the four events. Additional events included: Broward Aware Protecting OUR Children campaign, Countywide MLK Day of Service projects, HOB Kids Club's Spread Kindness Day, the Parkland Hearts Art Project and the Earth Day project.

In the aftermath of Marjory Stoneman Douglas tragedy, HOB established the Parkland Hearts Project which gathered decorated hearts from around the world that will be incorporated into 17 professionally designed panels. In addition, under Parkland Hearts, 17 individual volunteer projects were established in honor of each victim based on their passion. These memorials will provide family and friends a place to gather, pay tribute to the victims and serve as a lasting legacy of their loved one.

In the months October through January, HOB coordinated 5,899 hours of training for 168 individuals in preparation for the Volunteer Income Tax Assistance (VITA) free tax preparation program. HOB played a critical role in the post hurricane Irma recovery and crisis response efforts, which spanned well beyond the impact day throughout the county; recruiting over 850 volunteers for countywide disaster relief efforts.

### Is Anybody Better Off?

Provider **met** all Council goals for performance measures.

■ Goal ■ Measure

HOB trained volunteers who chose to engage in projects supporting child serving agencies.

92%

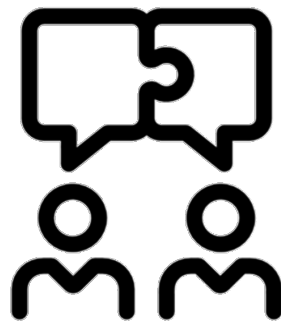
Volunteers satisfied with training sessions.

100%

Recipient agencies who benefitted from HandsOn Broward volunteers.

100%

0% 20% 40% 60% 80% 100%



# Capacity Building FY 17/18

## Training

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Administrative monitoring not applicable

**Programmatic Performance**

409 instructor-led trainings, spanning 122 unique titles were conducted with just over 4,600 attendees taking part in opportunities both at CSC and in the community. Included in those numbers were 31 trainings conducted specifically for CSC funded providers of local programs and services. In addition, over 15 new training topics were added to the training calendar as a result of feedback from attendees of past trainings and funded program providers. The release of the Trainer Cadre RFQ this past year lead to the formation of the new trainer cadre which includes over 70 facilitators, as well as further diversified the training categories and topics available to attendees in the future.

Data Visualization expert and trainer, Stephanie Evergreen was engaged to coordinate workshops for staff and key community partners on effective data visualization strategies. Methods gained from training had positive impact on the development of the current Budget Book, Annual Report and new CSC Website.

Several efforts were made to aid in the community response and treatment efforts after the February, 14 Marjorie Stoneman Douglas tragedy. CSC worked in conjunction with the Jewish Federation of Broward County, supported by the Israeli Consulate to bring the Israeli Trauma Coalition to provide training in trauma care and therapeutic strategies that have been effectively implemented in the West Bank and the Gaza Strip. In addition, a concerted effort was made to increase local access to training such as Youth Mental Health First Aid, Suicide Prevention, Trauma Informed Care and evidenced-based EFT / Tapping to help support the care and intervention services to the community in the wake of the tragedy.

Participants who reported that the information or ideas provided translate into useable skills and tools to further their work.

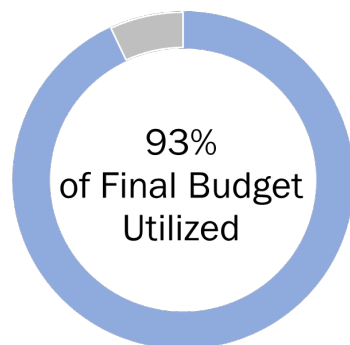
98%

Participants who reported that their knowledge of the subject matter was broadened by the learning experience.

97%

Participants who reported overall satisfaction with training.

97%



**Final Budget:**  
\$137,754

**Actual Expenditure:**  
\$128,284

**SUMMARY OF PERFORMANCE MEASURES**  
**Fiscal Year Ending September 30, 2018**





# MATERNAL and CHILD HEALTH

11-20% below  
21% + below goal

## MOTHERS OVERCOMING MATERNAL STRESS (MOMS) Performance Measures FY 17-18

	HMHB	MEMORIAL
Families that participated in all program requirements.	68%	80%
Mothers reported fewer symptoms of depression and/or anxiety.	93%	96%
Infants and children that scored within range for developmental milestones.	95%	91%
Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.	95%	95%

## SAFE SLEEP Performance Measures FY 17-18

	HMHB
Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.	96%
Community training participants who increased their knowledge of safe infant sleep practices, SIDS risk reduction, and the Safe Sleep program.	100%
Participants who reported satisfaction with community trainings.	98%



# CHILD WELFARE SUPPORTS

## LEGAL REPRESENTATION OF YOUTH IN CHILD WELFARE (Permanency Program) Performance Measures FY 17-18

	LEGAL AID
Youth did not require foster or institutional care 12 months post program completion.	100%
Children whose legal permanency goal was met (e.g. adoption, reunification, permanent guardianship or permanent placement with fit and willing relative).	100%
Children received timely and appropriate case planning advocacy to achieve permanency goals.	100%

## EARLY CHILDHOOD COURT (ECC) Performance Measures FY 17-18

	LEGAL AID
Cases that had at least 3 ECC court hearings. (New cases opened between January 2018 and September 2018).	78%
Cases where at least one parent engaged in Child Parent Psychotherapy (CPP) services.	89%
Cases that had regular (monthly or at least once between hearings) family team meetings fulfilling a component of ECC.	100%

## LEGAL ADVOCACY WORKS (L.A.W. & LAW Line) Performance Measures FY 17-18

	LEGAL AID
Youth had no new law violations during the program.	83%
Youth reduced delinquency risk.	79%
Youth successfully completed program and had no new law violations 12 months post program completion.	82%
Youth remained in school, graduated from HS, obtained GED, or enrolled in post-secondary education.	92%
Callers reporting legal needs were met with LAW Line services.	93%
Calls addressing specific legal issues for crossover youth. (LAW Line)	79%



# FAMILY SUPPORTS

11-20% below  
21% + below goal

FAMILY STRENGTHENING Performance Measures FY 17-18	ARC	BOYS & GIRLS CLUB	BOYS TOWN	BROWARD CHILDREN'S CENTER	CAMELOT	CENTER FOR HEARING	CHILDREN'S HARBOR	CHILDREN'S HOME SOCIETY	COMMUNITY BASED CONNECTIONS	FAMILY CENTRAL - NPP	GULF COAST	HMHB- FATHERHOOD	HMHB-TEEN COLLABORATION	HENDERSON- HOMEBUILDERS	HENDERSON MST	HISPANIC UNITY	JAFCO	JULIANA GERENA	KIDS- HOMEBUILDERS	KIDS-KID 1ST	MEMORIAL	SMITH
Families participated in all program requirements.	78%	73%	94%	78%	72%	92%	94%	82%	78%	99%	96%		72%	94%	90%	88%	91%	89%	81%	78%	90%	73%
Families improved family functioning.	95%	93%	91%	100%		94%	85%	82%	77%	92%	93%		81%	70%				94%	76%	84%	95%	90%
Families with no verified abuse findings 12 months post program completion.	97%	97%	95%	100%	93%	100%	97%	95%	96%	98%	99%		96%	84%	88%	98%	94%	100%	83%	90%	99%	95%
Parents demonstrated improvement in their parenting skills.		98%																				
Youth maintained/improved school attendance during the program.					80%										69%		79%					
Youth did not obtain any new law violations 6 months post program completion.					96%										80%		96%					
Fathers completed 10 out of 12 groups.												56%										
Fathers reported satisfaction with group sessions.												83%										
Fathers completed 24/7 Dad A.M. curriculum.												60%										
Fathers improved their knowledge of effective parenting skills.												96%										
Families successfully avoided out-of-home placement.														91%						90%		
Parents reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.																		78%				
Parents reported satisfaction with Family Training Sessions.																		94%				
KINSHIP Performance Measures FY 17-18	HARMONY	KIDS	MENTAL HEALTH	LEGAL AID																		
Youth aged 12 and older satisfied with Kinship services.	80%	88%	100%																			
Caregivers satisfied with Kinship services.	96%	91%	100%																			
Caregivers demonstrated acceptable level and/or increase in protective factors.	72%	85%	93%																			
Kinship children did not require foster or institutional care 12 months post program completion.	98%	100%	100%																			
Kinship children did not require foster or institutional care while receiving services.	97%	96%	95%																			
Kinship families satisfied with Legal Aid services.				95%																		
Kinship families whose legal goal was met.				91%																		
HEALTHY FAMILIES Performance Measures FY 17-18	BROWARD REGIONAL HEALTH PLANNING COUNCIL																					
Participants improved at least one score on the Healthy Parenting Inventory.	100%																					
Families completed the program with improved/maintained self-sufficiency.	81%																					
Families completed the program with no findings of verified abuse within 12 months.	99%																					
Target children enrolled in program were up to date with immunizations by age 2.	92%																					
Target children enrolled in program were up to date with Well Baby Checks by age 2.	89%																					



# MIDDLE SCHOOL INITIATIVES

11-20% below  
21% + below goal

YOUTH FORCE Performance Measures FY 17-18	ASP	CHC	WEST PARK	COMM ACCESS	COMM REC-NORTH	COMM REC-SOUTH	CROCKETT	HANDY	HARMONY	HUF	MEMORIAL	OIC	SMITH	URBAN LEAGUE	YMCA
Youth reported not using alcohol or drugs.	100%	98%	100%	100%	100%	100%	100%	99%	100%	100%	100%	97%	100%	100%	100%
Youth did not become pregnant or cause a pregnancy.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Youth promoted to the next grade.	96%	100%	99%	100%	100%	99%	100%	99%	99%	99%	99%	100%	97%	98%	99%
Youth attended school regularly.	99%	100%	97%	95%	98%	96%	100%	99%	100%	100%	99%	98%	85%	99%	97%
Youth demonstrated gains in Youth Development competencies.	78%	64%	88%	77%	90%	88%	84%	71%	86%	68%	71%	73%	59%	71%	69%
Youth did not obtain any new law violations during the program.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98%	95%	100%	100%
<b>LEARNING TOGETHER</b>															
Performance Measures FY 17-18	COMMUNITY	CROCKETT	MEN2BOYS												
Youth did not obtain any new law violations during the program.	100%	99%	80%												
Youth demonstrated gains in socioracial development.	63%	78%	Tool not administered												
<b>CHOOSE PEACE</b>															
Performance Measures FY 17-18	CHOOSE PEACE INITIATIVE														
Pieces of education material on youth violence, prevention, and bullying were distributed at school and community events.	100%														
# of events where Choose Peace was represented and educational material distributed.	81%														



# HIGH SCHOOL INITIATIVES

11-20% below  
21% + below goal

HIGH SCHOOL INITIATIVES Performance Measures FY 17-18	STRANAHAN (HUF)	YMCA	MIRAMAR (HUF)	BOYD/DILLARD YMCA	MCARTHUR/PLANTATION /PIPER (YMCA)	NFTE	GNS	COMPASS Too Soon to Measure						
Youth improved their science grade.	81%	80%	85%	85%	77%									
Youth improved their math grade.	78%	86%	86%	72%	77%									
Youth improved their reading grade.	78%	84%	87%	77%	80%									
Youth decreased external suspensions.	98%	99%	98%	99%	97%									
Youth decreased their # of unexcused absences.	77%	57%	65%	72%	75%									
Business mentors who logged at least 5 hours of services.									89%					
Youth who completed a marketing package.									90%					
Youth who created a functional product prototype or pilot service.									90%					
Youth who completed the program.									90%					
Corner stores that pledge to adopt GNS store plans created by youth.									86%					
Youth demonstrating a knowledge gain about health & wellness, and point of sale marketing concepts.						100%								
Youth who completed a GNS PhotoVoice project.						75%								
Youth who completed GNS program.						100%								
<b>SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP) Performance Measures FY 17-18</b>														
						CAREER SOURCE								
Youth satisfied with their work experience.	97%													
Employers indicated high satisfaction with the program support and youth employee(s).	100%													
Youth demonstrated proficiency in employability and job retention skills.	76%													
Youth successfully completed the program.	92%													



## ELEMENTARY SCHOOL INITIATIVES - General Population (SY & SO)

11-20% below  
21% + below goal

M.O.S.T. (GP) Performance Measures FY 17-18	ASP	BOYS & GIRLS CLUB	CCDH	HALLANDALE	HOLLYWOOD	LAUDERDALE LAKES (SO)	CAS	KIDS	MIRAMAR	NEW HOPE (SO)	NEW MIRAWOOD	RUSSELL	SOREF	SUNSHINE	URBAN (SO)	WEST PARK (SO)	YMCA
Children improved social interactions (child-staff, child-child)	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Children improved academic performance and/or skills.	91%	85%		96%	96%		96%	89%	85%		89%	94%	95%	94%			92%
Children improved homework completion (School Year).	91%	82%		85%	97%		71%	8%	100%		93%	100%	87%	92%			91%
Children remained safe.	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Participants who attended ADA training demonstrated knowledge about curriculum content.			93%														
Providers who received individualized coaching and technical assistance achieved their goals.			75%														
Providers who were satisfied with coaching.			100%														



## ELEMENTARY SCHOOL INITIATIVES - Special Needs Population (SY & SO)

M.O.S.T. (SN) Performance Measures FY 17-18	ARC	ASP	ANN STORCK	BCC	CHC	JAFCO (SO)	PEMBROKE PINES (SO)	SMITH	UCO	YMCA	
Children demonstrated acceptable levels of social interactions (child-staff, child-child).	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Children improved academic performance and/or skills.	91%	84%	87%	98%	83%			87%	98%	93%	
Child remained safe.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

## SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP) - Special Needs Population

STEP Performance Measures FY 17-18	ARC	CHC	SMITH	UCO	YMCA	YWIC	
Youth acquired measurable skills in Daily Living Activities.	98%	95%	81%	96%	99%		
Youth acquired measurable skills in Work-related Behaviors.	98%	100%	76%	92%	99%		
Youth acquired measurable skills in Job Duties.	98%	95%	86%	96%	96%		
Youth employed 6 months post program completion. (For data reporting purposes only, not an accountability outcome.)	47%	31%	62%	61%	51%		
Participants reported staff helped with finding needed services.						100%	
Participants reported a better understanding of their benefits and options.						100%	
Participants would recommend the Y-WIC program to others.						100%	

## RESPIRE FOR YOUTH WITH BEHAVIORAL HEALTH CONDITIONS - Special Needs Population

RESPIRE Performance Measures FY 17-18	MEMORIAL	SMITH	
Caregivers who reported reduced caregiving stress	99%	100%	
Caregivers who reported satisfaction services.	99%	100%	
Children who reported satisfaction with services.	100%	100%	



# HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING

11-20% below  
21% + below goal

HYT Performance Measures FY 17-18	CAMELOT	GULF COAST	HANDY	HENDERSON	MEMORIAL	PACE	SUNSERVE	URBAN LEAGUE	FLITE	HOMES	MODS	
Youth aged 15-19 who did not become pregnant or cause a pregnancy.	100%	90%	100%	100%	95%	90%	100%	100%				
Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.	97%	98%	100%	79%	96%	95%	100%	87%				
Youth demonstrated proficiency or improvement in employability and job retention skills.	80%	92%	80%	75%	95%	75%	97%	Not enough data to analyze		100%	100%	
Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.	74%	76%	74%	83%	75%	76%	93%	93%				
Youth served in the College Boost Program that made learning/educational gains.										74%		
Youth served by the housing coordinator that secured housing.										82%		
Youth successfully completed internship.											81%	
Sites that indicated satisfaction with program support and youth intern(s).											100%	
Youth who were employed upon internship completion.										63%	100%	



# DELINQUENCY DIVERSION

New DAY Performance Measures FY 17-18	BSO	CAMELOT	COMMUNITY BASED	HARMONY	HENDERSON	JULIANA	MEMORIAL	PACE	URBAN LEAGUE	
Youth successfully completed the program.	88%	83%	64%	95%	80%	97%	89%	90%	73%	
Youth who increased their level of resiliency.	86%	67%	55%	84%	83%	86%	81%	76%	56%	
Youth had no law violations during program participation.	94%	92%	90%	95%	81%	97%	96%	99%	85%	
Youth had no law violations 12 months post program completion.	89%	85%	76%	94%	79%	95%	91%	84%	89%	
JUVENILE ASSESSMENT CENTER (JAC) Performance Measures FY 17-18	BSO									
juvenile processed for judicial or non-judicial case handling.	100%									
Admitted juveniles risk-assessed using PACY measure.	100%									
Juveniles presented by law enforcement admitted to the JAC for delinquency processing.	100%									